

## SECTION 2: PART A

### SERVICE SPECIFICATION FOR ROUTE Nos. 341 & N341

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This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

## 1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

## 2. PROPOSED CHANGES

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route Nos. 341 & N341.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- Double deck, dual door, 87 capacity vehicles are specified, subject to a satisfactory route test.
- First and last departures are re-timed on Route No. N341 ex Northumberland Park, Tesco. The re-timing will improve interworking between Route Nos. 341 & N341.
- The designation Route No. N341 is used for contractual purposes only. This service will be marketed as Route No. 341. This includes all publicity, including destination blind displays.
- **Tenderers must identify the cost of the Nightly element of this service separately.**

## 3. TERMINALS

Route Nos. 341 & N341 will operate between Northumberland Park, Tesco and Waterloo.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix B. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

#### 4. DAYS OF OPERATION

One timetable must be offered for Route Nos. 341 & N341 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service
Nightly	Section 6.5
New Year's Eve night/New Year's Day morning*	Nightly service
Christmas Eve night/Christmas Day morning	No service
Christmas Day night/Boxing Day morning	No service

\* The New Year's Eve service level should be regarded as a minimum and any frequency increases and/or diversions will be discussed with the successful Tenderer on an annual basis.

#### 5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route Nos. 341 & N341 are currently approved for vehicles which are a maximum of 9.9 metres long and 2.5 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, double deck buses with a minimum capacity of 87 of which approximately 60 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

**Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.**

**Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).**

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

## 6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE.**

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

## 6.1 Mondays to Fridays

### 1. Northumberland Park, Tesco to County Hall, York Road

0335 - 0510	Every 15 minutes
0511 - 0600	Every 12 minutes
0601 - 0720	Every 10 minutes
0720 - 0820	Every 8-9 minutes (7 buses per hour)
0821 - 2000	Every 10 minutes
2001 - 2340	Every 12 minutes

First departure from County Hall, York Road no later than 0340.  
Last departure from County Hall, York Road no earlier than 2335.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Islington, Angel, High Street between 0720 and 0820, no more than 9 minutes apart between 0821 and 0920 and no more than 10 minutes apart between 1505 and 1635.

### 2. Waterloo, Westminster Bridge Road to Northumberland Park, Tesco

0435 - 0555	Every 15 minutes
0556 - 0655	Every 12 minutes
0656 - 2025	Every 10 minutes
2026 - 0025	Every 12 minutes

First departure from Waterloo, Westminster Bridge Road no later than 0440.  
Last departure from Waterloo, Westminster Bridge Road no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Tottenham, Swan between 0705 and 0745 and no more than 10 minutes apart between 0746 and 0905 and between 1450 and 1630.

## 6.2 Saturdays & Good Friday

### 1. Northumberland Park, Tesco to County Hall, York Road

0335 - 0500	Every 20 minutes
0501 - 0730	Every 15 minutes
0731 - 0855	Every 12 minutes
0856 - 1915	Every 10 minutes
1916 - 2340	Every 12 minutes

First departure from County Hall, York Road no later than 0340.  
Last departure from County Hall, York Road no earlier than 2335.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Islington, Angel, High Street between 0940 and 1110.

### 2. Waterloo, Westminster Bridge Road to Northumberland Park, Tesco

0435 - 0600	Every 20 minutes
0601 - 0730	Every 15 minutes
0731 - 0955	Every 12 minutes
0956 - 1925	Every 10 minutes
1926 - 0025	Every 12 minutes

First departure from Waterloo, Westminster Bridge Road no later than 0440.  
Last departure from Waterloo, Westminster Bridge Road no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Tottenham, Swan between 0925 and 1050 and no more than 10 minutes apart between 1051 and 1110.

### 6.3 Sundays

1. Northumberland Park, Tesco to County Hall, York Road

0335 - 0510	Every 30 minutes
0511 - 0630	Every 20 minutes
0631 - 0900	Every 15 minutes
0901 - 2340	Every 12 minutes

First departure from County Hall, York Road no later than 0340.  
Last departure from County Hall, York Road no earlier than 2335.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Islington, Angel, High Street between 1030 and 1140.

2. Waterloo, Westminster Bridge Road to Northumberland Park, Tesco

0435 - 0610	Every 30 minutes
0611 - 0710	Every 20 minutes
0711 - 0955	Every 15 minutes
0956 - 0025	Every 12 minutes

First departure from Waterloo, Westminster Bridge Road no later than 0440.  
Last departure from Waterloo, Westminster Bridge Road no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Tottenham, Swan between 1040 and 1140.

## 6.4 Boxing Day

### 1. Northumberland Park, Tesco to County Hall, York Road

0755 - 0900	Every 15 minutes
0901 - 2340	Every 12 minutes

First departure from County Hall, York Road no later than 0800.  
Last departure from County Hall, York Road no earlier than 2335.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Islington, Angel, High Street between 1030 and 1140.

### 2. Waterloo, Westminster Bridge Road to Northumberland Park, Tesco

0750 - 0955	Every 15 minutes
0956 - 0025	Every 12 minutes

First departure from Waterloo, Westminster Bridge Road no later than 0755.  
Last departure from Waterloo, Westminster Bridge Road no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Tottenham, Swan between 1040 and 1140.



## 6.6 Nightly

1. Northumberland Park, Tesco to County Hall, York Road

2345 - 0325            Every 30 minutes

First departure from Northumberland Park, Tesco no later than 2350.  
Last departure from Northumberland Park, Tesco no earlier than 0320.

