

7. Service Specification

Route: 253/N253

Contract Reference: QC47902

This Service Specification forms section 7 of the ITT and should be read in conjunction with the ITT document, Version 1 dated 29 September 2011.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted and this will only be considered for evaluation if all parts of the Tender documents, as set out in section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement; adhere to the requirements of the Service Specification; and reflect the price of operating the Services with new vehicles.

Terminus Points	Route No. 253: Hackney Central Station, Amhurst Road and Euston Bus Station Route No. N253: Aldgate Bus Station and Tottenham Court Road Station
Contract Basis	Incentivised
Commencement Date	6 th June 2015
Vehicle Type	87 capacity, dual door, double deck buses OR New Bus for London (NBfL), subject to a satisfactory route test (see attached letter and lease)
Current Maximum Approved Dimensions	10.1 metres long and 2.6 metres wide
New Vehicles Mandatory	Yes
Hybrid Price Required	Yes
Sponsored Route	No
Advertising Rights	Operator
Minimum Performance Standard - Route No. 253	Average Excess Waiting Time - No more than 1.30 minutes
Extension Threshold - Route No. 253	Average Excess Waiting Time Threshold - No more than 1.15 minutes
Minimum Operated Mileage Standard - Route No. 253	No less than 98.00%
Average Excess Waiting Time - Route No. N253	Average Excess Waiting Time- No more than 0.60 minutes
Minimum Operated Mileage Standard - Route No. N253	No less than 99.00%

The Date of Tender for this ITT is: No later than 12 Noon on Monday 28th July 2014

Tenderers should refer to section 3 of Part A for the Service Specification Explanatory Notes and Appendix B of section 5 for the Example Service Specification of the ITT document.

SERVICE SPECIFICATION

- 1) SERVICE SPEC - ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 4) OPERATIONAL CONSIDERATIONS
- 5) ROUTE RECORD, CURRENT PERFORMANCE, QSI BY TIME OF DAY, IBUS MILEAGE AND QSI POINTS

2) NOTES

Proposed Changes:

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route Nos. 253 & N253.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- Route No. 253 is specified to terminate at Hackney Central Station, Amhurst Road, but will not stand in the bus garage. Tenderers should assume that a suitable stand will be made available within 5 minutes running time (in each direction) of this location.
- Ex Hackney Central Station, Amhurst Road, the first departure on Route No. 253 is re-timed from 0509 to 0520 to provide a better interface with Route No. N253.
- Ex Euston Bus Station, the last departure on Route No. 253 is re-timed from 0035 to 0030 to provide a better interface with Route No. N253.
- **Tenderers must identify the cost of the Nightly element of this service separately.**
- **The City of London is proposing removing the gyratory at Aldgate. Works are expected to commence in June 2014 and complete in November 2017. Details will be discussed with the successful Tenderer.**
- **Please see Section 5 for a full list of streets traversed and standing arrangements.**

2) NOTES - continued

Operators should provide the following prices:

1. Annual diesel price - based on minimum 5 year contract.
2. Annual hybrid price - based on minimum 5 year contract.
3. Annual hybrid price - with upfront payment of capital difference between diesel and hybrid for 5 year contract.
4. NBfL with one person (OPO) at all times.

All tender prices should be based on the gross fuel cost exclusive of BSOG payments which will not be claimable from DfT after 1st October 2013.

Tenderers should note that if they are supplying an alternative price based on using existing vehicles, these must be refurbished in line with the revised specification dated 1st March 2014. This applies to all contracts awarded from Tranche 471 onwards.

Cash Free Boarding will be extended throughout London from 6th July 2014. Submitted tender prices should fully reflect the cost saving accrued from this change. Tenderers should also indicate the approximate additional cost if cash fares were still to be accepted.

Full iBus Monitoring was introduced on all night routes with effect from 1 April 2014.

Tenderers are therefore advised that on contracts where there is a night service both the day and night elements will be incentivised from the commencement of the Route Agreement in accordance with clause 46 of Annex B Terms and Conditions, using the Minimum Performance Standard(s) specified in Part 1 of the ITT.

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Hackney Central Station, Amhurst Road to Euston Bus Station			Euston Bus Station to Hackney Central Station, Amhurst Road		
First bus no later than 0520.			First bus no later than 0525.		
0515 - 0600	Every 10 minutes		0520 - 0615	Every 10 minutes	
0601 - 0630	Every 7 minutes (8 buses per hour)		0616 - 0630	Every 7 minutes (8 buses per hour)	
0631 - 0650	Every 6 minutes		0631 - 0650	Every 6 minutes	
0651 - 0925	Every 5 minutes		0651 - 1030	Every 5 minutes	
0926 - 1825	Every 5-6 minutes (11 buses per hour)		1031 - 1845	Every 5-6 minutes (11 buses per hour)	
1826 - 1945	Every 6-7 minutes (9 buses per hour)		1846 - 1945	Every 6-7 minutes (9 buses per hour)	
1946 - 0015	Every 8 minutes		1946 - 0035	Every 8 minutes	
Last bus no earlier than 0010.			Last bus no earlier than 0030.		
Pinchpoints					
Holloway, Camden Road	0715 - 0915	5 minutes	Stamford Hill, Clapton Common	0715 - 0915	5 minutes
	1500 - 1630	6 minutes		1500 - 1630	6 minutes

3.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Hackney Central Station, Amhurst Road to Euston Bus Station			Euston Bus Station to Hackney Central Station, Amhurst Road		
First bus no later than 0520.			First bus no later than 0525.		
0515 - 0640	Every 10 minutes		0520 - 0645	Every 10 minutes	
0641 - 0725	Every 8 minutes		0646 - 0820	Every 8 minutes	
0726 - 0815	Every 6 minutes		0821 - 0850	Every 6 minutes	
0816 - 1825	Every 5-6 minutes (11 buses per hour)		0851 - 1845	Every 5-6 minutes (11 buses per hour)	
1826 - 0015	Every 8 minutes		1846 - 0035	Every 8 minutes	
Last bus no earlier than 0010.			Last bus no earlier than 0030.		
Pinchpoints					
Holloway, Camden Road	0840 - 1100	6 minutes	Stamford Hill, Clapton Common	0920 - 1100	6 minutes

3) SCHEDULE REQUIREMENTS & PINCHPOINTS - continued

3.3) SUNDAY AND PUBLIC HOLIDAYS (EXCEPT GOOD FRIDAY AND CHRISTMAS DAY) SCHEDULE REQUIREMENTS & PINCHPOINTS

Hackney Central Station, Amhurst Road to Euston Bus Station		Euston Bus Station to Hackney Central Station, Amhurst Road	
First bus no later than 0520.		First bus no later than 0525.	
0515 - 0750	Every 10 minutes	0520 - 0835	Every 10 minutes
0751 - 0015	Every 8 minutes	0836 - 0035	Every 8 minutes
Last bus no earlier than 0010.		Last bus no earlier than 0030.	
Pinchpoints			
Holloway, Camden Road	1025 - 1125	8 minutes	Stamford Hill, Clapton Common
			1025 - 1125
			8 minutes

3.4) SUNDAY NIGHTS/MONDAY MORNINGS TO THURSDAY NIGHTS/FRIDAY MORNINGS

Aldgate Bus Station to Tottenham Court Road Station, St Giles High Street		Tottenham Court Road Station, Tottenham Court Road to Aldgate Station	
First bus no later than 0005.		First bus no later than 0040.	
2400 - 0455	Every 15 minutes	0035 - 0515	Every 15 minutes
Last bus no earlier than 0450.		Last bus no earlier than 0510.	

3.5) FRIDAY NIGHTS/SATURDAY MORNINGS TO SATURDAY NIGHTS/SUNDAY MORNINGS

Aldgate Bus Station to Tottenham Court Road Station, St Giles High Street		Tottenham Court Road Station, Tottenham Court Road to Aldgate Station	
First bus no later than 0005.		First bus no later than 0035.	
2400 - 0455	Every 12 minutes	0030 - 0515	Every 12 minutes
Last bus no earlier than 0450.		Last bus no earlier than 0510.	

Tenderers must identify the cost of the Nightly element of this service separately.

4) OPERATIONAL CONSIDERATIONS

- 4.1) Route No. 253 should interwork with Route No. 254 between Hackney Central Station, Amhurst Road and Holloway, Camden Road during all periods, where possible.
- 4.2) Route No. 253 should interwork with Route No. N253 to form a seamless 24 hour service between Hackney Central Station, Amhurst Road and Euston Bus Station.
- 4.3) Route No. N253 should be separated from Route No. 254 between Aldgate and Holloway.
- 4.4) Route Nos. 253 and N253 can suffer from unpredictable traffic delays in the Stamford Hill, Holloway and Camden Town areas.
- 4.5) Football matches at Arsenal Football Club can also cause traffic congestion in the Finsbury Park area.
- 4.6) The railway bridges in Stroud Green Road Road, near Finsbury Park Station, have a height restriction of 12' 9" (12 feet 9 inches) or 3.85 metres, which precludes the use of double deck buses under these bridges at any time.**
- 4.7) Woodberry Down Estate is due to be re-developed expanding the population by up to 10,000 by 2021.
- 4.8) The proposed night tube project may impact on the night bus network. A review is currently being undertaken and the successful Tenderer will be kept up to date about the potential implications of the night tube project on this route.**

5) ROUTE RECORD, CURRENT PERFORMANCE, QSI BY TIME OF DAY, IBUS MILEAGE & QSI POINTS

- 5.1) ROUTE RECORD
As per Busnet printout.
- 5.2) CURRENT PERFORMANCE
As per current print out.
- 5.3) QSI BY TIME OF DAY
As per current print out.
- 5.4) IBUS MILEAGE & QSI POINTS
As per current print out.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 253: Hackney Central Station - Euston Bus Station

Date of Structural Change: 6 June 2015.

