

SECTION 2: PART A

SERVICE SPECIFICATION FOR ROUTE No. 50

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This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

2. PROPOSED CHANGES

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route No. 50.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- 87 capacity, dual door, double deck buses are specified.

3. TERMINALS

Route No. 50 will operate between Croydon, Katharine Street and Stockwell Station, Clapham Road.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix B. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

4. DAYS OF OPERATION

One timetable must be offered for Route No. 50 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service

5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route No. 50 is currently approved for vehicles which are a maximum of 10.3 metres long and 2.55 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, double deck buses with a minimum capacity of 87, of which approximately 60 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE**.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

6.1 Mondays to Fridays

1. Croydon, Katharine Street to Stockwell Station, Clapham Road

0450 - 0630	Every 20 minutes
0631 - 0645	Every 15 minutes
0646 - 1845	Every 12 minutes
1846 - 2000	Every 15 minutes
2001 - 0025	Every 20 minutes

First departure from Croydon, Katharine Street no later than 0455.
Last departure from Croydon, Katharine Street no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Streatham Hill Station between 0710 and 0910 and between 1510 and 1710.

2. Stockwell Station, Clapham Road to Croydon High Street, Flyover

0500 - 0545	Every 20 minutes
0546 - 0630	Every 15 minutes
0631 - 1910	Every 12 minutes
1911 - 2010	Every 15 minutes
2011 - 0035	Every 20 minutes

First departure from Stockwell Station, Clapham Road no later than 0505.
Last departure from Stockwell Station, Clapham Road no earlier than 0030.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Norbury Station between 0730 and 0930 and between 1515 and 1715.

6.2 Saturdays & Good Friday

1. Croydon, Katharine Street to Stockwell Station, Clapham Road

0450 - 0830	Every 20 minutes
0831 - 0930	Every 15 minutes
0931 - 1845	Every 12 minutes
1846 - 2000	Every 15 minutes
2001 - 0025	Every 20 minutes

First departure from Croydon, Katharine Street no later than 0455.
Last departure from Croydon, Katharine Street no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Streatham Hill Station between 0945 and 1115.

2. Stockwell Station, Clapham Road to Croydon High Street, Flyover

0500 - 0755	Every 20 minutes
0756 - 0840	Every 15 minutes
0841 - 1850	Every 12 minutes
1851 - 1955	Every 15 minutes
1956 - 0035	Every 20 minutes

First departure from Stockwell Station, Clapham Road no later than 0505.
Last departure from Stockwell Station, Clapham Road no earlier than 0030.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Norbury Station between 0915 and 1045.

6.3 Sundays

1. Croydon, Katharine Street to Stockwell Station, Clapham Road

0555 - 0900	Every 30 minutes
0901 - 0025	Every 20 minutes

First departure from Croydon, Katharine Street no later than 0600.
Last departure from Croydon, Katharine Street no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than 20 minutes apart at Streatham Hill Station between 1000 and 1130.

2. Stockwell Station, Clapham Road to Croydon High Street, Flyover

0600 - 0830	Every 30 minutes
0831 - 0035	Every 20 minutes

First departure from Stockwell Station, Clapham Road no later than 0605.
Last departure from Stockwell Station, Clapham Road no earlier than 0030.

Tenderers should ensure that buses are scheduled to be no more than 20 minutes apart at Norbury Station between 1015 and 1145.

6.4 Boxing Day

1. Croydon, Katharine Street to Stockwell Station, Clapham Road

0755 - 0900	Every 30 minutes
0901 - 0025	Every 20 minutes

First departure from Croydon, Katharine Street no later than 0800.
Last departure from Croydon, Katharine Street no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than 20 minutes apart at Streatham Hill Station between 1000 and 1130.

2. Stockwell Station, Clapham Road to Croydon High Street, Flyover

0800 - 0830	Every 30 minutes
0831 - 0035	Every 20 minutes

First departure from Stockwell Station, Clapham Road no later than 0805.
Last departure from Stockwell Station, Clapham Road no earlier than 0030.

Tenderers should ensure that buses are scheduled to be no more than 20 minutes apart at Norbury Station between 1015 and 1145.

7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route No. 50 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 50 shall be:

Average Excess Wait Time:	No more than 1.10 minutes
Minimum Operated Mileage:	No less than 98.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 0.95 minutes

Summary of proposed QSI coverage: Route No. 50

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

Survey locations

Towards Stockwell Station, Clapham Road	Towards Croydon High Street, Flyover
West Croydon	Clapham Common
Thornton Heath \$	Streatham St. Leonards
Norbury \$	Norbury \$
Streatham High Road	Thornton Heath \$

Total scheduled manual QSI surveys per quarter = 128.