2. Waterloo, Westminster Bridge Road to Northumberland Park, Tesco

0045 - 0425            Every 30 minutes

First departure from Waterloo, Westminster Bridge Road no later than 0050.  
Last departure from Waterloo, Westminster Bridge Road no earlier than 0420.

**Tenderers must identify the cost of the Nightly element of this service separately.**

## 7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route Nos. 341 & N341 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 341 shall be:

Average Excess Wait Time:	No more than 1.40 minutes
Minimum Operated Mileage:	No less than 98.00%

The **minimum** standards of acceptable performance for Route No. N341 shall be:

Departing on Time	No less than 85.00%
Minimum Operated Mileage	No less than 99.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

### QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 1.20 minutes

It is unlikely that the minimum number of QSI surveys for Threshold measurement will be conducted on Route No. N341 at present. However, this may change at a later date when a Threshold figure may be published.

### Summary of proposed QSI coverage: Route Nos. 341 & N341

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

### Survey locations

#### **Towards County Hall, York Road**

Northumberland Park Station  
Tottenham High Road  
Newington Green (AM only)  
Islington Angel  
Holborn Circus \$ (weekdays 0730-1830 only)

#### **Towards Northumberland Park, Tesco**

Waterloo  
Holborn Circus \$  
(weekdays 0730-1830 only)  
Islington Angel  
Newington Green (PM only)  
Tottenham High Road

Total scheduled manual QSI surveys per quarter = 132.

\$ Observed simultaneously in both directions at this point. Counted as two surveys.

## 8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route Nos. 341 & N341 are attached at Appendix A. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times **during all periods** to ensure that they are appropriate in present traffic conditions.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route Nos. 341 & N341 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

## 9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

## 10. TIMING CONSTRAINTS

Route No. 341 should interwork with Route No. N341 to form a seamless 24 hour service.

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking/separation is delivered within its schedules.

## 11. CONTROL STRATEGY

Route Nos. 341 & N341 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

## 12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route Nos. 341 & N341:

- Route No. 341 suffers from major disruption in the Tottenham area during home matches of Tottenham Hotspur football club.
- Route Nos. 341 & N341 can suffer from unpredictable traffic delays in the Manor House, Islington, Holborn and Waterloo areas particularly during Mondays to Fridays peak periods.

Tenderers should also note the following factors/events which may have an impact on Route Nos. 341 & N341 in the foreseeable future:

- The ongoing Thames Water main replacement works programme in central London will continue to affect these and other bus routes.
- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. **This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and/or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

## 13. STOPPING ARRANGEMENTS

Buses operating on Route Nos. 341 & N341 must serve all stops on the line of route designated for the route.

## 14. TIMING POINTS & MILEAGES

### Timing Points

The required timing points (and codes) are shown in Caesar.

### Mileages for Route Nos. 341 & N341

Northumberland Park, Tesco to County Hall, York Road	11.1 miles
Waterloo, Westminster Bridge Road to Northumberland Park, Tesco	11.1 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

## 15. VEHICLE LIVERY

All vehicles to be used on Route Nos. 341 & N341 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

## 16. STANDS AND BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

341 via Manor House
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For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

**APPENDIX A: SAMPLE RUNNING TIMES FOR ROUTE No. 341**  
(based on current schedule)

**MONDAYS TO FRIDAYS**

1. Northumberland Park, Tesco to County Hall, York Road

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
<b>Northumberland Park Tesco</b>	0340	0756	1206	1715	2222
Northumberland Park Station	0344	0802	1212	1721	2226
Bruce Grove Station <i>Tottenham High Road</i>	0350	0814	1223	1732	2234
Tottenham <i>Swan</i>	0353	0817	1226	1735	2237
West Green Road <i>Black Boy Road</i>	0356	0822	1229	1738	2240
Manor House Station	0402	0839	1242	1751	2248
Newington Green	0408	0849	1251	1800	2255
Islington <i>Angel, High Street</i>	0414	0902	1302	1811	2305
Holborn Circus	0420	0914	1315	1824	2312
Aldwych <i>St. Mary's Church</i>	0423	0920	1322	1831	2316
Waterloo Station <i>York Road</i>	0427	0927	1329	1838	2322
<b>County Hall York Road</b>	0428	0929	1331	1841	2324
	48 minutes	93 minutes	85 minutes	86 minutes	62 minutes

**MONDAYS TO FRIDAYS - continued**

2. Waterloo, Westminster Bridge Road to Northumberland Park, Tesco

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
<b>Waterloo Westminster Bridge Road</b>	0441	0810	1201	1701	2257
Waterloo Station <i>Waterloo Road</i>	0443	0813	1203	1704	2259
Aldwych <i>West Arm</i>	0447	0818	1208	1709	2306
Holborn Circus	0450	0823	1214	1716	2310
Islington <i>Angel, High Street</i>	0456	0832	1224	1726	2317
Newington Green	0503	0841	1234	1738	2325
Manor House Station	0509	0853	1246	1753	2331
West Green Road <i>Black Boy Road</i>	0516	0907	1300	1808	2338
Tottenham <i>Swan</i>	0520	0914	1307	1815	2342
Bruce Grove Station <i>Tottenham High Road</i>	0521	0916	1309	1817	2343
Northumberland Park Station	0527	0925	1318	1826	2350
<b>Northumberland Park Tesco</b>	0531	0930	1323	1832	2354
	50 minutes	80 minutes	82 minutes	91 minutes	57 minutes



