

7. Service Specification

Route: 533

Contract Reference: QX01087

This Service Specification forms section 7 of the ITT and should be read in conjunction with the ITT document, Version 1 dated 29 September 2011.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted and this will only be considered for evaluation if all parts of the Tender documents, as set out in section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement; adhere to the requirements of the Service Specification; and reflect the price of operating the Services with new vehicles.

Route Number	533
Terminus Points	Hammersmith Bus Station, Lower Level and Hammersmith Bus Station, Lower Level via Lonsdale Road, Castelnau
Contract Basis	Non-Incentivised
Commencement Date	18 th May 2019
Vehicle Type	45 capacity, single door, single deck vehicles, minimum 8.8m long
Current Maximum Approved Dimensions	To be confirmed
New Vehicles Mandatory	No
Hybrid Price Required	No
Electric Price Required	No
Sponsored Route	No
Advertising Rights	Operator
Minimum Performance Standard	Departing on Time - No less than 82.00%

The Date of Tender for this ITT is: No later than 12 Noon on Friday 26th April 2019

Tenderers should refer to section 3 of Part A for the Service Specification Explanatory Notes and Appendix B of section 5 for the Example Service Specification of the ITT document.

SERVICE SPECIFICATION

- 1) SERVICE SPEC - ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 4) OPERATIONAL CONSIDERATIONS
- 5) ROUTE RECORD, IBUS MILEAGE & QSI POINTS

2) NOTES

Proposed Changes:

Due to the continued deterioration of Hammersmith Bridge the London Borough of Hammersmith and Fulham have closed the bridge to all road traffic, including London Buses.

Tenderers should note that the following alterations are proposed as part of this Service Specification for introduction with the new Route Agreement:

- New Route No. 533 is specified to operate between Barnes, Mortlake and Hammersmith Bus Station.
- **Please see Section 5 for a full list of streets traversed and standing arrangements.**
- Mondays to Sundays daytime frequencies are specified at every 30 minutes.
- All evenings frequencies are specified at every 30 minutes.
- 45 capacity single door, single deck vehicles, minimum 8.8m long are specified.
- Larger vehicles would be acceptable, including double decks, subject to a satisfactory route test.

Operators should provide the following prices:

1. Annual existing diesel (to Euro VI standard) price - based on a 1 year contract.

This contract will be reviewed after three months of operation. The use of destination boards will be acceptable pending this review.

This contract may be terminated at any time with four weeks notice. Under such circumstances no recompense will be payable to the successful tenderer.

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Hammersmith Bus Station, Lower Level to Hammersmith Bus Station, Lower Level via Lonsdale Road, Castelnau		
First departure no later than 0450.		
0445 - 0055	Every 30 minutes	
Last departure no earlier than 0050.		
Pinchpoints		
Lonsdale Road, Castelnau	0730 - 0900	30 minutes
	1450 - 1650	30 minutes

Tenderers should further ensure that buses are scheduled to hesitate for no more than two minutes Lonsdale Road, Castelnau.

3.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Hammersmith Bus Station, Lower Level to Hammersmith Bus Station, Lower Level via Lonsdale Road, Castelnau		
First departure no later than 0450.		
0445 - 0055	Every 30 minutes	
Last departure no earlier than 0050.		
Pinchpoints		
Lonsdale Road, Castelnau	0730 - 0900	30 minutes
	1450 - 1650	30 minutes

Tenderers should further ensure that buses are scheduled to hesitate for no more than two minutes Lonsdale Road, Castelnau.

3) SCHEDULE REQUIREMENTS & PINCHPOINTS - continued

3.3) SUNDAY AND PUBLIC HOLIDAYS (EXCEPT GOOD FRIDAY AND CHRISTMAS DAY) SCHEDULE REQUIREMENTS & PINCHPOINTS

Hammersmith Bus Station, Lower Level to Hammersmith Bus Station, Lower Level via Lonsdale Road, Castelnau		
First departure no later than 0450.		
0445 - 0055	Every 30 minutes	
Last departure no earlier than 0050.		
Pinchpoints		
Lonsdale Road, Castelnau	0730 - 0900	30 minutes
	1450 - 1650	30 minutes

Tenderers should further ensure that buses are scheduled to hesitate for no more than two minutes Lonsdale Road, Castelnau.

Tenderers must identify the cost of the Boxing Day element of this service separately.

4) OPERATIONAL CONSIDERATIONS

- 4.1) Due to the continued deterioration of Hammersmith Bridge the London Borough of Hammersmith and Fulham have closed the bridge to all road traffic, including London Buses.
- 4.2) **Under no circumstances should buses attempt to use Hammersmith Bridge.**

5) ROUTE RECORD, IBUS MILEAGE & QSI POINTS

- 5.1) ROUTE RECORD
As per Busnet printout.
- 5.2) IBUS MILEAGE & QSI POINTS
As per current print out.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 533: Hammersmith Bus Station - Lower Barnes, Castelnau

Date of Structural Change: 18 May 2019.