Date of Service Change: 6 June 2015.

Reason for Issue: New Tender.

STREETS TRAVERSED

Towards Euston Bus Station: Amhurst Road, Dalston Lane, Lower Clapton Road, Upper Clapton Road, Clapton Common, Amhurst Park, Seven Sisters Road, Isledon Road, Tollington Road, Camden Road, Bayham Street, Crowndale Road, Eversholt Street, Euston Bus Station.

Towards Hackney Central Station: Euston Bus Station, Eversholt Street, Camden High Street, Camden Road, Parkhurst Road, Seven Sisters Road, Amhurst Park, Clapton Common, Upper Clapton Road, Lower Clapton Road, Dalston Lane, Amhurst Road.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

DUMMY STAND WITHIN 5 MINUTES

Dummy stand to be used for specifications where a stand definition is unknown but will be within 5 minutes of the set down and pick up points.

Buses proceed from Amhurst Road direct to stand, departing to Amhurst Road. Set down in Amhurst Road (BP5782 - Hackney Central Station #, Last Stop on LOR: BP5782 - Hackney Central Station #) and pick up in Amhurst Road, at Stop J (305 - Hackney Central Station #, First Stop on LOR: 305 - Hackney Central Station #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 253 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hackney Central.
OTHER INFORMATION:	Toilet facilities available.

CLAPTON, KENNINGHALL ROAD ROUNDABOUT (from EUSTON BUS STATION)

Private stand in centre of Kenninghall Road Roundabout at junction of Lower Clapton Road and Lea Bridge Road.

Buses proceed from Upper Clapton Road via Kenninghall Road Roundabout and Access Road to stand, departing via Access Road and Kenninghall Road Roundabout to Upper Clapton Road. Set down in Upper Clapton Road, at Stop B (194 - Lea Bridge Roundabout, Last Stop on LOR: 194 - Lea Bridge Roundabout) and pick up in Upper Clapton Road, at Stop O (BP2477 - Upper Clapton Road / Brooke Road, First Stop on LOR: BP2477 - Upper Clapton Road / Brooke Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Clapton Pond.

CLAPTON, KENNINGHALL ROAD ROUNDABOUT (from EUSTON BUS STATION)

Buses proceed from Upper Clapton Road via Kenninghall Road Roundabout departing to Upper Clapton Road. Set down in Upper Clapton Road, at Stop B (194 - Lea Bridge Roundabout, Last Stop on LOR: 194 - Lea Bridge Roundabout) and pick up in Upper Clapton Road, at Stop O (BP2477 - Upper Clapton Road / Brooke Road, First Stop on LOR: BP2477 - Upper Clapton Road / Brooke Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Clapton Pond.

STAMFORD HILL, ROOKWOOD ROAD, EAST SIDE

Public stand for 3 buses in two sections (16.5 and 24.5 metres) on east side of Rookwood Road outside Stamford Hill Bus Garage commencing level with lamp standard No. 3 and extending overall 77.5 metres north.

From Euston Bus Station.

Buses proceed from Amhurst Park via Stamford Hill, Egerton Road and Rookwood Road to stand, departing via Rookwood Road and Castlewood Road to Clapton Common. Set down in Amhurst Park, at Stop CR (25187 - Stamford Hill, Last Stop on LOR: 25187 - Stamford Hill) and pick up in Clapton Common, at Stop CV (121 - Stamford Hill Broadway, First Stop on LOR: 121 - Stamford Hill Broadway).

From Hackney Central Station.

Buses proceed from Clapton Common via Stamford Hill, Egerton Road and Rookwood Road to stand, departing via Rookwood Road and Castlewood Road to Clapton Common. Set down in Clapton Common, at Stop CV (121 - Stamford Hill Broadway, Last Stop on LOR: 121 - Stamford Hill Broadway) and pick up in Clapton Common, at Stop CT (2256 - Clapton Common, First Stop on LOR: 2256 - Clapton Common).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	By arrangement.
FERRY VEHICLES:	By arrangement.
BLIND DISPLAY:	Stamford Hill.
OTHER INFORMATION:	Not suitable for articulated vehicles from the Hackney direction.

MANOR HOUSE STATION, SEVEN SISTERS ROAD, SOUTH SIDE (from Hackney Central Station)

Public stand for up to 3 buses on south side of Seven Sisters Road outside St. Olave's Parish Church Hall commencing 17 metres east of lamp standard No. 059 and extending 30 metres east.

Buses proceed from Seven Sisters Road direct to stand, departing via Seven Sisters Road and U-Turn Through Central Reservation to Seven Sisters Road. Set down in Seven Sisters Road, at Alighting Point (6648 - Manor House Station <>, Last Stop on LOR: 6650 - Woodberry Grove) and pick up in Seven Sisters Road, at Stop G (6606 - Woodberry Grove, First Stop on LOR: 6606 - Woodberry Grove).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Manor House.
OTHER INFORMATION:	Not suitable for articulated vehicles.

FINSBURY PARK STATION, STATION PLACE, CENTRE STAND

Private stand for 3 buses in marked bay in centre of Station Place commencing opposite and 5 metres north of passenger entrance to National Rail Station and extending 33.4 metres south.

From Euston Bus Station.

Buses proceed from Seven Sisters Road via Station Place to stand, departing via Station Place, Stroud Green Road, Seven Sisters Road, Blackstock Road, Rock Street and St Thomas's Road to Seven Sisters Road. Set down in Seven Sisters Road, at Stop R (BP4242 - Finsbury Park Station <> #, Last Stop on LOR: BP4242 - Finsbury Park Station <> #) and pick up in Seven Sisters Road, at Stop S (BP3912 - Finsbury Park Station <> #, First Stop on LOR: BP3912 - Finsbury Park Station <> #).

From Hackney Central Station.

Buses proceed from Seven Sisters Road via Blackstock Road, Rock Street, St Thomas's Road and Station Place to stand, departing via Station Place and Stroud Green Road to Seven Sisters Road. Set down in Seven Sisters Road, at Stop M (377 - Finsbury Park / Blackstock Road, Last Stop on LOR: 377 - Finsbury Park / Blackstock Road) and pick up in Seven Sisters Road, at Stop L (376 - Finsbury Park / Blackstock Road, First Stop on LOR: 376 - Finsbury Park / Blackstock Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Finsbury Park Station.
OTHER INFORMATION:	Not suitable for articulated vehicles. WARNING: A low bridge is situated in Stroud Green Road to left of the exit from Station Place. Drivers must not turn left from Station Place. The height restriction of these railway bridges are 12'9" (12 feet 9 inches) which precludes use of double deck buses under these bridges..

FINSBURY PARK, COLERIDGE ROAD (from Hackney Central Station)

Public offside stand for 3 buses on east side of Coleridge Road commencing 6.5 metres north of lamp standard No. 516 and extending 39.5 metres south.

Buses proceed from Isledon Road via Coleridge Road to stand, departing via Coleridge Road to Seven Sisters Road. Set down in Isledon Road, at Stop W (3513 - Isledon Road, Last Stop on LOR: 3513 - Isledon Road) and pick up in Seven Sisters Road, at Stop X (34055 - Fonthill Road, First Stop on LOR: 34055 - Fonthill Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Finsbury Park Station.

HOLLOWAY, CAMDEN ROAD (from Hackney Central Station)

Public stand for six buses on south side of Camden Road commencing 14 metres east of 29 Staveley Close extending 65 metres east.

Buses proceed from Camden Road direct to stand, departing via Camden Road to Parkhurst Road. Set down in Camden Road, at Stop X (33325 - Caledonian Road, Last Stop on LOR: 33325 - Caledonian Road) and pick up in Parkhurst Road, L (1289 - Chambers Road, First Stop on LOR: 1289 - Chambers Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Holloway, Nags Head.

CAMDEN ROAD, BRECKNOCK ROAD

From Euston Bus Station.

Buses proceed from Camden Road via York Way and Camden Park Road departing to Camden Road. Set down in Camden Road, F (1285 - Torriano Avenue, Last Stop on LOR: 1285 - Torriano Avenue) and pick up in Camden Road, C (1284 - Camden Park Road, First Stop on LOR: 1284 - Camden Park Road).

From Hackney Central Station.

Buses proceed from Camden Road via York Way and Camden Park Road departing to Camden Road. Set down in Camden Road, B (4714 - Brecknock Road, Last Stop on LOR: 4714 - Brecknock Road) and pick up in Camden Road, G (751 - Brecknock Road, First Stop on LOR: 751 - Brecknock Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Camden Road, Brecknock Road.

