

CONTRACT SPECIFICATION

Tenders are requested for the following contract to operate a bus service.

| | |
|--|--|
| Contract Reference | QC38901 |
| Route Number | 214 / N214 |
| Terminus Points | Highgate Village, North Road to Liverpool Street Station, Bus Station |
| Contract Basis | Incentivised |
| Commencement Date | 18 August 2012 |
| Vehicle Type Option 1 | 55 capacity, dual door, single deck buses. |
| Vehicle Type Option 2 | 87 capacity, dual door, double deck buses will be specified, subject to a satisfactory route test. |
| Current Maximum Approved Dimensions | 10.1 metres long and 2.4 metres wide |
| Advertising Rights | Operator |
| Sponsored Route | No |
| Minimum Performance Std | Average Excess Wait Time - No more than 1.20 minutes |
| Extension Threshold | Average Excess Wait Time Threshold - 1.05 minutes |
| Minimum Operated Mileage | No less than 98.00% |

Tender Return Date: No later than 12 Noon on 22 August 2011

SERVICE SPECIFICATION

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1) NOTES

Proposed Changes:

At this time, the Corporation expects to implement a change to the existing service prior to the commencement of the new Route Agreement for Route No. 214 & N214.

- From 16th April 2011, the stand on the east side of North Road at Highgate has been temporarily closed during building works at Highgate School. This is expected to last 18 months after which the stand will re-open. A temporary stand will be provided on the same side as the North Road stop.
- From June 2011, the section of Liverpool Street, between Old Broad Street and Eldon Street, will close for 5 years as part of the Crossrail construction works. Both the day and night routes will be diverted via London Wall and Old Broad Street westbound and via Eldon Street, Blomfield Street, London Wall and Old Broad Street eastbound.
- A reliability scheme will be introduced incorporating an additional bus and 2 additional duties into the schedules during Monday to Friday interpeaks and early evening and Saturday and Sunday shopping hours and early evening.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

Option 1

- 55 capacity, dual door, single deck buses will be specified.

Option 2

- 87 capacity, dual door, double deck buses will be specified, subject to a satisfactory route test.

Option 1 & 2

- Weekend night frequencies are increased from every 12 minutes to every 10 minutes.
- The designation Route No. N214 is used for contractual purposes only. This service will be marketed as Route No. 214. This includes all publicity, including destination blind displays.
- **Tenderers must identify the cost of the Nightly element of this service separately.**

2) SCHEDULE REQUIREMENTS & PINCHPOINTS

2.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

| | | | | | |
|---|---|-----------|---|---|-----------|
| Highgate Village, North Road to Liverpool Street Station, Bus Station | | | Liverpool Street Station, Bus Station to Highgate Village | | |
| First departure no later than 0510. | | | First departure no later than 0550. | | |
| 0505 - 0540 | Every 15 minutes | | 0545 - 0615 | Every 15 minutes | |
| 0541 - 0605 | Every 12 minutes | | 0616 - 0640 | Every 12 minutes | |
| 0606 - 0635 | Every 10 minutes | | 0641 - 0700 | Every 10 minutes | |
| 0636 - 1830 | Every 7-8 minutes (8 buses per hour) | | 0701 - 1930 | Every 7-8 minutes (8 buses per hour) | |
| 1831 - 2030 | Every 10 minutes | | 1931 - 2100 | Every 10 minutes | |
| 2031 - 2345 | Every 12 minutes | | 2101 - 0025 | Every 12 minutes | |
| Last departure no earlier than 2340. | | | Last departure no earlier than 0020. | | |
| Pinchpoints | | | | | |
| Islington, Angel | 0730 - 0830 | 8 minutes | Camden Town Station | 0730 - 0830 | 8 minutes |
| | 1530 - 1630 | 8 minutes | | 1530 - 1630 | 8 minutes |

2.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

| | | | | | |
|---|---|------------|---|---|------------|
| Highgate Village, North Road to Liverpool Street Station, Bus Station | | | Liverpool Street Station, Bus Station to Highgate Village | | |
| First departure no later than 0510. | | | First departure no later than 0550. | | |
| 0505 - 0805 | Every 15 minutes | | 0545 - 0900 | Every 15 minutes | |
| 0806 - 0905 | Every 10 minutes | | 0901 - 1000 | Every 10 minutes | |
| 0906 - 1700 | Every 7-8 minutes (8 buses per hour) | | 1001 - 1730 | Every 7-8 minutes (8 buses per hour) | |
| 1701 - 1800 | Every 10 minutes | | 1731 - 1830 | Every 10 minutes | |
| 1801 - 2345 | Every 12 minutes | | 1831 - 0025 | Every 12 minutes | |
| Last departure no earlier than 2340. | | | Last departure no earlier than 0020. | | |
| Pinchpoints | | | | | |
| Islington, Angel | 0830 - 0930 | 10 minutes | Camden Town Station | 0930 - 1030 | 10 minutes |
| | 0931 - 1100 | 8 minutes | | 1031 - 1130 | 8 minutes |

2) SCHEDULE REQUIREMENTS & PINCHPOINTS - continued

2.3) SUNDAY AND PUBLIC HOLIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

| | | | | | |
|---|------------------|---|---------------------|-------------|------------|
| Highgate Village, North Road to Liverpool Street Station, Bus Station | | Liverpool Street Station, Bus Station to Highgate Village | | | |
| First departure no later than 0510. | | First departure no later than 0550. | | | |
| 0505 - 0835 | Every 15 minutes | 0545 - 0910 | Every 15 minutes | | |
| 0836 - 2345 | Every 12 minutes | 0911 - 0025 | Every 12 minutes | | |
| Last departure no earlier than 2340. | | Last departure no earlier than 0020. | | | |
| Pinchpoints | | | | | |
| Islington, Angel | 1030 - 1200 | 12 minutes | Camden Town Station | 1030 - 1200 | 12 minutes |

