

SECTION 2: PART A

SERVICE SPECIFICATION FOR ROUTE Nos. 171 & N171

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This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

2. PROPOSED CHANGES

At this time, the Corporation expects to implement a change to the existing service prior to the commencement of the new Route Agreement for Route Nos. 171 & N171.

- Route No. N171 will be re-routed away from Catford Bus Garage to run to Hither Green Station. **Please see Appendix A for a full list of streets traversed and standing restrictions.**

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- Route No. 171 will stand at Downham, Old Bromley Road. **Please see Appendix A for a full list of streets traversed and standing restrictions.**
- **Tenderers should identify the cost of the Nightly element of this service separately.**

3. TERMINALS

Route No. 171 will operate between Catford Bus Garage and Holborn Station/Bloomsbury, Bloomsbury Way.

Route No. N171 will operate between Hither Green Station and Tottenham Court Road Station.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix A. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

4. DAYS OF OPERATION

One timetable must be offered for Route Nos. 171 & N171 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service
Nightly	Section 6.5
New Year's Eve night/New Year's Day morning*	Nightly service
Christmas Eve night/Christmas Day morning	No service
Christmas Day night/Boxing Day morning	No service

* The New Year's Eve service level should be regarded as a minimum and any frequency increases and/or diversions will be discussed with the successful Tenderer on an annual basis.

5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route Nos. 171 & N171 is currently approved for vehicles which are a maximum of 10.0 metres long and 2.55 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, double deck buses with a minimum capacity of 87, of which approximately 60 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE**.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

6.1 Mondays to Fridays

1. Catford Bus Garage to Holborn Station

0355 - 0440	Every 20 minutes
0441 - 0540	Every 12 minutes
0541 - 0640	Every 10 minutes
0641 - 1850	Every 8 minutes
1851 - 1930	Every 10 minutes
1931 - 2400	Every 12 minutes

First departure from Catford Bus Garage no later than 0400.
Last departure from Catford Bus Garage no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Elephant & Castle, Tabernacle between 0700 and 0800, no more than 8 minutes apart between 0801 and 0845 and between 1530 and 1630.

2. Bloomsbury, Bloomsbury Way to Catford Bus Garage

0455 - 0540	Every 20 minutes
0541 - 0650	Every 12 minutes
0651 - 0715	Every 10 minutes
0716 - 1905	Every 8 minutes
1906 - 1955	Every 10 minutes
1956 - 2400	Every 12 minutes

First departure from Bloomsbury, Bloomsbury Way no later than 0500.
Last departure from Bloomsbury, Bloomsbury Way no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Brockley Cross between 0700 and 0725, no more than 10 minutes apart between 0726 and 0800 and no more than 8 minutes apart between 0801 and 0845 and between 1530 and 1630.

6.2 Saturdays & Good Friday

1. Catford Bus Garage to Holborn Station

0355 - 0600	Every 30 minutes
0601 - 0730	Every 15 minutes
0731 - 0820	Every 12 minutes
0821 - 0900	Every 10 minutes
0901 - 1755	Every 8 minutes
1756 - 1855	Every 10 minutes
1856 - 2400	Every 12 minutes

First departure from Catford Bus Garage no later than 0400.
Last departure from Catford Bus Garage no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Elephant & Castle, Tabernacle between 0950 and 1100.

2. Bloomsbury, Bloomsbury Way to Catford Bus Garage

0455 - 0630	Every 30 minutes
0631 - 0800	Every 15 minutes
0801 - 0835	Every 12 minutes
0836 - 0940	Every 10 minutes
0941 - 1830	Every 8 minutes
1831 - 1930	Every 10 minutes
1931 - 2400	Every 12 minutes

First departure from Bloomsbury, Bloomsbury Way no later than 0500.
Last departure from Bloomsbury, Bloomsbury Way no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Brockley Cross between 0930 and 1030 and no more than 8 minutes apart between 1031 and 1045.

6.3 Sundays

1. Catford Bus Garage to Holborn Station

0355 - 0630	Every 30 minutes
0631 - 0815	Every 15 minutes
0816 - 2400	Every 12 minutes

First departure from Catford Bus Garage no later than 0400.
Last departure from Catford Bus Garage no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Elephant & Castle, Tabernacle between 1010 and 1150.

2. Bloomsbury, Bloomsbury Way to Catford Bus Garage

0455 - 0730	Every 30 minutes
0731 - 0945	Every 15 minutes
0946 - 2400	Every 12 minutes

First departure from Bloomsbury, Bloomsbury Way no later than 0500.
Last departure from Bloomsbury, Bloomsbury Way no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Brockley Cross between 1020 and 1130.

6.4 Boxing Day

1. Catford Bus Garage to Holborn Station

0810 - 2400 Every 12 minutes

First departure from Catford Bus Garage no later than 0815.
Last departure from Catford Bus Garage no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Elephant & Castle, Tabernacle between 1010 and 1150.

2. Bloomsbury, Bloomsbury Way to Catford Bus Garage

0755 - 0945 Every 15 minutes
0946 - 2400 Every 12 minutes

First departure from Bloomsbury, Bloomsbury Way no later than 0800.
Last departure from Bloomsbury, Bloomsbury Way no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Brockley Cross between 1020 and 1130.

6.5 Nightly

1. Hither Green Station to Tottenham Court Road Station

0005 - 0345 Every 30 minutes

First departure from Hither Green Station no later than 0010.
Last departure from Hither Green Station no earlier than 0340.

