

SECTION 2: PART A

SERVICE SPECIFICATION FOR ROUTE No. 58

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This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

2. PROPOSED CHANGES

At this time, the Corporation expects to implement a change to the existing service prior to the commencement of the new Route Agreement for Route No. 58.

- A new reliability schedule will be introduced.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- Mondays to Saturdays daytime frequencies are increased from every 12 minutes to every 10 minutes.
- All late evening frequencies are increased from every 30 minutes to every 15 minutes.
- Double deck, dual door, 87 capacity buses are specified, subject to a satisfactory route test.

3. TERMINALS

Route No. 58 will operate between East Ham, White Horse and Walthamstow Central Station.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix A. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

4. DAYS OF OPERATION

One timetable must be offered for Route No. 58 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service

5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route No. 58 is currently approved for vehicles which are a maximum of 10.5 metres long and 2.55 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, double deck buses with a minimum capacity of 87, of which approximately 60 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE**.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

6.1 Mondays to Fridays

1. East Ham, White Horse to Walthamstow Central Station

0435 - 0600	Every 20 minutes
0601 - 0630	Every 15 minutes
0631 - 0655	Every 12 minutes
0656 - 1855	Every 10 minutes
1856 - 1920	Every 12 minutes
1921 - 0050	Every 15 minutes

First departure from East Ham, White Horse no later than 0440.
Last departure from East Ham, White Horse no earlier than 0045.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Leyton Station between 0720 and 0920 and between 1535 and 1635.

2. Walthamstow Central Station to East Ham, White Horse

0455 - 0540	Every 20 minutes
0541 - 0610	Every 15 minutes
0611 - 0635	Every 12 minutes
0636 - 1855	Every 10 minutes
1856 - 1920	Every 12 minutes
1921 - 0110	Every 15 minutes

First departure from Walthamstow Central Station no later than 0500.
Last departure from Walthamstow Central Station no earlier than 0105.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Upton Park, Boleyn between 0710 and 0910 and between 1515 and 1635.

6.2 Saturdays & Good Friday

1. East Ham, White Horse to Walthamstow Central Station

0435 - 0600	Every 20 minutes
0601 - 0830	Every 15 minutes
0831 - 0855	Every 12 minutes
0856 - 1825	Every 10 minutes
1826 - 1850	Every 12 minutes
1851 - 0050	Every 15 minutes

First departure from East Ham, White Horse no later than 0440.
Last departure from East Ham, White Horse no earlier than 0045.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Leyton Station between 0925 and 1055.

2. Walthamstow Central Station to East Ham, White Horse

0455 - 0800	Every 20 minutes
0801 - 0830	Every 15 minutes
0831 - 0855	Every 12 minutes
0856 - 1825	Every 10 minutes
1826 - 1850	Every 12 minutes
1851 - 0110	Every 15 minutes

First departure from Walthamstow Central Station no later than 0500.
Last departure from Walthamstow Central Station no earlier than 0105.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Upton Park, Boleyn between 0935 and 1105.

6.3 Sundays

1. East Ham, White Horse to Walthamstow Central Station

0435 - 0640 Every 20 minutes
0641 - 0050 Every 15 minutes

First departure from East Ham, White Horse no later than 0440.
Last departure from East Ham, White Horse no earlier than 0045.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at Leyton Station between 1000 and 1130.

2. Walthamstow Central Station to East Ham, White Horse

0455 - 0800 Every 20 minutes
0801 - 0110 Every 15 minutes

First departure from Walthamstow Central Station no later than 0500.
Last departure from Walthamstow Central Station no earlier than 0105.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at Upton Park, Boleyn between 1035 and 1135.

6.4 Boxing Day

1. East Ham, White Horse to Walthamstow Central Station

0810 - 0050 Every 15 minutes

First departure from East Ham, White Horse no later than 0815.
Last departure from East Ham, White Horse no earlier than 0045.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at Leyton Station between 1000 and 1130.