\$ Observed simultaneously in both directions. Counted as two surveys.

8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route No. 50 are attached at Appendix A. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions. Tenderers should particularly check the existing running times for the Mondays to Fridays PM peak.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route No. 50 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

10. TIMING CONSTRAINTS

Route No. 50 should interwork with other bus services where possible.

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking / separation is delivered within its schedules.

11. CONTROL STRATEGY

Route No. 50 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route No. 50:

- Route No. 50 can suffer from unpredictable traffic delays in the Thornton Heath, Norbury and Streatham areas, especially during the Mondays to Fridays peak and daily shopping periods.

Tenderers should also note the following factors which may have an impact on Route No. 50 in the foreseeable future:

- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. **This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and / or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

13. STOPPING ARRANGEMENTS

Buses operating on Route No. 50 must serve all stops on the line of route designated for the route.

14. TIMING POINTS & MILEAGES

Timing Points

The required timing points (and codes) are shown in Caesar.

Mileages for Route No. 50

Croydon, Katharine Street to Stockwell Station, Clapham Road	9.2 miles
Stockwell Station, Clapham Road to Croydon, High Street Flyover	9.1 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

15. VEHICLE LIVERY

All vehicles to be used on Route No. 50 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

16. STANDS AND BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

50 via Thornton Heath

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

APPENDIX A: SAMPLE RUNNING TIMES FOR ROUTE No. 50
(based on current schedule)

MONDAYS TO FRIDAYS1. Croydon, Katharine Street to Stockwell Station, Clapham Road

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical evening	Typical late evening
Croydon Katharine Street	0630	0810	1310	1655	1956	2259
West Croydon Whitgift Centre	0633	0814	1315	1700	2000	2303
Thornton Heath Station	0642	0825	1326	1713	2011	2312
Norbury Station	0647	0833	1333	1721	2017	2317
Streatham St Leonards Church	0652	0842	1342	1730	2024	2322
Streatham Hill Station	0655	0847	1347	1735	2029	2325
Atkins Road Kings Avenue	0659	0851	1351	1739	2033	2329
Clapham Common Station	0705	0901	1400	1748	2040	2335
Stockwell Station Clapham Road	0710	0909	1407	1756	2046	2340
	40 minutes	59 minutes	57 minutes	61 minutes	50 minutes	41 minutes

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2. Stockwell Station, Clapham Road to Croydon High Street, Flyover

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical evening	Typical late evening
Stockwell Station						
<i>Clapham Road</i>	0615	0752	1306	1657	1953	2250
Clapham Common Station	0620	0800	1314	1705	1958	2255
<i>Atkins Road Kings Avenue</i>	0628	0811	1325	1718	2007	2303
Streatham Hill Station	0632	0816	1330	1723	2012	2307
Streatham <i>St Leonards Church</i>	0635	0821	1337	1730	2019	2310
Norbury Station	0640	0828	1344	1738	2026	2315
Thornton Heath Station	0645	0836	1351	1746	2033	2320
West Croydon <i>Whitgift Centre</i>	0653	0848	1402	1759	2043	2328
Croydon High Street Flyover	0657	0854	1408	1805	2047	2332
	42 minutes	62 minutes	62 minutes	68 minutes	54 minutes	42 minutes

SATURDAYS

1. Croydon, Katharine Street to Stockwell Station, Clapham Road

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical evening	Typical late evening
Croydon Katharine Street	0635	1107	1555	1956	2259
West Croydon <i>Whitgift Centre</i>	0638	1112	1600	2000	2303
Thornton Heath Station	0647	1124	1612	2011	2312
Norbury Station	0652	1132	1620	2017	2317
Streatham <i>St Leonards Church</i>	0657	1140	1628	2024	2322
Streatham Hill Station	0700	1147	1635	2029	2325
Atkins Road <i>Kings Avenue</i>	0704	1151	1639	2033	2329
Clapham Common Station	0710	1159	1647	2040	2335
Stockwell Station <i>Clapham Road</i>	0715	1206	1654	2046	2340
	40 minutes	59 minutes	59 minutes	50 minutes	41 minutes