2. Tottenham Court Road Station to Hither Green Station

0005 - 0445 Every 30 minutes

First departure from Tottenham Court Road Station no later than 0010.
Last departure from Tottenham Court Road Station no earlier than 0440.

Tenderers must identify the cost of the Nightly element of this service separately.

7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route Nos. 171 & N171 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 171 shall be:

Average Excess Wait Time:	No more than 1.30 minutes
Minimum Operated Mileage:	No less than 98.00%

The **minimum** standards of acceptable performance for Route No. N171 shall be:

Departing on Time:	No less than 85.00%
Minimum Operated Mileage:	No less than 99.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 1.15 minutes

It is unlikely that the minimum number of QSI surveys for Threshold measurement will be conducted on Route No. N171 at present. However, this may change at a later date when a Threshold figure may be published.

Summary of proposed QSI coverage: Route Nos. 171 & N171

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

Survey locations

Towards Holborn

Catford
Brockley Rise \$
New Cross Gate
Camberwell Green
Waterloo

Towards Catford

Holborn
Elephant & Castle
Camberwell Green
New Cross Gate
Brockley Rise \$

Total scheduled manual QSI surveys per quarter = 160.

\$ This point observed simultaneously in both directions. Counted as two surveys.

8. RUNNING TIMES

The current timetable for Route Nos. 171 & N171 can be viewed by prospective Tenderers on Caesar. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions. Tenderers should particularly check the existing running times in Route No. 171 for the Mondays to Fridays PM peak and the Sunday shopping period.

Tenderers should particularly check the existing running times in Route No. N171 for Saturday night.

It is expected that any changes to these running times can be accommodated within existing cycle times.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route Nos. 171 & N171 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

10. TIMING CONSTRAINTS

Route No. 171 should interwork with Route No. N171 between Catford Lewisham Town Hall and Holborn Station to form a seamless 24 hour service.

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking/separation is delivered within its schedules.

11. CONTROL STRATEGY

Route Nos. 171 & N171 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route Nos. 171 & N171:

- This route can suffer from unpredictable traffic delays in the Aldwych, Waterloo, Elephant & Castle, Camberwell and Catford areas, particularly during peak periods.

Tenderers should also note the following factors which may have an impact on Route Nos. 171 & N171 in the foreseeable future:

- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. **This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and / or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

13. STOPPING ARRANGEMENTS

Buses operating on Route Nos. 171 & N171 must serve all stops on the line of route designated for the route.

14. TIMING POINTS & MILEAGES

Timing Points

The required timing points (and codes) are shown in Caesar.

Mileages for Route Nos. 171 & N171

Catford Bus Garage to Holborn Station	10.3 miles
Bloomsbury, Bloomsbury Way to Catford Bus Garage	11.4 miles
Hither Green Station to Tottenham Court Road	11.7 miles
Tottenham Court Road on to Hither Green Station	12.2 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

15. VEHICLE LIVERY

All vehicles to be used on Route Nos. 171 & N171 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

16. STANDS AND BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

171 via Peckham

N171 via Peckham

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 171: Downham, Old Bromley Road - Holborn Station

Date of Structural Change: 9 April 2011.

Date of Service Change: 9 April 2011.

Reason for Issue: New Tender.

STREETS TRAVERSED

Towards Holborn Station: Bromley Road, Rushey Green, Catford Road, Stanstead Road, Cranston Road, Brockley Rise, Stondon Park, Brockley Road, Brockley Cross, Shardeloes Road, Lewisham Way, New Cross Road, Queen's Road, Peckham High Street, Clayton Road, Hanover Park, Rye Lane, Peckham High Street, Peckham Road, Camberwell Church Street, Camberwell Green (South Side), Camberwell Green (West Side), Camberwell Road, Walworth Road, Elephant And Castle, London Road, St George's Circus, Contra-Flow Bus Lane, Waterloo Road, Tenison Way Bus Station, Tenison Way, Waterloo Road, Waterloo Bridge, Lancaster Place, Aldwych, Kingsway.

Towards Downham, Old Bromley Road: Bloomsbury Way, Vernon Place, Southampton Row, Kingsway, Aldwych, Strand, Lancaster Place, Waterloo Bridge, Waterloo Road, St George's Circus, London Road, Elephant And Castle, Walworth Road, Camberwell Road, Camberwell Green (West Side), Camberwell Green (South Side), Camberwell Church Street, Peckham Road, Peckham High Street, Queen's Road, Kender Street, Besson Street, New Cross Road, Amersham Road, Shardeloes Road, Brockley Cross, Brockley Road, Stondon Park, Brockley Rise, Stanstead Road, Catford Road, Rushey Green, Brownhill Road, Plassy Road, Sangley Road, Bromley Road.

STANDING AND TURNING POINTS

DOWNHAM, OLD BROMLEY ROAD

Public stand on west side of Old Bromley Road, commencing at lamp standard no. 5 outside Brent House and extending 17 metres north.

Buses proceed from Bromley Road via Downham Way and Old Bromley Road to stand, departing via Old Bromley Road to Bromley Road. Set down in Bromley Road and pick up in Bromley Road, at stop BC.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: None.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

DISPLAY: Bellingham, Catford Bus Garage.

CATFORD BRIDGE STATION (from HOLBORN STATION)

Public stand for two buses on west side of Doggett Road, commencing at a point opposite north flank wall of No 10, and extending 20 metres south.