2. Walthamstow Central Station to East Ham, White Horse

0800 - 0110 Every 15 minutes

First departure from Walthamstow Central Station no later than 0805.
Last departure from Walthamstow Central Station no earlier than 0105.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at Upton Park, Boleyn between 1035 and 1135.

7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route No. 58 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 58 shall be:

Average Excess Wait Time:	No more than 1.10 minutes
Minimum Operated Mileage:	No less than 98.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 0.95 minutes

Summary of proposed QSI coverage: Route No. 58

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

Survey locations

Towards Walthamstow Central Station

East Ham
Upton Park Station \$
Leyton Station \$

Towards East Ham, White Horse

Walthamstow Central
Leyton Station \$
Upton Park Station \$

Total scheduled manual QSI surveys per quarter = 96.

\$ This location observed simultaneously in both directions - counted as two surveys.

8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route No. 58 are attached at Appendix B. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions. Tenderers should particularly check the existing running times for the Mondays to Fridays PM peak, the Saturday afternoon shopping period and the Sunday shopping period.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route No. 58 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

10. TIMING CONSTRAINTS

Route No. 58 should interwork with Route No. 158 between Leyton, Lea Bridge Road/Markhouse Road and Leyton Station during Mondays to Saturdays daytimes and weekend early mornings and be best separated during all other periods.

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking/separation is delivered within its schedules.

11. CONTROL STRATEGY

Route No. 58 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route No. 58:

- Route No. 58 can suffer from unpredictable traffic delays in Walthamstow, Upton Park and East Ham, particularly during peak periods.
- Walthamstow Market may cause delays to the Saturday service in the area of the High Street.
- Traffic queues at the junction of Lea Bridge Road/Markhouse Road/Church Road cause delays during the morning and evening peaks.
- Delays are caused by indiscriminate parking in the Green Street area.
- Football matches at West Ham United F.C. in Upton Park can cause severe traffic congestion in the Green Street area.

Tenderers should also note the following factors / events which may have an impact on Route No. 58 in the foreseeable future:

- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. **This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and/or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

13. STOPPING ARRANGEMENTS

Buses operating on Route No. 58 must serve all stops on the line of route designated for the route.

14. TIMING POINTS & MILEAGES

Timing Points

The required timing points (and codes) are shown in Caesar.

Mileages for Route No. 58

East Ham, White Horse to Walthamstow Central Station	7.6 miles
Walthamstow Central Station to East Ham, White Horse	7.7 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

15. VEHICLE LIVERY

All vehicles to be used on Route No. 58 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

APPENDIX A: ROUTE RECORD

ROUTE No. 58: EAST HAM, WHITE HORSE - WALTHAMSTOW CENTRAL STATION

STREETS TRAVERSED

Towards Walthamstow Central Station: High Street South, Barking Road, Green Street, Romford Road, Woodgrange Road, Woodford Road, Dames Road, Cann Hall Road, Crownfield Road, Leyton High Road, Grange Park Road, Church Road, Markhouse Road, South Grove, Selborne Road, Walthamstow Central Bus Station.

Towards East Ham, White Horse: Walthamstow Central Bus Station, Selborne Road, South Grove, Markhouse Road, Church Road, Leyton High Road, Crownfield Road, Cann Hall Road, Dames Road, Woodford Road, Woodgrange Road, Romford Road, Green Street, Barking Road, High Street South.

STANDS, TURNING POINTS AND DESTINATION BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

58 via Forest Gate

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

EAST HAM, WHITE HORSE

Public stand in centre of Rancliffe Road, commencing in line with and immediately west of the island refuge at junction of Rancliffe Road and High Street South.

Buses proceed from High Street South direct to stand, departing via High Street South and Rancliffe Road to High Street South. Set down and pick up in High Street South.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 vehicles on Route No. 58 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	No toilet facilities available.
BLIND DISPLAY:	East Ham, Central Park

EAST HAM, NEWHAM TOWN HALL (from Walthamstow Central Station)

Public stand on east side of Wellington Road, commencing at northern boundary wall of No. 3 and extending 47 metres northwards.