CAMDEN TOWN, BAYHAM STREET (from Hackney Central Station)

Public stand on east side of Bayham Street, commencing opposite the party wall of "The Laurel Tree"/AFCO 95-111 and extending 26 metres south.

Buses proceed from Bayham Street direct to stand, departing via Bayham Street and Pratt Street to Camden High Street. Set down in Bayham Street, at Stop T (33288 - Camden Town Station<> / Bayham Street, Last Stop on LOR: 33288 - Camden Town Station<> / Bayham Street) and pick up in Camden High Street, at Stop Y (34182 - Camden Town Station <>, First Stop on LOR: 34182 - Camden Town Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Camden Town.

MORNINGTON CRESCENT STATION (from Hackney Central Station)

Public stand for two buses on east side (offside) of Hampstead Road, commencing 49 metres south of Harrington Square (north arm) and extending 26 metres south. Buses proceed from Eversholt Street via Lidlington Place, Harrington Square and Hampstead Road to stand, departing via Hampstead Road to Camden High Street. Set down in Eversholt Street, at Stop G (666 - Mornington Cres Stn<> / Camden Tn Library, Last Stop on LOR: 666 - Mornington Cres Stn<> / Camden Tn Library) and pick up in Camden High Street, at Stop J (1280 - Camden High Street, First Stop on LOR: 1280 - Camden High Street).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Mornington Crescent.

EUSTON BUS STATION, NORTH STAND

Private stand for two buses on route 253 on north side of centre lane in Euston Bus Station. Buses proceed from Euston Bus Station direct to stand, departing to Euston Bus Station. Set down in Euston Bus Station, at Alighting Point (BP4522 - Euston Bus Station # <>, Last Stop on LOR: BP4522 - Euston Bus Station # <>) and pick up in Euston Bus Station, at Stop G (R0059 - Euston Bus Station <>#, First Stop on LOR: R0059 - Euston Bus Station <>#).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 253 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Euston.
OTHER INFORMATION:	Toilet facilities available (24 hours).

LONDON BUSES - ROUTE DESCRIPTION

ROUTE N253: Aldgate Bus Station - Tottenham Court Road Station

Date of Structural Change: 6 June 2015.

Date of Service Change: 6 June 2015.

Reason for Issue: New Tender.

STREETS TRAVERSED

Towards Tottenham Court Road Station: Aldgate Bus Station, Aldgate High Street, Whitechapel High Street, Whitechapel Road, Cambridge Heath Road, Mare Street, Amhurst Road, Dalston Lane, Lower Clapton Road, Kenninghall Road Roundabout, Lower Clapton Road, Upper Clapton Road, Clapton Common, Amhurst Park, Seven Sisters Road, Isledon Road, Tollington Road, Camden Road, Bayham Street, Crowndale Road, Eversholt Street, Euston Bus Station, Euston Road, Gower Street, Bedford Square, Bloomsbury Street, Shaftesbury Avenue, High Holborn, St Giles High Street.

Towards Aldgate Bus Station: Tottenham Court Road, Euston Road, Euston Bus Station, Eversholt Street, Camden High Street, Camden Road, Parkhurst Road, Seven Sisters Road, Amhurst Park, Clapton Common, Upper Clapton Road, Lower Clapton Road, Dalston Lane, Amhurst Road, Mare Street, Cambridge Heath Road, Whitechapel Road, Whitechapel High Street, Aldgate High Street, Minories.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

ALDGATE BUS STATION

Private stand for 16 buses in marked bays in Aldgate Bus Station on south side of Aldgate High Street.

Buses proceed from Minories via Aldgate Bus Station to stand, departing to Aldgate Bus Station. Set down in Minories, at Stop H (8583 - Aldgate Bus Station, Last Stop on LOR: 8583 - Aldgate Bus Station) and pick up in Aldgate Bus Station, at Stop L (36688 - Aldgate Bus Station, First Stop on LOR: 36688 - Aldgate Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route N253 should be scheduled to stand at any one time.
MEAL RELIEFS:	By arrangement.
FERRY VEHICLES:	By arrangement.
BLIND DISPLAY:	Aldgate.
OTHER INFORMATION:	Toilet facilities available (24 hours).

ASH GROVE, BUSH ROAD

Public stand for four buses on south side of Bush Road commencing 6 metres east of lamp standard no.6 and extending 42 metres east.

From Aldgate Bus Station.

Buses proceed from Mare Street via The Triangle, Westgate Street, Sheep Lane and Bush Road to stand, departing via Bush Road to Mare Street. Set down in Mare Street, at Stop LP (785 - King Edward's Road, Last Stop on LOR: 2277 - Mare Street / Victoria Park Road) and pick up in Mare Street, at Stop Q (1704 - Mare Street / Victoria Park Road, First Stop on LOR: 1704 - Mare Street / Victoria Park Road).

From Tottenham Court Road Station.

Buses proceed from Mare Street via The Triangle, Westgate Street, Sheep Lane and Bush Road to stand, departing via Bush Road to Mare Street. Set down in Mare Street, at Stop LE (784 - King Edward's Road, Last Stop on LOR: 784 - King Edward's Road) and pick up in Mare Street, at Stop LP (785 - King Edward's Road, First Stop on LOR: 785 - King Edward's Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Ash Grove.

CLAPTON, KENNINGHALL ROAD ROUNDABOUT (from TOTTENHAM COURT ROAD STATION)

Buses proceed from Upper Clapton Road via Kenninghall Road Roundabout departing to Upper Clapton Road. Set down in Upper Clapton Road, at Stop B (194 - Lea Bridge Roundabout, Last Stop on LOR: 194 - Lea Bridge Roundabout) and pick up in Upper Clapton Road, at Stop O (BP2477 - Upper Clapton Road / Brooke Road, First Stop on LOR: BP2477 - Upper Clapton Road / Brooke Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Clapton Pond.

STAMFORD HILL, ROOKWOOD ROAD, EAST SIDE

Public stand for 3 buses in two sections (16.5 and 24.5 metres) on east side of Rookwood Road outside Stamford Hill Bus Garage commencing level with lamp standard No. 3 and extending overall 77.5 metres north.

From Aldgate Bus Station.

Buses proceed from Clapton Common via Stamford Hill, Egerton Road and Rookwood Road to stand, departing via Rookwood Road and Castlewood Road to Clapton Common. Set down in Clapton Common, at Stop CV (121 - Stamford Hill Broadway, Last Stop on LOR: 121 - Stamford Hill Broadway) and pick up in Clapton Common, at Stop CT (2256 - Clapton Common, First Stop on LOR: 2256 - Clapton Common).

From Tottenham Court Road Station.

Buses proceed from Amhurst Park via A107, Stamford Hill, Egerton Road and Rookwood Road to stand, departing via Rookwood Road and Castlewood Road to Clapton Common. Set down in Amhurst Park, at Stop CR (25187 - Stamford Hill, Last Stop on LOR: 2254 - Stamford Hill Station #) and pick up in Clapton Common, at Stop CV (121 - Stamford Hill Broadway, First Stop on LOR: 121 - Stamford Hill Broadway).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Stamford Hill.

MANOR HOUSE STATION, SEVEN SISTERS ROAD, SOUTH SIDE (from Aldgate Bus Station)

Public stand for up to 3 buses on south side of Seven Sisters Road outside St. Olave's Parish Church Hall commencing 17 metres east of lamp standard No. 059 and extending 30 metres east.

Buses proceed from Seven Sisters Road direct to stand, departing via Seven Sisters Road and U-Turn Through Central Reservation to Seven Sisters Road. Set down in Seven Sisters Road, at Alighting Point (6648 - Manor House Station <>, Last Stop on LOR: 6650 - Woodberry Grove) and pick up in Seven Sisters Road, at Stop G (6606 - Woodberry Grove, First Stop on LOR: 6606 - Woodberry Grove).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Manor House.

FINSBURY PARK, COLERIDGE ROAD (from Aldgate Bus Station)

Public offside stand for 3 buses on east side of Coleridge Road commencing 6.5 metres north of lamp standard No. 516 and extending 39.5 metres south.

Buses proceed from Isledon Road via Coleridge Road to stand, departing via Coleridge Road to Seven Sisters Road. Set down in Isledon Road, at Stop W (3513 - Isledon Road, Last Stop on LOR: 3513 - Isledon Road) and pick up in Seven Sisters Road, at Stop X (34055 - Fonthill Road, First Stop on LOR: 34055 - Fonthill Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Finsbury Park Station.

HOLLOWAY, CAMDEN ROAD

Public stand for six buses on south side of Camden Road commencing 14 metres east of 29 Staveley Close extending 65 metres east.

From Aldgate Bus Station.

Buses proceed from Camden Road direct to stand, departing via Camden Road to Parkhurst Road. Set down in Camden Road, at Stop X (33325 - Caledonian Road, Last Stop on LOR: 33325 - Caledonian Road) and pick up in Parkhurst Road, L (1289 - Chambers Road, First Stop on LOR: 1289 - Chambers Road).

From Tottenham Court Road Station.

