

CONTRACT SPECIFICATION

Tenders are requested for the following contract to operate a bus service.

Contract Reference	QC38703
Route Number	222
Terminus Points	Uxbridge Station, Bakers Road, East Side Stop H to Hounslow Bus Station, London Road
Contract Basis	Incentivised
Commencement Date	15 th September 2012
Vehicle Type	87 capacity, dual door, double deck buses will be specified (alternative bids with existing 80 capacity, dual door, double deck buses may also be submitted)
Current Maximum Approved Dimensions	10.7 metres long and 2.4 metres wide - single deck 10.0 metres long and 2.55 metres wide - double deck
Advertising Rights	Operator
Sponsored Route	No
Minimum Performance Std	Average Excess Wait Time - No more than 1.00 minutes
Extension Threshold	Average Excess Wait Time Threshold - 0.85 minutes
Minimum Operated Mileage	No less than 98.00%

Tender Return Date: No later than 12 Noon on 1st August 2011

SERVICE SPECIFICATION

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1) NOTES

Proposed Changes:

At this time, the Corporation expects to implement a change to the existing service prior to the commencement of the new Route Agreement for Route No. 222.

- From 11th June 2011, there will be new stopping arrangements as a result of a safety scheme at Uxbridge Bus Station. Buses will continue to stand at stop H (23059) but will now pick up from stop M (23061).

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- 87 capacity, dual door, double deck buses will be specified (alternative bids with existing 80 capacity, dual door, double deck buses may also be submitted).
- Mondays to Saturdays daytime frequencies are reduced from every 7-8 minutes (8 buses per hour) to every 8 minutes.

2) SCHEDULE REQUIREMENTS & PINCHPOINTS

2.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Uxbridge Station, Bakers Road, East Side Stop H to Hounslow Bus Station, London Road			Hounslow High Street, Kingsley Road to Uxbridge Station, Belmont Road		
First departure no later than 0500.			First departure no later than 0500.		
0455 - 0530	Every 30 minutes		0455 - 0530	Every 30 minutes	
0531 - 0630	Every 15 minutes		0531 - 0600	Every 15 minutes	
0631 - 0650	Every 10 minutes		0601 - 0650	Every 10 minutes	
0651 - 1915	Every 8 minutes		0651 - 1900	Every 8 minutes	
1916 - 2035	Every 10 minutes		1901 - 2000	Every 10 minutes	
2036 - 0045	Every 12 minutes		2001 - 0015	Every 12 minutes	
Last departure no earlier than 0040.			Last departure no earlier than 0010.		
Pinchpoints					
Hounslow West Station	0725 - 0910	8 minutes	West Drayton Station	0720 - 0920	8 minutes
	1500 - 1630	8 minutes		1500 - 1630	8 minutes

2.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Uxbridge Station, Bakers Road, East Side Stop H to Hounslow Bus Station, London Road			Hounslow High Street, Kingsley Road to Uxbridge Station, Belmont Road		
First departure no later than 0500.			First departure no later than 0500.		
0455 - 0600	Every 30 minutes		0455 - 0600	Every 30 minutes	
0601 - 0700	Every 20 minutes		0601 - 0700	Every 20 minutes	
0701 - 0800	Every 15 minutes		0701 - 0800	Every 15 minutes	
0801 - 0830	Every 10 minutes		0801 - 0830	Every 10 minutes	
0831 - 1750	Every 8 minutes		0831 - 1745	Every 8 minutes	
1751 - 1850	Every 10 minutes		1746 - 1845	Every 10 minutes	
1851 - 0045	Every 12 minutes		1846 - 0015	Every 12 minutes	
Last departure no earlier than 0040.			Last departure no earlier than 0010.		
Pinchpoints					
Hounslow West Station	0900 - 1100	8 minutes	West Drayton Station	0855 - 1055	8 minutes