Buses proceed from Catford Road via Rushey Green, Brownhill Road, Plassy Road, Sangley Road, Rushey Green, Catford Road and Doggett Road to stand, departing via Doggett Road, Holbeach Road and Thomas Lane to Catford Road. Set down in Catford Road, at Stop J and pick up in Catford Road, at Stop R.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Catford.

BROCKLEY RISE, HONOR OAK PARK (from HOLBORN STATION)

Public stand on north side of Honor Oak Park (east arm), commencing 6 metres east of Brockley Rise and extending 12 metres east.

Additional overflow stand on east side of Brockley Rise, commencing opposite party wall of 74/76 and extending 24 metres north.

Buses proceed from Stondon Park via Honor Oak Park to stand, departing via Honor Oak Park, Brockley Rise and Stondon Park to Brockley Road. Set down in Stondon Park, at Stop HP and pick up in Brockley Road, at Stop CQ.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Honor Oak Park.

PECKHAM BUS STATION

Private stand for up to 12 buses in Peckham Bus Station. Buses to stand abreast in 2 portions - 4 buses to stand facing east and 8 buses to stand facing south. All buses must be fitted with an audible-reversing device.

From Downham, Old Bromley Road.

Buses proceed from Queen's Road via Peckham High Street and Peckham Bus Station to stand, departing via Peckham Bus Station to Peckham High Street. Set down in Queen's Road, at Stop QC and pick up in Peckham High Street, at Stop G.

From Holborn Station.

Buses proceed from Peckham High Street via Peckham Bus Station to stand, departing via Peckham Bus Station and Peckham High Street to Clayton Road. Set down in Peckham High Street, at Stop B and pick up in Clayton Road, at Stop J.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Peckham.

ELEPHANT & CASTLE, LAMBETH ROAD (from Downham, Old Bromley Road)

Public stand for 7 buses on south side of Lambeth Road commencing 1.5 metres east of lamp standard No. 1357/06 and extending 83 metres east.

Buses proceed from London Road via Lambeth Road to stand, departing via Lambeth Road, St George's Road, Westminster Bridge Road and St George's Circus to London Road. Set down in London Road, at Stop A and pick up in London Road, at Stop D.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Elephant & Castle.

ELEPHANT & CASTLE, SOUTHWARK BRIDGE ROAD (from HOLBORN STATION)

Public stand in two portions:

1 - For five buses on the west side of Southwark Bridge Road, commencing 10 metres north of the centre of Keyworth Street and extending 54 metres north.

2 - Overflow stand for two buses on the south side (offside) of Gaunt Street extending 20 metres. Stand flag BP3514.

Buses proceed from London Road via Elephant And Castle, Newington Causeway and Southwark Bridge Road to stand, departing via Southwark Bridge Road, Gaunt Street, Newington Causeway and Elephant And Castle to London Road. Set down in London Road, at Stop D and pick up in London Road, at Stop A.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Elephant & Castle.

WATERLOO, CONCERT HALL APPROACH (from Downham, Old Bromley Road)

Public stand for 3 buses in marked bays on north side of Concert Hall Approach.

Buses proceed from Tenison Way Bus Station via York Road, Chicheley Street, Belvedere Road and Concert Hall Approach to stand, departing via Concert Hall Approach and Tenison Way to Waterloo Road. Set down in Tenison Way Bus Station, at Stop K and pick up in Waterloo Road, at Stop D.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Waterloo.

ALDWYCH, EAST ARM (from Downham, Old Bromley Road)

Public offside stand for 6 buses on south side of Aldwych (east arm) commencing 10 metres west of Melbourne Place and extending 67 metres west. Overflow public stand for 3 buses on south side of Strand commencing 10 metres east of Surrey Street and extending 36 metres east.

Buses proceed from Aldwych direct to stand, departing via Aldwych to Strand. Set down in Aldwych, at Stop E and pick up in Strand, at Stop S.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Aldwych.

HOLBORN STATION, NEW OXFORD STREET

Public offside stand for three buses on north side of New Oxford Street, commencing 33 metres west of Bury Place and extending east.

Buses proceed from Kingsway via High Holborn and New Oxford Street to stand, departing via New Oxford Street to Bloomsbury Way. Set down in Kingsway, at Stop P and pick up in Bloomsbury Way, at Stop WB.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	None
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Holborn.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE N171: Hither Green Station - Tottenham Court Road Station

Date of Structural Change: 9 April 2011.

Date of Service Change: 9 April 2011.

Reason for Issue: New Tender.

STREETS TRAVERSED

Towards Tottenham Court Road Station: Springbank Road, Torridon Road, Sandhurst Road, Sangley Road, Rushey Green, Catford Road, Stanstead Road, Cranston Road, Brockley Rise, Stondon Park, Brockley Road, Brockley Cross, Shardeloes Road, Lewisham Way, New Cross Road, Queen's Road, Peckham High Street, Clayton Road, Hanover Park, Rye Lane, Peckham High Street, Peckham Road, Camberwell Church Street, Camberwell Green (South Side), Camberwell Green (West Side), Camberwell Road, Walworth Road, Elephant And Castle, London Road, St George's Circus, Contra-Flow Bus Lane, Waterloo Road, Tenison Way Bus Station, Tenison Way, Waterloo Road, Waterloo Bridge, Lancaster Place, Aldwych, Kingsway, High Holborn, St Giles High Street, Earnshaw Street.

