

## SECTION 2: PART A

### SERVICE SPECIFICATION FOR ROUTE Nos. 76 & N76

#### CONTENTS

	Page
1. Tenders Required	2
2. Proposed Changes	2
3. Terminals	2
4. Days of Operation	3
5. Vehicle Type	3
6. Frequencies	4
7. Minimum Performance Standards	10
8. Running Times	11
9. Layovers	11
10. Timing Constraints	11
11. Control Strategy	12
12. Operational Considerations	13
13. Stopping Arrangements	13
14. Timing Points and Mileages	14
15. Vehicle Livery	14
 <u>Appendices</u>	
A. Route Record	15
B. Sample Running Times for Route Nos. 76 & N76	26

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This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

## 1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

## 2. PROPOSED CHANGES

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route Nos. 76 & N76.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- Double deck, dual door, 87 capacity buses are specified, subject to a satisfactory route test.
- **Tenderers must identify the cost of the Nightly element of this service separately.**

## 3. TERMINALS

Route No. 76 will operate between Seven Sisters Station/Tottenham, Swan and Waterloo, Westminster Bridge Road/Waterloo, Baylis Road.

Route No. N76 will operate between Northumberland Park Station and Waterloo, Westminster Bridge Road/Waterloo, Baylis Road.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix A. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

#### 4. DAYS OF OPERATION

One timetable must be offered for Route Nos. 76 & N76 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service
Nightly	Section 6.5

\* The New Year's Eve service level should be regarded as a minimum and any frequency increases and/or diversions will be discussed with the successful Tenderer on an annual basis.

#### 5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route Nos. 76 & N76 are currently approved for vehicles which are a maximum of 10.1 metres long and 2.55 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, double deck buses with a minimum capacity of 87 of which approximately 60 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

**Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.**

**Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).**

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

## 6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE**.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

## 6.1 Mondays to Fridays

### 1. Seven Sisters Station to Waterloo, Westminster Bridge Road

0525 - 0555	Every 12 minutes
0556 - 0625	Every 10 minutes
0626 - 0650	Every 8 minutes
0651 - 0750	Every 7½ minutes (8 buses per hour)
0751 - 0820	Every 5 minutes
0821 - 1835	Every 8 minutes
1836 - 1935	Every 10 minutes
1936 - 0005	Every 12 minutes

First departure from Seven Sisters Station no later than 0530.

Last departure from Seven Sisters Station no earlier than 2400.

Tenderers should ensure that buses are scheduled to be no more than 7½ minutes apart at Ludgate Circus between 0735 and 0845, no more than 5 minutes apart between 0846 and 0915 and no more than 8 minutes apart between 1500 and 1640.

### 2. Waterloo, Baylis Road to Tottenham, Swan

0550 - 0655	Every 12 minutes
0656 - 0725	Every 10 minutes
0726 - 0850	Every 7½ minutes (8 buses per hour)
0851 - 0950	Every 6⅔ minutes (9 buses per hour)
0951 - 1800	Every 8 minutes
1801 - 1900	Every 7 minutes
1901 - 1955	Every 8 minutes
1956 - 2055	Every 10 minutes
2056 - 0025	Every 12 minutes

First departure from Waterloo, Baylis Road no later than 0555.

Last departure from Waterloo, Baylis Road no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Stoke Newington, Police Station between 0735 and 0815, no more than 7½ minutes apart between 0816 and 0945, no more than 6⅔ minutes apart between 0946 and 1045 and no more than 8 minutes apart between 1500 and 1640 and no more than 7 minutes apart between 1850 and 1950.

## 6.2 Saturdays & Good Friday

### 1. Seven Sisters Station to Waterloo, Westminster Bridge Road

0525 - 0730	Every 15 minutes
0731 - 0755	Every 12 minutes
0756 - 0815	Every 10 minutes
0816 - 1815	Every 8 minutes
1816 - 1845	Every 10 minutes
1846 - 0005	Every 12 minutes

First departure from Seven Sisters Station no later than 0530.  
Last departure from Seven Sisters Station no earlier than 2400.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Ludgate Circus between 0850 and 1050.

### 2. Waterloo, Baylis Road to Tottenham, Swan

0550 - 0825	Every 15 minutes
0826 - 0850	Every 12 minutes
0851 - 0930	Every 10 minutes
0931 - 1935	Every 8 minutes
1936 - 2005	Every 10 minutes
2006 - 0025	Every 12 minutes

First departure from Waterloo, Baylis Road no later than 0555.  
Last departure from Waterloo, Baylis Road no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Stoke Newington, Police Station between 0930 and 1010 and no more than 8 minutes apart between 1011 and 1110.

### 6.3 Sundays

1. Seven Sisters Station to Waterloo, Westminster Bridge Road

0525 - 0900	Every 15 minutes
0901 - 0005	Every 12 minutes

First departure from Seven Sisters Station no later than 0530.  
Last departure from Seven Sisters Station no earlier than 2400.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Ludgate Circus between 0930 and 1130.

2. Waterloo, Baylis Road to Tottenham, Swan

0550 - 0955	Every 15 minutes
0956 - 0025	Every 12 minutes

First departure from Waterloo, Baylis Road no later than 0555.  
Last departure from Waterloo, Baylis Road no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Stoke Newington, Police Station between 1030 and 1130.

## 6.4 Boxing Day

### 1. Seven Sisters Station to Waterloo, Westminster Bridge Road

0755 - 0900	Every 15 minutes
0901 - 0005	Every 12 minutes

First departure from Seven Sisters Station no later than 0800.  
Last departure from Seven Sisters Station no earlier than 2400.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Ludgate Circus between 0930 and 1130.

### 2. Waterloo, Baylis Road to Tottenham, Swan

0750 - 0950	Every 15 minutes
0951 - 0025	Every 12 minutes

First departure from Waterloo, Baylis Road no later than 0755.  
Last departure from Waterloo, Baylis Road no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Stoke Newington, Police Station between 1025 and 1125.



**6.5 Nightly**

1. Northumberland Park Station to Waterloo, Westminster Bridge Road

2400 - 0510            Every 30 minutes

First departure from Northumberland Park Station no later than 0005.  
Last departure from Northumberland Park Station no earlier than 0505.

2. Waterloo, Baylis Road to Northumberland Park Station

0030 - 0540            Every 15 minutes

First departure from Waterloo, Baylis Road no later than 0035.  
Last departure from Waterloo, Baylis Road no earlier than 0535.