**SATURDAYS**

1. Northumberland Park, Tesco to County Hall, York Road

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
<b>Northumberland Park Tesco</b>	0340	1055	1504	2222
Northumberland Park Station	0344	1100	1510	2226
Bruce Grove Station <i>Tottenham High Road</i>	0350	1111	1521	2234
Tottenham <i>Swan</i>	0353	1114	1524	2237
West Green Road <i>Black Boy Road</i>	0356	1118	1528	2240
Manor House Station	0402	1129	1539	2248
Newington Green	0408	1137	1547	2255
Islington <i>Angel, High Street</i>	0414	1150	1600	2305
Holborn Circus	0420	1200	1610	2312
Aldwych <i>St. Mary's Church</i>	0423	1205	1615	2316
Waterloo Station <i>York Road</i>	0427	1210	1620	2322
<b>County Hall York Road</b>	0428	1212	1622	2324
	48 minutes	77 minutes	78 minutes	62 minutes

**SATURDAYS - continued**

2. Waterloo, Westminster Bridge Road to Northumberland Park, Tesco

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
<b>Waterloo Westminster Bridge Road</b>	0441	1054	1502	2257
Waterloo Station <i>Waterloo Road</i>	0443	1056	1504	2259
Aldywch <i>West Arm</i>	0447	1102	1510	2306
Holborn Circus	0450	1107	1515	2310
Islington <i>Angel, High Street</i>	0456	1117	1526	2317
Newington Green	0503	1127	1539	2325
Manor House Station	0509	1134	1547	2331
West Green Road <i>Black Boy Road</i>	0516	1145	1558	2338
Tottenham <i>Swan</i>	0520	1151	1604	2342
Bruce Grove Station <i>Tottenham High Road</i>	0521	1153	1606	2343
Northumberland Park Station	0527	1203	1616	2350
<b>Northumberland Park Tesco</b>	0531	1208	1622	2354
	50 minutes	74 minutes	80 minutes	57 minutes

**SUNDAYS**

1. Northumberland Park, Tesco to County Hall, York Road

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
<b>Northumberland Park Tesco</b>	0340	1105	1511	2222
Northumberland Park Station	0344	1110	1516	2226
Bruce Grove Station <i>Tottenham High Road</i>	0350	1119	1527	2234
Tottenham <i>Swan</i>	0353	1122	1530	2237
West Green Road <i>Black Boy Road</i>	0356	1125	1533	2240
Manor House Station	0402	1135	1547	2248
Newington Green	0408	1142	1554	2255
Islington <i>Angel, High Street</i>	0414	1153	1605	2305
Holborn Circus	0420	1204	1616	2312
Aldwych <i>St. Mary's Church</i>	0423	1208	1620	2316
Waterloo Station <i>York Road</i>	0427	1213	1625	2320
<b>County Hall York Road</b>	0428	1215	1627	2322
	48 minutes	70 minutes	76 minutes	60 minutes

**SUNDAYS - continued**

2. Waterloo, Westminster Bridge Road to Northumberland Park, Tesco

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
<b>Waterloo Westminster Bridge Road</b>	0441	1057	1509	2257
Waterloo Station <i>Waterloo Road</i>	0443	1059	1511	2259
Aldwych <i>West Arm</i>	0447	1104	1516	2304
Holborn Circus	0450	1108	1520	2308
Islington <i>Angel, High Street</i>	0456	1117	1529	2315
Newington Green	0503	1126	1538	2323
Manor House Station	0509	1134	1547	2329
West Green Road <i>Black Boy Road</i>	0516	1146	1601	2336
Tottenham <i>Swan</i>	0520	1151	1606	2340
Bruce Grove Station <i>Tottenham High Road</i>	0521	1153	1608	2341
Northumberland Park Station	0527	1201	1618	2347
<b>Northumberland Park Tesco</b>	0531	1206	1623	2351
	50 minutes	69 minutes	74 minutes	54 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)

**APPENDIX B: SAMPLE RUNNING TIMES FOR ROUTE No. N341**  
(based on current schedule)

**NIGHTLY**

1. Northumberland Park, Tesco to County Hall, York Road

	Typical late night	Typical early morning
<b>Northumberland Park Tesco</b>	2355	0325
Northumberland Park Station	2359	0329
Bruce Grove Station <i>Tottenham High Road</i>	0005	0335
Tottenham <i>Swan</i>	0008	0338
West Green Road <i>Black Boy Road</i>	0011	0341
Manor House Station	0017	0347
Newington Green	0023	0353
Islington <i>Angel, High Street</i>	0029	0359
Holborn Circus	0035	0405
Aldwych <i>St. Mary's Church</i>	0038	0408
Waterloo Station <i>York Road</i>	0042	0412
<b>County Hall York Road</b>	0043	0413
	48	48
	minutes	minutes

**NIGHTLY - continued**

2. Waterloo, Westminster Bridge Road to Northumberland Park, Tesco

	Typical late night	Typical early morning
<b>Waterloo Westminster Bridge Road</b>	0051	0351
Waterloo Station <i>Waterloo Road</i>	0053	0353
Aldwych <i>West Arm</i>	0057	0357
Holborn Circus	0100	0400
Islington <i>Angel, High Street</i>	0106	0406
Newington Green	0113	0413
Manor House Station	0119	0419
West Green Road <i>Black Boy Road</i>	0126	0426
Tottenham <i>Swan</i>	0130	0430
Bruce Grove Station <i>Tottenham High Road</i>	0131	0431
Northumberland Park Station	0137	0437
<b>Northumberland Park Tesco</b>	0141	0441
	50 minutes	50 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)