Towards Hither Green Station: New Oxford Street, Bloomsbury Way, Vernon Place, Southampton Row, Kingsway, Aldwych, Strand, Lancaster Place, Waterloo Bridge, Waterloo Road, St George's Circus, London Road, Elephant And Castle, Walworth Road, Camberwell Road, Camberwell Green (West Side), Camberwell Green (South Side), Camberwell Church Street, Peckham Road, Peckham High Street, Queen's Road, Kender Street, Besson Street, New Cross Road, Amersham Road, Shardeloes Road, Brockley Cross, Brockley Road, Stondon Park, Brockley Rise, Stanstead Road, Catford Road, Rushey Green, Brownhill Road, Plassy Road, Sangley Road, Sandhurst Road, Torridon Road, Hither Green Lane, Duncricvie Road, Springbank Road.

STANDING AND TURNING POINTS

HITHER GREEN STATION

Public stand for 3 buses on east side of Springbank Road commencing opposite party wall of Nos. 80/82 and extending 31 metres north.

Buses proceed from Springbank Road direct to stand, departing to Springbank Road. Set down on stand, at alighting point and pick up in Springbank Road, at stop A.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route N171 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Hither Green Station.

RUSHEY GREEN (from Hither Green Station)

Buses proceed from Catford Road via Rushey Green, Brownhill Road, Plassy Road, Sangley Road and Rushey Green departing to Catford Road. Set down in Catford Road, at Stop J and pick up in Catford Road, at Stop T.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
DISPLAY:	Catford.

BROCKLEY RISE, HONOR OAK PARK (from TOTTENHAM COURT ROAD STATION)

Public stand on north side of Honor Oak Park (east arm), commencing 6 metres east of Brockley Rise and extending 12 metres east.

Additional overflow stand on east side of Brockley Rise, commencing opposite party wall of 74/76 and extending 24 metres north.

Buses proceed from Stondon Park via Honor Oak Park to stand, departing via Honor Oak Park, Brockley Rise and Stondon Park to Brockley Road. Set down in Stondon Park, at stop HP and pick up in Brockley Road, at stop CQ.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Honor Oak Park.

PECKHAM BUS STATION

Private stand for up to 12 buses in Peckham Bus Station. Buses to stand abreast in 2 portions - 4 buses to stand facing east and 8 buses to stand facing south. All buses must be fitted with an audible-reversing device.

From Hither Green Station.

Buses proceed from Queen's Road via Peckham High Street and Peckham Bus Station to stand, departing via Peckham Bus Station to Peckham High Street. Set down in Queen's Road, at Stop QC and pick up in Peckham High Street, at Stop G.

From Tottenham Court Road Station.

Buses proceed from Peckham High Street via Peckham Bus Station to stand, departing via Peckham Bus Station and Peckham High Street to Clayton Road. Set down in Peckham High Street, at Stop B and pick up in Clayton Road, at Stop J.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Peckham.

ELEPHANT & CASTLE, LAMBETH ROAD (from Hither Green Station)

Public stand for 7 buses on south side of Lambeth Road commencing 1.5 metres east of lamp standard No. 1357/06 and extending 83 metres east.

Buses proceed from London Road via Lambeth Road to stand, departing via Lambeth Road, St George's Road, Westminster Bridge Road and St George's Circus to London Road. Set down in London Road, at Stop A and pick up in London Road, at Stop D.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Elephant & Castle.

ELEPHANT & CASTLE, SOUTHWARK BRIDGE ROAD (from TOTTENHAM COURT ROAD STATION)

Public stand in two portions:

1 - For five buses on the west side of Southwark Bridge Road, commencing 10 metres north of the centre of Keyworth Street and extending 54 metres north.

2 - Overflow stand for two buses on the south side (offside) of Gaunt Street extending 20 metres. Stand flag BP3514.

Buses proceed from London Road via Elephant And Castle, Newington Causeway and Southwark Bridge Road to stand, departing via Southwark Bridge Road, Gaunt Street, Newington Causeway and Elephant And Castle to London Road. Set down in London Road, at Stop D and pick up in London Road, at Stop A.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Elephant & Castle.

WATERLOO, CONCERT HALL APPROACH (from Hither Green Station)

Public stand for 3 buses in marked bays on north side of Concert Hall Approach.

Buses proceed from Tenison Way Bus Station via York Road, Chicheley Street, Belvedere Road and Concert Hall Approach to stand, departing via Concert Hall Approach and Tenison Way to Waterloo Road. Set down in Tenison Way Bus Station, at Stop K and pick up in Waterloo Road, at Stop D.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Waterloo.

ALDWYCH, EAST ARM (from Hither Green Station)

Public offside stand for 6 buses on south side of Aldwych (east arm) commencing 10 metres west of Melbourne Place and extending 67 metres west. Overflow public stand for 3 buses on south side of Strand commencing 10 metres east of Surrey Street and extending 36 metres east.

Buses proceed from Aldwych direct to stand, departing via Aldwych to Strand. Set down in Aldwych, at Stop E and pick up in Strand, at Stop S.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Aldwych.