2) SCHEDULE REQUIREMENTS & PINCHPOINTS - continued

2.3) SUNDAY AND PUBLIC HOLIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Uxbridge Station, Bakers Road, East Side Stop H to Hounslow Bus Station, London Road		Hounslow High Street, Kingsley Road to Uxbridge Station, Belmont Road			
First departure no later than 0500.		First departure no later than 0500.			
0455 - 0700	Every 30 minutes	0455 - 0630	Every 30 minutes		
0701 - 0900	Every 20 minutes	0631 - 0810	Every 20 minutes		
0901 - 0045	Every 12 minutes	0811 - 0015	Every 12 minutes		
Last departure no earlier than 0040.		Last departure no earlier than 0010.			
Pinchpoints					
Hounslow West Station	1035 - 1135	12 minutes	West Drayton Station	1030 - 1130	12 minutes

2.4) BOXING DAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Uxbridge Station, Bakers Road, East Side Stop H to Hounslow Bus Station, London Road		Hounslow High Street, Kingsley Road to Uxbridge Station, Belmont Road			
First departure no later than 0500.		First departure no later than 0500.			
0455 - 0700	Every 30 minutes	0455 - 0630	Every 30 minutes		
0701 - 0900	Every 20 minutes	0631 - 0810	Every 20 minutes		
0901 - 0045	Every 12 minutes	0811 - 0015	Every 12 minutes		
Last departure no earlier than 0040.		Last departure no earlier than 0010.			
Pinchpoints					
Hounslow West Station	1035 - 1135	12 minutes	West Drayton Station	1030 - 1130	12 minutes

3) QSI POINTS & MILEAGE

It is intended Route No. 222 will have 96 surveys per quarter at the following locations:

QSI POINTS	
<i>Towards Hounslow Bus Station, London Road</i>	<i>Towards Uxbridge Station, Belmont Road</i>
Uxbridge	Hounslow Bus Station
West Drayton \$	Hounslow West
Cranford	West Drayton \$
MILEAGE: See Attached iBus Sheets	

\$ This location observed simultaneously in both directions - counted as two surveys.

4) OPERATIONAL CONSIDERATIONS

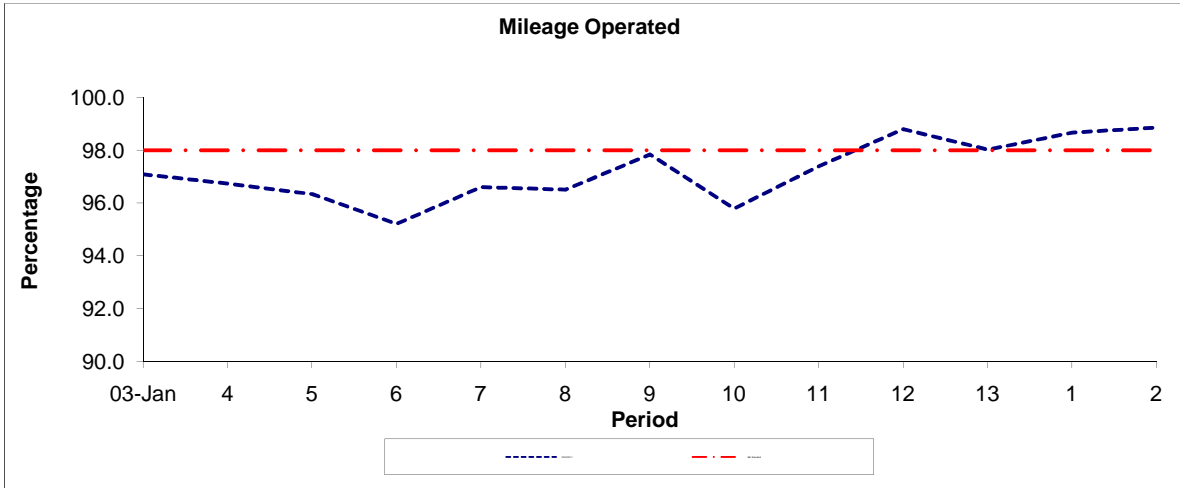
- 4.1) When compiling schedules Tenderers are asked to consider passengers making connections to other services at the following locations: Uxbridge Station, West Drayton Station and Hounslow West Station.
- 4.2) Route No. 222 can suffer unpredictable traffic delays in the Uxbridge, Heathrow and Hounslow areas.
- 4.3) The 2012 Paralympic Games start on Wednesday 29th August and close on Sunday 9th September. The Games will result in additional passenger demand across the network, requiring additional capacity on some routes. There will also be a number of road closures in the event areas resulting in route diversions. Operators should be aware there will be implications to them during this time.