## LONDON BUSES - ROUTE DESCRIPTION

### **ROUTE 341: Northumberland Park, Tesco - Waterloo (24 hour service)**

**Date of Structural Change:** 16 October 2010.

**Date of Service Change:** 16 October 2010.

**Reason for Issue:** New Tender.

#### **STREETS TRAVERSED**

**Towards Waterloo:** Glover Drive, Meridian Way, Leaside Road, Willoughby Lane, Northumberland Park, Park Lane, Shelbourne Road, Lansdowne Road, Tottenham High Road, Tottenham Green South Side, Tottenham Green East, Tottenham High Road, Philip Lane, Spur Road, West Green Road, Black Boy Lane, St Ann's Road, Salisbury Road, Green Lanes, Newington Green (North Side), Newington Green (East Side), Newington Green (South Side), Newington Green Road, Essex Road, Islington Green, Upper Street, Islington High Street, St John Street, Rosebery Avenue, Clerkenwell Road, Gray's Inn Road, Holborn, Holborn Circus, New Fetter Lane, Fetter Lane, Fleet Street, Strand, Lancaster Place, Waterloo Bridge, Waterloo Road, Tenison Way, York Road.

**Towards Northumberland Park, Tesco:** Westminster Bridge Road, Baylis Road, Waterloo Road, Tenison Way, Waterloo Road, Waterloo Bridge, Lancaster Place, Aldwych, Strand, Fleet Street, Fetter Lane, New Fetter Lane, Holborn Circus, Holborn, Gray's Inn Road, Clerkenwell Road, Rosebery Avenue, St John Street, Islington High Street, Upper Street, Islington Green, Essex Road, Newington Green Road, Newington Green (West Side), Green Lanes, St Ann's Road, Black Boy Lane, West Green Road, Philip Lane, Town Hall Approach Road, Tottenham High Road, Lansdowne Road, Shelbourne Road, Willoughby Lane, Leaside Road, Meridian Way, Glover Drive.

## **STANDING AND TURNING POINTS**

### **NORTHUMBERLAND PARK, ANGEL ROAD TESCO**

Public stand for 3 buses on south side of Glover Drive commencing opposite driveway for vehicles to Tesco Petrol Station and extending 33.5 metres east.

Buses proceed from Glover Drive direct to stand, departing to Glover Drive. Set down in Glover Drive, at Stop K and pick up in Glover Drive, at Stop L.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 341 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Angel Road, Superstores.
OTHER INFORMATION:	Tesco's toilet facilities available between 0800 & 22000 (Mon-Sat) and between 1000 & 1600 (Sun).

### **NORTHUMBERLAND PARK STATION (from WATERLOO)**

Public stand in two sections for 8 buses on Northumberland Park (southern arm). East side stand commences opposite walkway access to Anglia Close and extends 54 metres north. West side offside stand commences at walkway to Anglia Close and extends 52 metres north.

Buses proceed from Willoughby Lane via Northumberland Park to stand, departing to Northumberland Park. Set down in Willoughby Lane, at Stop NB and pick up in Northumberland Park, at Stop NA.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	None
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Northumberland Park.

### **TOTTENHAM, TOWN HALL APPROACH ROAD (from WATERLOO)**

Public stand for 2 buses on east side of Town Hall Approach Road commencing 26 metres north of lamp standard No. TA7A and extending 24 metres north.

Buses proceed from Philip Lane via Town Hall Approach Road to stand, departing via Town Hall Approach Road and Tottenham High Road to Philip Lane. Set down in Philip Lane, at Stop G and pick up in Philip Lane, at Stop L.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Tottenham, Town Hall.



### **WEST GREEN ROAD (from WATERLOO)**

Public stand in bay on north side of Philip Lane, commencing outside No 336 and extending 10 metres east.

Buses proceed from Philip Lane direct to stand, departing via Philip Lane and Spur Road to West Green Road. Set down in Philip Lane, at Stop D and pick up in West Green Road, at Stop S.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: West Green.

### **WEST GREEN ROAD (from WATERLOO)**

Buses proceed from Philip Lane via Spur Road departing to West Green Road. Set down in Philip Lane, at Stop D and pick up in West Green Road, at Stop S.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
DISPLAY: West Green.

### **HARRINGAY, SALISBURY (from WATERLOO)**

Buses proceed from Green Lanes via Colina Road, Harringay Road and St Ann's Road departing to Green Lanes. Set down in Green Lanes, at Stop HH and pick up in Green Lanes, at Stop HN.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
DISPLAY: Harringay, Salisbury Road.

### **ISLINGTON, ANGEL (GOSWELL ROAD) (from Northumberland Park, Tesco)**

Public stand on north west side of Goswell Road in two portions:

1 - for three buses, commencing opposite the part wall of no.332 and extending 30 metres north west.

2 - for two buses, commencing opposite no.356 and extending 21 metres north west. Buses proceed from Upper Street via Islington High Street, City Road, Wakley Street and Goswell Road to stand, departing via Goswell Road, City Road and Islington High Street to Upper Street. Set down in Upper Street, at Stop F and pick up in Upper Street, at Stop X.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: Islington Angel.

### **HOLBORN CIRCUS (from Northumberland Park, Tesco)**

Buses proceed from Holborn via Holborn Circus departing to Holborn. Set down in Holborn, at Stop J and pick up in Holborn, at Stop H.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
DISPLAY: Holborn Circus.

### **ALDWYCH, EAST ARM (from Northumberland Park, Tesco)**

Public offside stand for 6 buses on south side of Aldwych (east arm) commencing 10 metres west of Melbourne Place and extending 67 metres west. Overflow public stand for 3 buses on south side of Strand commencing 10 metres east of Surrey Street and extending 36 metres east.

Buses proceed from Strand via Aldwych to stand, departing via Aldwych to Strand. Set down in Strand, at Stop P and pick up in Strand, at Stop L.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: Aldwych.