**Tenderers must identify the cost of the Nightly element of this service separately.**

## 7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route Nos. 76 & N76 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 76 shall be:

Average Excess Wait Time:	No more than 1.10 minutes
Minimum Operated Mileage:	No less than 98.00%

The **minimum** standards of acceptable performance for Route No. N76 shall be:

Departing on Time	No less than 85.00%
Minimum Operated Mileage	No less than 99.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

### QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 0.95 minutes

It is unlikely that the minimum number of QSI surveys for Threshold measurement will be conducted on Route No. N76 at present. However, this may change at a later date when a Threshold figure may be published.

### Summary of proposed QSI coverage: Route Nos. 76 & N76

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

### Survey locations

#### Towards Waterloo, Westminster Bridge Road

Tottenham  
Stoke Newington  
Finsbury Square §

#### Towards Tottenham, Swan

Waterloo  
Finsbury Square §  
Dalston Junction

Total scheduled manual QSI surveys per quarter = 96.

§ Observed simultaneously in both directions. Counted as two surveys.

## **8. RUNNING TIMES**

Extracts from the public timetable with sample running times for Route Nos. 76 & N76 are attached at Appendix B. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions.

It is expected that any changes to these running times can be accommodated within existing cycle times.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route Nos. 76 & N76 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

In order to meet reliability targets, Tenderers may wish to consider the inclusion of a boarding time allowance at Aldwych, Law Courts or at certain other Central London points for Route No. N76 as appropriate on all or some nights.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

## **9. LAYOVERS**

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

## **10. TIMING CONSTRAINTS**

Route No. 76 should interwork with Route No. N76 between Seven Sisters Station and Waterloo, Westminster Bridge Road to form a seamless 24 hour service.

Route No. N76 should interwork with Route No. 476 between Northumberland Park and Stamford Hill Broadway to form a seamless 24 hour service.

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking/separation is delivered within its schedules.

## 11. CONTROL STRATEGY

Route Nos. 76 & N76 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

## 12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route Nos. 76 & N76:

- Route Nos. 76 & N76 can suffer from unpredictable traffic delays in the City of London area on Monday to Fridays, particularly during peak periods.
- Route No. 76 suffers from major disruption in the Tottenham area during home matches of Tottenham Hotspur Football Club.

Tenderers should also note the following factors/events which may have an impact on Route Nos. 76 & N76 in the foreseeable future:

- The East London Line Extension may affect demand on Route Nos. 76 & N76. The East London Line will be extended in two phases. Phase One will extend the East London Line north to Dalston Junction and south to New Cross, Crystal Palace and West Croydon. A further extension to Highbury & Islington from Dalston Junction will open by February 2011. The expected opening for the East London Line is summer 2010. Therefore, adjustments may be required during the lifetime of the forthcoming contract.
- There are proposals for 2 way working in Aldwych incorporating a contraflow bus lane and pedestrian improvements in the area including streetscape. The scheme, which is subject to approval, will also include a direct right turn facility for buses from the Strand into Lancaster Place to Waterloo.
- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. **This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and/or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

## 13. STOPPING ARRANGEMENTS

Buses operating on Route Nos. 76 & 76 must serve all stops on the line of route designated for the route. There are two types of bus stop:

- Compulsory (white stop flag): where all buses must stop.
- Request (red stop flag): where buses are only required to stop if a passenger rings the bell or an intending passenger signals to the driver.

On all night routes (with N prefix) and on 24 hour routes (between the hours of 0100 and 0430) all bus stops are regarded as request stops regardless of their type.

## 14. TIMING POINTS & MILEAGES

### Timing Points

The required timing points (and codes) are shown in Caesar.

### Mileages for Route Nos. 76 & N76

Seven Sisters Station to Waterloo, Westminster Bridge Road	8.2 miles
Waterloo, Baylis Road to Tottenham, Swan	8.0 miles
Northumberland Park Station to Waterloo, Westminster Bridge Road	9.9 miles
Waterloo, Baylis Road to Northumberland Park Station	9.5 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

## 15. VEHICLE LIVERY

All vehicles to be used on Route Nos. 76 & N76 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

## APPENDIX A: ROUTE RECORD

### ROUTE No. 76: SEVEN SISTERS STATION - WATERLOO, WESTMINSTER BRIDGE ROAD

#### STREETS TRAVERSED

**Towards Waterloo, Westminster Bridge Road:** Tottenham High Road, Stamford Hill, Northwold Road, Rectory Road, Manse Road, Evering Road, Stoke Newington Road, Kingsland High Street, Kingsland Road, Stamford Road, Englefield Road, Southgate Road, Baring Street, New North Road, East Road, City Road, Old Street roundabout, City Road, Finsbury Square (west side), Finsbury Pavement, Moorgate, Prince's Street, Mansion House Street, Queen Victoria Street, Friday Street, Cannon Street, St Paul's Churchyard, Ludgate Hill, Ludgate Circus, Fleet Street, Strand, Lancaster Place, Waterloo Bridge, Waterloo Road, Tenison Way, York Road, Addington Street, Westminster Bridge Road.

**Towards Tottenham, Swan:** Baylis Road, Waterloo Road, Tenison Way, Waterloo Road, Waterloo Bridge, Lancaster Place, Aldwych, Strand, Fleet Street, Ludgate Circus, Ludgate Hill, St Paul's Churchyard, Cannon Street, Queen Victoria Street, Mansion House Street, Prince's Street, Moorgate, Finsbury Pavement, Finsbury Square (west side), City Road, Old Street roundabout, City Road, Provost Street, Vestry Street, East Road, New North Road, Baring Street, Southgate Road, Englefield Road, Stamford Road, Kingsland Road, Kingsland High Street, Stoke Newington Road, Stoke Newington High Street, Stamford Hill, Tottenham High Road.

#### STANDS, TURNING POINTS AND DESTINATION BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

76 via Moorgate
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For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

### **TOTTENHAM, TOWN HALL APPROACH ROAD**

Public stand for 2 buses on east side of Town Hall Approach Road commencing 13 metres north of lamp standard No. TA7A and extending 35.5 metres north.

Buses proceed from Tottenham High Road via Philip Lane and Town Hall Approach Road to stand, departing via Town Hall Approach Road to Tottenham High Road. Set down in Tottenham High Road, at stop M and pick up in Tottenham High Road, at stop G.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than <b>3</b> vehicles on Route No. 76 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	Toilet facilities to be confirmed.
BLIND DISPLAY:	Tottenham, Town Hall

### **STAMFORD HILL, ROOKWOOD ROAD, EAST SIDE**

Public stand for 3 buses in two sections (16.5 and 24.5 metres) on east side of Rookwood Road outside Stamford Hill Bus Garage commencing level with lamp standard No. 3 and extending overall 77.5 metres north.