5) CURRENT PERFORMANCE, ROUTE RECORD & IBUS MILEAGE

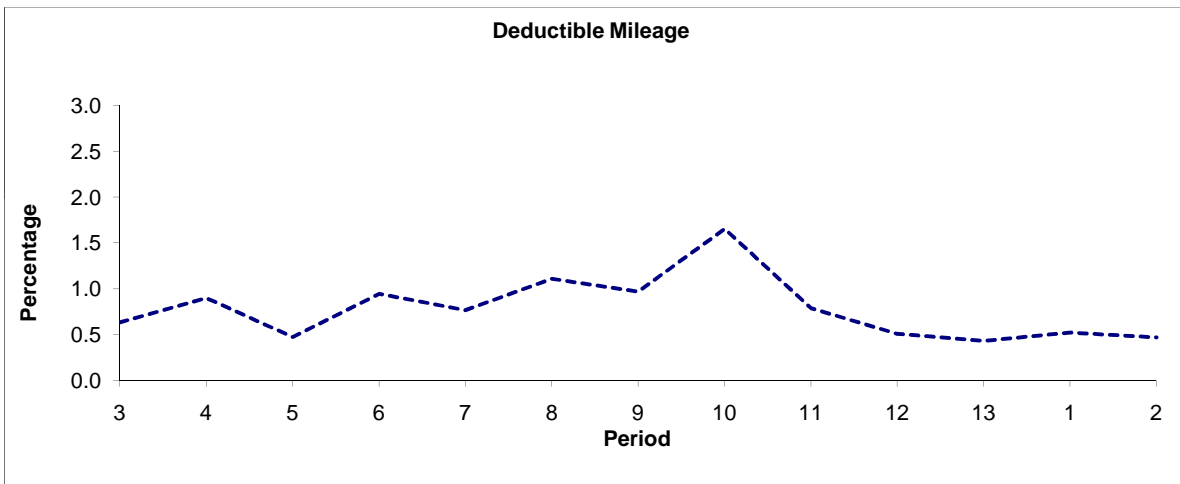
- 5.1) CURRENT PERFORMANCE
As per current print out.
- 5.2) ROUTE RECORD
As per Busnet Printout.
- 5.3) IBUS MILEAGE
As per current print out.