Buses proceed from High Street South via Nelson Street and Wellington Road to stand, departing via Wellington Road to Barking Road. Set down in High Street South, at stop V and pick up in Barking Road, at stop Q.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	East Ham, Town Hall

UPTON PARK, BOLEYN (from Walthamstow Central Station)

Public stand on west side of Cloughton Road, commencing 14 metres south of the kerblineline of Barking Road and extending 20 metres south.

Buses proceed from Green Street via Barking Road, Central Park Road, Boundary Road and Cloughton Road to stand, departing via Cloughton Road and Barking Road to Green Street. Set down in Green Street, at stop F and pick up in Green Street, at stop G.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Upton Park, Boleyn

FOREST GATE, FINDEN ROAD

Public stand on south side of Finden Road, commencing 12 metres east of centre of Green Street and extending 19 metres east.

From East Ham, White Horse

Buses proceed from Green Street via Romford Road, Ratcliff Road and Finden Road to stand, departing via Finden Road to Green Street. Set down in Green Street, at stop V and pick up in Green Street, at stop T.

From Walthamstow Central Station

Buses proceed from Woodgrange Road via Romford Road, Ratcliff Road and Finden Road to stand, departing via Finden Road and Green Street to Romford Road. Set down in Woodgrange Road, at stop M and pick up in Romford Road, at stop E.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Forest Gate, Police Station

WANSTEAD PARK STATION (from East Ham, White Horse)

Public stand in bay on east side of Woodford Road opposite nos. 5/7 and extending 21 metres.

Buses proceed from Dames Road via Forest Road and Woodford Road to stand, departing via Woodford Road to Woodgrange Road. Set down in Dames Road and pick up in Woodgrange Road, at stop K.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Wanstead Park

LEYTON, DOWNSSELL ROAD

Private stand on TfL property on west side of Leyton High Road, extending 38 metres south.

From East Ham, White Horse

Buses proceed from High Road Leyton via private road in TfL property grounds to stand, departing via private road in TfL property grounds to Leyton High Road. Set down in Leyton High Road, at stop N and pick up in Leyton High Road, at stop G.

From Walthamstow Central Station

Buses proceed from High Road Leyton via private road in TfL property grounds to stand, departing via private road in TfL property grounds to Leyton High Road. Set down in Leyton High Road, at stop F and pick up in Leyton High Road, at stop P.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Leyton, Downsell Road

LEYTON HIGH ROAD, GRANGE PARK ROAD

Public stand on east side of Leyton High Road, commencing outside the party wall of Nos. 430/432 and extending 20 metres north.

From East Ham, White Horse

Buses proceed from Leyton High Road via Grange Park Road, Church Road and Leyton High Road to stand, departing to Leyton High Road. Set down in Leyton High Road, at stop N and pick up in Leyton High Road, at stop P.

From Walthamstow Central Station

Buses proceed from Leyton High Road direct to stand, departing via Leyton High Road and Grange Park Road to Church Road. Set down in Leyton High Road, at stop P and pick up in Church Road, at stop T.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Leyton, Grange Park Road

LEYTON, GLOUCESTER ROAD

Public stand on west side of Gloucester Road, commencing 16 metres south of the southern kerbline of Lea Bridge Road and extending 32 metres southwards.

From East Ham, White Horse

Buses proceed from Church Road via Gloucester Road to stand, departing via Gloucester Road and Lea Bridge Road to Church Road. Set down in Church Road, at stop CC and pick up in Church Road, at stop CU.

From Walthamstow Central Station

Buses proceed from Markhouse Road via Church Road and Gloucester Road to stand, departing via Gloucester Road, Lea Bridge Road and Church Road to Markhouse Road. Set down in Markhouse Road, at stop MT and pick up in Markhouse Road, at stop MD.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Markhouse Corner

WALTHAMSTOW CENTRAL BUS STATION, WEST SIDE

Private offside stand for 3 buses in lay-by on west side of Walthamstow Central Bus Station on north side of Selborne Road commencing opposite stop B and extending 35 metres north.