#### From Seven Sisters Station

Buses proceed from Stamford Hill via Egerton Road and Rookwood Road to stand, departing via Rookwood Road and Clapton Common to Stamford Hill. Set down in Stamford Hill, at stop SK and pick up in Stamford Hill, at stop SE.

#### From Waterloo, Baylis Road

Buses proceed from Stamford Hill via Egerton Road and Rookwood Road to stand, departing via Rookwood Road and Clapton Common to Stamford Hill. Set down in Stamford Hill, at stop SD and pick up in Stamford Hill, at stop SL.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Stamford Hill



### **STOKE NEWINGTON COMMON**

Public stand in Stoke Newington Common in 2 parts.

1 - On south side, commencing behind the 33m bus stop cage and extending 53m east.

2 - Overflow stand on north side (offside), commencing at lamp standard No. 4 and extending 45 metres east.

#### **From Seven Sisters Station**

Buses proceed from Northwold Road via Stoke Newington Common to stand, departing via Stoke Newington Common, Rectory Road, Manse Road and Evering Road to Stoke Newington High Street. Set down in Northwold Road, at stop D and pick up in Stoke Newington High Street, at stop R.

#### **From Waterloo, Baylis Road**

Buses proceed from Stoke Newington High Street via Northwold Road and Stoke Newington Common to stand, departing via Stoke Newington Common to Rectory Road. Set down in Stoke Newington High Street, at stop X and pick up in Rectory Road, at stop L.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Stoke Newington Common

### **HOXTON, BARING STREET (from Seven Sisters Station)**

Public stand on west side of Bridport Place, commencing 10 metres south of Wiltshire Row and extending 24 metres south.

Buses proceed from Southgate Road via Bridport Place to stand, departing via Bridport Place, Poole Street and New North Road to Baring Street. Set down in Southgate Road, at stop XD and pick up in Baring Street, at stop XE.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Hoxton, Baring Street

### **DALSTON JUNCTION (from Seven Sisters Station)**

Buses proceed from Southgate Road via Downham Road and Kingsland Road departing to Kingsland High Street. Set down in Southgate Road, at stop XC and pick up in Kingsland High Street, at stop L.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand.**  
BLIND DISPLAY: Dalston Junction

**OLD STREET STATION, EAST ROAD (from Seven Sisters Station)**

Public stand on east side of East Road, commencing 33 metres north of the north kerblineline of Brunswick Place and extending 19 metres north.

Buses proceed from East Road direct to stand, departing via East Road, City Road, Old Street roundabout and City Road to Provost Street. Set down in East Road, at alighting point and pick up in Provost Street, at stop A.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Old Street Station

**MOORGATE, FINSBURY SQUARE (from Seven Sisters Station)**

Public stand on east side of Finsbury Square, commencing 55 metres south of Christopher Street and extending 40 metres. Buses must not obstruct the entrance to Finsbury Square House.

Buses proceed from City Road via Finsbury Square (north side) and Finsbury Square (east side) to stand, departing via Finsbury Square (east side) and Finsbury Square (south side) to Finsbury Square (west side). Set down in Finsbury Square (east side), at stop H and pick up in Finsbury Square (west side), at stop D.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Moorgate, Finsbury Square

**MANSION HOUSE STATION (from Seven Sisters Station)**

Public stand on north side of Queen Victoria Street, commencing 8.4 metres west of centre line of Bread Street and extending 18 metres west.

Buses proceed from Queen Victoria Street direct to stand, departing via Queen Victoria Street and Friday Street to Cannon Street. Set down in Queen Victoria Street, at stop MC and pick up in Cannon Street, at stop ME.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Mansion House

**FARRINGDON STREET, STONECUTTER STREET (from Seven Sisters Station)**

Public stand on north side of Stonecutter Street, commencing 16 metres west of the western kerbline of Farringdon Street and extending 50 metres west.

Buses proceed from Ludgate Hill via Ludgate Circus, Farringdon Street, Charterhouse Street, Holborn Circus, St Andrew Street, Shoe Lane and Stonecutter Street to stand, departing via Stonecutter Street, Farringdon Street and Ludgate Circus to Ludgate Hill. Set down in Ludgate Hill, at stop F and pick up in Ludgate Hill, at stop G.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Ludgate Circus

**WATERLOO, BAYLIS ROAD**

Public stand in the centre of Baylis Road, commencing south of the junction with Frazier Street and extending 25m south.

Buses proceed from Westminster Bridge Road via Baylis Road to stand, departing to Baylis Road. Set down in Westminster Bridge Road, at stop P and pick up in Baylis Road.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than <b>2</b> vehicles on Route No. 76 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	LUL toilet facilities available in Lambeth North LUL Station 0500-2400 daily.
BLIND DISPLAY:	Waterloo

## APPENDIX A: ROUTE RECORD

### ROUTE No. N76: NORTHUMBERLAND PARK STATION - WATERLOO, WESTMINSTER BRIDGE ROAD

#### STREETS TRAVERSED

**Towards Waterloo, Westminster Bridge Road:** Northumberland Park, Park Lane, Shelbourne Road, Lansdowne Road, Tottenham High Road, Stamford Hill, Northwold Road, Rectory Road, Manse Road, Evering Road, Stoke Newington Road, Kingsland High Street, Kingsland Road, Stamford Road, Englefield Road, Southgate Road, Baring Street, New North Road, East Road, City Road, Old Street roundabout, City Road, Finsbury Square (west side), Finsbury Pavement, Moorgate, Prince's Street, Mansion House Street, Queen Victoria Street, Friday Street, Cannon Street, St Paul's Churchyard, Ludgate Hill, Ludgate Circus, Fleet Street, Strand, Lancaster Place, Waterloo Bridge, Waterloo Road, Tenison Way, York Road, Addington Street, Westminster Bridge Road.

**Towards Northumberland Park Station:** Baylis Road, Waterloo Road, Tenison Way, Waterloo Road, Waterloo Bridge, Lancaster Place, Aldwych, Strand, Fleet Street, Ludgate Circus, Ludgate Hill, St Paul's Churchyard, Cannon Street, Queen Victoria Street, Mansion House Street, Prince's Street, Moorgate, Finsbury Pavement, Finsbury Square (west side), City Road, Old Street roundabout, City Road, Provost Street, Vestry Street, East Road, New North Road, Baring Street, Southgate Road, Englefield Road, Stamford Road, Kingsland Road, Kingsland High Street, Stoke Newington Road, Stoke Newington High Street, Stamford Hill, Tottenham High Road, Lansdowne Road, Shelbourne Road, Willoughby Lane.