Buses proceed from Parkhurst Road via Holloway Road and Camden Road to stand, departing to Camden Road. Set down in Parkhurst Road, at Stop C (312 - Holloway / Nags Head, Last Stop on LOR: 312 - Holloway / Nags Head) and pick up in Camden Road, M (33326 - Hillmarton Road / H M Prison Holloway, First Stop on LOR: 33326 - Hillmarton Road / H M Prison Holloway).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Holloway, Nags Head.

CAMDEN ROAD, BRECKNOCK ROAD

From Aldgate Bus Station.

Buses proceed from Camden Road via Camden Park Road and York Way departing to Camden Road. Set down in Camden Road, B (4714 - Brecknock Road, Last Stop on LOR: 4714 - Brecknock Road) and pick up in Camden Road, G (751 - Brecknock Road, First Stop on LOR: 751 - Brecknock Road).

From Tottenham Court Road Station.

Buses proceed from Camden Road via Camden Park Road and York Way departing to Camden Road. Set down in Camden Road, F (1285 - Torriano Avenue, Last Stop on LOR: 1285 - Torriano Avenue) and pick up in Camden Road, C (1284 - Camden Park Road, First Stop on LOR: 1284 - Camden Park Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Camden Road, Brecknock Road.

CAMDEN TOWN, BAYHAM STREET (from Aldgate Bus Station)

Public stand on east side of Bayham Street, commencing opposite the party wall of "The Laurel Tree"/AFCO 95-111 and extending 26 metres south.

Buses proceed from Camden Road via Bayham Street to stand, departing via Bayham Street and Pratt Street to Camden High Street. Set down in Camden Road, at Stop S (324 - Camden Town Station <>, Last Stop on LOR: 324 - Camden Town Station <>) and pick up in Camden High Street, at Stop Y (34182 - Camden Town Station <>, First Stop on LOR: 34182 - Camden Town Station <>).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Camden Town.

MORNINGTON CRESCENT STATION (from Aldgate Bus Station)

Public stand for two buses on east side (offside) of Hampstead Road, commencing 49 metres south of Harrington Square (north arm) and extending 26 metres south. Buses proceed from Crowndale Road via Hampstead Road, Harrington Square and Hampstead Road to stand, departing via Hampstead Road to Camden High Street. Set down in Hampstead Road, at Stop D (33290 - Mornington Crescent Station <>, Last Stop on LOR: 36859 - Pratt Street) and pick up in Camden High Street, at Stop J (1280 - Camden High Street, First Stop on LOR: 1280 - Camden High Street).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Mornington Crescent.

EUSTON BUS STATION, NORTH STAND (from Aldgate Bus Station)

Private stand for two buses on route 253 on north side of centre lane in Euston Bus Station. Buses proceed from Euston Bus Station direct to stand, departing to Euston Bus Station. Set down in Euston Bus Station, at Alighting Point (BP4522 - Euston Bus Station # <>, Last Stop on LOR: 8341 - Euston Station <> #) and pick up in Euston Bus Station, at Stop G (R0059 - Euston Bus Station <>#).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Euston.

WARREN STREET STATION, MAPLE STREET (from Aldgate Bus Station)

Buses proceed from Euston Road via Gower Street, Grafton Way, Fitzroy Street and Maple Street departing to Tottenham Court Road. Set down in Euston Road, at stop P (672 - Euston Square Station <>, Last Stop on LOR: 672 - Euston Square Station <>) and pick up in Tottenham Court Road, at stop X (8348 - Warren Street Station <>, First Stop on LOR: 8348 - Warren Street Station <>).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Warren Street.

TOTTENHAM COURT ROAD STN, ST GILES HIGH STREET

Public stand for four buses in two portions:

1 - For two buses on east side (offside) of St. Giles High Street, commencing at a point opposite the front of loading bay and extending 23 metres south.

2 - For 2 buses on west side of St. Giles High Street commencing at rear of loading bay and extending 25 metres south.

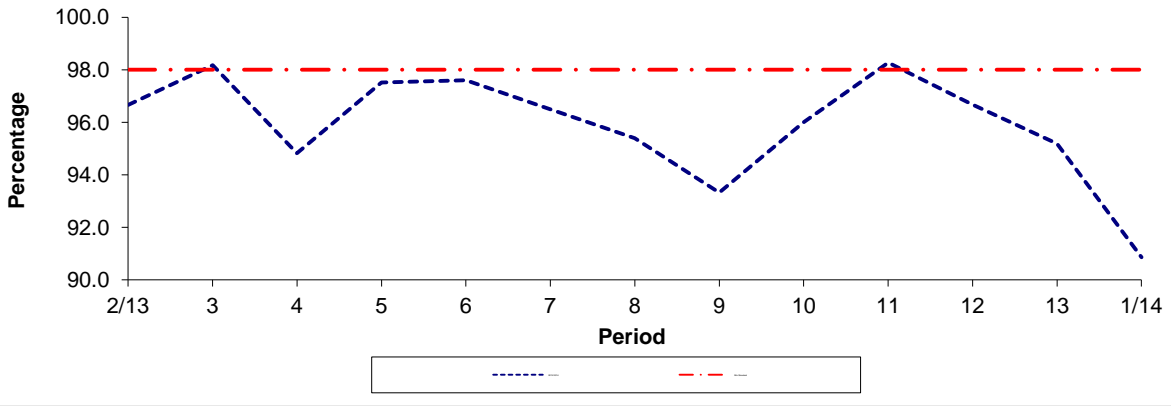
Buses proceed from St Giles High Street direct to stand, departing via St Giles High Street and New Oxford Street to Tottenham Court Road. Set down in St Giles High Street, at Stop AP (BP5282 - Tottenham Court Road Station <>, Last Stop on LOR: BP5282 - Tottenham Court Road Station <>) and pick up in Tottenham Court Road, at Stop C (166 - Tottenham Court Road Station<>, First Stop on LOR: 166 - Tottenham Court Road Station<>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route N253 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Tottenham Court Road.
OTHER INFORMATION:	Toilet facilities available (Portaloo).

PART B - PERFORMANCE STATISTICS

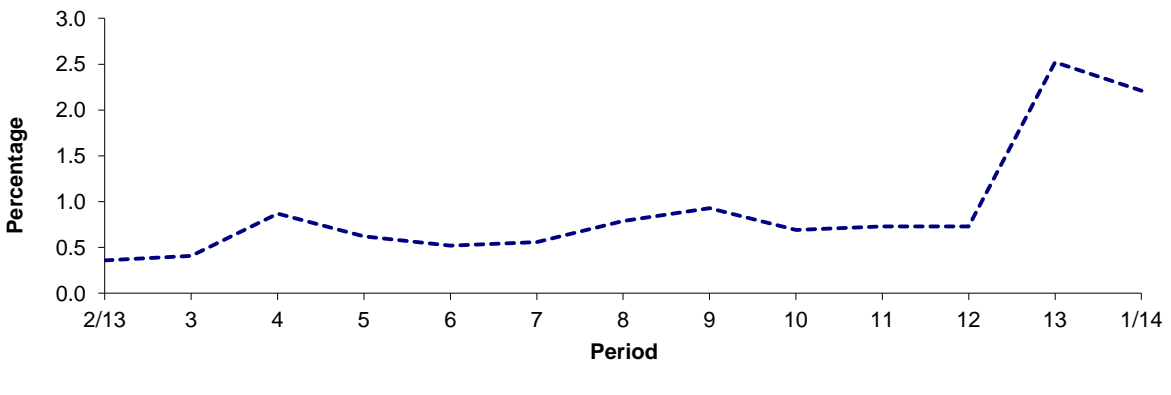
Route 253

Mileage Operated



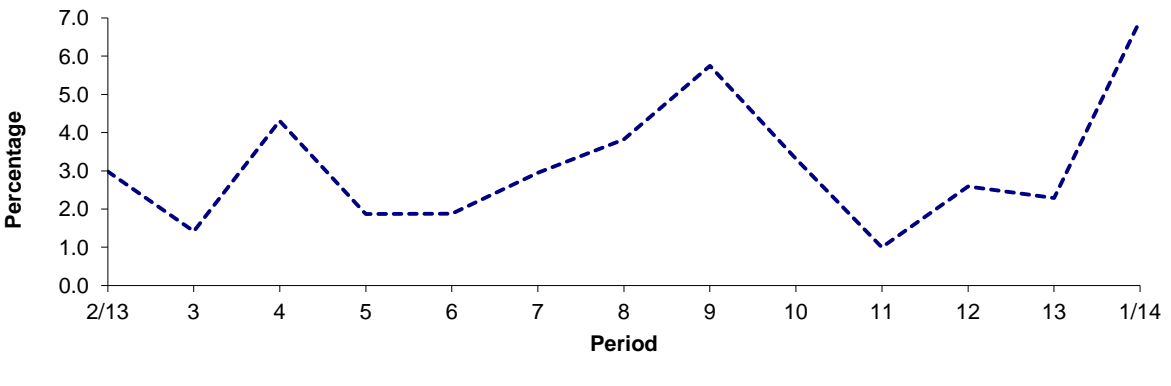
Period	2/13	3	4	5	6	7	8	9	10	11	12	13	1/14
2013/2014	96.66	98.17	94.82	97.51	97.60	96.49	95.39	93.32	96.00	98.27	96.68	95.19	90.86
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Deductible Mileage