TOTTENHAM COURT ROAD STN, EARNSHAW STREET

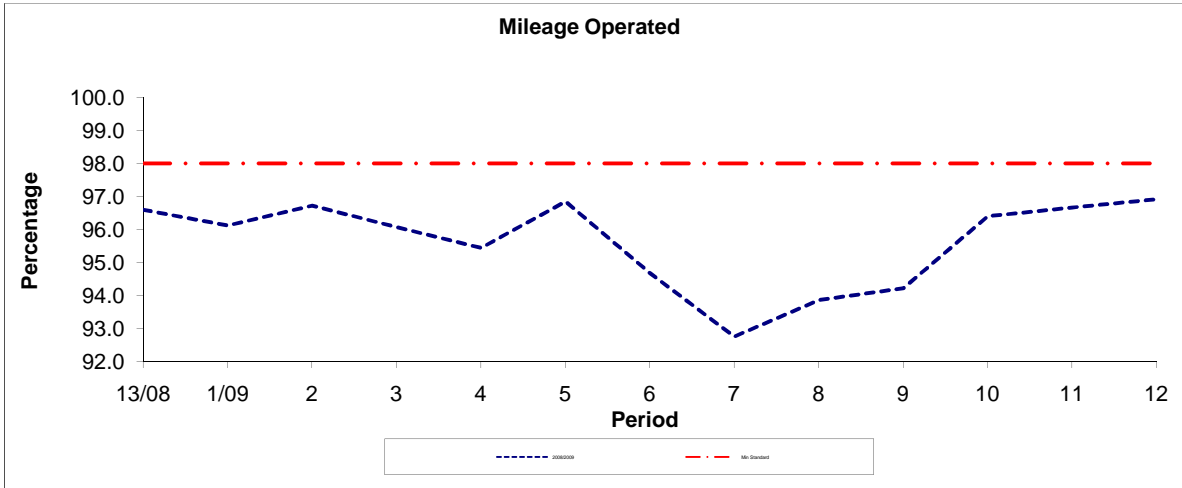
Public stand for two buses on west side of Earnshaw Street, opposite centre line of Bucknall Street and extending 20 metres south.

Buses proceed from Earnshaw Street direct to stand, departing via Earnshaw Street to New Oxford Street. Set down in Earnshaw Street, at stop T and pick up in New Oxford Street, at Stop Z.

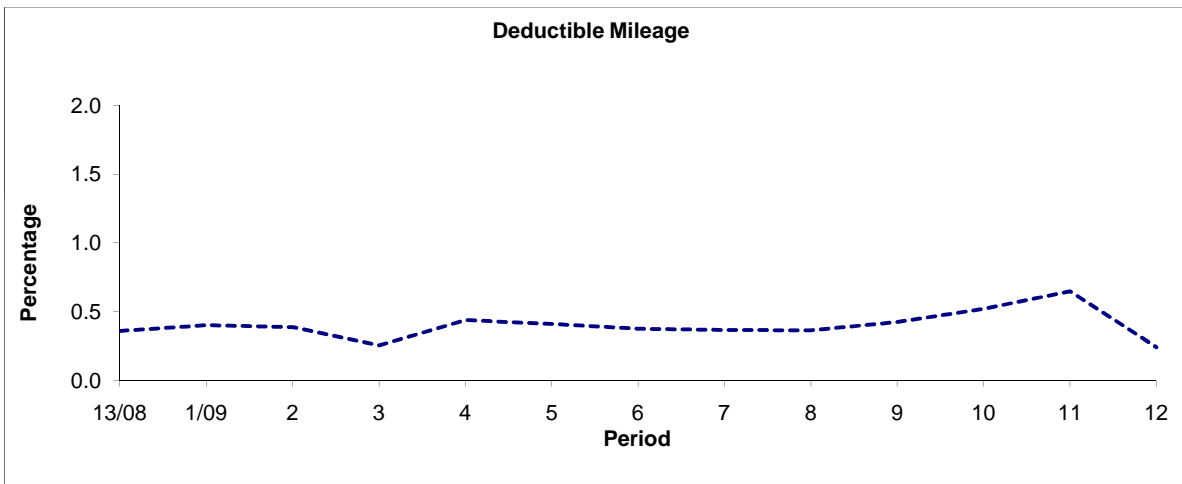
AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	None
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Tottenham Court Road.

PART B - PERFORMANCE STATISTICS

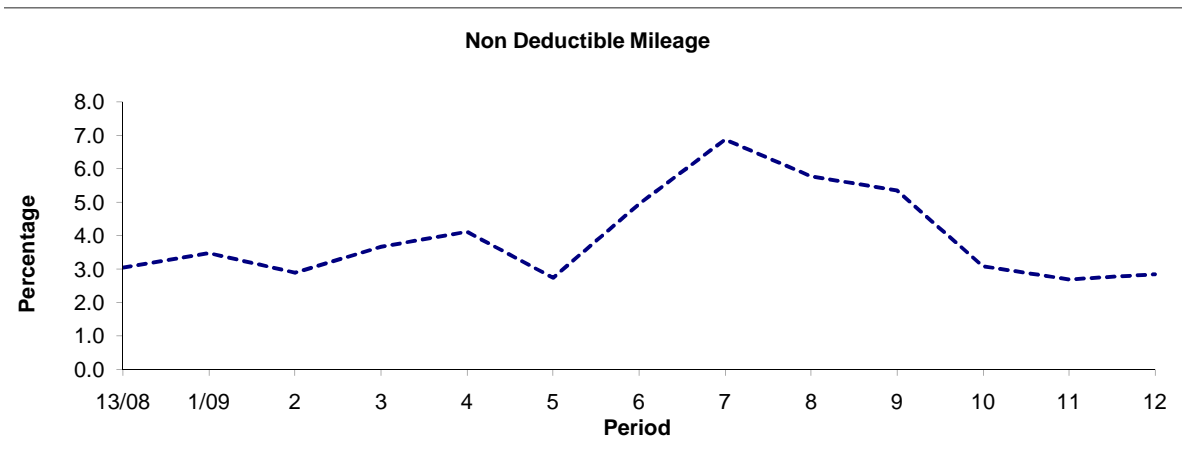
Route 171



Period	13/08	1/09	2	3	4	5	6	7	8	9	10	11	12
2008/2009	96.59	96.12	96.71	96.07	95.44	96.85	94.67	92.75	93.86	94.22	96.39	96.66	96.91
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	13/08	1/09	2	3	4	5	6	7	8	9	10	11	12
2008/2009	0.36	0.40	0.39	0.25	0.44	0.41	0.38	0.37	0.36	0.42	0.52	0.65	0.24