## **WATERLOO, ADDINGTON STREET**

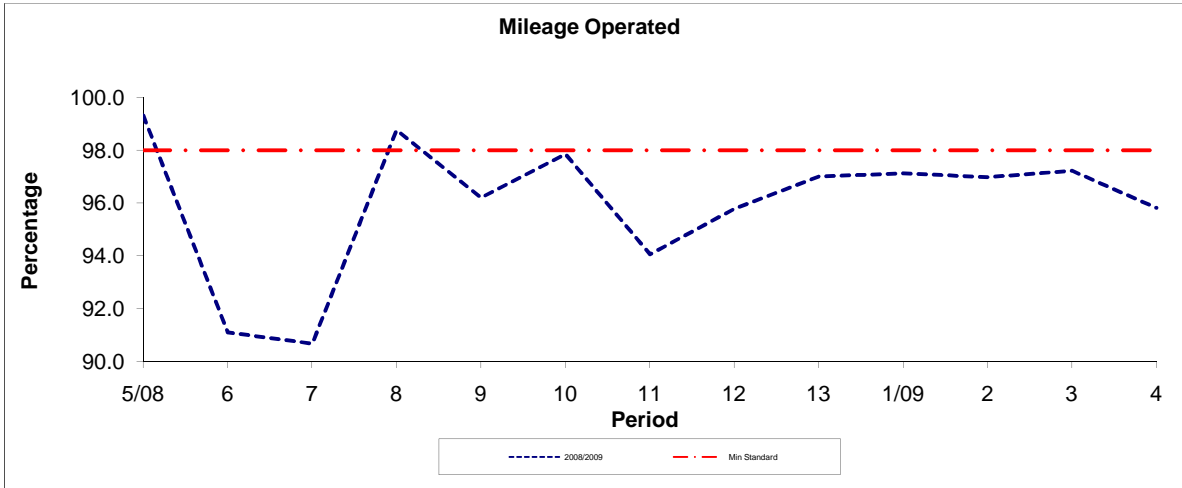
Public stand in Addington Street, commencing at a point 3 metres east of bus stop no. 26104 and extending 20 metres east.

Buses proceed from York Road via Addington Street to stand, departing via Addington Street to Westminster Bridge Road. Set down in York Road, at Stop G and pick up in Westminster Bridge Road, at Stop K.

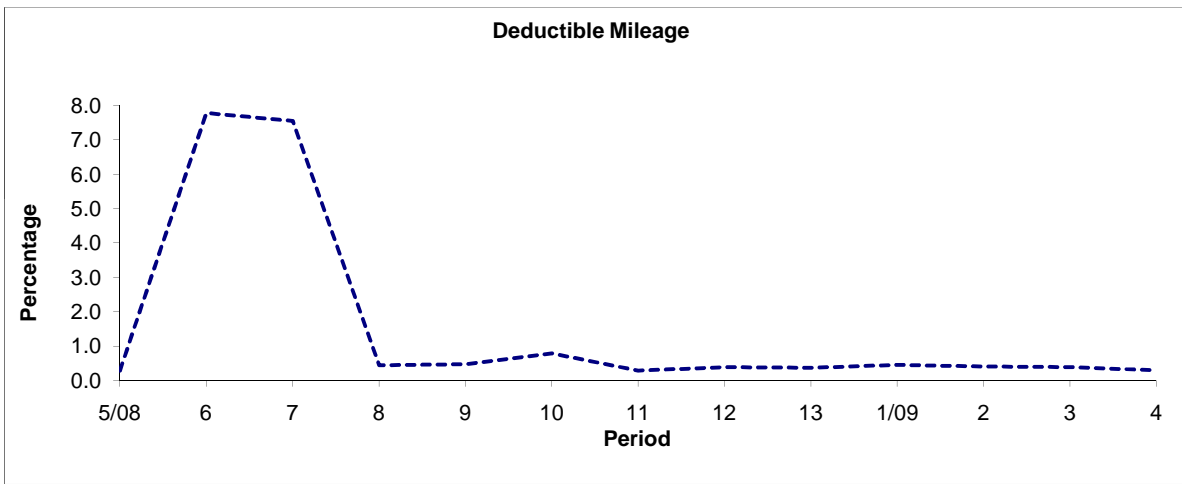
AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 341 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Waterloo.