Period	2/13	3	4	5	6	7	8	9	10	11	12	13	1/14
2013/2014	0.36	0.41	0.87	0.62	0.52	0.56	0.79	0.93	0.69	0.73	0.73	2.52	2.21

Non Deductible Mileage

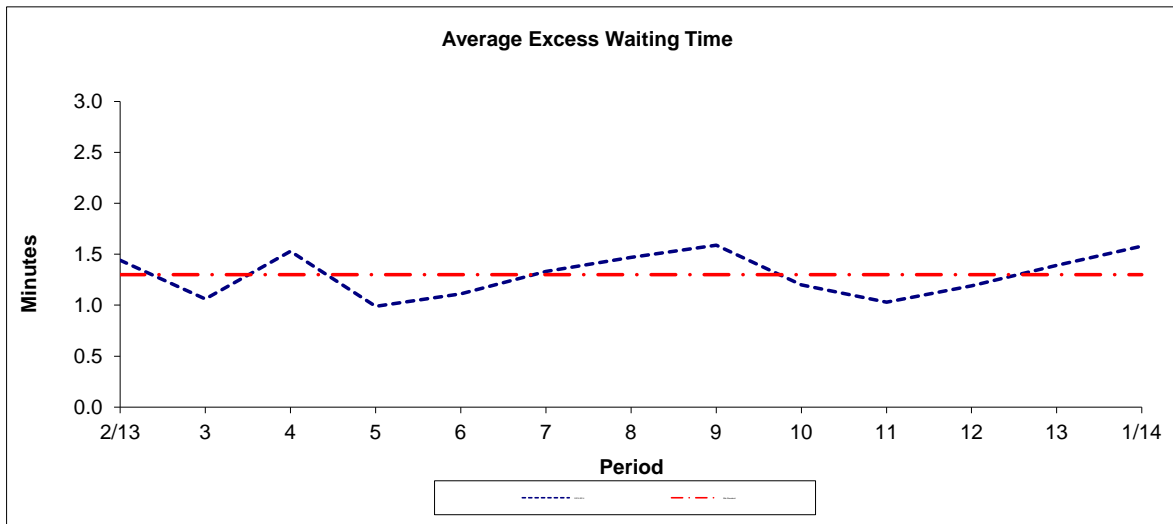


Period	2/13	3	4	5	6	7	8	9	10	11	12	13	1/14
2013/2014	2.98	1.42	4.31	1.87	1.88	2.95	3.82	5.75	3.31	1.00	2.59	2.29	6.93

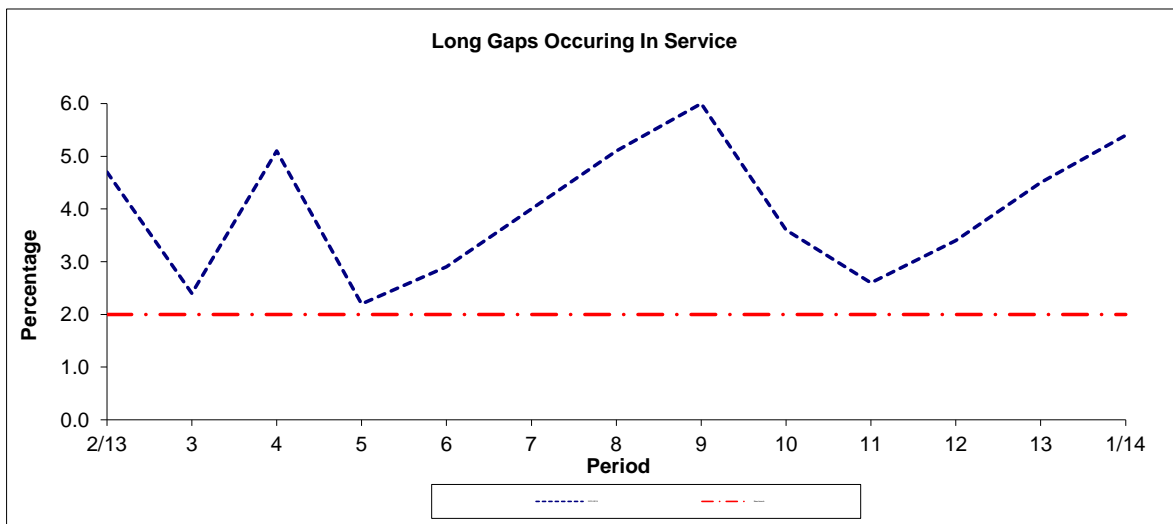
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 253



Period	2/13	3	4	5	6	7	8	9	10	11	12	13	1/14
2013-2014	1.44	1.06	1.53	0.99	1.11	1.33	1.47	1.59	1.20	1.03	1.19	1.39	1.58
Min Standard	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30

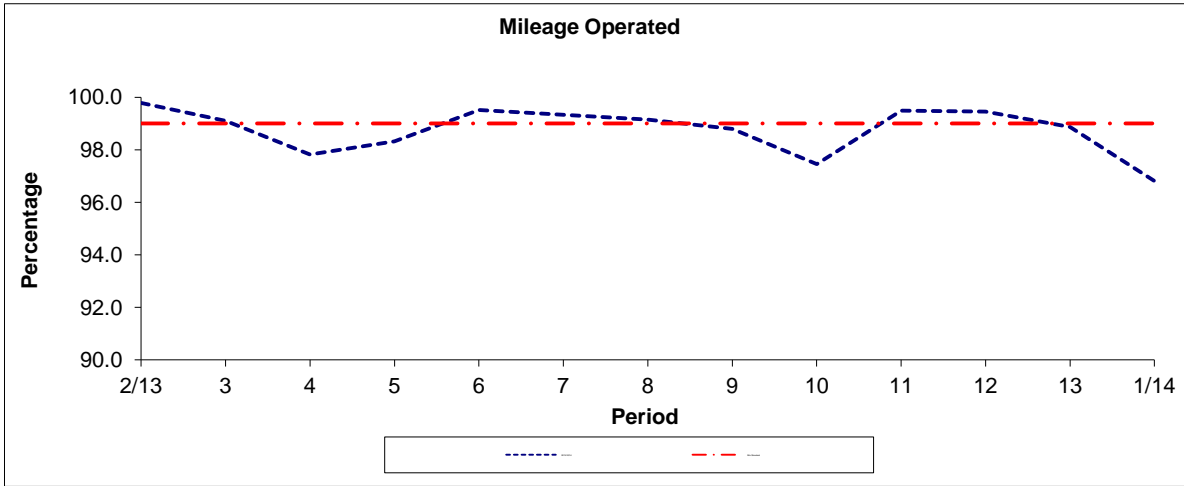


Period	2/13	3	4	5	6	7	8	9	10	11	12	13	1/14
2013-2014	4.7	2.4	5.1	2.2	2.9	4.0	5.1	6.0	3.6	2.6	3.4	4.5	5.4
Benchmark	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0

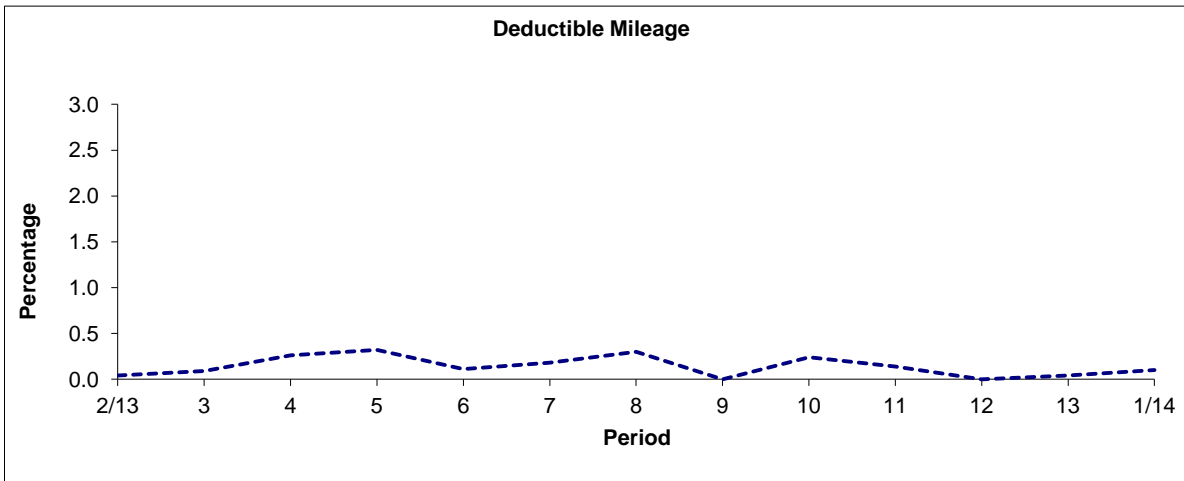
Note : Reliability is actual performance under full iBus (4 weeks data).
 Minimum Standards and Benchmarks are those applicable under the new contract.