Buses proceed from Walthamstow Central Bus Station direct to stand, departing to Walthamstow Central Bus Station. Set down in Walthamstow Central Bus Station, at alighting point and pick up in Walthamstow Central Bus Station, at stop A.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 vehicles on Route No. 58 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	Toilet facilities are available Mondays to Fridays 0800-2100. Weekends are to be confirmed.
BLIND DISPLAY:	Walthamstow Central

APPENDIX B: SAMPLE RUNNING TIMES FOR ROUTE No. 58
(based on current schedule)

MONDAYS TO FRIDAYS1. East Ham, White Horse to Walthamstow Central Station

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical early evening	Typical late evening
East Ham White Horse	0440	0805	1153	1702	2000	2300
East Ham <i>Town Hall</i>	0442	0807	1155	1704	2002	2302
Upton Park <i>Boleyn</i>	0445	0814	1202	1711	2007	2306
Forest Gate <i>Green Street</i>	0450	0823	1213	1722	2016	2313
Forest Gate Station	0453	0828	1218	1728	2020	2317
Cann Hall Road <i>Lake House Road</i>	0456	0832	1223	1733	2024	2321
Leytonstone <i>Thatched House</i>	0459	0838	1228	1739	2028	2324
Leyton Station	0502	0845	1233	1745	2032	2328
Leyton <i>Lea Bridge Road</i>	0508	0857	1245	1757	2040	2335
Walthamstow Central Station	0514	0906	1252	1805	2048	2341
	34 minutes	61 minutes	59 minutes	63 minutes	48 minutes	41 minutes

2. Walthamstow Central Station to East Ham, White Horse

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical early evening	Typical late evening
Walthamstow Central Station	0500	0808	1231	1708	2007	2307
Leyton <i>Lea Bridge Road</i>	0506	0828	1241	1727	2016	2314
Leyton Station	0512	0841	1251	1737	2024	2322
Leytonstone <i>Thatched House</i>	0515	0845	1255	1742	2028	2326
Cann Hall Road <i>Lake House Road</i>	0518	0850	1301	1748	2031	2329
Forest Gate Station	0521	0855	1307	1754	2036	2333
Forest Gate <i>Green Street</i>	0524	0901	1311	1759	2040	2337
Upton Park <i>Boleyn</i>	0529	0909	1320	1808	2047	2342
East Ham <i>Town Hall</i>	0532	0915	1329	1817	2052	2345
East Ham White Horse	0534	0917	1331	1819	2054	2347
	34 minutes	69 minutes	60 minutes	71 minutes	47 minutes	40 minutes

SATURDAYS**1. East Ham, White Horse to Walthamstow Central Station**

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
East Ham White Horse	0440	1230	1506	2000	2300
East Ham <i>Town Hall</i>	0442	1232	1508	2002	2302
Upton Park <i>Boleyn</i>	0445	1239	1515	2007	2306
Forest Gate <i>Green Street</i>	0450	1253	1529	2016	2313
Forest Gate Station	0453	1258	1534	2020	2317
Cann Hall Road <i>Lake House Road</i>	0456	1303	1539	2024	2321
Leytonstone <i>Thatched House</i>	0459	1308	1544	2028	2324
Leyton Station	0502	1313	1549	2032	2328
Leyton <i>Lea Bridge Road</i>	0508	1324	1600	2040	2335
Walthamstow Central Station	0514	1336	1612	2048	2341
	34 minutes	66 minutes	66 minutes	48 minutes	41 minutes