#### STANDS, TURNING POINTS AND DESTINATION BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

N76 via Moorgate
------------------

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

### **NORTHUMBERLAND PARK STATION**

Public stand in two sections for 8 buses on Northumberland Park (southern arm). East side stand commences opposite walkway access to Anglia Close and extends 54 metres north. West side offside stand commences at walkway to Anglia Close and extends 52 metres north.

Buses proceed from Willoughby Lane via Northumberland Park to stand, departing to Northumberland Park. Set down in Willoughby Lane, at stop NB and pick up in Northumberland Park, at stop NA.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than <b>2</b> vehicles on Route No. N76 should be scheduled to stand at any time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	Staff toilet facilities available.
BLIND DISPLAY:	Northumberland Park

### **TOTTENHAM, TOWN HALL APPROACH ROAD (from Waterloo, Baylis Road)**

Public stand for 2 buses on east side of Town Hall Approach Road commencing 13 metres north of lamp standard No. TA7A and extending 35.5 metres north.

Buses proceed from Tottenham High Road via Philip Lane and Town Hall Approach Road to stand, departing via Town Hall Approach Road to Tottenham High Road. Set down in Tottenham High Road, at stop M and pick up in Tottenham High Road, at stop G.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	Stand very congested, due to Tottenham Bus Garage.
BLIND DISPLAY:	Tottenham, Town Hall.

### **STAMFORD HILL, ROOKWOOD ROAD, EAST SIDE**

Public stand for 3 buses in two sections (16.5 and 24.5 metres) on east side of Rookwood Road outside Stamford Hill Bus Garage commencing level with lamp standard No. 3 and extending overall 77.5 metres north.

#### From Northumberland Park Station

Buses proceed from Stamford Hill via Egerton Road and Rookwood Road to stand, departing via Rookwood Road and Clapton Common to Stamford Hill. Set down in Stamford Hill, at stop SK and pick up in Stamford Hill, at stop SE.

#### From Waterloo, Baylis Road

Buses proceed from Stamford Hill via Egerton Road and Rookwood Road to stand, departing via Rookwood Road and Clapton Common to Stamford Hill. Set down in Stamford Hill, at stop SD and pick up in Stamford Hill, at stop SL.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Stamford Hill

### **STOKE NEWINGTON COMMON**

Public stand in Stoke Newington Common in 2 parts.

- 1 - On south side, commencing behind the 33m bus stop cage and extending 53m east.
- 2 - Overflow stand on north side (offside), commencing at lamp standard No. 4 and extending 45 metres east.

#### From Northumberland Park Station

Buses proceed from Northwold Road via Stoke Newington Common to stand, departing via Stoke Newington Common, Rectory Road, Manse Road and Evering Road to Stoke Newington High Street. Set down in Northwold Road, at stop D and pick up in Stoke Newington High Street, at stop R.

#### From Waterloo, Baylis Road

Buses proceed from Stoke Newington High Street via Northwold Road and Stoke Newington Common to stand, departing via Stoke Newington Common to Rectory Road. Set down in Stoke Newington High Street, at stop X and pick up in Rectory Road, at stop L.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Stoke Newington

**HOXTON, BARING STREET (from Northumberland Park Station)**

Public stand on west side of Bridport Place, commencing 10 metres south of Wiltshire Row and extending 24 metres south.

Buses proceed from Southgate Road via Bridport Place to stand, departing via Bridport Place, Poole Street and New North Road to Baring Street. Set down in Southgate Road, at stop XD and pick up in Baring Street, at stop XE.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Hoxton, Baring Street

**DALSTON JUNCTION (from Northumberland Park Station)**

Buses proceed from Southgate Road via Downham Road, Kingsland Road, Kingsland High Street and Kingsland Road departing to Kingsland High Street. Set down in Southgate Road, at stop XC and pick up in Kingsland High Street, at stop L.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand.**  
BLIND DISPLAY: Dalston Junction

**OLD STREET STATION, EAST ROAD (from Northumberland Park Station)**

Public stand on east side of East Road, commencing 33 metres north of the north kerblines of Brunswick Place and extending 19 metres north.

Buses proceed from East Road direct to stand, departing via East Road, City Road, Old Street roundabout and City Road to Provost Street. Set down in East Road, at alighting point and pick up in Provost Street, at stop A.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Old Street Station

**MOORGATE, FINSBURY SQUARE (from Northumberland Park Station)**

Public stand on east side of Finsbury Square, commencing 55 metres south of Christopher Street and extending 40 metres. Buses must not obstruct the entrance to Finsbury Square House.

Buses proceed from City Road via Finsbury Square (north side) and Finsbury Square (east side) to stand, departing via Finsbury Square (east side) and Finsbury Square (south side) to Finsbury Square (west side). Set down in Finsbury Square (east Side), at stop G and pick up in Finsbury Square (west side), at stop D.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Moorgate, Finsbury Square

**MANSION HOUSE STATION (from Northumberland Park Station)**

Public stand on north side of Queen Victoria Street, commencing 8.4 metres west of centre line of Bread Street and extending 18 metres west.

Buses proceed from Queen Victoria Street direct to stand, departing via Friday Street and Cannon Street to Queen Victoria Street. Set down in Queen Victoria Street, at stop MC and pick up in Queen Victoria Street, at stop MD.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Mansion House

**FARRINGDON STREET, STONECUTTER STREET (from Northumberland Park Station)**

Public stand on north side of Stonecutter Street, commencing 16 metres west of the western kerblines of Farringdon Street and extending 50 metres west.

Buses proceed from Ludgate Hill via Ludgate Circus, Farringdon Street, Charterhouse Street, Holborn Circus, St Andrew Street, Shoe Lane and Stonecutter Street to stand, departing via Stonecutter Street, Farringdon Street and Ludgate Circus to Ludgate Hill. Set down in Ludgate Hill, at stop F and pick up in Ludgate Hill, at stop G.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Ludgate Circus



**WATERLOO, BAYLIS ROAD**

Public stand for 3 buses in the centre of Baylis Road commencing 25 metres south of junction with Frazier Street and extending 32 metres south.