PART B - PERFORMANCE STATISTICS

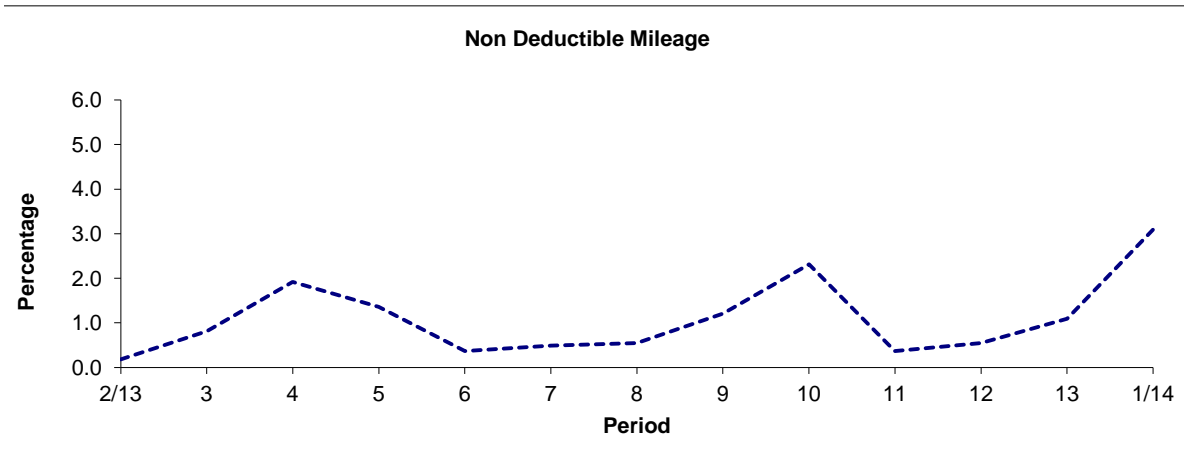
Route N253



Period	2/13	3	4	5	6	7	8	9	10	11	12	13	1/14
2013/2014	99.78	99.10	97.82	98.32	99.52	99.33	99.15	98.79	97.45	99.49	99.45	98.87	96.81
Min Standard	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00



Period	2/13	3	4	5	6	7	8	9	10	11	12	13	1/14
2013/2014	0.04	0.09	0.26	0.32	0.11	0.18	0.30	0.00	0.24	0.14	0.00	0.04	0.10

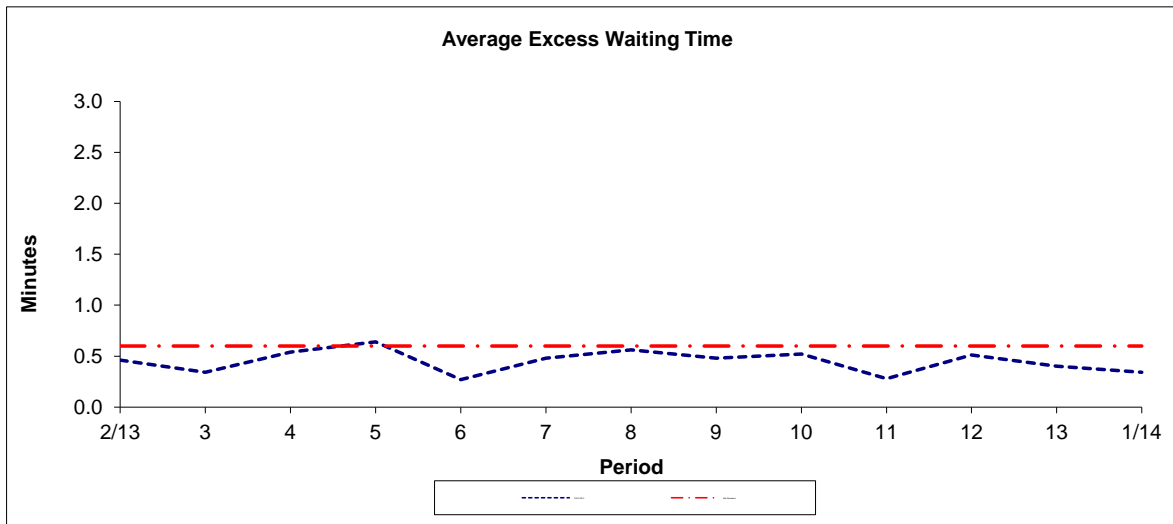


Period	2/13	3	4	5	6	7	8	9	10	11	12	13	1/14
2013/2014	0.18	0.81	1.92	1.36	0.37	0.49	0.55	1.21	2.31	0.37	0.55	1.09	3.09

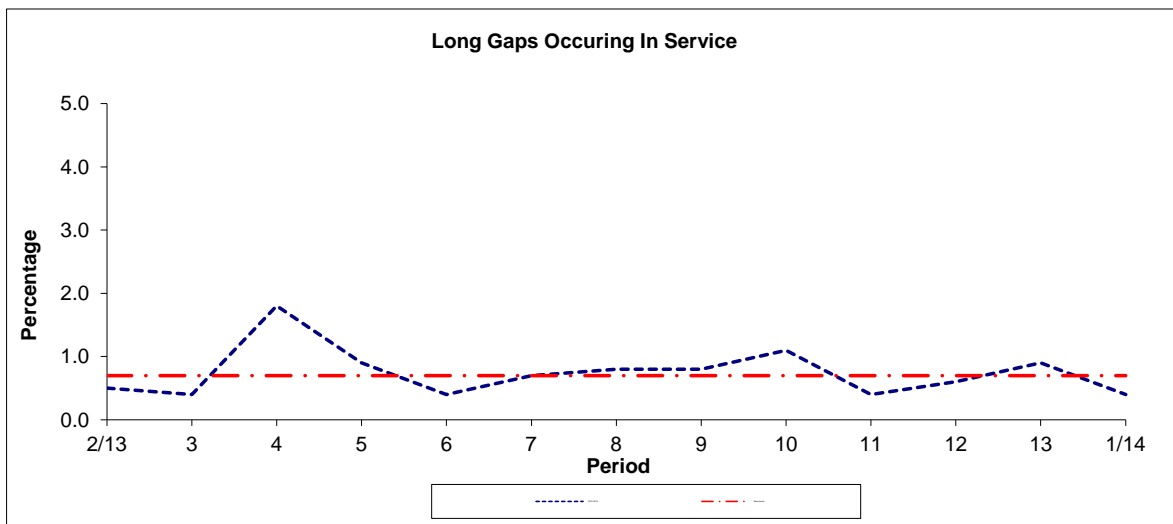
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route N253



Period	2/13	3	4	5	6	7	8	9	10	11	12	13	1/14
2013-2014	0.46	0.34	0.54	0.64	0.27	0.48	0.56	0.48	0.52	0.28	0.51	0.40	0.34
Min Standard	0.60	0.60	0.60	0.60	0.60	0.60	0.60	0.60	0.60	0.60	0.60	0.60	0.60



Period	2/13	3	4	5	6	7	8	9	10	11	12	13	1/14
2013-2014	0.5	0.4	1.8	0.9	0.4	0.7	0.8	0.8	1.1	0.4	0.6	0.9	0.4
Benchmark	0.7	0.7	0.7	0.7	0.7	0.7	0.7	0.7	0.7	0.7	0.7	0.7	0.7

Note : Reliability is actual performance under full iBus (4 weeks data).
 Minimum Standards and Benchmarks are those applicable under the new contract.

**ROUTE 253 - FULL iBUS RESULTS BY TIME OF DAY
 QUARTER 1 13/14 TO QUARTER 4 13/14 (01/04/13 - 31/03/14)**

MONDAY - FRIDAY

Time Period	Expected Buses	On AVL (%)	Scheduled Waiting Time (SWT) (mins)	Excess Waiting Time (EWT) (mins)	Actual Waiting Time (AWT) (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
0500 - 0700	43,185.	95.4	4.33	0.75	5.08	91.8	8.1	0.2	0.0	0.5	61
0700 - 1000	137,649.	93.5	2.57	1.37	3.95	94.3	5.5	0.2	0.0	5.0	56
1000 - 1300	130,375.	97.7	2.73	1.08	3.82	95.5	4.4	0.1	0.0	3.0	36
1300 - 1600	129,992.	97.2	2.70	1.26	3.96	94.1	5.7	0.2	0.0	4.4	41
1600 - 1900	126,666.	95.8	2.76	1.48	4.25	92.4	7.1	0.4	0.1	5.6	54
1900 - 2200	96,314.	98.3	3.60	1.37	4.97	88.5	11.0	0.5	0.0	3.1	49
2200 - 2400	59,258.	99.4	3.93	0.99	4.91	90.7	9.1	0.2	0.0	1.1	43
Summary	723,439.	96.6	2.90	1.29	4.19	93.1	6.6	0.3	0.0	4.2	61

