

SECTION 2: PART A

SERVICE SPECIFICATION FOR ROUTE No.381 & N381

CONTENTS

	Page
1. Tenders Required	2
2. Proposed Changes	2
3. Terminals	2
4. Days of Operation	2
5. Vehicle Type	3
6. Frequencies	4
7. Minimum Performance Standards	12
8. Running Times	13
9. Layovers	13
10. Timing Constraints	13
11. Control Strategy	14
12. Operational Considerations	14
13. Stopping Arrangements	15
14. Timing Points and Mileages	15
15. Vehicle Livery	16

Appendices

A. Route Record	17
B. Sample Running Times for Route Nos. 381 & N381	24

This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

2. PROPOSED CHANGES

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route Nos. 381 & N381.

Tenderers should note that there are no changes proposed as part of this Service Specification for Route Nos. 381 & N381.

Tenderers should provide separate costs for the provision of the extra journeys required during the closure of the East London Line separately. These journeys are expected to be required until Summer/Autumn 2010.

3. TERMINALS

Route No. 381 will operate between Peckham Bus Station and Waterloo County Hall.

Route No. N381 will operate between Peckham Bus Station and Trafalgar Square, Whitehall.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix A. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

4. DAYS OF OPERATION

One timetable must be offered for Route Nos. 381 & N381 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Mondays to Fridays East London Linejourneys	Section 6.2
Saturdays & Good Friday	Section 6.3
Sundays	Section 6.4
Christmas Day	No service
Boxing Day	Section 6.5
Other Public Holidays	Sunday service
Nightly	Section 6.6

5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route Nos. 381 & N381 are currently approved for vehicles which are a maximum of 10.7 metres long and 2.55 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, double deck buses with a minimum capacity of 87 of which approximately 60 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

The journeys identified in section 6.2 may be provided with existing vehicles to LBSL specifications. Tenders are required to specify what vehicles they propose to use.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE.**

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

6.1 Mondays to Fridays

1. Peckham Bus Station to Waterloo Station, County Hall

0440 - 0600	Every 15 minutes
0601 - 0715	Every 10 minutes
0716 - 0815	Every 8½ minutes (7 buses per hour)
0816 - 1930	Every 10 minutes
1931 - 2400	Every 12 minutes

First departure from Peckham Bus Station no later than 0445.

Last departure from Peckham Bus Station no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at London Bridge, Duke Street Hill between 0700 and 0810 and between 1550 and 1700.

Please note, the above pinch points excluded the additional East London Line journeys in Section 6.2

2. Waterloo Station, County Hall to Peckham Bus Station

0510 - 0635	Every 15 minutes
0636 - 1745	Every 10 minutes
1746 - 1845	Every 8½ minutes (7 buses per hour)
1846 - 1940	Every 10 minutes
1941 - 0030	Every 12 minutes

First departure from Waterloo Station, County Hall no later than 0515.

Last departure from Waterloo Station, County Hall no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Surrey Quays, Shopping Centre between 0730 and 0830 and between 1715 and 1815.

Please note, the above pinch points excluded the additional East London Line journeys in Section 6.2

6.2 Mondays to Fridays East London Line journeys

1. Canada Water Bus Station to London Bridge, Duke Street Hill

0527

0624

0644

0717

0735

0755

0811

0837

0855

0915

0935

1034

Then every 60 minutes until

1534

1612

Then every 20 minutes until

1832

1851

1910

1938

Tenderers must identify the cost of these journeys separately.

Service Specification for Route Nos. 381 & N381 - 22/12/2008

2. London Bridge, Duke Street Hill to Canada Water Bus Station

0600

0702

0727

0746

0807

0827

0847

0911

1014

Then every 60 minutes until

1514

1534

1605

1625

1645

1709

1729

1749

1805

1825

1845

1905

1925

1949

2005

Tenderers must identify the cost of these journeys separately.

6.3 Saturdays & Good Friday

1. Peckham Bus Station to Waterloo Station, County Hall

0440 - 0800	Every 15 minutes
0801 - 1830	Every 10 minutes
1831 - 2400	Every 12 minutes

First departure from Peckham Bus Station no later than 0445.
Last departure from Peckham Bus Station no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at London Bridge Duke Street Hill between 0840 and 1040.

2. Waterloo Station, County Hall to Peckham Bus Station

0510 - 0830	Every 15 minutes
0831 - 1910	Every 10 minutes
1911 - 0030	Every 12 minutes

First departure from Waterloo Station, County Hall no later than 0515.
Last departure from Waterloo Station, County Hall no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Surrey Quays Shopping Centre between 1000 and 1100.

6.4 Sundays

1. Peckham Bus Station to Waterloo Station, County Hall

0440 - 0825	Every 20 minutes
0826 - 0910	Every 15 minutes
0911 - 2400	Every 12 minutes

First departure from Peckham Bus Station no later than 0445.
Last departure from Peckham Bus Station no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at London Bridge Duke Street Hill between 1100 and 1200.

2. Waterloo Station, County Hall to Peckham Bus Station

0510 - 0855	Every 20 minutes
0856 - 0910	Every 15 minutes
0911 - 0030	Every 12 minutes

First departure from Waterloo Station, County Hall no later than 0515.
Last departure from Waterloo Station, County Hall no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Surrey Quays Shopping Centre between 1000 and 1100.

6.5 Boxing Day

1. Peckham Bus Station to Waterloo Station, County Hall

0820 - 0910	Every 15 minutes
0911 - 2400	Every 12 minutes

First departure from Peckham Bus Station no later than 0825.
Last departure from Peckham Bus Station no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at London Bridge Duke Street Hill between 1100 and 1200.