Buses proceed from Westminster Bridge Road via Baylis Road to stand, departing to Baylis Road. Set down in Westminster Bridge Road, at stop P and pick up in Baylis Road.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than <b>2</b> vehicles on Route No. N76 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	LUL toilet facilities available in Lambeth North LUL station 0500-2400 daily.
BLIND DISPLAY:	Waterloo

**APPENDIX B: SAMPLE RUNNING TIMES FOR ROUTE No. 76**  
(based on current schedule)

**MONDAYS TO FRIDAYS**

1. Seven Sisters Station to Waterloo, Westminster Bridge Road

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical early evening	Typical late evening
<b>Seven Sisters Station</b>	0529	0802	1203	1702	2010	2311
Stamford Hill Broadway	0533	0810	1210	1709	2015	2315
Stoke Newington <i>Rectory Road/Brooke Road</i>	0537	0816	1216	1715	2020	2319
Dalston Junction	0542	0825	1225	1724	2026	2324
Hoxton <i>Baring Street</i>	0548	0834	1232	1731	2032	2330
Moorgate <i>Finsbury Square</i>	0552	0842	1239	1739	2037	2334
Bank Station	0556	0848	1244	1745	2041	2338
Ludgate Circus	0600	0855	1251	1753	2045	2342
Aldwych <i>Law Courts</i>	0603	0900	1257	1759	2049	2345
Waterloo Station <i>York Road</i>	0607	0905	1302	1806	2054	2349
<b>Waterloo Westminster Bridge Road</b>	0608	0906	1303	1807	2055	2350
	39 minutes	64 Minutes	60 minutes	65 minutes	45 minutes	39 minutes

2. Waterloo, Baylis Road to Tottenham, Swan

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical early evening	Typical late evening
<b>Waterloo Baylis Road</b>	0555	0759	1200	1655	2005	2308
Waterloo Station <i>Waterloo Road</i>	0556	0803	1202	1657	2007	2309
Aldwych <i>Law Courts</i>	0559	0811	1209	1704	2012	2312
Ludgate Circus	0602	0816	1214	1709	2016	2315
Bank Station	0606	0823	1221	1716	2021	2319
Moorgate <i>Finsbury Square</i>	0609	0829	1227	1722	2025	2322
Hoxton <i>Baring Street</i>	0613	0836	1234	1729	2030	2326
Dalston Junction	0620	0844	1242	1738	2037	2333
Stoke Newington <i>Police Station</i>	0624	0849	1250	1746	2042	2337
Stamford Hill Broadway	0628	0855	1259	1755	2047	2341
<b>Tottenham Swan</b>	0634	0903	1307	1803	2053	2347
	39 minutes	64 Minutes	67 minutes	68 minutes	48 minutes	39 minutes

**SATURDAYS**1. Seven Sisters Station to Waterloo, Westminster Bridge Road

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
<b>Seven Sisters Station</b>	0532	1102	1502	2010	2311
Stamford Hill Broadway	0536	1110	1510	2015	2315
Stoke Newington <i>Rectory Road/Brooke Road</i>	0540	1117	1517	2020	2319
Dalston Junction	0545	1126	1526	2026	2324
Hoxton <i>Baring Street</i>	0551	1134	1534	2032	2330
Moorgate <i>Finsbury Square</i>	0555	1140	1540	2037	2334
Bank Station	0559	1144	1544	2041	2338
Ludgate Circus	0603	1149	1549	2045	2342
<i>Aldwych Law Courts</i>	0606	1153	1553	2049	2345
Waterloo Station <i>York Road</i>	0610	1158	1558	2054	2349
<b>Waterloo Westminster Bridge Road</b>	0611	1159	1559	2055	2350
	39 minutes	57 minutes	57 minutes	45 minutes	39 minutes

2. Waterloo, Baylis Road to Tottenham, Swan

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
<b>Waterloo Baylis Road</b>	0555	1102	1502	2007	2308
Waterloo Station <i>Waterloo Road</i>	0556	1104	1504	2009	2309
<i>Aldwych Law Courts</i>	0559	1109	1509	2014	2312
Ludgate Circus	0602	1113	1513	2018	2315
Bank Station	0606	1118	1518	2023	2319
Moorgate <i>Finsbury Square</i>	0609	1122	1522	2027	2322
Hoxton <i>Baring Street</i>	0613	1128	1528	2032	2326
Dalston Junction	0620	1136	1536	2039	2333
Stoke Newington <i>Police Station</i>	0624	1144	1544	2044	2337
Stamford Hill Broadway	0628	1152	1552	2049	2341
<b>Tottenham Swan</b>	0634	1201	1601	2055	2347
	39 minutes	59 minutes	59 minutes	48 minutes	39 minutes

**SUNDAYS**1. Seven Sisters Station to Waterloo, Westminster Bridge Road

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
<b>Seven Sisters Station</b>	0532	1106	1506	2010	2311
Stamford Hill Broadway	0536	1112	1512	2015	2315
Stoke Newington <i>Rectory Road/Brooke Road</i>	0540	1118	1518	2020	2319
Dalston Junction	0545	1125	1525	2026	2324
Hoxton <i>Baring Street</i>	0551	1132	1532	2032	2330
Moorgate <i>Finsbury Square</i>	0555	1137	1537	2037	2334
Bank Station	0559	1141	1541	2041	2338
Ludgate Circus	0603	1145	1545	2045	2342
<i>Aldwych Law Courts</i>	0606	1149	1549	2049	2345
Waterloo Station <i>York Road</i>	0610	1154	1554	2054	2349
<b>Waterloo Westminster Bridge Road</b>	0611	1155	1555	2055	2350
	39 minutes	49 minutes	49 minutes	45 minutes	39 minutes

2. Waterloo, Baylis Road to Tottenham, Swan

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
<b>Waterloo Baylis Road</b>	0555	1107	1255	2007	2308
Waterloo Station <i>York Road</i>	0556	1109	1257	2009	2309
<i>Aldwych Law Courts</i>	0559	1114	1302	2014	2312
Ludgate Circus	0602	1118	1306	2018	2315
Bank Station	0606	1123	1311	2023	2319
Moorgate <i>Finsbury Square</i>	0609	1127	1315	2027	2322
Hoxton <i>Baring Street</i>	0613	1132	1320	2032	2326
Dalston Junction	0620	1139	1327	2039	2333
Stoke Newington <i>Police Station</i>	0624	1145	1333	2044	2337
Stamford Hill Broadway	0628	1151	1339	2049	2341
<b>Tottenham Swan</b>	0634	1158	1346	2055	2347
	39 minutes	51 minutes	51 minutes	48 minutes	39 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)

Service Specification for Route Nos. 76 & N76- 15/12/2008  
**APPENDIX B: SAMPLE RUNNING TIMES FOR ROUTE No. N76**  
 (based on current schedule)