2. Walthamstow Central Station to East Ham, White Horse

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
Walthamstow Central Station	0500	1228	1504	2007	2252
Leyton <i>Lea Bridge Road</i>	0506	1239	1515	2015	2259
Leyton Station	0512	1249	1525	2023	2307
Leytonstone <i>Thatched House</i>	0515	1254	1530	2027	2311
Cann Hall Road <i>Lake House Road</i>	0518	1300	1536	2030	2314
Forest Gate Station	0521	1306	1542	2035	2318
Forest Gate <i>Green Street</i>	0524	1311	1547	2039	2322
Upton Park <i>Boleyn</i>	0529	1323	1559	2047	2329
East Ham <i>Town Hall</i>	0532	1332	1608	2052	2333
East Ham White Horse	0534	1334	1610	2054	2335
	34 minutes	66 minutes	66 minutes	47 minutes	43 minutes

SUNDAYS1. East Ham, White Horse to Walthamstow Central Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
East Ham White Horse	0440	1100	1500	2000	2300
East Ham Town Hall	0442	1102	1502	2002	2302
Upton Park Boleyn	0445	1107	1507	2007	2306
Forest Gate Green Street	0450	1118	1518	2016	2313
Forest Gate Station	0453	1123	1523	2020	2317
Cann Hall Road Lake House Road	0456	1127	1527	2024	2321
Leytonstone Thatched House	0459	1132	1532	2028	2324
Leyton Station	0502	1137	1537	2032	2328
Leyton Lea Bridge Road	0508	1146	1546	2040	2335
Walthamstow Central Station	0514	1154	1554	2048	2341
	34 minutes	54 minutes	54 minutes	48 minutes	41 minutes

2. Walthamstow Central Station to East Ham, White Horse

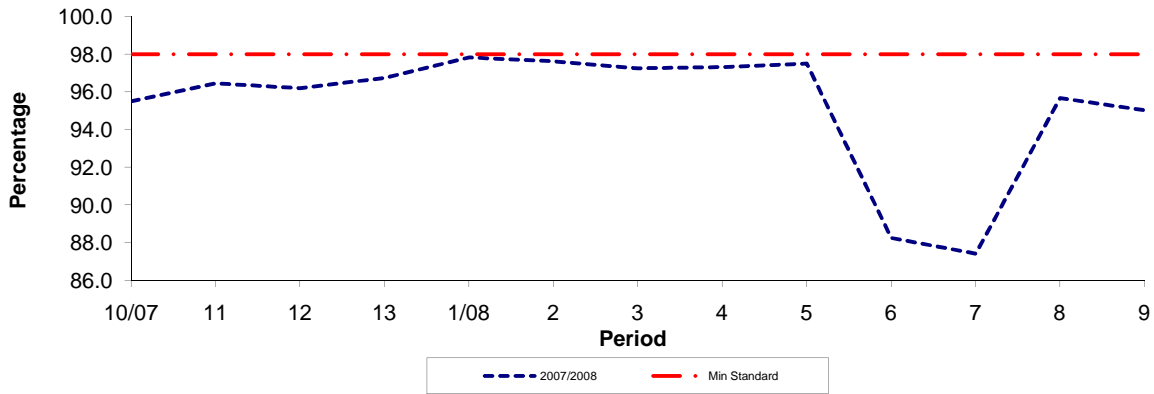
	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
Walthamstow Central Station	0500	1054	1454	2007	2252
Leyton Lea Bridge Road	0506	1102	1502	2014	2259
Leyton Station	0512	1111	1511	2022	2307
Leytonstone Thatched House	0515	1115	1515	2026	2311
Cann Hall Road Lake House Road	0518	1119	1519	2030	2314
Forest Gate Station	0521	1124	1524	2034	2318
Forest Gate Green Street	0524	1128	1528	2038	2322
Upton Park Boleyn	0529	1139	1539	2046	2329
East Ham Town Hall	0532	1144	1544	2051	2333
East Ham White Horse	0534	1146	1546	2053	2335
	34 minutes	52 minutes	52 minutes	46 minutes	43 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)