**PART B - PERFORMANCE STATISTICS**

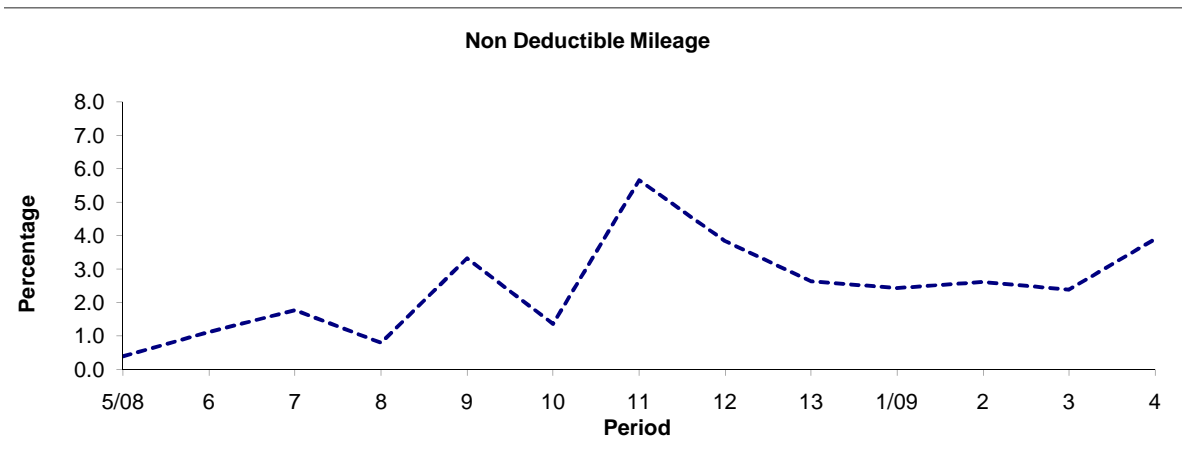
**Route 341**



Period	5/08	6	7	8	9	10	11	12	13	1/09	2	3	4
2008/2009	99.32	91.09	90.67	98.76	96.20	97.85	94.06	95.78	97.00	97.12	96.98	97.22	95.81
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	5/08	6	7	8	9	10	11	12	13	1/09	2	3	4
2008/2009	0.28	7.78	7.55	0.44	0.47	0.78	0.28	0.38	0.36	0.44	0.40	0.38	0.29

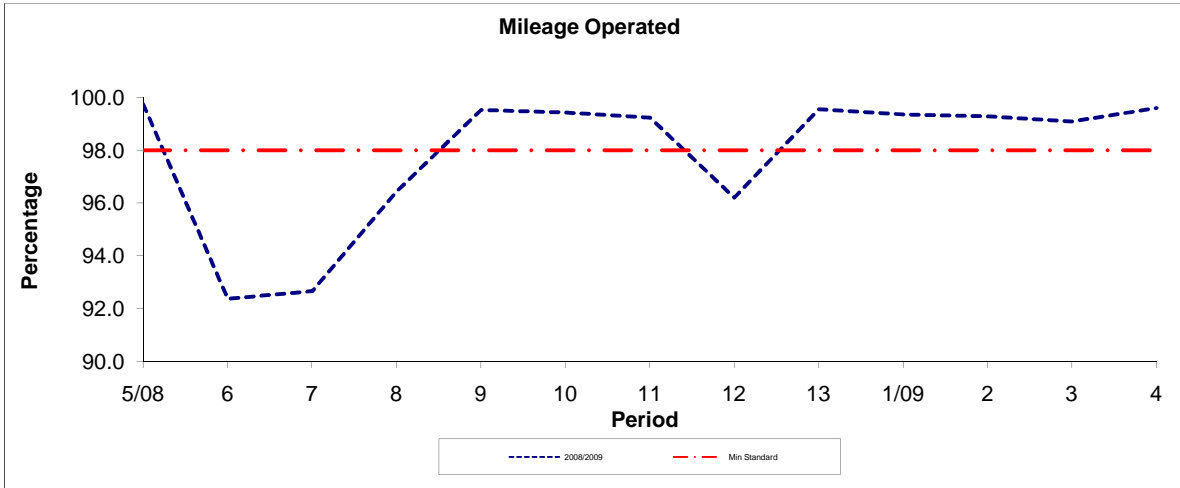


Period	5/08	6	7	8	9	10	11	12	13	1/09	2	3	4
2008/2009	0.40	1.13	1.78	0.80	3.33	1.37	5.67	3.85	2.64	2.44	2.62	2.39	3.90

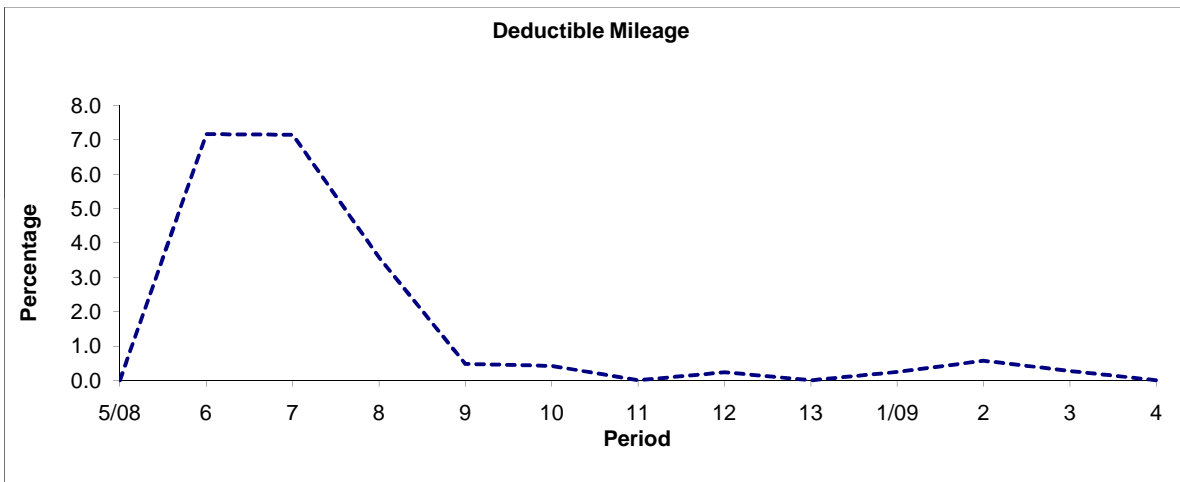
**Note :** Mileage is based on 4 weeks data