SATURDAY

Time Period	Expected Buses	On AVL (%)	Scheduled Waiting Time (SWT) (mins)	Excess Waiting Time (EWT) (mins)	Actual Waiting Time (AWT) (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
0500 - 0700	7,399.	99.1	4.97	0.50	5.47	89.6	10.3	0.1	0.0	0.1	29
0700 - 1000	23,062.	97.4	3.21	1.00	4.21	94.4	5.6	0.0	0.0	1.7	26
1000 - 1300	26,398.	98.7	2.82	0.90	3.72	96.5	3.4	0.1	0.0	1.9	51
1300 - 1600	26,443.	98.9	2.77	1.27	4.04	94.3	5.6	0.1	0.0	3.7	37
1600 - 1900	26,309.	97.2	2.77	1.34	4.11	93.1	6.6	0.2	0.0	4.8	37
1900 - 2200	18,273.	98.0	3.95	1.79	5.74	82.8	15.8	1.2	0.2	4.1	45
2200 - 2400	12,196.	96.0	3.90	1.41	5.31	86.4	13.0	0.6	0.1	2.6	47
Summary	140,080.	97.9	3.09	1.21	4.30	92.7	7.0	0.3	0.0	3.2	51

SUNDAY AND BANK HOLIDAYS

Time Period	Expected Buses	On AVL (%)	Scheduled Waiting Time (SWT) (mins)	Excess Waiting Time (EWT) (mins)	Actual Waiting Time (AWT) (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
0500 - 0700	7,496.	100.7	5.03	0.44	5.48	89.8	10.1	0.1	0.0	0.2	46
0700 - 1000	17,495.	96.3	4.38	0.78	5.16	89.6	10.3	0.2	0.0	0.6	31
1000 - 1300	19,888.	100.2	3.94	0.86	4.80	91.8	8.1	0.1	0.0	0.8	43
1300 - 1600	19,514.	97.8	4.00	1.17	5.17	88.1	11.4	0.4	0.0	1.7	33
1600 - 1900	19,361.	99.4	4.01	1.15	5.15	88.4	11.2	0.3	0.1	1.5	61
1900 - 2200	19,671.	97.2	3.92	1.48	5.40	86.1	13.1	0.7	0.0	2.6	38
2200 - 2400	12,780.	99.8	3.93	0.91	4.84	91.5	8.3	0.2	0.0	1.0	33
Summary	116,205.	98.6	4.03	1.08	5.11	89.0	10.6	0.3	0.0	1.4	61

ALL DAYS

Time Period	Expected Buses	On AVL (%)	Scheduled Waiting Time (SWT) (mins)	Excess Waiting Time (EWT) (mins)	Actual Waiting Time (AWT) (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
0500 - 0700	58,080.	96.5	4.44	0.70	5.14	91.4	8.4	0.2	0.0	0.4	61
0700 - 1000	178,206.	94.3	2.71	1.32	4.02	94.1	5.7	0.2	0.0	4.5	56
1000 - 1300	176,661.	98.1	2.88	1.03	3.91	95.3	4.7	0.1	0.0	2.6	51
1300 - 1600	175,949.	97.5	2.84	1.25	4.09	93.5	6.3	0.2	0.0	4.0	41
1600 - 1900	172,336.	96.4	2.88	1.43	4.31	92.1	7.4	0.4	0.1	5.1	61
1900 - 2200	134,258.	98.1	3.68	1.43	5.11	87.5	11.8	0.6	0.1	3.2	49
2200 - 2400	84,234.	99.0	3.92	1.03	4.95	90.2	9.5	0.3	0.0	1.3	47
Summary	979,724.	97.0	3.03	1.26	4.29	92.7	7.0	0.3	0.0	3.8	61

ROUTE N253 - FULL iBUS RESULTS BY TIME OF DAY
QUARTER 1 13/14 TO QUARTER 4 13/14 (01/04/13 - 31/03/14)

MONDAY - FRIDAY

Time Period	Expected Buses	On AVL (%)	Scheduled Waiting Time (SWT) (mins)	Excess Waiting Time (EWT) (mins)	Actual Waiting Time (AWT) (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
0000 - 0500	88,531.	100.2	7.50	0.09	7.59	72.8	26.2	0.9	0.1	0.5	53
Summary	88,531.	100.2	7.50	0.09	7.59	72.8	26.2	0.9	0.1	0.5	53

SATURDAY

Time Period	Expected Buses	On AVL (%)	Scheduled Waiting Time (SWT) (mins)	Excess Waiting Time (EWT) (mins)	Actual Waiting Time (AWT) (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
0000 - 0500	23,298.	98.8	5.99	0.80	6.79	78.9	19.5	1.5	0.1	0.6	49
Summary	23,298.	98.8	5.99	0.80	6.79	78.9	19.5	1.5	0.1	0.6	49

SUNDAY AND BANK HOLIDAYS

Time Period	Expected Buses	On AVL (%)	Scheduled Waiting Time (SWT) (mins)	Excess Waiting Time (EWT) (mins)	Actual Waiting Time (AWT) (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
0000 - 0500	22,706.	97.7	6.08	0.96	7.04	76.8	19.9	2.7	0.6	1.5	62
Summary	22,706.	97.7	6.08	0.96	7.04	76.8	19.9	2.7	0.6	1.5	62

ALL DAYS

Time Period	Expected Buses	On AVL (%)	Scheduled Waiting Time (SWT) (mins)	Excess Waiting Time (EWT) (mins)	Actual Waiting Time (AWT) (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
0000 - 0500	134,535.	99.5	6.82	0.46	7.27	75.2	23.2	1.5	0.2	0.8	62
Summary	134,535.	99.5	6.82	0.46	7.27	75.2	23.2	1.5	0.2	0.8	62

Transport for London - QSI Points and Live Mileage List

Route 253
 Service change 33378
 Date 15/06/2013
 QSI Points are highlighted.

Reason for Issue

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
HCKCAR	305	Hackney Central Station		
	129	Amhurst Road / Hackney Downs Station	198	0.12
	2272	Mare Street / Narrow Way	404	0.25
	2270	Hackney Baths	268	0.17
	930	Glenarm Road	164	0.10
	2268	Clapton Girls' Technology College	226	0.14
	64	Clapton Pond	240	0.15
CLTNKR	20972	Lea Bridge Roundabout	223	0.14
	BP2477	Upper Clapton Road / Brooke Road	274	0.17
	53	Clapton Station	231	0.14
	2265	Rossington Street	309	0.19
	2263	Cazenove Road	143	0.09
	2262	Jessam Avenue	237	0.15
	2259	Forburg Road	169	0.11
	2255	Clapton Common	394	0.24
STAMCC	121	Stamford Hill Broadway	451	0.28
	123	Amhurst Park / Stamford Lodge	218	0.14
	2253	Stamford Hill Station	186	0.12
	2249	Cranwich Road	318	0.20
	BP5643	Bethune Road	198	0.12
	740	Seven Sisters Road / Amhurst Park	270	0.17
	6650	Woodberry Grove	317	0.20
MNHSSN	4832	Manor House Station	291	0.18
	BP199	Portland Rise	197	0.12
	1609	Alexandra Grove	336	0.21
	377	Finsbury Park / Blackstock Road	324	0.20
FNPKSS	BP3912	Finsbury Park Station	256	0.16
	3513	Isledon Road	225	0.14
	33320	Berriman Road	333	0.21
	33321	Hornsey Road / Sobell Centre	226	0.14
	33322	Holloway Road	359	0.22
HOLLCM	33325	Caledonian Road	216	0.13
	33326	Hillmarton Road / H M Prison Holloway	320	0.20
	1286	Hilldrop Road	418	0.26
CDRDBR	4714	Brecknock Road	218	0.14
	1284	Camden Park Road	334	0.21
	1691	Sandall Road	159	0.10
	1282	Murray Street	274	0.17
	331	Camden Road Station	258	0.16
CDTNSN	3517	Camden Street	295	0.18
	33288	Camden Town Station	241	0.15
	36859	Pratt Street	220	0.14
MNCRSN	666	Mornington Crescent Station	412	0.26
	8343	Aldenham Street	405	0.25
	8341	Euston Station	339	0.21
EUSTSN	BP4522	Euston Bus Station	127	0.08
Total Route Mileage - Out Direction			12221	7.59
			12221	7.59