2.4) BOXING DAY SCHEDULE REQUIREMENTS & PINCHPOINTS

| | | | | | |
|---|------------------|---|---------------------|-------------|------------|
| Highgate Village, North Road to Liverpool Street Station, Bus Station | | Liverpool Street Station, Bus Station to Highgate Village | | | |
| First departure no later than 0755. | | First departure no later than 0820. | | | |
| 0750 - 0835 | Every 15 minutes | 0815 - 0910 | Every 15 minutes | | |
| 0836 - 2345 | Every 12 minutes | 0911 - 0025 | Every 12 minutes | | |
| Last departure no earlier than 2340. | | Last departure no earlier than 0020. | | | |
| Pinchpoints | | | | | |
| Islington, Angel | 1030 - 1200 | 12 minutes | Camden Town Station | 1030 - 1200 | 12 minutes |

2.5) SUNDAY NIGHTS/MONDAY MORNINGS TO THURSDAY NIGHTS/FRIDAY MORNINGS

| | | | | | |
|---|------------------|---|------------------|--|--|
| Highgate Village, North Road to Liverpool Street Station, Bus Station | | Liverpool Street Station, Bus Station to Highgate Village | | | |
| First departure no later than 2355. | | First departure no later than 0035. | | | |
| 2350 - 0500 | Every 20 minutes | 0030 - 0540 | Every 20 minutes | | |
| Last departure no earlier than 0455. | | Last departure no earlier than 0535. | | | |

Tenderers must identify the cost of the Nightly element of this service separately.

2.6) FRIDAY NIGHTS/SATURDAYS MORNINGS TO SATURDAYS NIGHTS/SUNDAYS MORNINGS

| | | | | | |
|---|------------------|---|------------------|--|--|
| Highgate Village, North Road to Liverpool Street Station, Bus Station | | Liverpool Street Station, Bus Station to Highgate Village | | | |
| First departure no later than 2355. | | First departure no later than 0035. | | | |
| 2350 - 0500 | Every 10 minutes | 0030 - 0540 | Every 10 minutes | | |
| Last departure no earlier than 0455. | | Last departure no earlier than 0535. | | | |

Tenderers must identify the cost of the Nightly element of this service separately.

3) QSI POINTS & MILEAGE

It is intended Route No. 214 will have 96 surveys per quarter at the following locations:

| QSI POINTS | |
|--|--|
| Towards Highgate Village | Towards Liverpool Street Station, Bus Station |
| Liverpool Street \$ | Parliament Hill Fields |
| Kings Cross | Camden Town |
| Camden Town | Islington Angel |
| MILEAGE: See Attached iBus Sheets | |

\$ This location is recorded simultaneously in both directions - counted as two surveys.

4) OPERATIONAL CONSIDERATIONS

- 4.1) Route No. 214 should interwork with Route No. N214 between Highgate Village, North Road and Liverpool Street Station, Bus Station to form a seamless 24 hour service.
- 4.2) When compiling schedules Tenderers are asked to consider passengers making connections to other services at the following locations: Kentish Town Station, Camden Town Station, St Pancras International Station, Kings Cross Station, Angel Station, Old Street Station and Liverpool Street Station, Bus Station.
- 4.3) Route Nos. 214 & N214 can suffer unpredictable traffic delays in the Kentish Town and Camden Town (particularly on Sundays due to Camden Market).
- 4.4) Buses are restricted to 10.1 metres in length due to highway constraints at the roundabout of North Hill/Castle Yard at Highgate Village, North Road
- 4.5) Bidders should note that if double deck vehicles are operated on the route issues with overhanging trees at Highgate West Hill would need to be resolved.
- 4.6) Crossrail will connect the City, Canary Wharf, the West End and Heathrow Airport to commuter areas east and west of the capital. Major construction of the railway began in 2010, with services expected to commence in 2018. The construction impacts of Crossrail could affect Route Nos. 214 & N214 and it is anticipated that some passenger demand for Route Nos. 214 & N214 would shift to this line when it opens. Route Nos. 214 & N214 will be reviewed closer to the opening date.

- 4.7) The 2012 Olympic Games open on Friday 27th July and close on Sunday 12th August. The 2012 Paralympic Games start on Wednesday 29th August and close on Sunday 9th September. The Games will result in additional passenger demand across the network, requiring additional capacity on some routes. There will also be a number of road closures in the event areas resulting in route diversions. Operators should be aware there will be implications to them during this time.

5) CURRENT PERFORMANCE, ROUTE RECORD & IBUS MILEAGE

5.1) CURRENT PERFORMANCE

As per current print out.

5.2) ROUTE RECORD

As per Busnet Printout.