**NIGHTLY**

1. Northumberland Park Station to Waterloo, Westminster Bridge Road

	Typical nightly
<b>Northumberland Park Station</b>	0005
Tottenham <i>Swan</i>	0013
Seven Sisters Station	0014
Stamford Hill Broadway	0018
Stoke Newington <i>Rectory Road/Brooke Road</i>	0022
Dalston Junction	0027
Hoxton <i>Baring Street</i>	0033
Moorgate <i>Finsbury Square</i>	0037
Bank Station	0041
Ludgate Circus	0045
Aldwych <i>Law Courts</i>	0048
Waterloo Station <i>York Road</i>	0052
<b>Waterloo Westminster Bridge Road</b>	0053
	48 minutes

2. Waterloo, Baylis Road to Northumberland Park Station

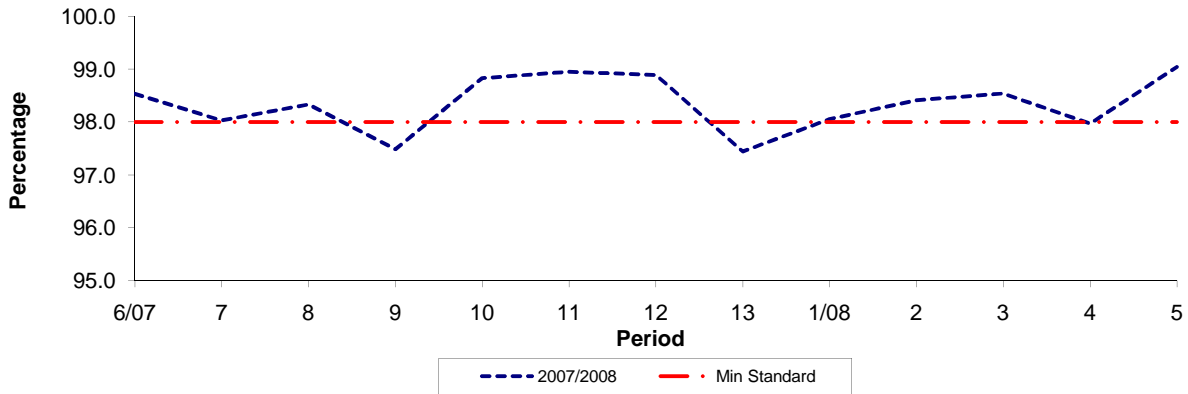
	Typical nightly
<b>Waterloo Baylis Road</b>	0035
Waterloo Station <i>Waterloo Road</i>	0036
Aldwych <i>Law Courts</i>	0039
Ludgate Circus	0042
Bank Station	0046
Moorgate <i>Finsbury Square</i>	0049
Hoxton <i>Baring Street</i>	0053
Dalston Junction	0100
Stoke Newington <i>Police Station</i>	0104
Stamford Hill Broadway	0108
Seven Sisters Station	0112
Tottenham <i>Swan</i>	0114
<b>Northumberland Park Station</b>	0121
	46 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)

**PART B - PERFORMANCE STATISTICS**

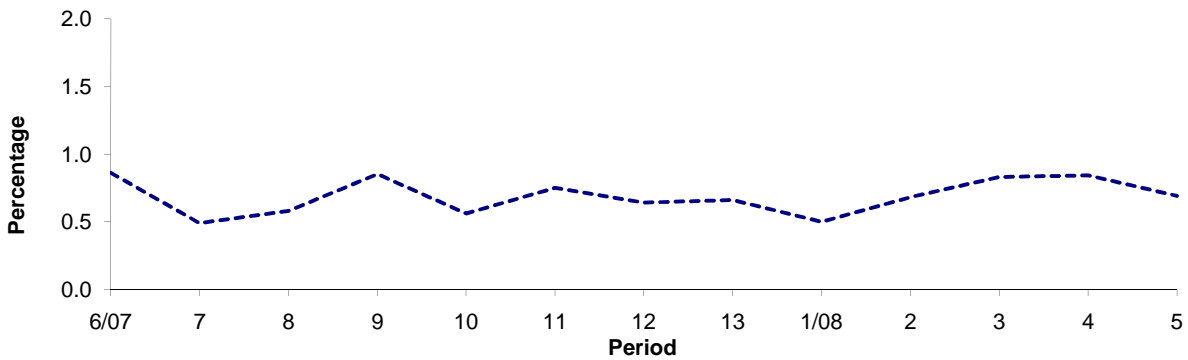
**Route 76**

**Mileage Operated**



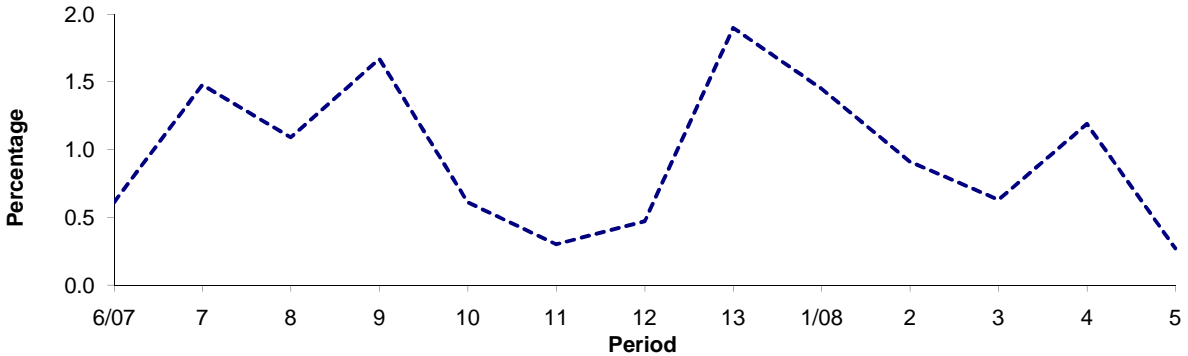
Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	98.53	98.03	98.33	97.48	98.83	98.95	98.89	97.44	98.05	98.41	98.54	97.97	99.04
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

**Deductible Mileage**



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	0.86	0.49	0.58	0.85	0.56	0.75	0.64	0.66	0.50	0.68	0.83	0.84	0.69