2. Waterloo Station, County Hall to Peckham Bus Station

0810 - 0855	Every 20 minutes
0856 - 0910	Every 15 minutes
0911 - 0030	Every 12 minutes

First departure from Waterloo Station, County Hall no later than 0815.
Last departure from Waterloo Station, County Hall no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Surrey Quays Shopping Centre between 1000 and 1100.

Tenderers must identify the cost of the Boxing Day element of this service separately.

6.6 Nightly

1. Peckham Bus Station to Trafalgar Square

0020 - 0430 Every 30 minutes

First departure from Peckham Bus Station no later than 0025.
Last departure from Peckham Bus Station no earlier than 0425.

2. Trafalgar Square to Peckham Bus Station

0035 - 0445 Every 30 minutes

First departure from Trafalgar Square no later than 0040.
Last departure from Trafalgar Square no earlier than 0440.

7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route Nos. 381 & N381 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 381 shall be:

Average Excess Wait Time:	No more than 1.30 minutes
Minimum Operated Mileage:	No less than 98.00%

The **minimum** standards of acceptable performance for Route No. N381 shall be:

Departing on Time	No less than 85.00%
Minimum Operated Mileage	No less than 99.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 1.15 minutes

It is unlikely that the minimum number of QSI surveys for Threshold measurement will be conducted on Route No. N381 at present. However, this may change at a later date when a Threshold figure may be published.

Summary of proposed QSI coverage: Route Nos. 381 & N381

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

Survey locations

Location of QSI survey points in each direction

Towards Waterloo	Towards Peckham
Peckham	Waterloo
Canada Water	London Bridge \$
London Bridge \$	Canada Water

Total scheduled manual QSI surveys per quarter = 96.

8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route Nos. 381 & N381 are attached at Appendix B. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions. Tenderers should particularly check the existing running times for the Mondays to Fridays PM peak period and the evenings.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route Nos. 381 & N381 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

In order to meet reliability targets, Tenderers may wish to consider the inclusion of a boarding time allowance at Trafalgar Square as appropriate on all or some nights.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

10. TIMING CONSTRAINTS

Route No. 381 should interwork with Route No. N381 to form a seamless 24 hour service.

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking/separation is delivered within its schedules.

11. CONTROL STRATEGY

Route Nos. 381 & N381 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route Nos. 381 & N381:

- Route No. 381 can suffer from unpredictable traffic delays in the Peckham, Old Kent Road, Canada Water, London Bridge and Waterloo areas.

Tenderers should also note the following factors which may have an impact on Route Nos. 381 & N381 in the foreseeable future:

- Proposals are being developed to extend the Cashless Boarding Zone throughout the whole of the London area. It is anticipated that this extension would result in significant savings in running and recovery times to bus routes within that proposed zone. As this route traverses a significant proportion of the proposed extended zone, **running time and, therefore, resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and/or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

13. STOPPING ARRANGEMENTS

Buses operating on Route Nos. 381 & N381 must serve all stops on the line of route designated for the route. There are two types of bus stop:

- Compulsory (white stop flag): where all buses must stop.
- Request (red stop flag): where buses are only required to stop if a passenger rings the bell or an intending passenger signals to the driver.

On all night routes (with N prefix) and on 24 hour routes (between the hours of 0100 and 0430) all bus stops are regarded as request stops regardless of their type.

14. TIMING POINTS & MILEAGES

Timing Points

The required timing points (and codes) are shown in Caesar.

Mileages for Route No. 381 & N381

Peckham Bus Station to Waterloo, County Hall	8.9 miles
Waterloo, County Hall to Peckham Bus Station	9.3 miles
Peckham Bus Station to Trafalgar Square, Whitehall	9.8 miles
Trafalgar Square, Whitehall to Peckham Bus Station	9.9 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

15. VEHICLE LIVERY

All vehicles to be used on Route Nos. 381 & N381 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

APPENDIX A: ROUTE RECORD

ROUTE No. 381: PECKHAM, BUS STATION - WATERLOO, COUNTY HALL

STREETS TRAVERSED

Towards Waterloo, County Hall: Peckham Bus Station, Peckham High Street, Peckham Hill Street, Buller Close, Peckham Park Road, Old Kent Road, St James's Road, Rotherhithe New Road, Catlin Street, St James's Road, Southwark Park Road, Galleywall Road, Rotherhithe New Road, Rotherhithe Old Road, Lower Road, Surrey Quays Road, Canada Water Bus Station, Surrey Quays Road, Redriff Road, Salter Road, Brunel Road, St Olav's Square, Jamaica Road, Tanner Street, Druid Street, Crucifix Lane, St Thomas Street, Borough High Street, Southwark Street, Stamford Street, Waterloo Road, Tenison Way, York Road.

Towards Peckham Bus Station: York Road, Tenison Way, Waterloo Road, Stamford Street, Southwark Street, Borough High Street, St Thomas Street, Stainer Street, Tooley Street, Jamaica Road, St Olav's Square, Brunel Road, Salter Road, Redriff Road, Surrey Quays Road, Canada Water Bus Station, Surrey Quays Road, Lower Road, Surrey Quays Shopping Centre Access Road, Deal Porters Way, Redriff Road, Lower Road, Rotherhithe New Road, Galleywall Road, Southwark Park Road, St James's Road, Catlin Street, Rotherhithe New Road, St James's Road, Old Kent Road, Peckham Park Road, Buller Close, Peckham Hill Street, Peckham High Street, Peckham Bus Station.

STANDS, TURNING POINTS AND DESTINATION BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

381 via Canada Water

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

PECKHAM BUS STATION

Private stand in Peckham Bus Station.