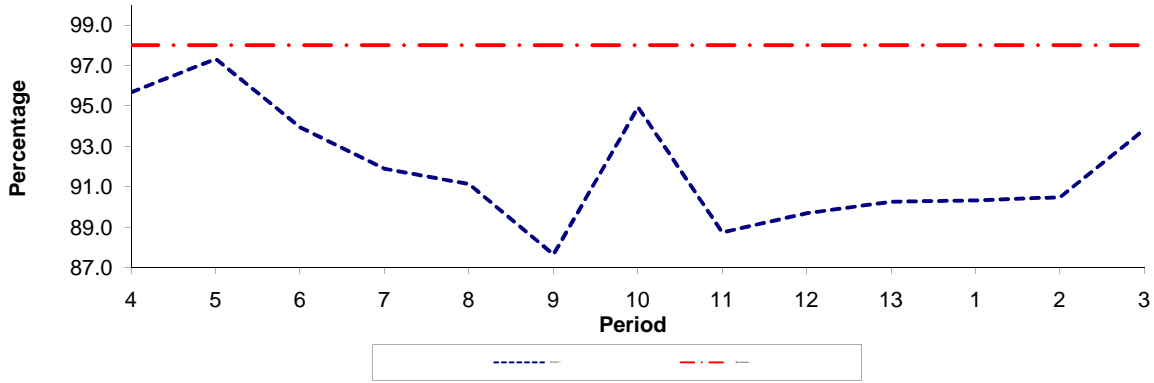
5.3) IBUS MILEAGE

As per current print out.

PART B - PERFORMANCE STATISTICS

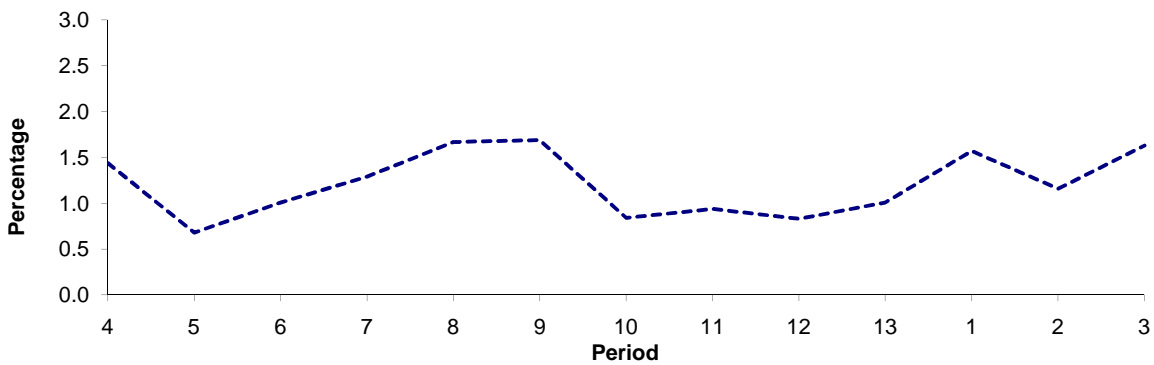
Route 214

Mileage Operated



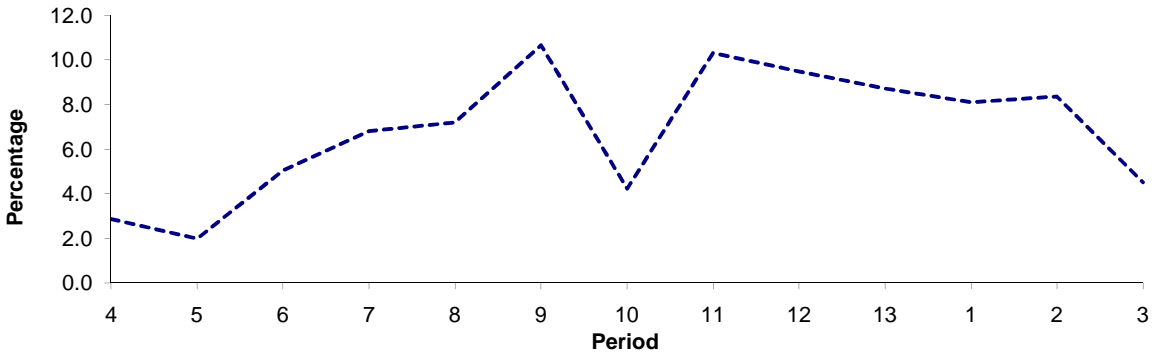
| Period | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 |
|--------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 2010/2011 | 95.69 | 97.33 | 93.94 | 91.90 | 91.13 | 87.65 | 94.93 | 88.74 | 89.69 | 90.27 | 90.32 | 90.48 | 93.85 |
| Min Standard | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Deductible Mileage



| Period | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 |
|-----------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| 2010/2011 | 1.44 | 0.68 | 1.01 | 1.29 | 1.67 | 1.69 | 0.84 | 0.94 | 0.83 | 1.01 | 1.57 | 1.16 | 1.63 |