TRANCHE 479

Diversion due to The Narrow Way closure

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
EUSTSN	R0059	Euston Bus Station		
	8342	Euston Station / Eversholt Street	208	0.13
	8344	Aldenham Street	368	0.23
MNCRSN	667	Mornington Crescent Station	342	0.21
	1280	Camden High Street	305	0.19
	34182	Camden Town Station	184	0.11
CDTNSN	24180	Camden Town / Camden Road	350	0.22
	330	Camden Road Station	156	0.10
	80011	St Pancras Way	236	0.15
	1283	Murray Street	156	0.10
	1692	Sandall Road	192	0.12
	1285	Torriano Avenue	177	0.11
CDRDBR	751	Brecknock Road	394	0.24
	1287	Hilldrop Road	229	0.14
	21	H M Prison Holloway	309	0.19
	1289	Chambers Road	214	0.13
HOLLPR	312	Holloway / Nags Head	299	0.19
	315	Seven Sisters Road / Nags Head	204	0.13
	1291	Hornsey Road	212	0.13
	1293	Durham Road	432	0.27
	34055	Fonthill Road	200	0.12
FNPKSS	BP4242	Finsbury Park Station	153	0.10
	376	Finsbury Park / Blackstock Road	299	0.19
	4711	Alexandra Grove	462	0.29
MNHSSN	4833	Manor House Station	414	0.26
	6606	Woodberry Grove	269	0.17
	34889	Amhurst Park / Bethune Road	518	0.32
	2250	Cranwich Road	183	0.11
	2254	Stamford Hill Station	322	0.20
	25187	Stamford Hill	359	0.22
STAMCC	122	Stamford Hill Broadway	129	0.08
	2256	Clapton Common	458	0.28
	2260	Osbaldeston Road	274	0.17
	2261	Jessam Avenue	308	0.19
	2266	Rossington Street	364	0.23
	54	Clapton Station	239	0.15
	194	Lea Bridge Roundabout	342	0.21
CLTNKR	1011	Clapton Pond	321	0.20
	29245	Millfields Road	203	0.13
	BP5525	Clapton Girls' Technology College	284	0.18
	935	Hackney Baths	331	0.21
	2271	Clapton Square	122	0.08
	BP5529	Dalston Lane	331	0.21
HCKCAR	BP5782	Hackney Central Station	331	0.21
Total Route Mileage - Back Direction			12183	7.57
			12183	7.57

Transport for London - QSI Points and Live Mileage List

Route N253
 Service change 33383
 Date 15/06/2013

Reason for Issue

QSI Points are highlighted

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
ALDGBS S	ALDGBS S	ALDGATE BUS STATION		
ALDGSN		Aldgate Station (new stop C)	130	0.08
<i>(DEAD MILEAGE ABOVE NOT INCLUDED IN THE FINAL TOTAL)</i>				
	BP5408	Osborn Street	450	0.28
	2044	Fieldgate Street	106	0.07
	2046	The East London Mosque	271	0.17
WCPLHP	944	Royal London Hospital / Whitechapel Stn	399	0.25
	29637	Cambridge Heath Road	140	0.09
	13614	Darling Row	189	0.12
	BP1977	Cephas Street	229	0.14
	1617	Three Colts Lane	235	0.15
BETHSN	4612	Bethnal Green Station	179	0.11
	4611	Old Ford Road	346	0.21
CMBHNS	1705	Cambridge Heath Station	267	0.17
	2277	Mare Street / Victoria Park Road	337	0.21
	785	King Edward's Road	384	0.24
	752	Mare Street / Well Street	259	0.16
	2275	St Thomas's Square	158	0.10
	306	Hackney Town Hall	372	0.23
HCKCAR	305	Hackney Central Station	300	0.19
	129	Amhurst Road / Hackney Downs Station	198	0.12
	2272	Mare Street / Narrow Way	404	0.25
	2270	Hackney Baths	268	0.17
	930	Glenarm Road	164	0.10
	2268	Clapton Girls' Technology College	226	0.14
	64	Clapton Pond	240	0.15
CLTNKR	20972	Lea Bridge Roundabout	223	0.14
	BP2477	Upper Clapton Road / Brooke Road	274	0.17
	53	Clapton Station	231	0.14
	2265	Rossington Street	309	0.19
	2263	Cazenove Road	143	0.09
	2262	Jessam Avenue	237	0.15
	2259	Forburg Road	169	0.11
	2255	Clapton Common	394	0.24
STAMCC	121	Stamford Hill Broadway	451	0.28
	123	Amhurst Park / Stamford Lodge	218	0.14
	2253	Stamford Hill Station	186	0.12
	2249	Cranwich Road	318	0.20
	BP5643	Bethune Road	198	0.12
	740	Seven Sisters Road / Amhurst Park	270	0.17
	6650	Woodberry Grove	317	0.20
MNHSSN	4832	Manor House Station	291	0.18
	BP199	Portland Rise	197	0.12
	1609	Alexandra Grove	336	0.21
	377	Finsbury Park / Blackstock Road	324	0.20
FNPKSS	BP3912	Finsbury Park Station	256	0.16
	3513	Isledon Road	225	0.14
	33320	Berriman Road	333	0.21
	33321	Hornsey Road / Sobell Centre	226	0.14
	33322	Holloway Road	359	0.22
HOLLCM	33325	Caledonian Road	216	0.13
	33326	Hillmarton Road / H M Prison Holloway	320	0.20
	1286	Hilldrop Road	418	0.26
CDRDBR	4714	Brecknock Road	218	0.14
	1284	Camden Park Road	334	0.21
	1691	Sandall Road	159	0.10
	1282	Murray Street	274	0.17
	331	Camden Road Station	258	0.16
CDTNSN	324	Camden Town Station	377	0.23
	36859	Pratt Street	379	0.24
MNCRSN	666	Mornington Crescent Station	412	0.26
	8343	Aldenharn Street	405	0.25
	8341	Euston Station	339	0.21
EUSTSN	BP4524	Euston Bus Station	205	0.13
	672	Euston Square Station	262	0.16
	29674	University College Hospital	292	0.18
	BP2167	Torrington Place	160	0.10
	29676	Chenies Street	229	0.14
	29735	Great Russell Street	379	0.24
TCTRSR	BP5282	Tottenham Court Road Station	542	0.34
Total Route Mileage - Out Direction			18784	11.67
			Metres	Miles

Mileages in bold red font are planning estimates & not ibus calculations

FINAL MILEAGE TO BE CONFIRMED

TRANCHE 479

Diversion due to The Narrow Way closure

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
TCTRTC	166	Tottenham Court Road Station		
	BP2028	Percy Street	215	0.13
	660	Goodge Street Station	288	0.18
	8348	Warren Street Station	375	0.23
	673	Euston Square Station	221	0.14
EUSTSN	R0059	Euston Bus Station	463	0.29
	8342	Euston Station / Eversholt Street	208	0.13
	8344	Aldenhurst Street	368	0.23
MNCRSN	667	Mornington Crescent Station	342	0.21
	1280	Camden High Street	305	0.19
	34182	Camden Town Station	184	0.11
CDTNSN	24180	Camden Town / Camden Road	350	0.22
	330	Camden Road Station	156	0.10
	80011	St Pancras Way	236	0.15
	1283	Murray Street	156	0.10
	1692	Sandall Road	192	0.12
	1285	Torriano Avenue	177	0.11
CDRDBR	751	Brecknock Road	394	0.24
	1287	Hilldrop Road	229	0.14
	21	H M Prison Holloway	309	0.19
	1289	Chambers Road	214	0.13
HOLLPR	312	Holloway / Nags Head	299	0.19
	315	Seven Sisters Road / Nags Head	204	0.13
	1291	Hornsey Road	212	0.13
	1293	Durham Road	432	0.27
	34055	Fonthill Road	200	0.12
FNPKSS	BP4242	Finsbury Park Station	153	0.10
	376	Finsbury Park / Blackstock Road	299	0.19
	4711	Alexandra Grove	462	0.29
MNHSSN	4833	Manor House Station	414	0.26
	6606	Woodberry Grove	269	0.17
	34889	Amhurst Park / Bethune Road	518	0.32
	2250	Cranwich Road	183	0.11
	2254	Stamford Hill Station	322	0.20
	25187	Stamford Hill	359	0.22
STAMCC	122	Stamford Hill Broadway	129	0.08
	2256	Clapton Common	458	0.28
	2260	Osbaldeston Road	274	0.17
	2261	Jessam Avenue	308	0.19
	2266	Rossington Street	364	0.23
	54	Clapton Station	239	0.15
	194	Lea Bridge Roundabout	342	0.21
CLTNKR	1011	Clapton Pond	321	0.20
	29245	Millfields Road	203	0.13
	BP5525	Clapton Girls' Technology College	284	0.18
	935	Hackney Baths	331	0.21
	2271	Clapton Square	122	0.08
	BP5529	Dalston Lane	331	0.21
HCKCAR	BP5782	Hackney Central Station	331	0.21
	307	Hackney Town Hall	351	0.22
	2276	St Thomas's Square	329	0.21
	8318	Well Street	361	0.22
	784	King Edward's Road	113	0.07
	2278	St Joseph's Hospice	198	0.12
	1704	Mare Street / Victoria Park Road	187	0.12
CMBHSN	7570	Cambridge Heath Station	198	0.12
	2280	Old Ford Road	381	0.24
BETHSN	4613	Bethnal Green Station	205	0.13
	BP1650	Three Colts Lane	346	0.21
	2282	Cephas Street	228	0.14
	946	Darling Row	223	0.14
	R0330	Whitechapel Station	336	0.21
WCPLHP	943	Royal London Hospital	155	0.10
	2045	The East London Mosque	285	0.18
	2043	Fieldgate Street	145	0.09
	13451	Osborn Street	168	0.10
		Aldgate East Station (new stop J)	387	0.24
ALDGSN		Aldgate Station (new stop D)	120	0.07
ALDGBS S		ALDGATE BUS STATION	230	0.14
(DEAD MILEAGE ABOVE NOT INCLUDED IN THE FINAL TOTAL)				
Total Route Mileage - Back Direction			18461	11.47
			Metres	Miles

Mileages in bold red font are planning estimates & not ibus calculations

FINAL MILEAGE TO BE CONFIRMED