Buses proceed from Peckham Bus Station direct to stand, departing to Peckham Bus Station. Set down in Peckham Bus Station, at Alighting Point and pick up in Peckham Bus Station, at Stop H.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 vehicles on Route No. 381 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	LBSL toilet facilities available 24 hours daily.
DISPLAY:	Peckham

SURREY QUAYS STATION

Public stand on west side of Rotherhithe Old Road, commencing at telegraph pole DP579 opposite the northern building line of No 3 and extending 39 metres south to a point opposite the northern line of No 17.

From Peckham Bus Station.

Buses proceed from Rotherhithe Old Road direct to stand, departing via Rotherhithe Old Road, Lower Road, Surrey Quays Shopping Centre Access Road and Deal Porters Way to Redriff Road. Set down in Rotherhithe Old Road, at Stop S and pick up in Redriff Road, at Stop L.

From Waterloo, County Hall.

Buses proceed from Redriff Road via Lower Road, Rotherhithe New Road and Rotherhithe Old Road to stand, departing to Rotherhithe Old Road. Set down in Redriff Road, at Stop L and pick up in Rotherhithe Old Road, at Stop S.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Surrey Quays

CANADA WATER STATION

Private stand for 6 buses in 3 portions in bus station on the western side of Surrey Quays Road, north of the junction with Deal Porters Way.

- 1 - For 2 buses on north side of bus station, opposite Bus Stop A.
- 2 - For 2 buses on south side of bus station, opposite Bus Stop B1.
- 3 - For 2 buses on south side of bus station, opposite Bus Stops B2 and C.

From Peckham Bus Station.

Buses proceed from Canada Water Bus Station direct to stand, departing to Canada Water Bus Station. Set down in Canada Water Bus Station, at Stop A and pick up in Canada Water Bus Station, at Stop B1.

From Waterloo, County Hall.

Buses proceed from Canada Water Bus Station direct to stand, departing to Canada Water Bus Station. Set down in Canada Water Bus Station, at Alighting Point A and pick up in Canada Water Bus Station, at Stop B1.

AVAILABILITY:	From 0500 to 0100.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Canada Water

ROTHERHITHE TUNNEL, BRUNEL ROAD (from Peckham Bus Station)

Private stand in bay on south side of Brunel Road, commencing 35 metres west of Rupack Street and extending 27 metres east.

Buses proceed from Brunel Road direct to stand, departing via Brunel Road and St Olav's Square to Brunel Road. Set down in Brunel Road, at Stop X and pick up in Brunel Road, at Stop U.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Rotherhithe

TOWER BRIDGE ROAD (FROM PECKHAM) (from Peckham Bus Station)

Buses proceed from Crucifix Lane via Bermondsey Street departing to Tooley Street. Set down in Crucifix Lane, at Stop F and pick up in Tooley Street, at Stop J.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
DISPLAY:	Tower Bridge Road, Druid Street

LONDON BRIDGE STATION, ST THOMAS STREET (from Peckham Bus Station)

Public stand for 3 buses on south side of St Thomas Street commencing 14 metres east of Weston Street and extending 39 metres east.

Buses proceed from St Thomas Street direct to stand, departing via St Thomas Street and Stainer Street to Tooley Street. Set down in St Thomas Street, at Alighting Point and pick up in Tooley Street, at Stop H.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: London Bridge

WATERLOO, COUNTY HALL

Public stand on west side of York Road, commencing at the lamp standard 19 metres north of the subway steps and extending 19 metres south.

Buses proceed from York Road via Addington Street, Westminster Bridge Road and York Road to stand, departing to York Road. Set down in York Road, at Stop G and pick up in York Road, at Stop F.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 vehicles on Route No. 381 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
OTHER INFORMATION: No toilet facilities available.
DISPLAY: Waterloo

APPENDIX A: ROUTE RECORD
**ROUTE No. N381: PECKHAM, BUS STATION - TRAFALGAR SQUARE,
WHITEHALL**

STREETS TRAVERSED

Towards Trafalgar Square: Peckham Bus Station, Peckham High Street, Peckham Hill Street, Buller Close, Peckham Park Road, Old Kent Road, St James's Road, Rotherhithe New Road, Catlin Street, St James's Road, Southwark Park Road, Galleywall Road, Rotherhithe New Road, Rotherhithe Old Road, Lower Road, Surrey Quays Road, Redriff Road, Salter Road, Brunel Road, St Olav's Square, Jamaica Road, Tanner Street, Druid Street, Crucifix Lane, St Thomas Street, Borough High Street, Southwark Street, Stamford Street, Waterloo Road, Tenison Way, York Road, Addington Street, Westminster Bridge Road, Bridge Street, Parliament Square, Parliament Street, Whitehall.

Towards Peckham Bus Station: Whitehall, Parliament Street, Bridge Street, Westminster Bridge, Westminster Bridge Road, York Road, Tenison Way, Waterloo Road, Stamford Street, Southwark Street, Borough High Street, St Thomas Street, Stainer Street, Tooley Street, Jamaica Road, St Olav's Square, Brunel Road, Salter Road, Redriff Road, Surrey Quays Road, Lower Road, Surrey Quays Shopping Centre Access Road, Deal Porters Way, Redriff Road, Lower Road, Rotherhithe New Road, Galleywall Road, Southwark Park Road, St James's Road, Catlin Street, Rotherhithe New Road, St James's Road, Old Kent Road, Peckham Park Road, Buller Close, Peckham Hill Street, Peckham High Street, Peckham Bus Station.