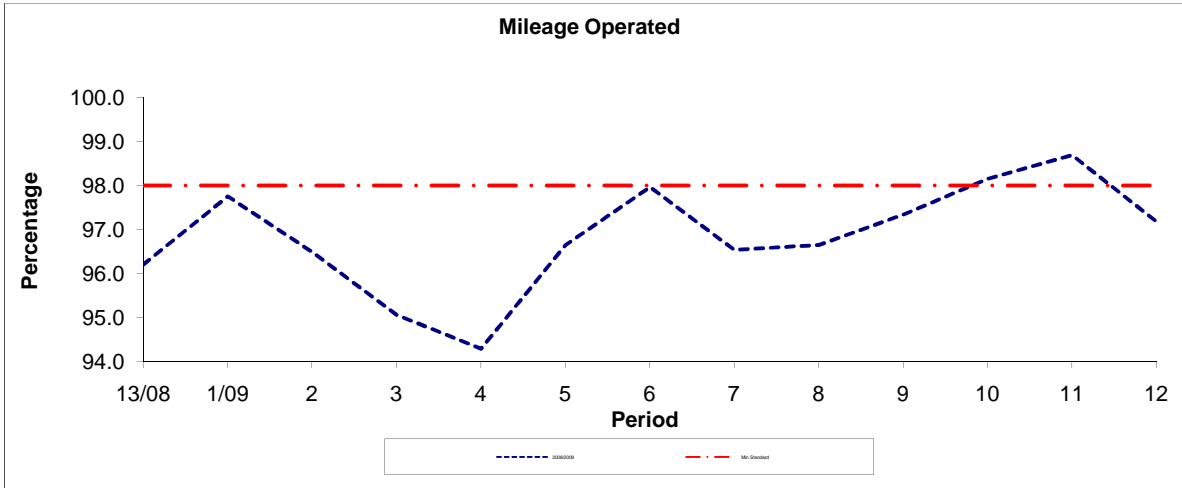


Period	13/08	1/09	2	3	4	5	6	7	8	9	10	11	12
2008/2009	3.05	3.48	2.90	3.68	4.13	2.74	4.96	6.88	5.78	5.36	3.09	2.70	2.85

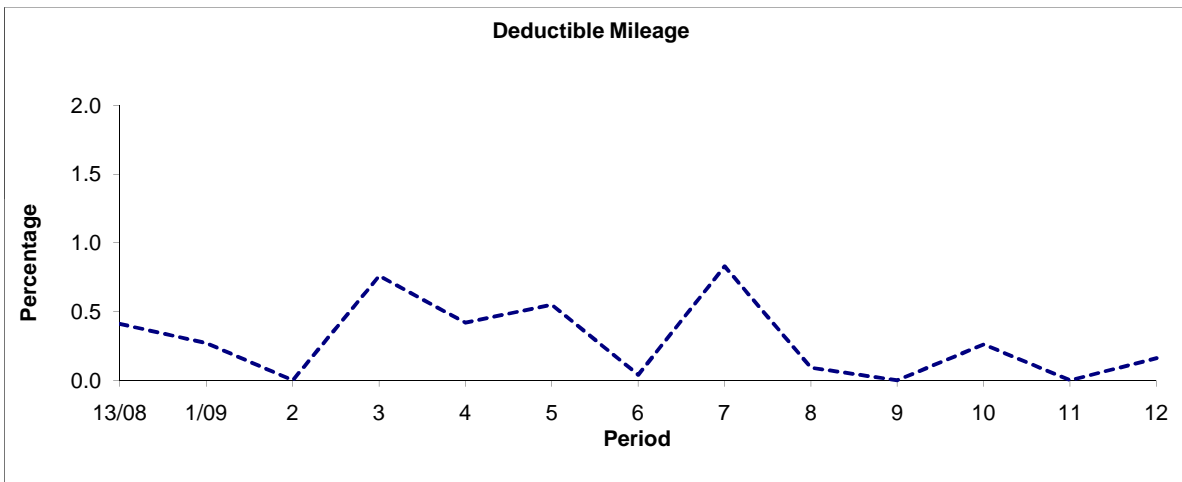
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