PART B - PERFORMANCE STATISTICS

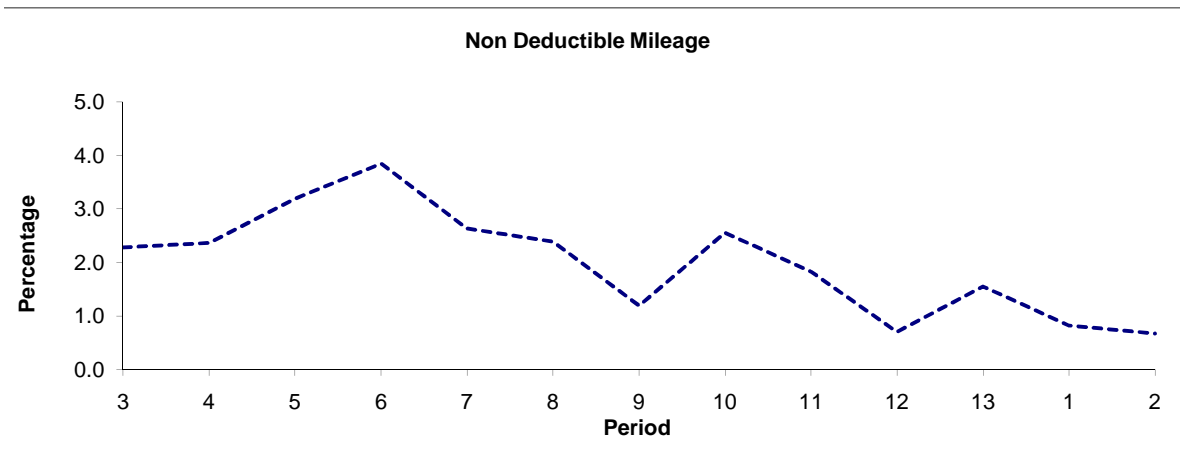
Route 222



Period	03-Jan	4	5	6	7	8	9	10	11	12	13	1	2
2010/2011	97.08	96.73	96.33	95.20	96.60	96.50	97.84	95.79	97.39	98.80	98.02	98.66	98.86
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	3	4	5	6	7	8	9	10	11	12	13	1	2
2010/2011	0.63	0.90	0.47	0.95	0.77	1.11	0.97	1.65	0.79	0.51	0.43	0.52	0.47

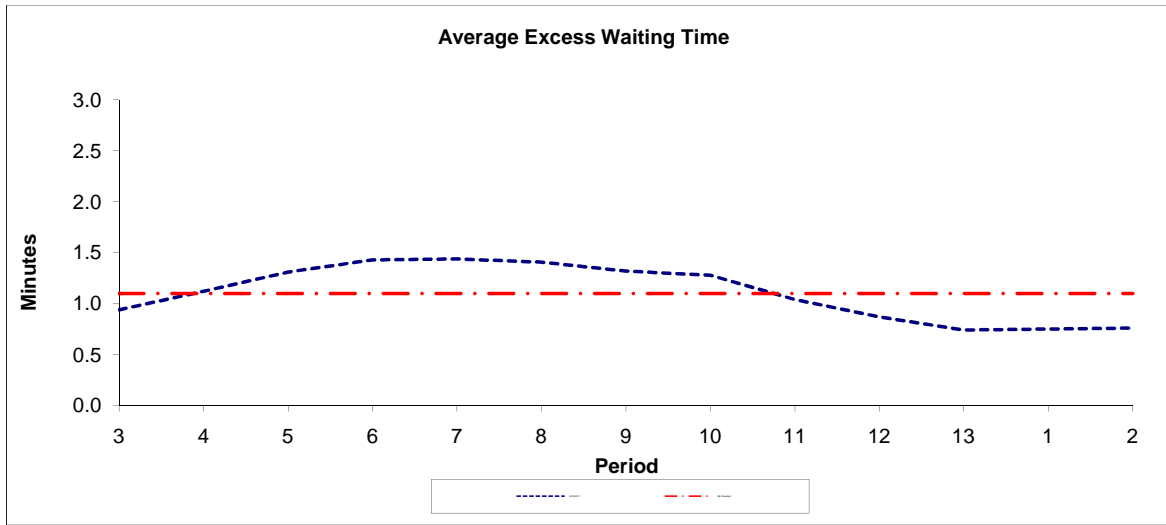


Period	3	4	5	6	7	8	9	10	11	12	13	1	2
2010/2011	2.28	2.37	3.19	3.85	2.64	2.39	1.19	2.56	1.83	0.70	1.55	0.82	0.67

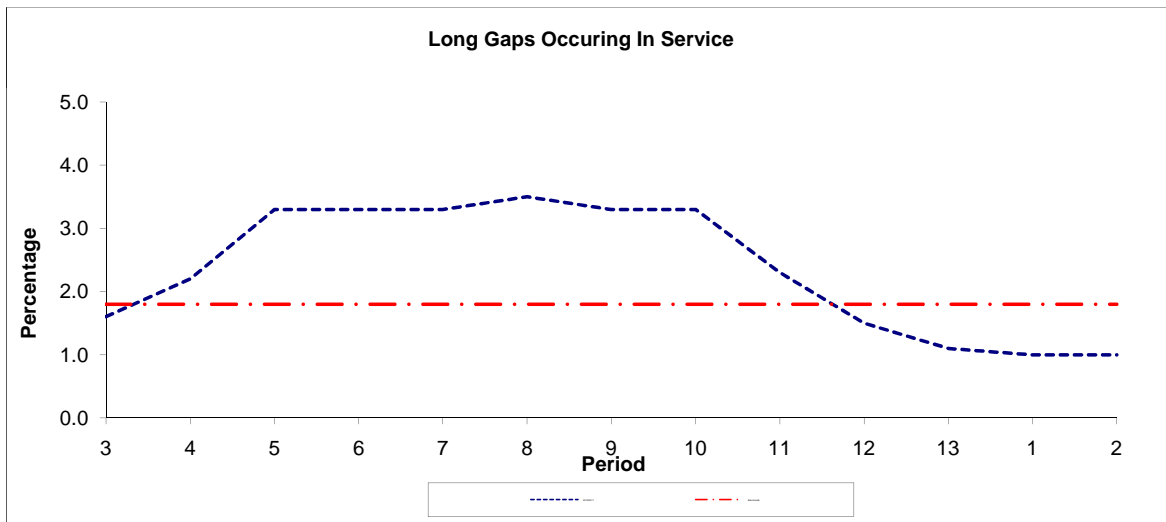
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 222