STANDS, TURNING POINTS AND DESTINATION BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 6) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 7) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 8) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 9) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 10) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

381 via Canada Water

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

PECKHAM BUS STATION

Private stand in Peckham Bus Station.

Buses proceed from Peckham Bus Station direct to stand, departing to Peckham Bus Station. Set down in Peckham Bus Station, at Alighting Point and pick up in Peckham Bus Station, at Stop H.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 vehicles on Route No. N381 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
OTHER INFORMATION: LBSL toilet facilities available 24 hours daily.
DISPLAY: Peckham

ROTHERHITHE TUNNEL, BRUNEL ROAD (from Peckham Bus Station)

Private stand in bay on south side of Brunel Road, commencing 35 metres west of Rupack Street and extending 27 metres east.

Buses proceed from Brunel Road direct to stand, departing via Brunel Road and St Olav's Square to Brunel Road. Set down in Brunel Road, at Stop X and pick up in Brunel Road, at Stop U.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Rotherhithe

WATERLOO, COUNTY HALL (from Peckham Bus Station)

Public stand on west side of York Road, commencing at the lamp standard 19 metres north of the subway steps and extending 19 metres south.

Buses proceed from York Road via Addington Street, Westminster Bridge Road and York Road to stand, departing to York Road. Set down in York Road, at Stop G and pick up in York Road, at Stop F.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Waterloo

TRAFALGAR SQUARE, NORTHUMBERLAND AVENUE

Public stand on south side of Northumberland Avenue in 2 parts:

1. From a point 16 metres east of the centre-line of Great Scotland Yard, extending 25 metres east;
2. From a point 55 metres west of centre-line of Whitehall Place, extending 25 metres east.

Buses proceed from Whitehall via Whitehall Place and Northumberland Avenue to stand, departing via Northumberland Avenue and Charing Cross to Whitehall. Set down in Whitehall and pick up in Whitehall, at Stop P.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 vehicle on Route No. N381 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	National Rail toilet facilities available 24 hours daily.
DISPLAY:	Trafalgar Square

APPENDIX B: SAMPLE RUNNING TIMES FOR ROUTE No. 381

(based on current schedule)

MONDAYS TO FRIDAYS

1. Peckham Bus Station to County Hall, York Road

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
Peckham Bus Station	0445	0805	1205	1701	2307
Old Kent Road <i>St James Road</i>	0452	0817	1214	1711	2314
Southwark Park Road <i>St James Road</i>	0455	0821	1217	1714	2317
Surrey Quays Station	0501	0829	1225	1722	2323
Canada Water Bus Station	0504	0833	1229	1727	2326
Rotherhithe <i>Ship York</i>	0508	0838	1234	1732	2330
Rotherhithe Tunnel <i>Brunel Road</i>	0514	0848	1241	1739	2336
Tower Bridge Road <i>Druid Street</i>	0519	0856	1248	1746	2341
London Bridge <i>Duke Street Hill</i>	0521	0859	1251	1749	2343
Waterloo Station <i>York Road</i>	0528	0914	1303	1801	2350
County Hall York Road	0529	0915	1304	1802	2351
	44 minutes	70 minutes	59 minutes	59 minutes	44 minutes

2. County Hall, York Road to Peckham Bus Station

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
County Hall York Road	0515	0827	1237	1723	2301
Waterloo Station <i>York Road</i>	0516	0828	1238	1724	2302
London Bridge <i>Duke Street Hill</i>	0522	0842	1249	1736	2308
Tower Bridge Road <i>Druid Street</i>	0525	0846	1253	1740	2311
Rotherhithe Tunnel <i>Brunel Road</i>	0529	0854	1259	1747	2315
Rotherhithe <i>Ship York</i>	0534	0901	1305	1753	2320
Canada Water Bus Station	0538	0906	1310	1758	2324
Surrey Quays Station	0541	0911	1314	1802	2327
Southwark Park Road <i>St James Road</i>	0546	0920	1322	1810	2332
Old Kent Road <i>St James Road</i>	0549	0924	1326	1814	2335
Peckham Bus Station	0555	0931	1333	1822	2341
	40 minutes	64 minutes	56 minutes	55 minutes	40 minutes

SATURDAYS

1. Peckham Bus Station to County Hall , York Road

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Peckham Bus Station	0445	1030	1300	2307
Old Kent Road <i>St James Road</i>	0452	1039	1309	2314
Southwark Park Road <i>St James Road</i>	0455	1042	1312	2317
Surrey Quays Station	0501	1050	1320	2323
Canada Water Bus Station	0504	1055	1325	2326
Rotherhithe <i>Ship York</i>	0508	1100	1330	2330
Rotherhithe Tunnel <i>Brunel Road</i>	0514	1107	1337	2336
Tower Bridge Road <i>Druid Street</i>	0519	1113	1343	2341
London Bridge <i>Duke Street Hill</i>	0521	1116	1346	2343
Waterloo Station <i>York Road</i>	0528	1125	1355	2350
County Hall York Road	0529	1126	1356	2351
	44 minutes	56 minutes	56 minutes	44 minutes

2. County Hall, York Road to Peckham Bus Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
County Hall York Road	0515	1032	1502	2301
Waterloo Station <i>York Road</i>	0516	1033	1503	2302
London Bridge <i>Duke Street Hill</i>	0522	1041	1511	2308
Tower Bridge Road <i>Druid Street</i>	0525	1045	1515	2311
Rotherhithe Tunnel <i>Brunel Road</i>	0529	1051	1521	2315
Rotherhithe <i>Ship York</i>	0534	1057	1527	2320
Canada Water Bus Station	0538	1102	1532	2324
Surrey Quays Station	0541	1106	1536	2327
Southwark Park Road <i>St James Road</i>	0546	1114	1544	2332
Old Kent Road <i>St James Road</i>	0549	1118	1548	2335
Peckham Bus Station	0555	1126	1556	2341
	40 minutes	54 minutes	54 minutes	40 minutes