Date of Service Change: 18 May 2019.

Reason for Issue: New route introduced owing to the closure of Hammersmith Bridge.

STREETS TRAVERSED

Towards Lower Barnes, Castelnau: Hammersmith Bus Station Low level, Hammersmith Bus Station Low Level, Butterwick, Talgarth Road, Queen Caroline Street, Hammersmith Bridge Road, Great West Road, Great West Road Chiswick, Hogarth Lane, Burlington Lane, Alexandra Avenue, Great Chertsey Road, Chiswick Bridge, Clifford Avenue, Lower Richmond Road, Sheen Lane, Mortlake High Street, The Terrace, Lonsdale Road, Castelnau.

Towards Hammersmith Bus Station: Castelnau, Church Road, Barnes High Street, The Terrace, Mortlake High Street, Sheen Lane, Lower Richmond Road, Clifford Avenue, Chiswick Bridge, Great Chertsey Road, Alexandra Avenue, Burlington Lane, A316(T), A316, Great West Road Chiswick, Great West Road, Hammersmith Bridge Road, Queen Caroline Street, Hammersmith Broadway, Hammersmith Bus Station Northern Entrance Ramp, Hammersmith Bus Station Low Level, Hammersmith Bus Station Low level, Hammersmith Bus Station Low Level.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

HAMMERSMITH BUS STATION, LOWER LEVEL, STAND H

Private stand for 2 buses in Hammersmith Lower Level Bus Station at Stop H. Buses proceed from Hammersmith Bus Station Low Level via Hammersmith Bus Station Low level and Hammersmith Bus Station Low Level to stand, departing via Hammersmith Bus Station Low level to Hammersmith Bus Station Low Level. Set down in Hammersmith Bus Station Low Level, At Stop H (BP5003 - Hammersmith Bus Station and pick up {Not Specified}, H (BP5003 - Hammersmith Bus Station.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 1 bus on Route 533 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Hammersmith.

LONSDALE ROAD, CASTELNAU, HESITATION POINT (from Hammersmith Bus Station)

Hesitation point only; Buses must only hesitate as long as necessary to change ticket machine, radio and blind displays.

Buses proceed from Castelnau direct to stand, departing to Castelnau. Set down in Castelnau, At Stop K (4609 - Lonsdale Road and pick up in Castelnau, At Stop K (4609 - Lonsdale Road.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Castelnau.
OTHER INFORMATION: Hesitation Point Only - no more than 2 minutes.

Transport for London - Live Mileage List

Route: 533

Service Change: 45275

Date:

Reason for Issue

QSI points are highlighted.

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
LNDRCN	4609	Lonsdale Road		
	15236	The Spinney	217	0.13
	986	Washington Road	415	0.26
	15239	Newport Road	324	0.20
BRNSRL	1468	Barnes / Red Lion	333	0.21
	15249	Glebe Road	284	0.18
BRNSPD	FW31	Barnes Pond	209	0.13
	15250	Barnes High Street	128	0.08
	15251	Barnes Bridge Station	337	0.21
	15254	White Hart Lane	374	0.23
MORTHA	35719	Avondale Road	350	0.22
	FW44	Sheen Lane / Mortlake Station	279	0.17
	37222	Ship Lane / Stag Brewery	181	0.11
	FW45	Rosemary Lane	232	0.14
	FW46	Clifford Avenue	299	0.19
	16247	Mortlake Cemetery	338	0.21
	91213	Thames Bank	275	0.17
	16249	Hartington Road	514	0.32
	16251	Staveley Road	532	0.33
CSWKER	16254	Alexandra Avenue	375	0.23
	16256	Hogarth Roundabout	473	0.29
			2220	1.38
	29576	Hammersmith Bridge Road	395	0.25
HAMMBL2	BP5007	Hammersmith Bus Station	338	0.21
Total Route Mileage - Out Direction			9422	5.86
			Metres	Miles

Mileage in BOLD red font is a planning estimate and NOT iBus mileage

	Hammersmith Bridge
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BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
HAMMBL	BP5005	Hammersmith Bus Station		
	29954	Hammersmith Bridge Road	550	0.34
			2140	1.33
	16255	Hogarth Roundabout		
CSWKER	16253	Alexandra Avenue	643	0.40
	16252	Staveley Road	238	0.15
	16250	Hartington Road	566	0.35
	91212	Thames Bank	547	0.34
	16248	Mortlake Cemetery	231	0.14
	FW36	Clifford Avenue	322	0.20
	R0651	Ship Lane / Stag Brewery	377	0.23
	FW35	Sheen Lane / Mortlake Station	389	0.24
MORTHA	15255	Avondale Road	330	0.21
	15253	White Hart Lane	205	0.13
	15252	Barnes Bridge Station	367	0.23
	OC515	Nassau Road	443	0.28
LNDRSR	OC517	Suffolk Road	469	0.29
LNDRCN		Lonsdale Road / Castlenau	1529	0.95
Total Route Mileage - Back Direction			9345	5.81
			Metres	Miles