Period	3	4	5	6	7	8	9	10	11	12	13	1	2
2010/2011	0.94	1.12	1.31	1.43	1.44	1.41	1.32	1.28	1.04	0.87	0.74	0.75	0.76
Min Standard	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10



Period	3	4	5	6	7	8	9	10	11	12	13	1	2
2010/2011	1.60	2.20	3.30	3.30	3.30	3.50	3.30	3.30	2.30	1.50	1.10	1.00	1.00
Benchmark	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80

Note : Reliability is based on 12 weeks rolling data

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 222: Uxbridge Station - Hounslow Bus Station

Date of Structural Change: 1 September 2012.

Date of Service Change: 1 September 2012.

Reason for Issue: New Tender.

STREETS TRAVERSED

Towards Hounslow Bus Station: Uxbridge Bus Station, Bakers Road, Belmont Road, Uxbridge High Street, Harefield Road, Oxford Road Roundabout, Oxford Road, Cross Street, Cowley Road, Cowley High Street, Cowley High Road, West Drayton High Street, Station Approach, Bus Turning Circle, Station Approach, West Drayton High Street, Station Road, Sipson Road, Cherry Lane, Cherry Lane Roundabout, Holloway Lane, Sipson Road, Bath Road, Hounslow West Station Forecourt, Bath Road, Steve Biko Way, Staines Road, Grove Road, Hanworth Road, Hounslow High Street, London Road.

Towards Uxbridge Station: Hounslow High Street, Hanworth Road, Grove Road, Bell Road, Bath Road, Heathrow North Bus Lane, Nettleton Road, Nene Road, Sipson Road, Holloway Lane, Cherry Lane Roundabout, Cherry Lane, Sipson Road, Station Road, West Drayton High Street, Station Approach, Bus Turning Circle, Station Approach, West Drayton High Street, Cowley High Road, Cowley High Street, Cowley Road, Trumper Way, Oxford Road, Oxford Road Roundabout, Harefield Road, Uxbridge High Street, Belmont Road.

STANDING AND TURNING POINTS

UXBRIDGE STATION, BAKERS ROAD, EAST SIDE STOP H

Public stand for one bus on east side of Bakers Road at Stop H. Buses proceed from Belmont Road via Bakers Road to stand, departing via Bakers Road to Uxbridge Bus Station. Set down in Belmont Road, at Stop D and pick up in Uxbridge Bus Station, at Stop M.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 222 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Uxbridge.
OTHER INFORMATION:	Toilet facilities available in LUL Station.

COWLEY, STATION ROAD (from HOUNSLOW BUS STATION)

Buses proceed from Cowley High Street via Cowley Road departing to Cowley High Street. Set down in Cowley High Street, at Stop BS and pick up in Cowley High Street, at Stop BW.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Cowley.

WEST DRAYTON STATION, SOUTH SIDE

Private stand on south side of West Drayton Station Approach, commencing 67 metres east of the eastern kerbline of High Street Yiewsley at stop BP3567 point Z2.

From Hounslow Bus Station.

Buses proceed from Station Approach direct to stand, departing to Station Approach. Set down in Station Approach, at Stop E and pick up in Station Approach, at Stop F.

From Uxbridge Station.