SUNDAYS

1. Peckham Bus Station to County Hall, York Road

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Peckham Bus Station	0445	1107	1319	2307
Old Kent Road <i>St James Road</i>	0452	1115	1327	2314
Southwark Park Road <i>St James Road</i>	0455	1118	1330	2317
Surrey Quays Station	0501	1125	1337	2323
Canada Water Bus Station	0504	1128	1340	2326
Rotherhithe <i>Ship York</i>	0508	1132	1344	2330
Rotherhithe Tunnel <i>Brunel Road</i>	0514	1138	1350	2336
Tower Bridge Road <i>Druid Street</i>	0519	1143	1355	2341
London Bridge <i>Duke Street Hill</i>	0521	1146	1358	2343
Waterloo Station <i>York Road</i>	0528	1155	1407	2350
County Hall York Road	0529	1156	1408	2351
	44 minutes	49 minutes	49 minutes	44 minutes

2. County Hall, York Road to Peckham Bus Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
County Hall York Road	0515	1107	1319	2301
Waterloo Station <i>York Road</i>	0516	1108	1327	2302
London Bridge <i>Duke Street Hill</i>	0522	1115	1330	2308
Tower Bridge Road <i>Druid Street</i>	0525	1118	1337	2311
Rotherhithe Tunnel <i>Brunel Road</i>	0529	1123	1340	2315
Rotherhithe <i>Ship York</i>	0534	1128	1344	2320
Canada Water Bus Station	0538	1132	1350	2324
Surrey Quays Station	0541	1136	1355	2327
Southwark Park Road <i>St James Road</i>	0546	1142	1358	2332
Old Kent Road <i>St James Road</i>	0549	1145	1407	2335
Peckham Bus Station	0555	1152	1408	2341
	40 minutes	45 minutes	49 minutes	40 minutes

APPENDIX B: SAMPLE RUNNING TIMES FOR ROUTE No. N381
(based on current schedule)

Nightly1. Peckham Bus Station to Trafalgar Square, Whitehall

	<u>Typical late night</u>	<u>Typical early morning</u>
Peckham Bus Station	1255	0355
Old Kent Road <i>St James Road</i>	1300	0400
Southwark Park Road <i>St James Road</i>	1302	0402
Surrey Quays Station	1305	0405
Rotherhithe <i>Ship York</i>	1310	0410
Rotherhithe Tunnel <i>Brunel Road</i>	1313	0413
Tower Bridge Road <i>Druid Street</i>	1316	0416
London Bridge <i>Duke Street Hill</i>	1318	0418
Waterloo Station <i>York Road</i>	1323	0423
County Hall <i>York Road</i>	1324	0424
Westminster <i>Parliament Square</i>	1326	0426
Trafalgar Square Whitehall	1329	0429
	34 minutes	34 minutes

2. Trafalgar Square, Whitehall to Peckham Bus Station

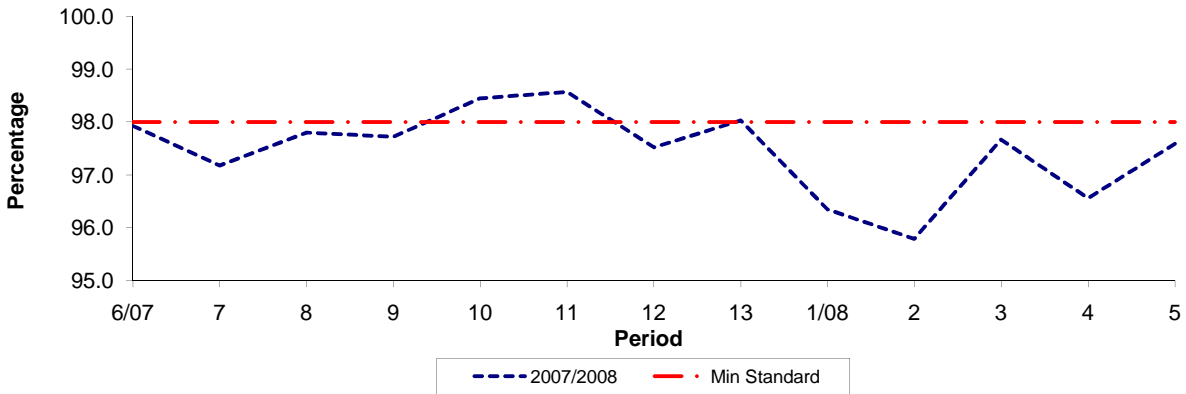
	<u>Typical late night</u>	<u>Typical early morning</u>
Trafalgar Square Whitehall	0110	0410
Westminster <i>Parliament Square</i>	0112	0412
County Hall <i>York Road</i>	0114	0414
Waterloo Station <i>York Road</i>	0115	0415
London Bridge <i>Duke Street Hill</i>	0120	0420
Tower Bridge Road <i>Druid Street</i>	0122	0422
Rotherhithe Tunnel <i>Brunel Road</i>	0125	0425
Rotherhithe <i>Ship York</i>	0128	0428
Surrey Quays Station	0134	0434
Southwark Park Road <i>St James Road</i>	0139	0439
Old Kent Road <i>St James Road</i>	0141	0441
Peckham Bus Station	0145	0445
	35 minutes	35 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)