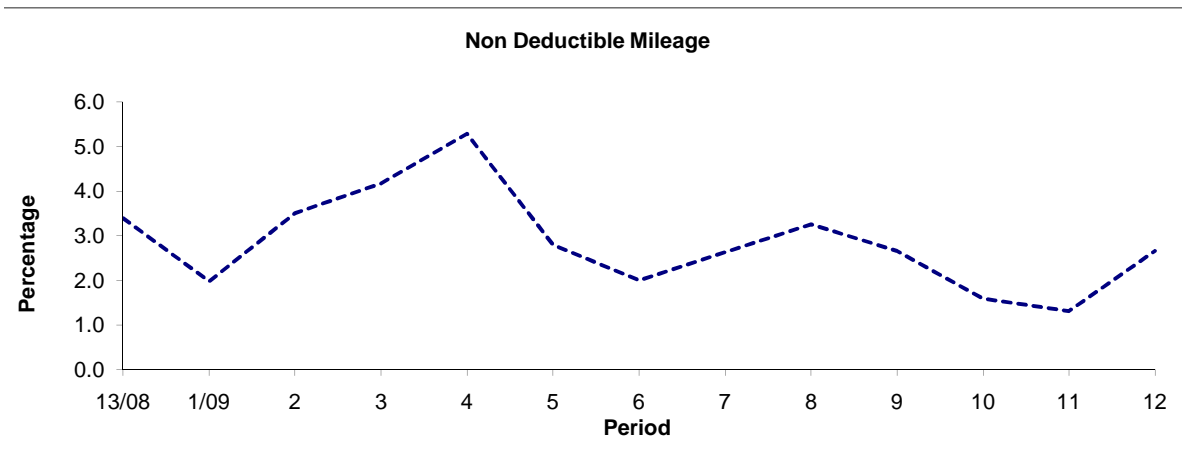
Route N171



Period	13/08	1/09	2	3	4	5	6	7	8	9	10	11	12
2008/2009	96.20	97.75	96.49	95.06	94.29	96.65	97.96	96.54	96.65	97.34	98.15	98.69	97.18
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	13/08	1/09	2	3	4	5	6	7	8	9	10	11	12
2008/2009	0.41	0.27	0.00	0.76	0.42	0.55	0.04	0.83	0.09	0.00	0.26	0.00	0.16

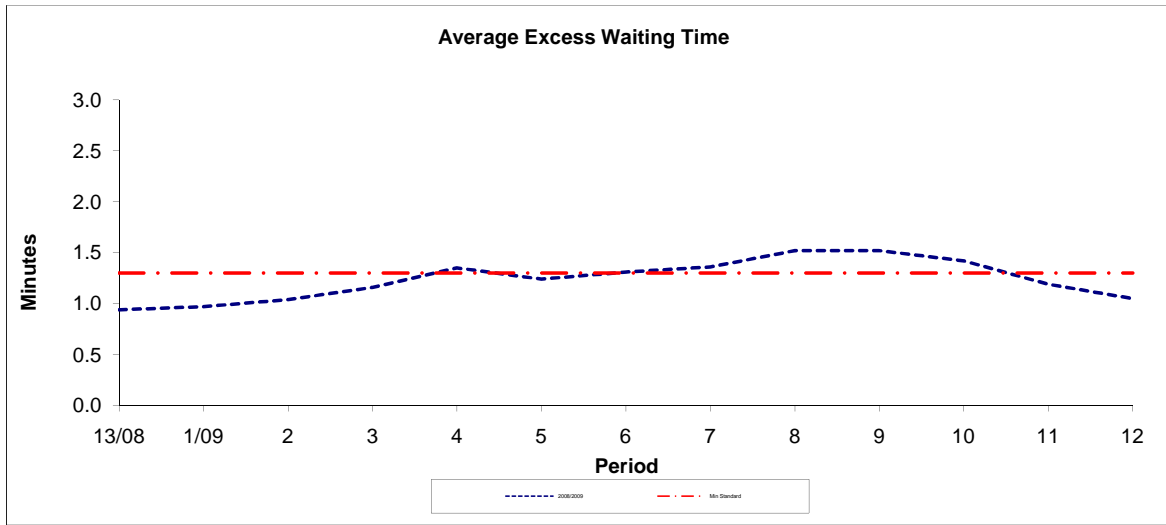


Period	13/08	1/09	2	3	4	5	6	7	8	9	10	11	12
2008/2009	3.39	1.98	3.51	4.18	5.29	2.80	2.00	2.63	3.26	2.66	1.59	1.31	2.66

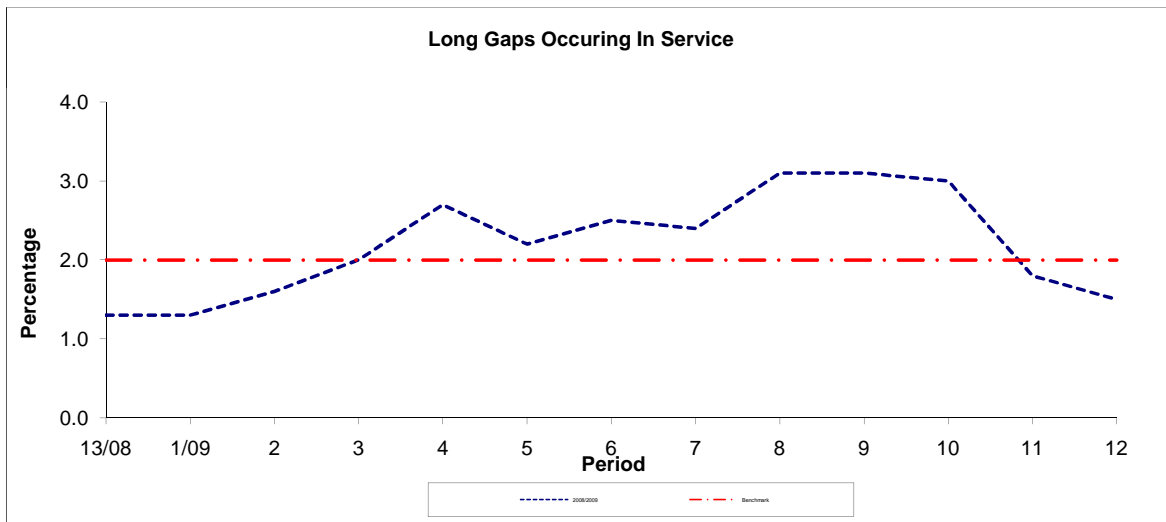
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 171