PART B - PERFORMANCE STATISTICS

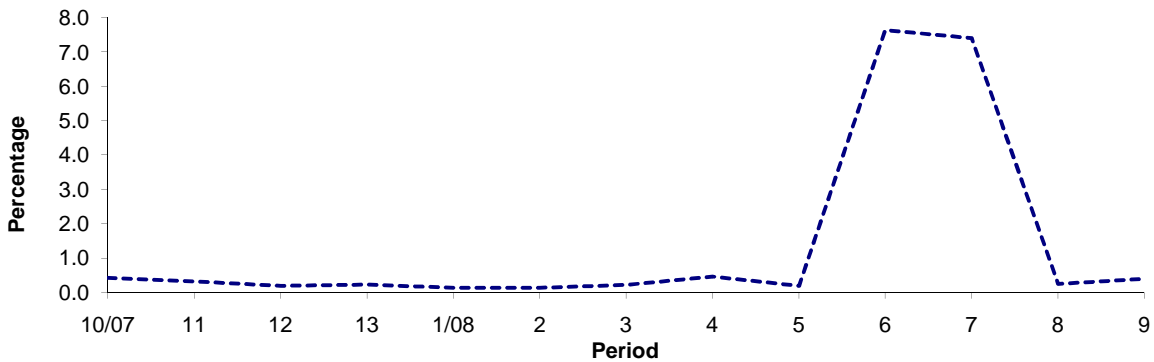
Route 58

Mileage Operated



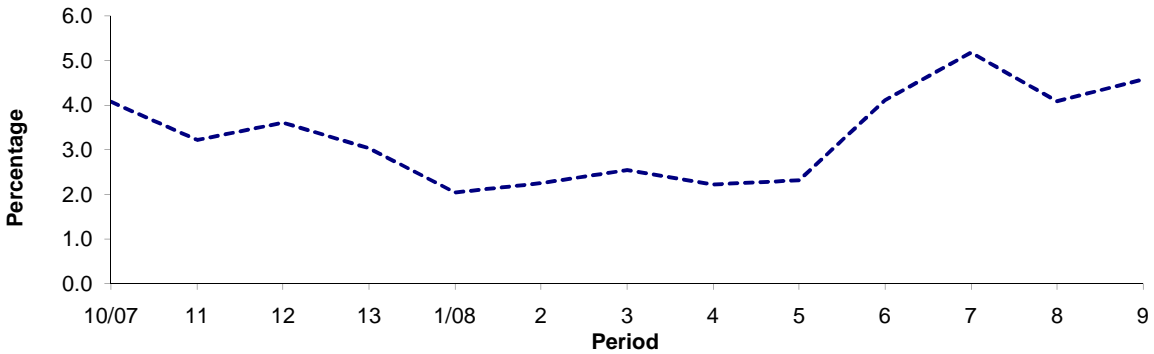
Period	10/07	11	12	13	1/08	2	3	4	5	6	7	8	9
2007/2008	95.51	96.46	96.20	96.75	97.83	97.62	97.25	97.32	97.50	88.26	87.42	95.67	95.03
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Deductible Mileage



Period	10/07	11	12	13	1/08	2	3	4	5	6	7	8	9
2007/2008	0.42	0.32	0.19	0.22	0.13	0.13	0.21	0.46	0.19	7.63	7.40	0.24	0.39