PART B - PERFORMANCE STATISTICS

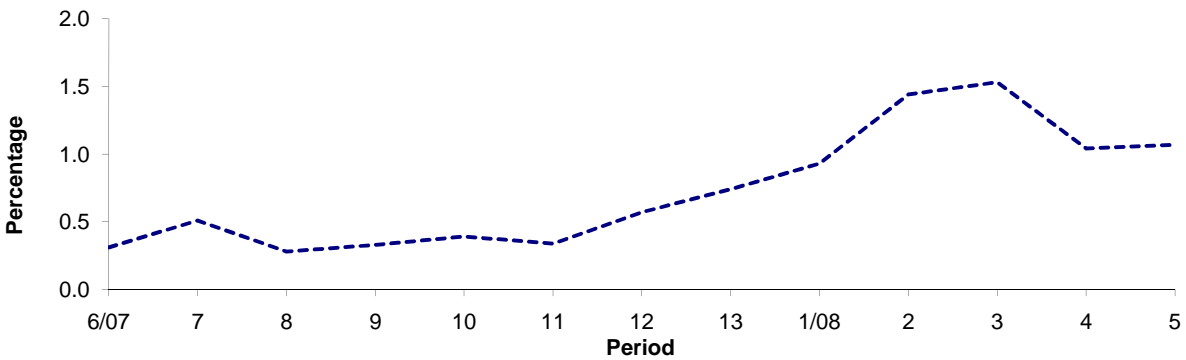
Route 381

Mileage Operated



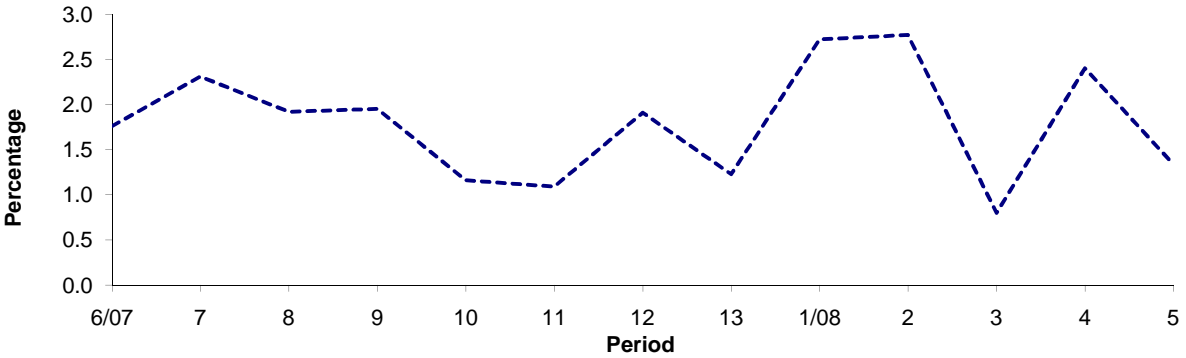
Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	97.93	97.18	97.80	97.72	98.45	98.57	97.52	98.03	96.35	95.79	97.67	96.56	97.59
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Deductible Mileage



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	0.31	0.51	0.28	0.33	0.39	0.34	0.57	0.74	0.93	1.44	1.53	1.04	1.07

Non Deductible Mileage



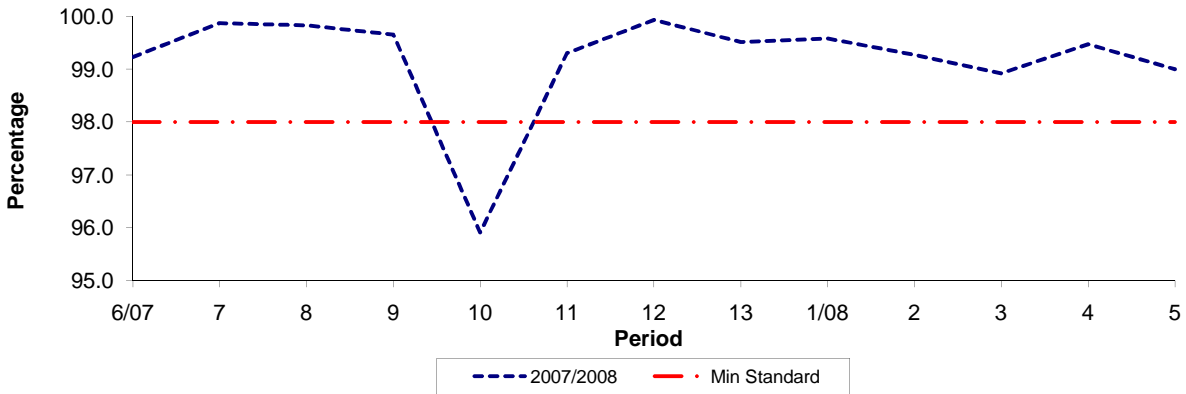
Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	1.76	2.31	1.92	1.95	1.16	1.09	1.91	1.23	2.72	2.77	0.80	2.40	1.34

Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

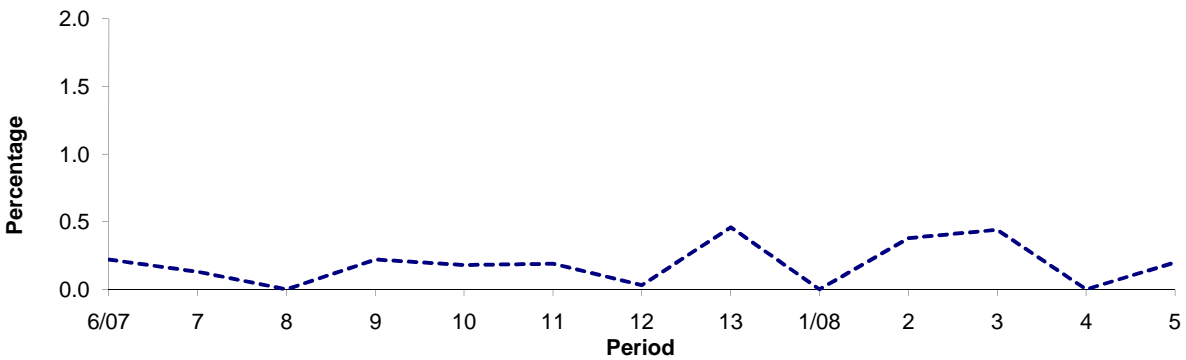
Route N381

Mileage Operated



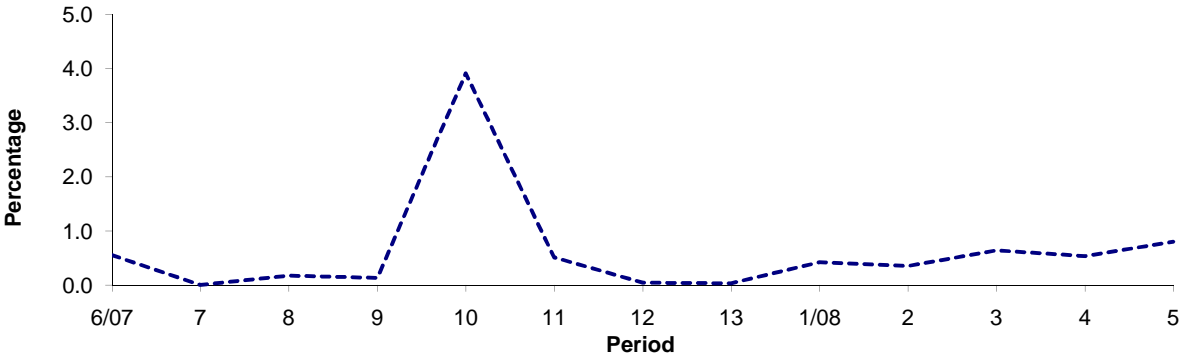
Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	99.23	99.87	99.83	99.65	95.91	99.30	99.93	99.51	99.58	99.27	98.92	99.47	99.00
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Deductible Mileage



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	0.22	0.13	0.00	0.22	0.18	0.19	0.03	0.46	0.00	0.38	0.44	0.00	0.20

Non Deductible Mileage

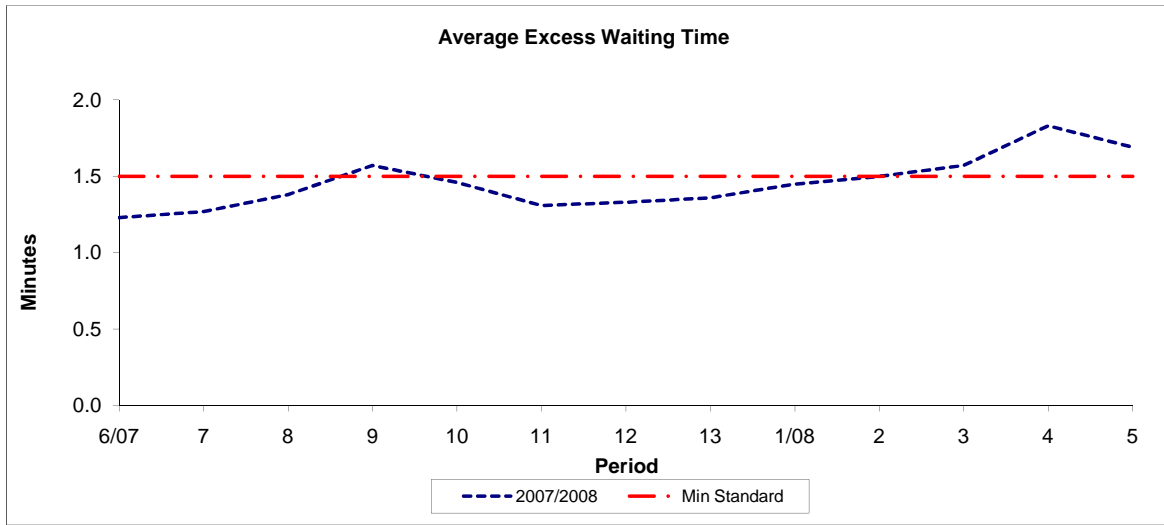


Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	0.55	0.00	0.17	0.13	3.91	0.51	0.04	0.03	0.42	0.35	0.64	0.53	0.80

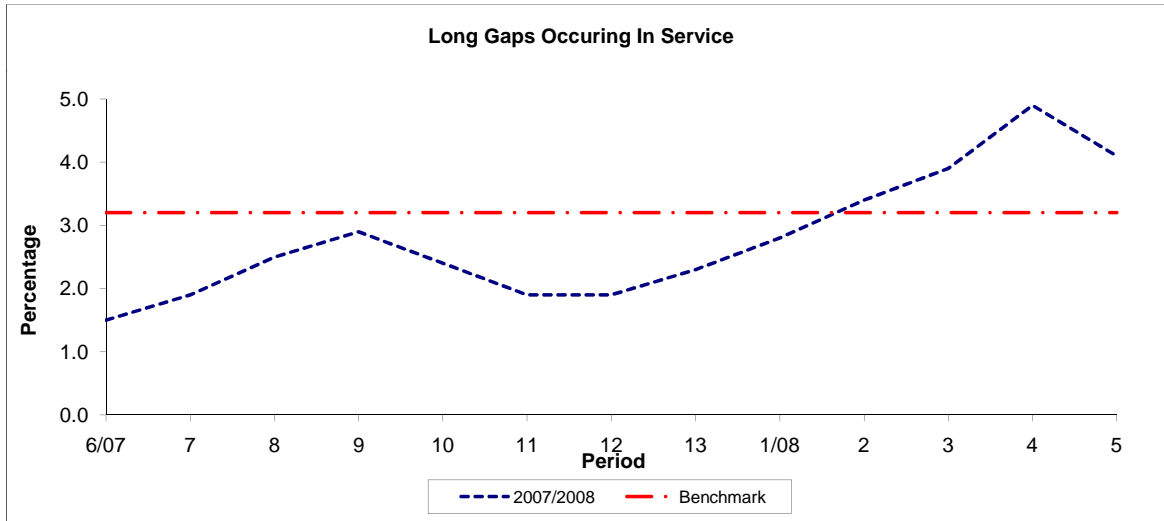
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 381