**Non Deductible Mileage**



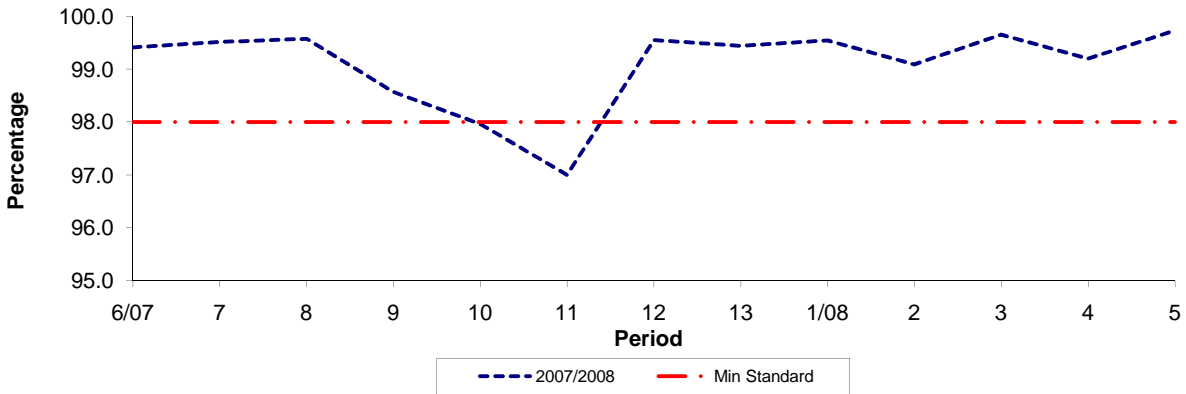
Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	0.61	1.48	1.09	1.67	0.61	0.30	0.47	1.90	1.45	0.91	0.63	1.19	0.27

**Note :** Mileage is based on 4 weeks data

**PART B - PERFORMANCE STATISTICS**

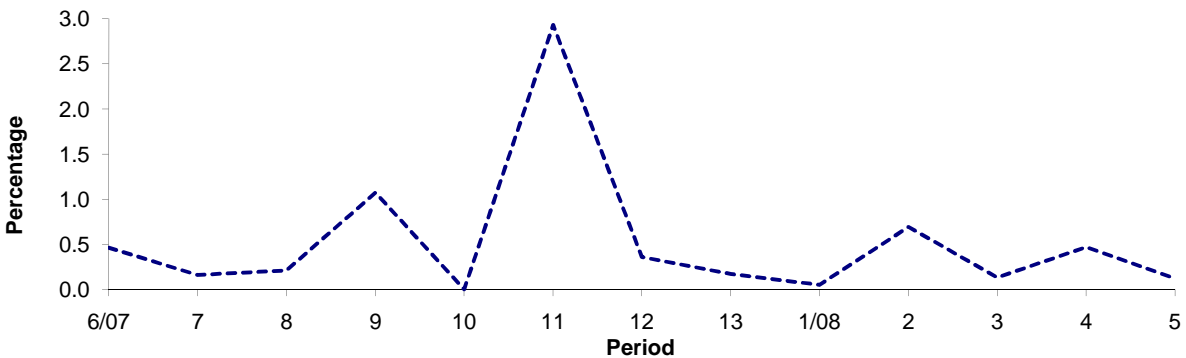
**Route N76**

**Mileage Operated**



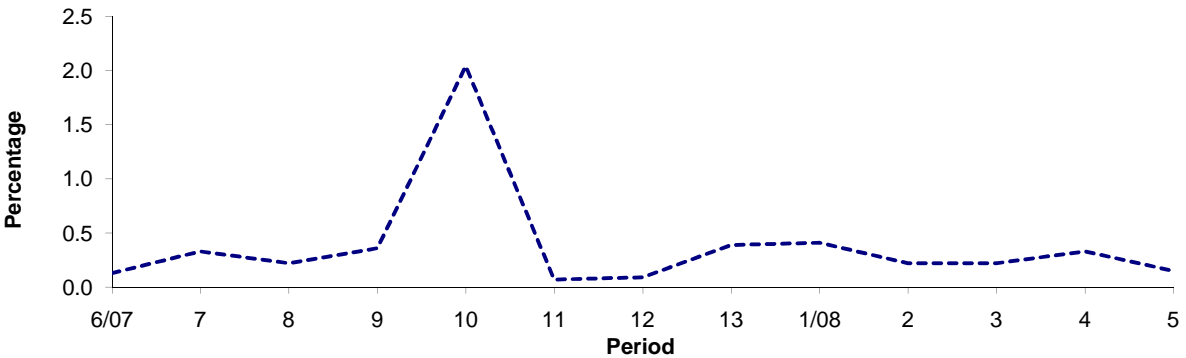
Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	99.41	99.51	99.57	98.57	97.96	97.00	99.55	99.44	99.54	99.09	99.65	99.20	99.73
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

**Deductible Mileage**



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	0.46	0.16	0.21	1.07	0.00	2.93	0.36	0.17	0.05	0.69	0.13	0.47	0.12

**Non Deductible Mileage**

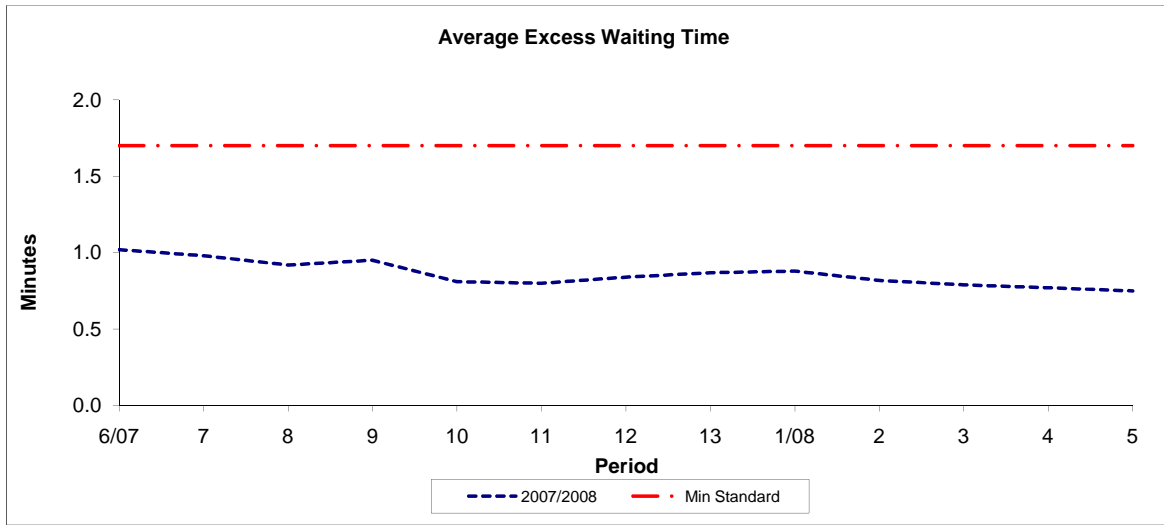


Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	0.13	0.33	0.22	0.36	2.04	0.07	0.09	0.39	0.41	0.22	0.22	0.33	0.15