Non Deductible Mileage

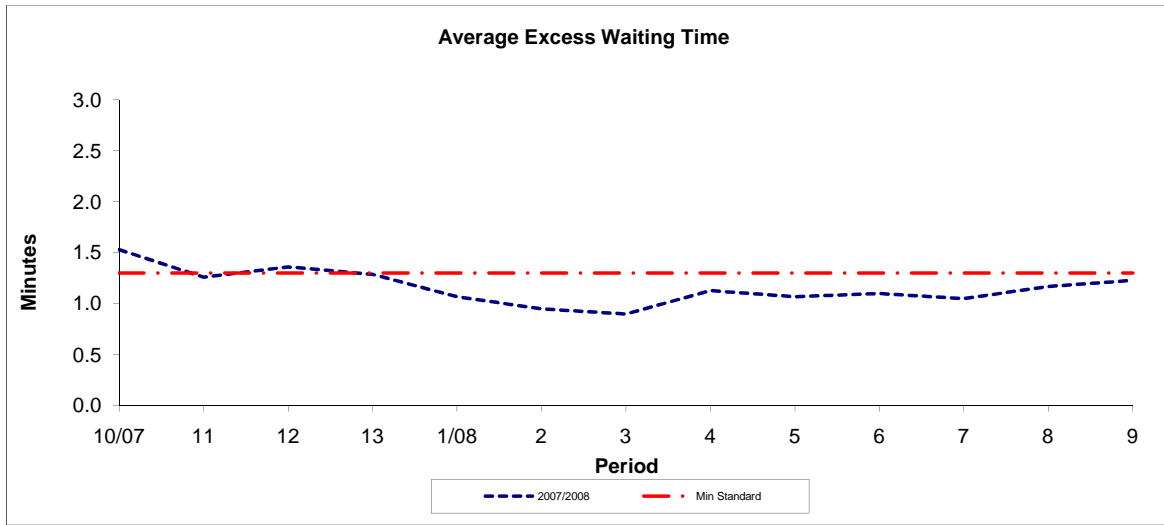


Period	10/07	11	12	13	1/08	2	3	4	5	6	7	8	9
2007/2008	4.07	3.22	3.61	3.03	2.04	2.25	2.54	2.22	2.31	4.11	5.18	4.09	4.58

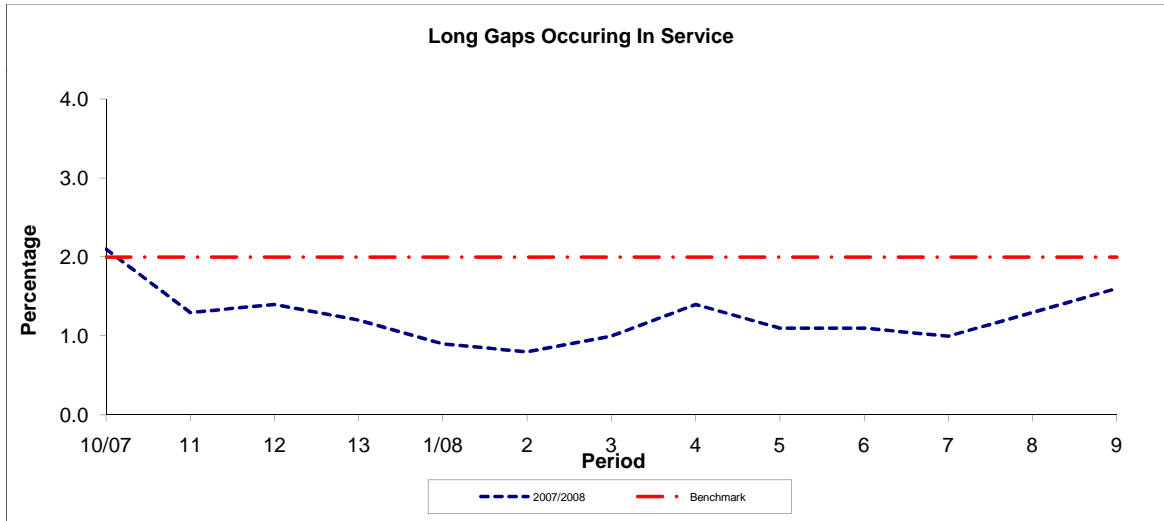
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 58



Period	10/07	11	12	13	1/08	2	3	4	5	6	7	8	9
2007/2008	1.53	1.26	1.36	1.29	1.07	0.95	0.90	1.13	1.07	1.10	1.05	1.17	1.23
Min Standard	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30



Period	10/07	11	12	13	1/08	2	3	4	5	6	7	8	9
2007/2008	2.10	1.30	1.40	1.20	0.90	0.80	1.00	1.40	1.10	1.10	1.00	1.30	1.60
Benchmark	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Note : Reliability is based on 12 weeks rolling data