Non Deductible Mileage

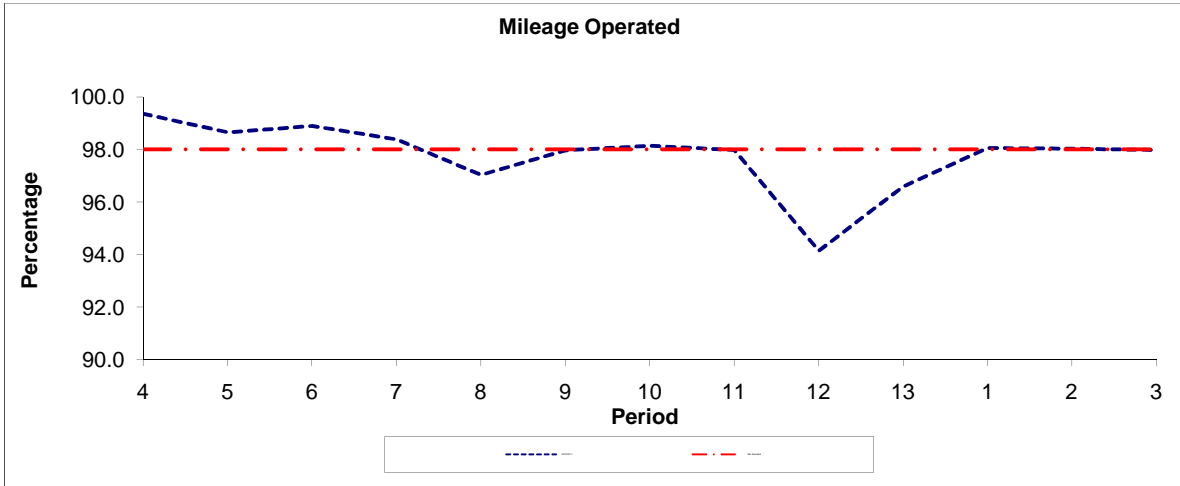


| Period | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 |
|-----------|------|------|------|------|------|-------|------|-------|------|------|------|------|------|
| 2010/2011 | 2.87 | 1.99 | 5.05 | 6.81 | 7.20 | 10.66 | 4.23 | 10.32 | 9.48 | 8.72 | 8.11 | 8.36 | 4.52 |

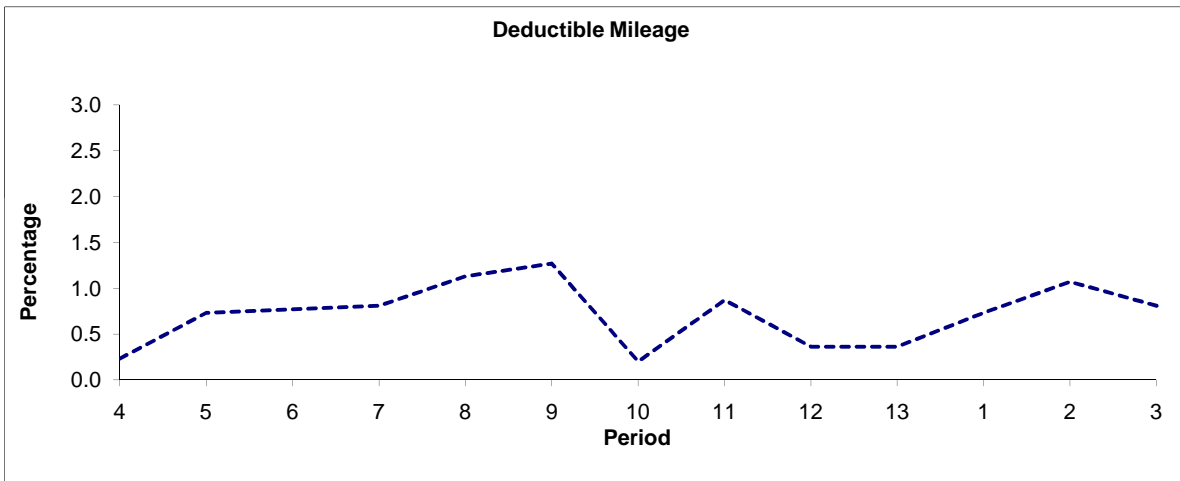
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

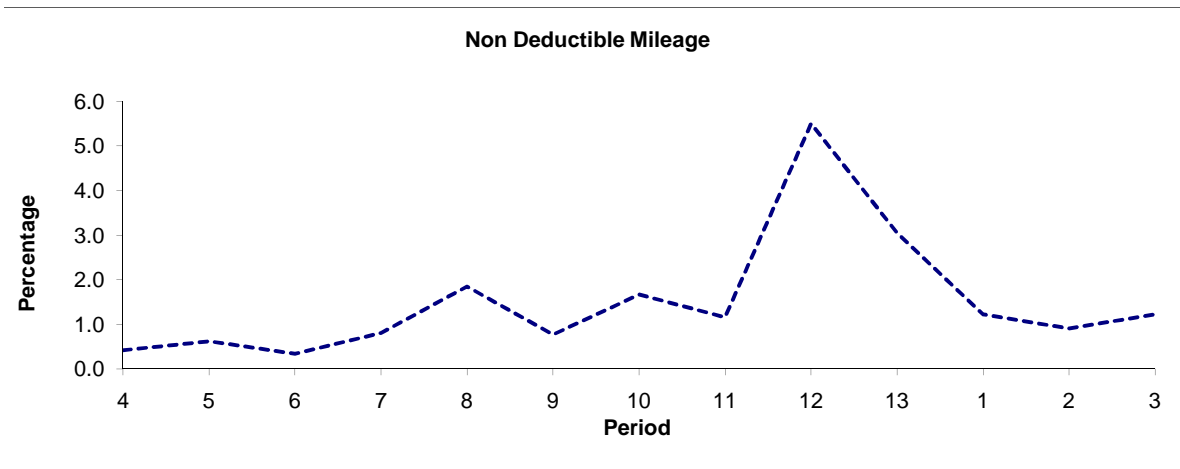
Route N214



| Period | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 |
|--------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 2010/2011 | 99.35 | 98.65 | 98.89 | 98.38 | 97.02 | 97.96 | 98.13 | 97.97 | 94.14 | 96.59 | 98.05 | 98.02 | 97.97 |
| Min Standard | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |



| Period | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 |
|-----------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| 2010/2011 | 0.23 | 0.73 | 0.77 | 0.81 | 1.13 | 1.27 | 0.20 | 0.87 | 0.36 | 0.36 | 0.73 | 1.07 | 0.81 |