**PART B - PERFORMANCE STATISTICS**

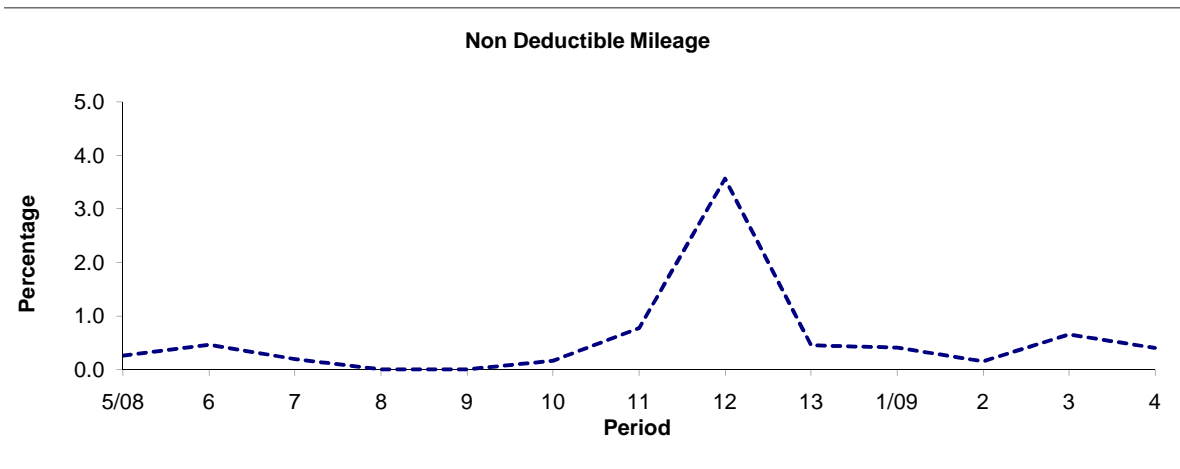
**Route N341**



Period	5/08	6	7	8	9	10	11	12	13	1/09	2	3	4
2008/2009	99.74	92.37	92.66	96.43	99.52	99.42	99.23	96.20	99.55	99.35	99.28	99.08	99.60
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	5/08	6	7	8	9	10	11	12	13	1/09	2	3	4
2008/2009	0.00	7.17	7.15	3.57	0.48	0.42	0.00	0.23	0.00	0.24	0.57	0.27	0.00

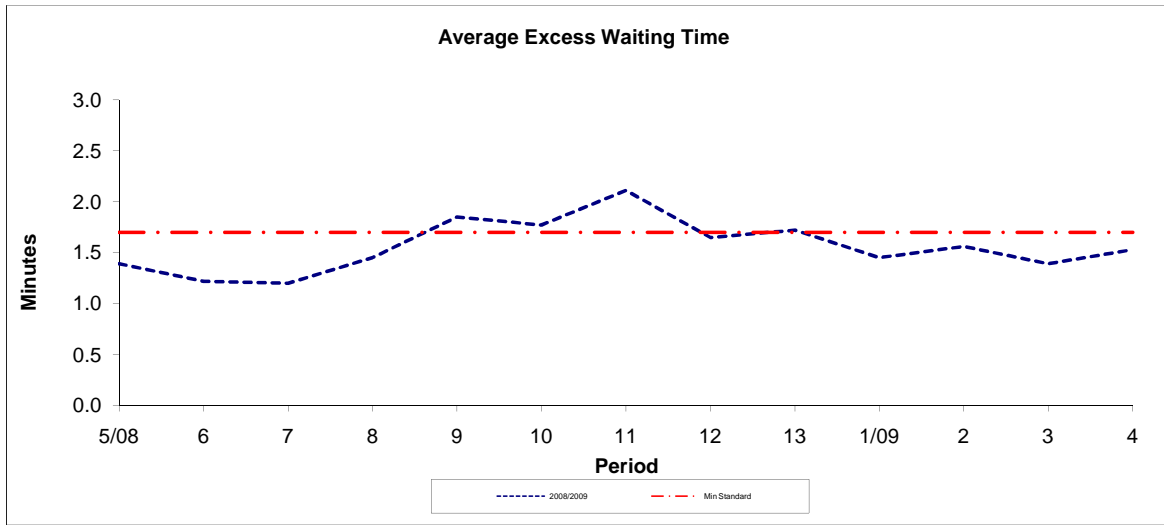


Period	5/08	6	7	8	9	10	11	12	13	1/09	2	3	4
2008/2009	0.26	0.46	0.19	0.00	0.00	0.16	0.77	3.57	0.45	0.41	0.15	0.65	0.40

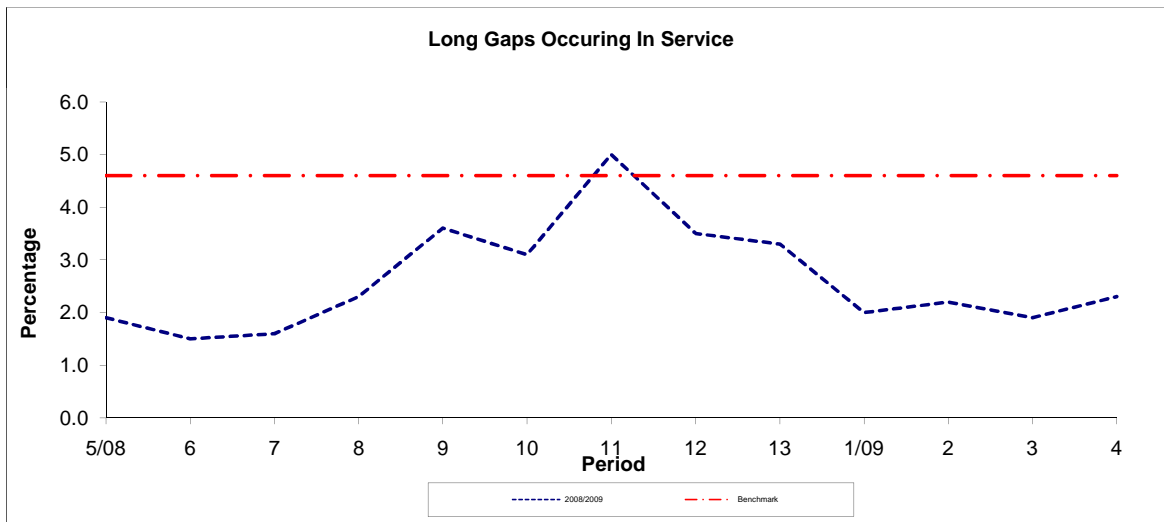
**Note :** Mileage is based on 4 weeks data