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	1.23	1.27	1.38	1.57	1.46	1.31	1.33	1.36	1.45	1.50	1.57	1.83	1.69
Min Standard	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50

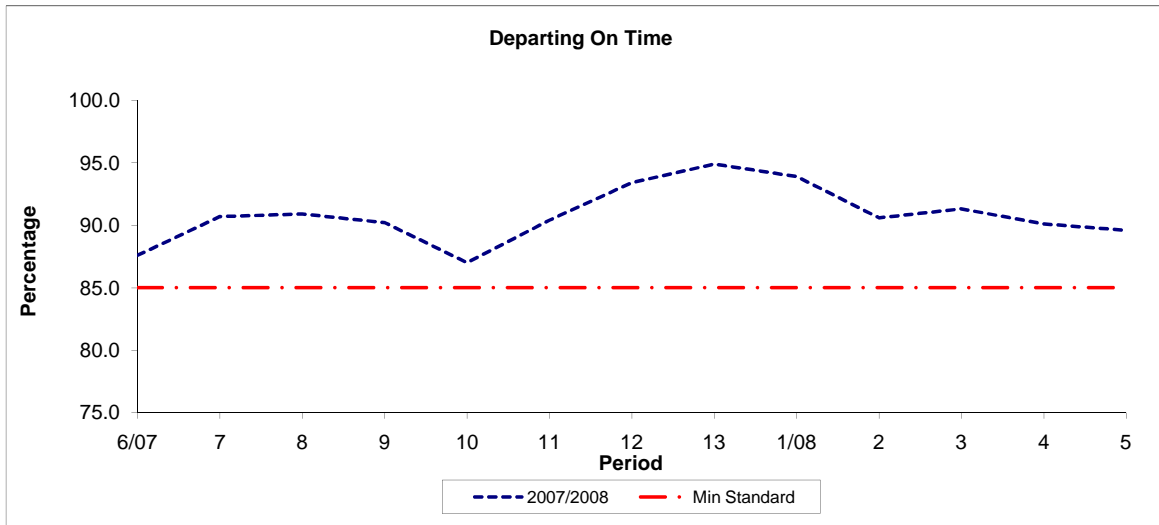


Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	1.50	1.90	2.50	2.90	2.40	1.90	1.90	2.30	2.80	3.40	3.90	4.90	4.10
Benchmark	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20

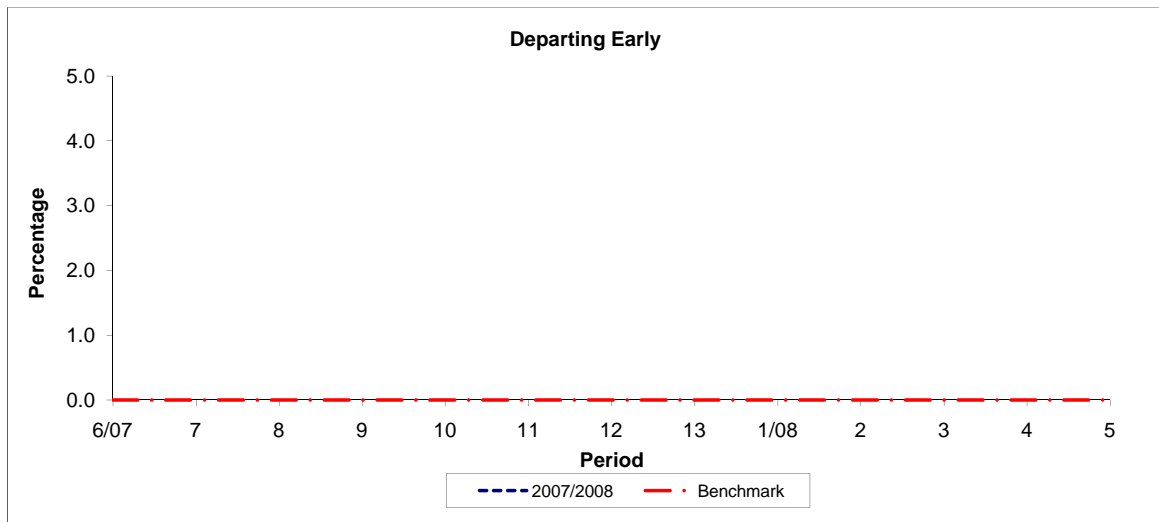
Note : Reliability is based on 12 weeks rolling data

PART B - PERFORMANCE STATISTICS

Route N381



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	87.60	90.70	90.90	90.20	87.00	90.40	93.40	94.90	93.90	90.60	91.30	90.10	89.60
Min Standard	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008													
Benchmark	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Note : Reliability is based on 12 weeks rolling data