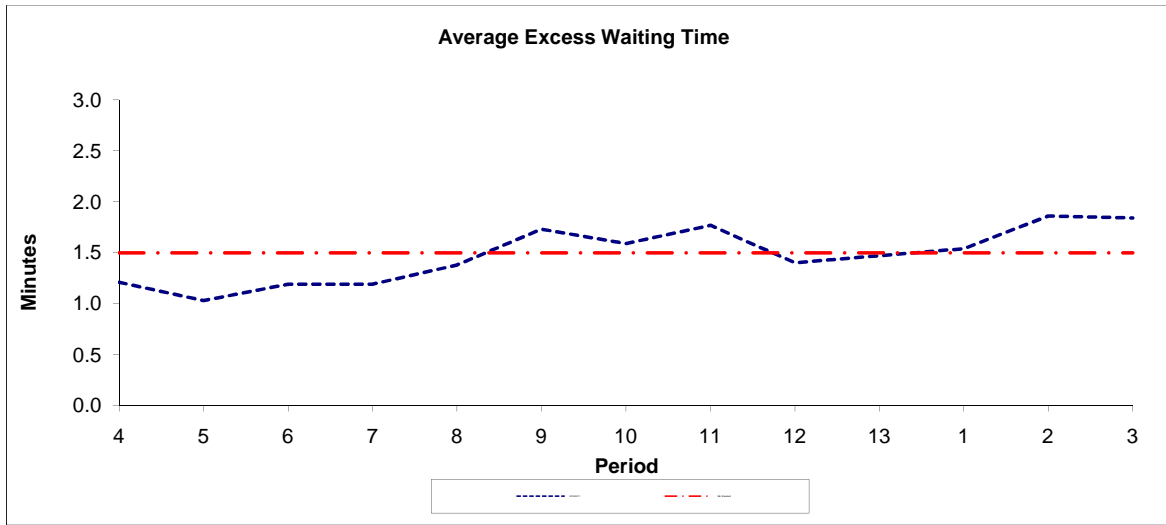


| Period | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 |
|-----------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| 2010/2011 | 0.42 | 0.62 | 0.34 | 0.81 | 1.85 | 0.77 | 1.67 | 1.16 | 5.50 | 3.05 | 1.22 | 0.91 | 1.22 |

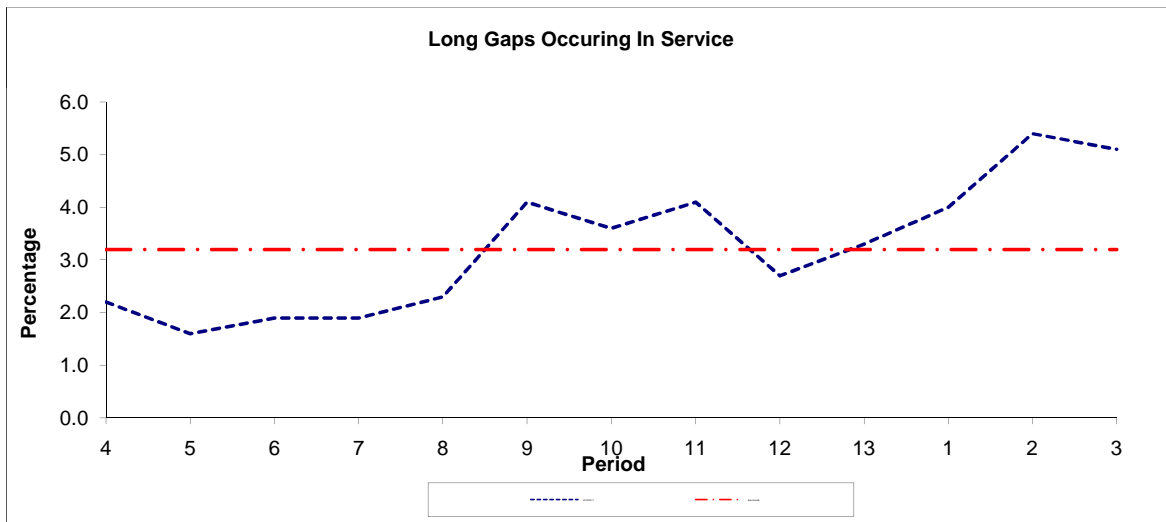
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 214



| Period | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 |
|--------------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| 2010/2011 | 1.21 | 1.03 | 1.19 | 1.19 | 1.38 | 1.73 | 1.59 | 1.77 | 1.40 | 1.47 | 1.54 | 1.86 | 1.84 |
| Min Standard | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 |