Buses proceed from Station Approach direct to stand, departing to Station Approach. Set down in Station Approach, at Alighting Point Z2 and pick up in Station Approach, at Stop E.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: West Drayton.

HEATHROW AIRPORT NORTH

From Hounslow Bus Station.

Buses proceed from Bath Road via Heathrow North Bus Lane, Nettleton Road, Nene Road and Sipson Road departing to Bath Road. Set down in Bath Road, at Stop BM and pick up in Bath Road, at Stop BJ.

From Uxbridge Station.

Buses proceed from Sipson Road via Nene Road departing to Sipson Road. Set down in Sipson Road, at Stop BH and pick up in Sipson Road, at Stop BE.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Bath Road, Sipson Road.

HARLINGTON CORNER, NOBEL DRIVE

Public stand for two buses in Nobel Drive (East arm), commencing 45 metres north of Bath Road and continuing 21 metres north.

From Hounslow Bus Station.

Buses proceed from Bath Road via Nobel Drive (East Arm), Nobel Drive (East Roundabout) and Nobel Drive (East Arm) to stand, departing via Nobel Drive (East Arm) to Bath Road. Set down in Bath Road, at Stop H and pick up in Bath Road, at Stop F.

From Uxbridge Station.

Buses proceed from Bath Road via Nobel Drive, Nobel Drive (East Arm), Nobel Drive (East Roundabout) and Nobel Drive (East Arm) to stand, departing via Nobel Drive (East Arm) to Bath Road. Set down in Bath Road, at Stop E and pick up in Bath Road, at Stop J.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Harlington Corner.

HOUNSLOW WEST STATION (from UXBRIDGE STATION)

Buses proceed from Hounslow West Station Forecourt departing to Bath Road. Set down in Hounslow West Station Forecourt, at Stop A and pick up in Bath Road, at Stop L.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Hounslow West.

HOUNSLOW, BELL CORNER (from UXBRIDGE STATION)

Private stand for 3 buses in separate 12-metre marked bays in Bus Parking Area on north side of Bath Road adjacent to Bath Road Car Park and opposite Nos. 22-36.

Buses proceed from Staines Road via Grove Road, Bell Road, Hanworth Road, Grove Road, Bell Road, Bath Road and Bell Corner to stand, departing via Bell Corner to Bath Road. Set down in Staines Road, at Stop V and pick up in Bath Road, at Stop H.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Hounslow, Bell Corner.

HOUNSLOW BUS STATION

Private stand for 9 buses in marked bays in bus parking area in Hounslow Bus Station on north side of London Road.

Buses proceed from London Road via Hounslow Bus Station to stand, departing via Hounslow Bus Station and Kingsley Road to Hounslow High Street. Set down in London Road, at Stop Z1 and pick up in Hounslow High Street, at Stop C.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 222 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Hounslow, Bus Station.
OTHER INFORMATION:	Toilet facilities available 24 hours.