Period	13/08	1/09	2	3	4	5	6	7	8	9	10	11	12
2008/2009	0.94	0.97	1.04	1.16	1.35	1.24	1.31	1.36	1.52	1.52	1.42	1.19	1.05
Min Standard	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30

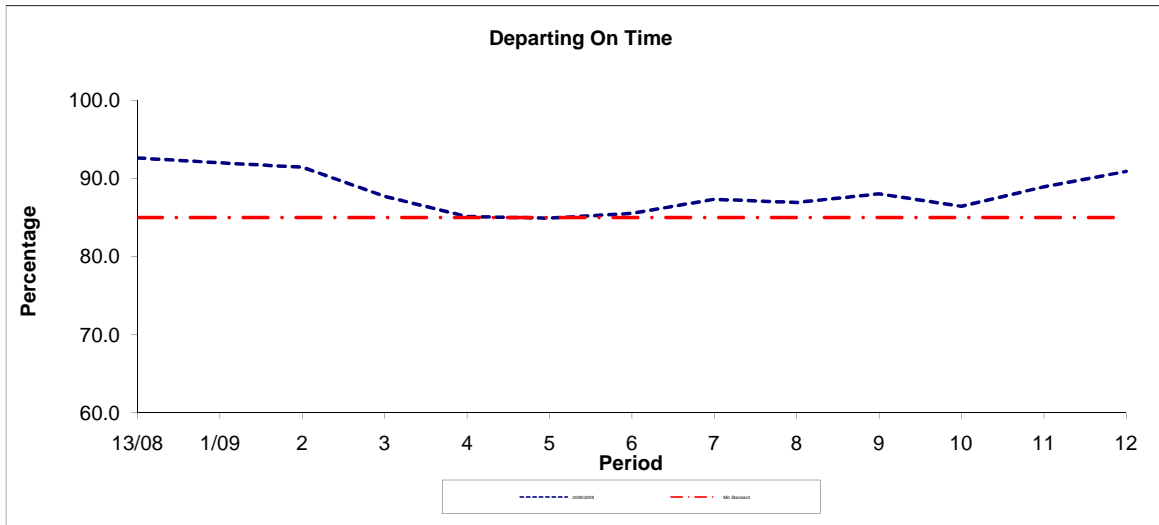


Period	13/08	1/09	2	3	4	5	6	7	8	9	10	11	12
2008/2009	1.30	1.30	1.60	2.00	2.70	2.20	2.50	2.40	3.10	3.10	3.00	1.80	1.50
Benchmark	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

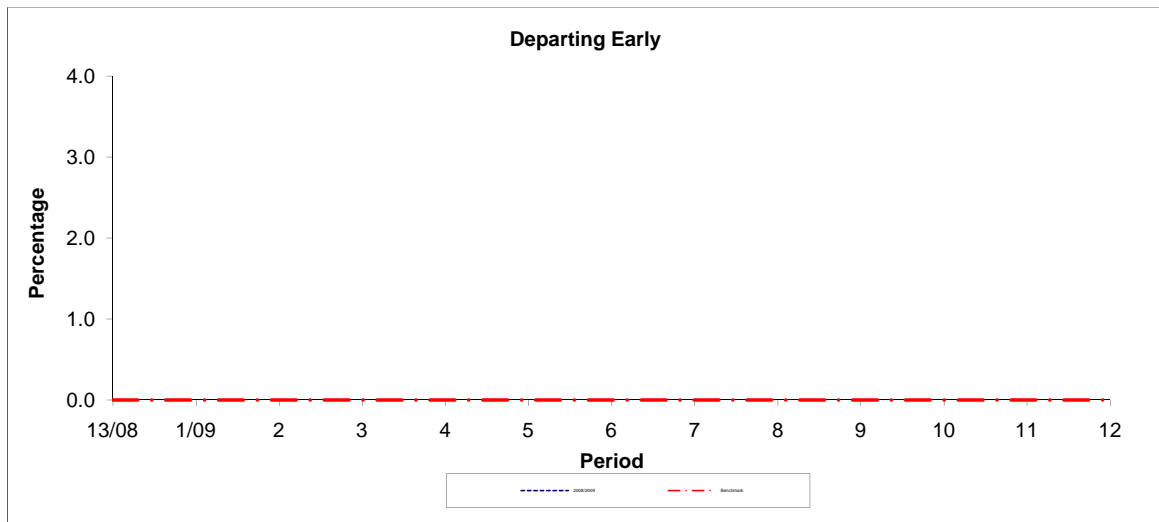
Note : Reliability is based on 12 weeks rolling data

PART B - PERFORMANCE STATISTICS

Route N171



Period	13/08	1/09	2	3	4	5	6	7	8	9	10	11	12
2008/2009	92.60	92.00	91.40	87.70	85.10	84.90	85.50	87.30	86.90	88.00	86.40	88.90	90.90
Min Standard	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00



Period	13/08	1/09	2	3	4	5	6	7	8	9	10	11	12
2008/2009													
Benchmark	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Note : Reliability is based on 12 weeks rolling data