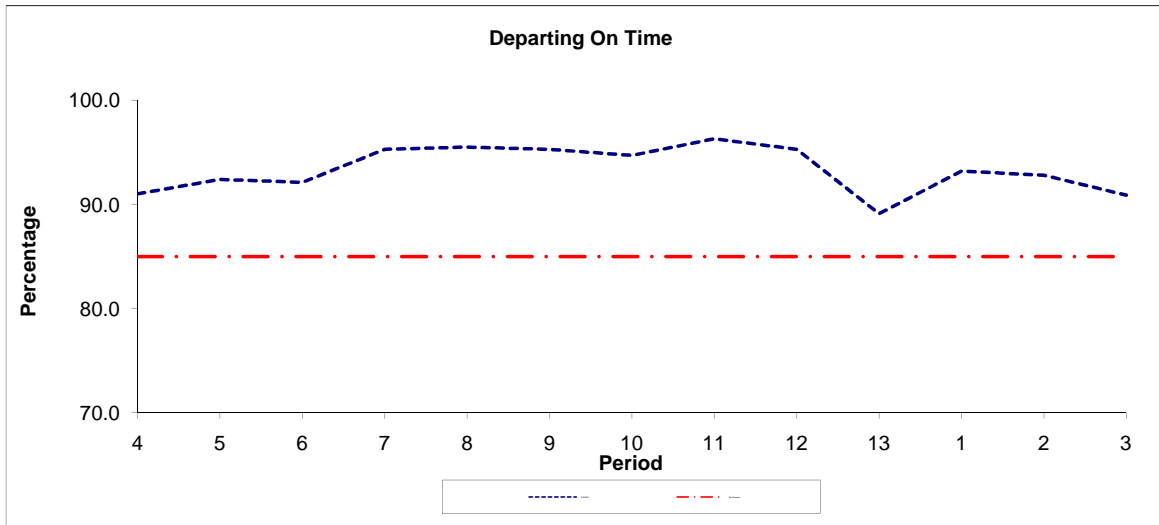


| Period | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 |
|-----------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| 2010/2011 | 2.20 | 1.60 | 1.90 | 1.90 | 2.30 | 4.10 | 3.60 | 4.10 | 2.70 | 3.30 | 4.00 | 5.40 | 5.10 |
| Benchmark | 3.20 | 3.20 | 3.20 | 3.20 | 3.20 | 3.20 | 3.20 | 3.20 | 3.20 | 3.20 | 3.20 | 3.20 | 3.20 |

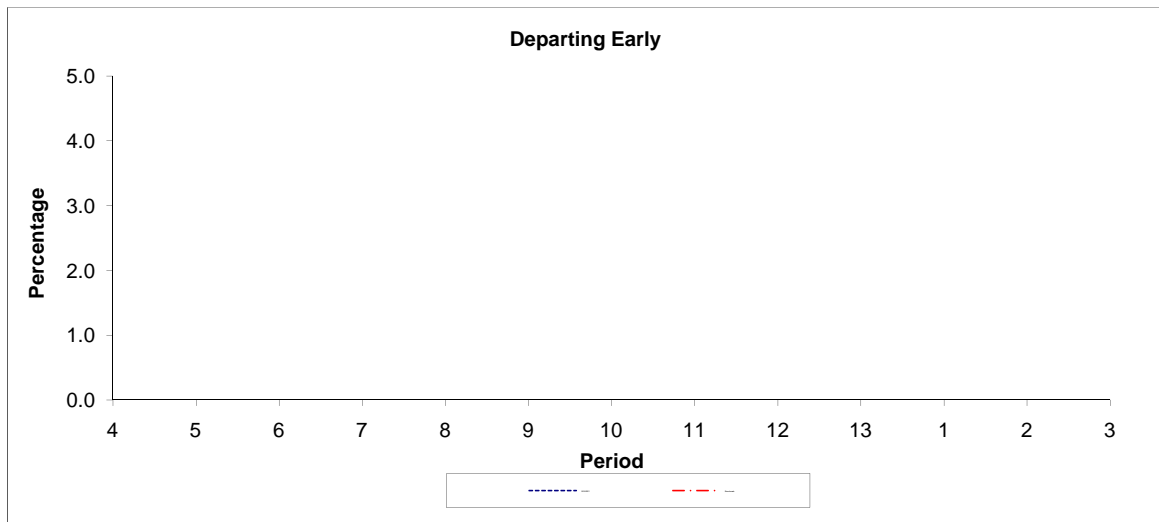
Note : Reliability is based on 12 weeks rolling data

PART B - PERFORMANCE STATISTICS

Route N214



| Period | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 |
|--------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 2010/2011 | 91.00 | 92.40 | 92.10 | 95.30 | 95.50 | 95.30 | 94.70 | 96.30 | 95.30 | 89.10 | 93.20 | 92.80 | 90.90 |
| Min Standard | 85.00 | 85.00 | 85.00 | 85.00 | 85.00 | 85.00 | 85.00 | 85.00 | 85.00 | 85.00 | 85.00 | 85.00 | 85.00 |



| Period | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 |
|-----------|---|---|---|---|---|---|----|----|----|----|---|---|---|
| 2010/2011 | | | | | | | | | | | | | |
| Benchmark | | | | | | | | | | | | | |

Note : Reliability is based on 12 weeks rolling data

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 214: Highgate Village, North Road - Liverpool Street Station (24 hour service)

Date of Structural Change: 18 August 2012.

Date of Service Change: 18 August 2012.

Reason for Issue: New Tender.

STREETS TRAVERSED

Towards Liverpool Street Station: North Road, Highgate High Street, Highgate West Hill, Roundabout At Junction With Swains Lane, Highgate Road, Kentish Town Road, Camden Street, Camden Road, Bayham Street, Crowndale Road, Pancras Road, Midland Road, Euston Road, Pentonville Road, City Road, Old Street Roundabout, City Road, Finsbury Square (West Side), Finsbury Pavement, South Place, Eldon Street, Blomfield Street, London Wall, Old Broad Street, Sun Street Passage.

Towards Highgate Village, North Road: Sun Street Passage, Old Broad Street, London Wall, Moorgate, Finsbury Pavement, Finsbury Square (West Side), City Road, Old Street Roundabout, City Road, City Road Bus Lane Slip Road, City Road, Pentonville Road, King's Cross Bridge, Gray's Inn Road, Euston Road, Pancras Road, Goods Way, Pancras Road, Crowndale Road, Camden High Street, Kentish Town Road, Highgate Road, Highgate West Hill, Highgate High Street, North Road.

STANDING AND TURNING POINTS

HIGHGATE VILLAGE, NORTH ROAD

Public stand for 2 buses on east side of North Road commencing 48.4 metres north of lamp standard No. NT13B and extending 19.1 metres north.