Transport for London - Live Mileage List

Route 222
 Service change 22916
 Date 7 October 2009

OUT DIRECTION					
Timing Point Code	Stop Number	Stop Name	Metres	Miles	
UXBRSNHS	UXBRSNHS	UXBRIDGE STATION, BAKERS ROAD, EAST SIDE STOP H			
UXBRSNH	23059	Uxbridge Station	0	0.00	
	1813	Uxbridge High Street	316	0.20	
	34775	Crown Walk	474	0.29	
	17633	Hinton Road	458	0.28	
	17635	Whitehall School	258	0.16	
	12184	Cowley Mill Road	252	0.16	
	17636	Ferndale Crescent	553	0.34	
CWLYSR	12181	Station Road	405	0.25	
	17638	Benbow Way	511	0.32	
	34891	New Peachey Lane	328	0.20	
	17640	Packet Boat Lane	376	0.23	
	17642	Philpots Bridge	277	0.17	
	16389	Yiewsley Library	357	0.22	
	16391	Yiewsley High Street	319	0.20	
WDRASN	20978	West Drayton Station	483	0.30	
	17645	Ferrers Avenue	278	0.17	
	BP2255	Brandville Road	209	0.13	
	17647	Church Road	358	0.22	
	17649	West Drayton Police Station	234	0.15	
	17651	Maxwell Road	418	0.26	
	17653	Cherry Lane Schools	394	0.24	
	25469	The Plough	1291	0.80	
	17655	Harmondsworth Lane	430	0.27	
	17657	Sipson Close	279	0.17	
	17659	Sipson Way	312	0.19	
HTWANT	557	Nene Road	727	0.45	
	18207	Boltons Lane	236	0.15	
	17144	New Road	393	0.24	
HARNCR	1795	Harlington Corner	424	0.26	
BATRTH	16327	Nobel Drive	458	0.28	
	13550	Oxford Avenue	272	0.17	
	16330	Craneswater	204	0.13	
CRFDJH	16332	Waye Avenue	559	0.35	
	14819	The Avenue	157	0.10	
CRFDLB	3190	The Parkway	356	0.22	
	20706	Rectory Road	329	0.20	
HWSTHR	4457	Henlys Roundabout	313	0.19	
	16334	Great West Road	459	0.29	
HWSTSN	9115	Hounslow West Station	422	0.26	
	R0233	St Paul's Church	426	0.26	
	R0232	Wellington Road North	315	0.20	
	16335	St Michael And St Martin Church	253	0.16	
HOUNBL	BP931	The Bell	612	0.38	
	BP1226	Treaty Centre	266	0.17	
HOUNBSL	33528	Hounslow Bus Station	767	0.48	
HOUNBS S	HOUNBS S	HOUNSLOW BUS STATION	0	0.00	
TOTAL ROUTE MILEAGE - OUT DIRECTION			17518	10.89	
			metres	miles	

BACK DIRECTION

Timing Point Code	Stop Number	Stop Name	Metres	Miles
HOUNBS S	HOUNBS S	HOUNSLOW BUS STATION		
HOUNHS	BP4837	School Road	0	0.00
	BP2173	Fairfields Road	248	0.15
	BP1364	Treaty Centre	415	0.26
HOUNBL	BP1993	Bell Road / Bell Corner	317	0.20
	16336	St.Michael & St.Martin Church	435	0.27
	16337	Wellington Road North	338	0.21
	16388	St.Paul's Church	340	0.21
HWSTSN	9114	Hounslow West Station	275	0.17
	16333	Great West Road	530	0.33
HWSTHR	4558	Henlys Roundabout	472	0.29
	20705	Rectory Road	220	0.14
CRFDLB	3189	Cranford Library / The Parkway	414	0.26
CRFDJH	3333	The Avenue	211	0.13
	16331	Waye Avenue	381	0.24
	16329	Craneswater	474	0.29
BATRTH	13551	Oxford Avenue	299	0.19
HARNCR	3419	Harlington Corner	736	0.46
	17145	Mondial Way	610	0.38
HTWANT	18208	Nene Road	223	0.14
	17662	Doghurst Drive	422	0.26
	17660	Sipson Way	546	0.34
	17658	Sipson Close	318	0.20
	17656	Harmondsworth Lane	370	0.23
	25468	The Plough	277	0.17
	17654	Cherry Lane Schools	1153	0.72
	17652	Maxwell Road	465	0.29
	17650	West Drayton Police Station	365	0.23
	17648	Church Road	358	0.22
	17646	Ferrers Avenue	410	0.25
WDRASN	16394	West Drayton Station	423	0.26
	16390	Yiewsley High Street	364	0.23
	17644	Falling Lane	387	0.24
	17643	Moorfield Road	367	0.23
	17641	Packet Boat Lane	227	0.14
	34892	Sefton Way	249	0.15
	17639	Benbow Waye	426	0.26
CWLYSR	12182	Station Road	470	0.29
	17637	Ferndale Crescent	567	0.35
	12183	Cowley Mill Road	392	0.24
	17634	Whitehall Schools	308	0.19
	34773	Crown Walk	555	0.34
UXBRBR	BP3290	Belmont Road	677	0.42
UXBRSNHS	UXBRSNHS	UXBRIDGE STATION, BAKERS ROAD, EAST SIDE STOP H	0	0.00

TOTAL ROUTE MILEAGE - BACK DIRECTION

17034
metres

10.58
miles