**PART B - PERFORMANCE STATISTICS**

**Route 341**



Period	5/08	6	7	8	9	10	11	12	13	1/09	2	3	4
2008/2009	1.39	1.22	1.20	1.45	1.85	1.77	2.11	1.65	1.72	1.45	1.56	1.39	1.53
Min Standard	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70

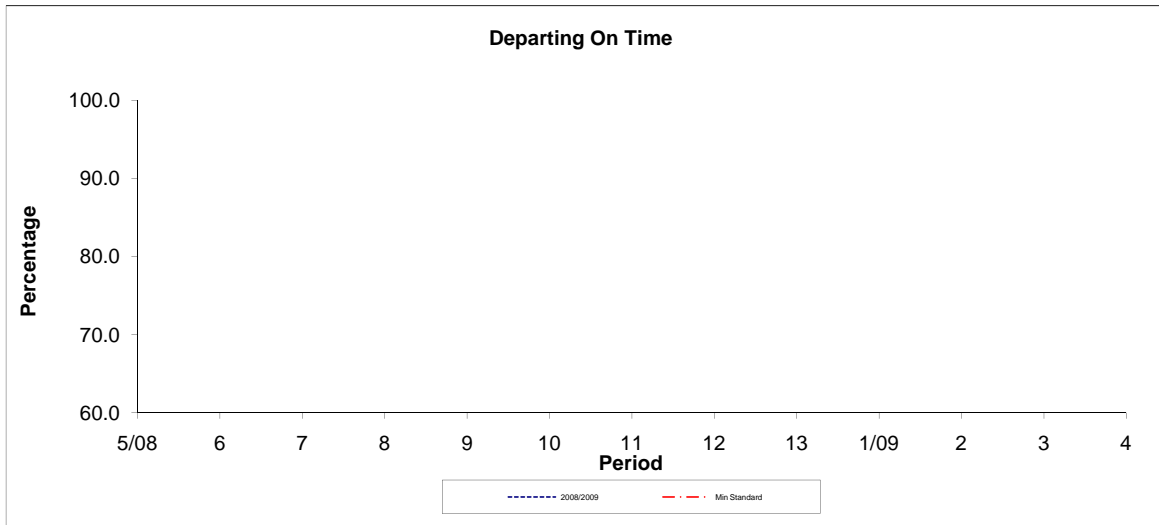


Period	5/08	6	7	8	9	10	11	12	13	1/09	2	3	4
2008/2009	1.90	1.50	1.60	2.30	3.60	3.10	5.00	3.50	3.30	2.00	2.20	1.90	2.30
Benchmark	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60

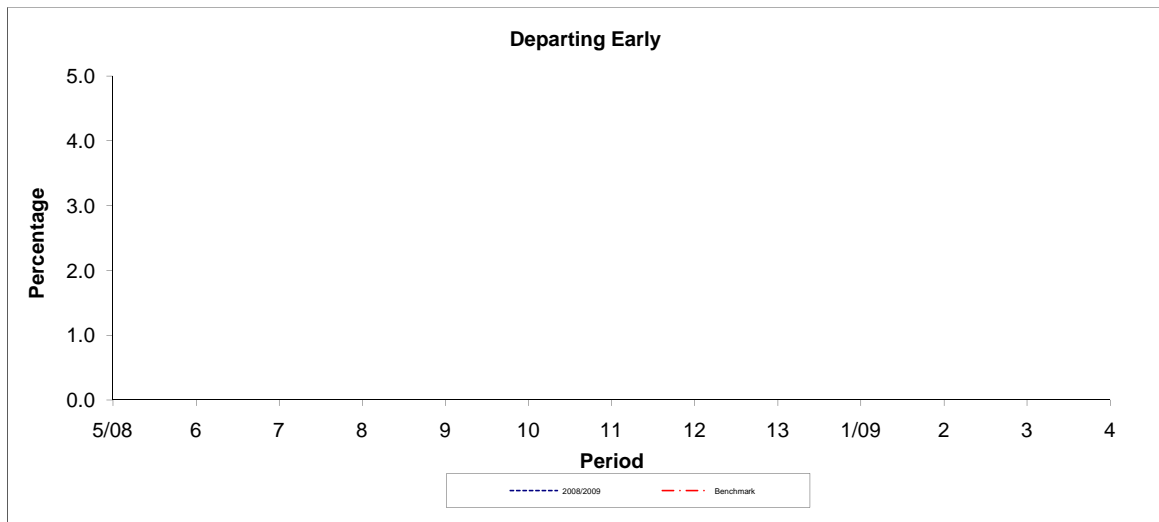
**Note :** Reliability is based on 12 weeks rolling data

**PART B - PERFORMANCE STATISTICS**

**Route N341**



Period	5/08	6	7	8	9	10	11	12	13	1/09	2	3	4
2008/2009													
Min Standard													



Period	5/08	6	7	8	9	10	11	12	13	1/09	2	3	4
2008/2009													
Benchmark													

**Note :** Reliability is based on 12 weeks rolling data  
No data