Buses proceed from North Road direct to stand, departing to North Road. Set down in North Road, at Stop L and pick up in North Road, at Stop B.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 214 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

DISPLAY: Highgate Village.

PARLIAMENT HILL FIELDS, WEST SIDE (from LIVERPOOL STREET STATION)

Public stand for three buses on west side of Highgate Road, between the junctions with Swains Lane and St Albans Road.

Buses proceed from Highgate Road direct to stand, departing via Highgate Road and Roundabout At Junction With Swains Lane to Highgate Road. Set down in Highgate Road, at Stop GH and pick up in Highgate Road, at Stop GK.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Parliament Hill Fields.

KENTISH TOWN STATION (from LIVERPOOL STREET STATION)

Buses proceed from Kentish Town Road via Fortess Road, Fortess Walk and Highgate Road departing to Kentish Town Road. Set down in Kentish Town Road, at Stop KF and pick up in Kentish Town Road, at Stop KB.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Kentish Town.

CAMDEN TOWN, CAMDEN GARDENS (from LIVERPOOL STREET STATION)

Public stand for three buses on north side of Camden Gardens, commencing 3 metres west of Camden Street and extending 31 metres west to a point 3 metres east of Kentish Town Road.

Buses proceed from Kentish Town Road via Camden Gardens to stand, departing via Camden Gardens and Camden Street to Camden Road. Set down in Kentish Town Road, at Stop L and pick up in Camden Road, at Stop R.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Camden Town.

CAMDEN TOWN, BAYHAM STREET (from Highgate Village, North Road)

Public stand on east side of Bayham Street, commencing opposite the party wall of "The Laurel Tree"/AFCO 95-111 and extending 26 metres south.

Buses proceed from Bayham Street direct to stand, departing via Bayham Street and Pratt Street to Camden High Street. Set down in Bayham Street, at Stop T and pick up in Camden High Street, at Stop Y.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Camden Town.

KINGS CROSS, YORK WAY (from LIVERPOOL STREET STATION)

Public stand for 10 buses on west side of York Way commencing opposite and 31 metres south of Wharfdale Road extending 112 metres south.

Buses proceed from Pentonville Road via King's Cross Bridge, Gray's Inn Road and York Way to stand, departing via York Way and Goods Way to Midland Road. Set down in Pentonville Road, at Stop X and pick up in Midland Road, at Stop S.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: King's Cross.

KINGS CROSS, SWINTON STREET (from Highgate Village, North Road)

Public stand for two buses on the north side of Swinton Street commencing outside the Audiology Centre and extending 25 metres east.

Buses proceed from Euston Road via Pentonville Road, King's Cross Road and Swinton Street to stand, departing via Swinton Street, Gray's Inn Road and Euston Road to Pancras Road. Set down in Euston Road, at Stop E and pick up in Pancras Road, at Stop T.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: King's Cross.

ISLINGTON, ANGEL (GOSWELL ROAD) (from Highgate Village, North Road)

Public stand on north west side of Goswell Road in two portions:

1 - for three buses, commencing opposite the part wall of no.332 and extending 30 metres north west.

2 - for two buses, commencing opposite no.356 and extending 21 metres north west. Buses proceed from City Road via Wakley Street and Goswell Road to stand, departing via Goswell Road to City Road Bus Lane Slip Road. Set down in City Road, at Stop H and pick up in City Road Bus Lane Slip Road, at Stop J.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Islington Angel.

OLD STREET STATION (from Highgate Village, North Road)

Buses proceed from departing to . Set down {Not Specified} and pick up {Not Specified}.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Old Street Station.

MOORGATE, FINSBURY SQUARE, EAST SIDE (from Highgate Village, North Road)

Public stand for three buses on east side of Finsbury Square, commencing 75 metres south of Christopher Street and extending 30 metres north. Buses must not obstruct the entrance to Finsbury Square House.

Buses proceed from City Road via Finsbury Square (North Side) to stand, departing via Finsbury Square (North Side), Finsbury Square (East Side) and Finsbury Square (South Side) to Finsbury Square (West Side). Set down in City Road, at Stop E and pick up in Finsbury Square (west Side), at Stop C.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Moorgate, Finsbury Square.

LIVERPOOL STREET BUS STATION

Private stand in Liverpool Street Bus Station in Sun Street Passage. Six buses can stand in the enclosed section and five in Sun Street Passage. Routes are allocated to specific stands.

Buses proceed from Sun Street Passage via Liverpool Street Bus Station to stand, departing via Liverpool Street Bus Station to Sun Street Passage. Set down in Sun Street Passage, at Setdown Point and pick up in Sun Street Passage, at Stop C.

| | |
|-------------------------|---|
| AVAILABILITY: | At any time. |
| OPERATING RESTRICTIONS: | Unscheduled curtailments only |
| MEAL RELIEFS: | No meal relief vehicles to stand at any time. |
| FERRY VEHICLES: | No ferry vehicles to park on stand at any time. |