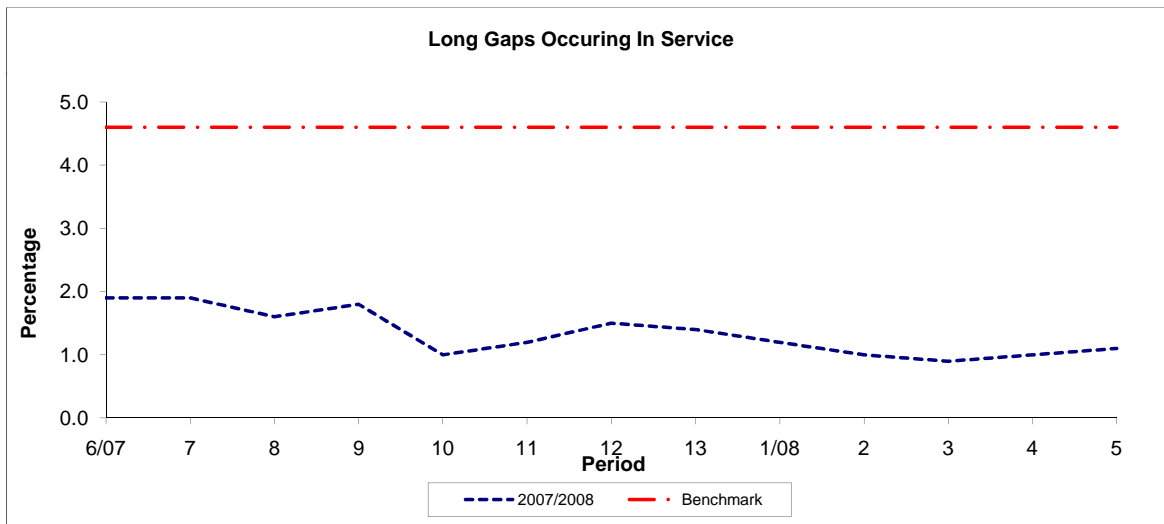
**Note :** Mileage is based on 4 weeks data

**PART B - PERFORMANCE STATISTICS**

**Route 76**



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	1.02	0.98	0.92	0.95	0.81	0.80	0.84	0.87	0.88	0.82	0.79	0.77	0.75
Min Standard	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70



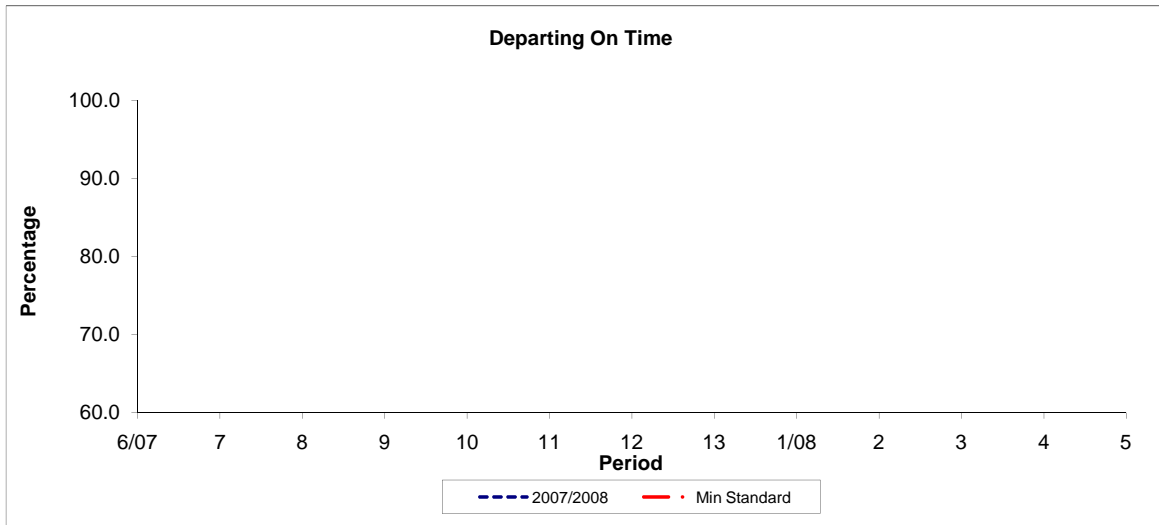
Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	1.90	1.90	1.60	1.80	1.00	1.20	1.50	1.40	1.20	1.00	0.90	1.00	1.10
Benchmark	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60

**Note :** Reliability is based on 12 weeks rolling data

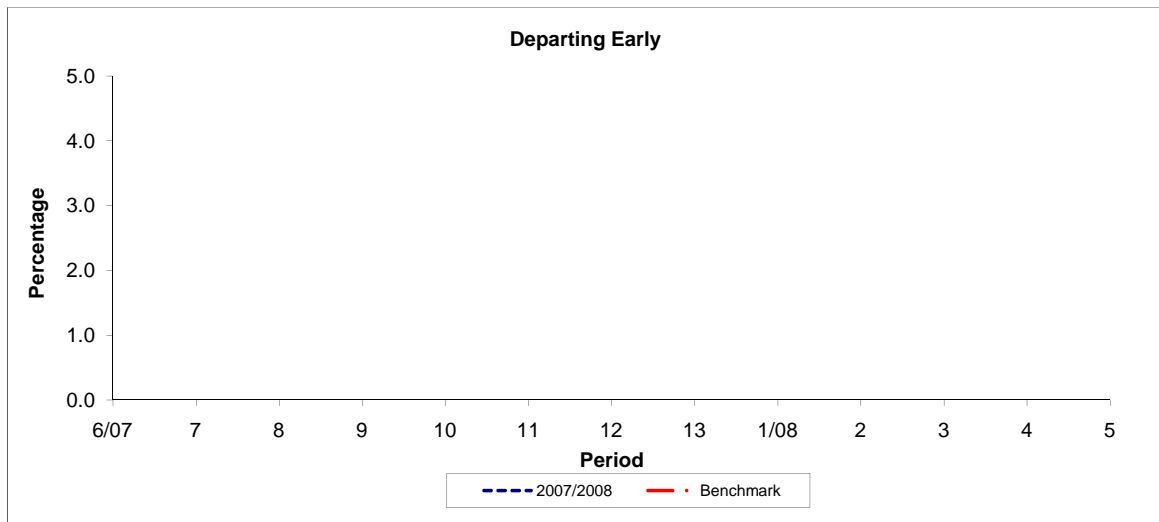


**PART B - PERFORMANCE STATISTICS**

**Route N76**



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008													
Min Standard													



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008													
Benchmark													

**Note :** Reliability is based on 12 weeks rolling data  
 No reliability data - night bus route outside central London