Transport for London - Live Mileage List

Route 214
 Service change 27606
 Date 16 April 2011
 Version Detail

| |
|------------------|
| Reason for Issue |
|------------------|

| OUT DIRECTION | | | | |
|--|-----------------------------------|---|----------------------|-------|
| Timing Point Code | Stop Number | Stop Name | Metres | Miles |
| HVILNR | BP653 | Highbury School / Hampstead Lane | | |
| | BP685 | St Michael's Church | 340 | 0.21 |
| | BP3186 | Holly Lodge Gardens | 339 | 0.21 |
| | BP644 | Oakeshott Avenue | 237 | 0.15 |
| PARLHF | 11407 | Parliament Hill Fields | 468 | 0.29 |
| | 11405 | William Ellis School | 187 | 0.12 |
| | 11401 | Dartmouth Park Road | 283 | 0.18 |
| | 11399 | Lady Somerset Road | 266 | 0.17 |
| | 11396 | Kentish Town Fire Station | 242 | 0.15 |
| KENTSN | 11394 | Fortess Road | 204 | 0.13 |
| | 1078 | Kentish Town Station | 223 | 0.14 |
| | 11392 | Kentish Town Post Office | 223 | 0.14 |
| | 669 | Kentish Town Road / St. Andrew's Church | 260 | 0.16 |
| | 2675 | Royal College Street | 193 | 0.12 |
| CDTNSN | 33096 | Camden Gardens | 272 | 0.17 |
| | 3517 | Camden Street | 226 | 0.14 |
| | 33288 | Camden Town Station | 241 | 0.15 |
| | 36859 | Pratt Street | 220 | 0.14 |
| | 36647 | Plender Street | 165 | 0.10 |
| PANCOC | 11373 | Royal College Street | 366 | 0.23 |
| | 11371 | St Pancras Hospital | 121 | 0.08 |
| | 11366 | Chenies Place | 124 | 0.08 |
| | BP5050 | St Pancras International Station | 436 | 0.27 |
| | KGSXER | R0058 | King's Cross Station | 557 |
| 185 | | King's Cross Road | 311 | 0.19 |
| 8363 | | Penton Rise | 204 | 0.13 |
| 1073 | | Penton Street | 273 | 0.17 |
| 360 | | Angel Station | 284 | 0.18 |
| ISLNCR | 363 | Angel Islington / City Road | 213 | 0.13 |
| | 8369 | Central Street | 411 | 0.26 |
| | 8371 | Windsor Terrace | 441 | 0.27 |
| | 8375 | Moorfields Eye Hospital | 188 | 0.12 |
| | 33263 | Old Street Station | 210 | 0.13 |
| FINSSQ | 187 | City Road / Leonard Street | 378 | 0.23 |
| | 2460 | Epworth Street | 175 | 0.11 |
| | 2462 | Finsbury Square | 284 | 0.18 |
| BP969 | Eldon St. / Liverpool St. Station | 314 | 0.20 | |
| LVSTSN | OC509 | Liverpool Street Station | 240 | 0.15 |
| TOTAL ROUTE MILEAGE - OUT DIRECTION | | | 10119 | 6.29 |
| | | | metres | miles |

| |
|----------------|
| Change of stop |
|----------------|

| BACK DIRECTION | | | | |
|---|-------------|--------------------------------------|--------|-------|
| Timing Point | | | | |
| Code | Stop Number | Stop Name | Metres | Miles |
| LVSTSN | R0815 | Liverpool Street Station | | |
| | BP1133 | Liverpool Street | 161 | 0.10 |
| | 1160 | Moorgate Station | 534 | 0.33 |
| FINSSQ | 20726 | Finsbury Square | 270 | 0.17 |
| | 29071 | Old Street Station | 330 | 0.21 |
| | 188 | Old Street Roundabout | 310 | 0.19 |
| | 29930 | Moorfields Eye Hospital | 250 | 0.16 |
| | 8372 | Windsor Terrace | 218 | 0.14 |
| ISLNCR | 8368 | Central Street | 456 | 0.28 |
| | BP1079 | Angel Islington | 445 | 0.28 |
| | 361 | Pentonville Road / Baron Street | 186 | 0.12 |
| | 1074 | Penton Street / Chapel Market | 188 | 0.12 |
| | BP134 | Penton Rise | 332 | 0.21 |
| | 34940 | King's Cross / Caledonian Road | 377 | 0.23 |
| KGSXPR | 181 | St Pancras Int'L & King's X Stns | 385 | 0.24 |
| PANCOC | 11363 | Chenies Place | 688 | 0.43 |
| | 11367 | St Pancras Old Church | 105 | 0.07 |
| | 29444 | Royal College Street | 263 | 0.16 |
| | 4805 | Mornington Crescent Station | 219 | 0.14 |
| | BP765 | Camden High Street | 331 | 0.21 |
| | 34182 | Camden Town Station | 234 | 0.15 |
| CDTNSN | 20407 | Camden Town / Kentish Town Road | 231 | 0.14 |
| | 2674 | Hawley Road | 244 | 0.15 |
| | 668 | Prince Of Wales Road | 443 | 0.28 |
| | 11391 | Kentish Town Post Office | 306 | 0.19 |
| KENTSN | 1077 | Kentish Town Station | 301 | 0.19 |
| | 11393 | Kentish Town Fire Station | 209 | 0.13 |
| | 11395 | Lady Somerset Road | 143 | 0.09 |
| | 11400 | Gordon House Road | 298 | 0.19 |
| | 20592 | Glenhurst Avenue / Lissenden Gardens | 181 | 0.11 |
| | 11404 | William Ellis School | 172 | 0.11 |
| PARLHF | 11406 | Parliament Hill Fields | 288 | 0.18 |
| | BP643 | Oakeshott Avenue | 474 | 0.29 |
| | BP2490 | Merton Lane | 326 | 0.20 |
| | BP4325 | Pond Square | 429 | 0.27 |
| HVILNR | 33141 | Highgate School | 186 | 0.12 |
| TOTAL ROUTE MILEAGE - BACK DIRECTION | | | 10513 | 6.53 |
| | | | metres | miles |