2. Stockwell Station, Clapham Road to Croydon High Street, Flyover

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical evening	Typical late evening
Stockwell Station					
<i>Clapham Road</i>	0625	1105	1553	1953	2250
Clapham Common Station	0630	1112	1600	1958	2255
<i>Atkins Road Kings Avenue</i>	0638	1122	1610	2007	2303
Streatham Hill Station	0642	1127	1615	2012	2307
Streatham <i>St Leonards Church</i>	0645	1134	1622	2019	2310
Norbury Station	0650	1141	1629	2026	2315
Thornton Heath Station	0655	1149	1637	2033	2320
West Croydon <i>Whitgift Centre</i>	0703	1202	1650	2043	2328
Croydon High Street Flyover	0707	1208	1656	2047	2332
	42 minutes	63 minutes	63 minutes	54 minutes	42 minutes

SUNDAYS

1. Croydon, Katharine Street to Stockwell Station, Clapham Road

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical evening	Typical late evening
Croydon Katharine Street	0630	1111	1551	1953	2259
West Croydon <i>Whitgift Centre</i>	0633	1116	1556	1957	2303
Thornton Heath Station	0642	1127	1607	2008	2312
Norbury Station	0647	1134	1614	2014	2317
Streatham <i>St Leonards Church</i>	0652	1141	1621	2021	2322
Streatham Hill Station	0655	1146	1626	2026	2325
Atkins Road <i>Kings Avenue</i>	0659	1150	1630	2030	2329
Clapham Common Station	0705	1158	1638	2036	2335
Stockwell Station <i>Clapham Road</i>	0710	1205	1645	2041	2340
	40 minutes	54 minutes	54 minutes	48 minutes	41 minutes

2. Stockwell Station, Clapham Road to Croydon High Street, Flyover

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical evening	Typical late evening
Stockwell Station					
<i>Clapham Road</i>	0635	1118	1558	1951	2310
Clapham Common Station	0640	1125	1605	1956	2315
<i>Atkins Road Kings Avenue</i>	0648	1135	1615	2004	2323
Streatham Hill Station	0652	1140	1620	2008	2327
<i>Streatham St Leonards Church</i>	0655	1147	1627	2015	2330
Norbury Station	0700	1154	1634	2022	2335
Thornton Heath Station	0705	1201	1641	2029	2340
<i>West Croydon Whitgift Centre</i>	0713	1212	1652	2039	2348
Croydon High Street Flyover	0717	1218	1658	2043	2352
	42 minutes	60 minutes	60 minutes	52 minutes	42 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 50: Croydon, Katharine Street - Stockwell Station

Date of Structural Change: 28 August 2010.

Date of Service Change: 28 August 2010.

Reason for Issue: New Tender.

STREETS TRAVERSED

Towards Stockwell Station: Katharine Street, St George's Walk, Park Street, Park Lane, Wellesley Road, St James's Road, Hogarth Crescent, Whitehorse Road, Thornton Heath High Street, Brigstock Road, Melfort Road, Norbury Crescent, St Helen's Road, London Road, Streatham High Road, Drewstead Road, Bridge To Sternhold Avenue, Sternhold Avenue, Thornton Avenue, Thornton Road, Kings Avenue, Atkins Road, Poynders Road, Cavendish Road, Clapham Common South Side, The Avenue, Clapham Common South Side, Clapham High Street, Clapham Road.

Towards Croydon, Katharine Street: Clapham Road, Clapham High Street, Clapham Common South Side, Cavendish Road, Poynders Road, Kings Avenue, Thornton Road, Thornton Avenue, Sternhold Avenue, Streatham Hill, Streatham High Road, London Road, Norbury Crescent, Melfort Road, Brigstock Road, Thornton Heath High Street, Whitehorse Road, St James's Road, Newgate, Wellesley Road, Croydon Bus Bridge, Park Street, Croydon High Street.

STANDING AND TURNING POINTS

CROYDON, FELL ROAD

Public stand for two buses on north side of Fell Road outside Taberner House, extending 24 metres west.

Buses proceed from Croydon High Street via Fell Road to stand, departing via Fell Road, Park Lane, Katharine Street, St George's Walk, Park Street and Croydon High Street to Katharine Street. Set down in Croydon High Street, at Stop KQ and pick up in Katharine Street, at Stop KL.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 50 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Croydon Town Centre.
OTHER INFORMATION:	Council toilet facilities available 24 hours a day.

WEST CROYDON BUS STATION (from STOCKWELL STATION)

Private stand for 14 buses in West Croydon Bus Station on east side of Station Road. Buses proceed from Wellesley Road via Station Road and West Croydon Bus Station to stand, departing via West Croydon Bus Station and Station Road to Wellesley Road. Set down in Wellesley Road, at Stop WG and pick up in Wellesley Road, K.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	West Croydon.
OTHER INFORMATION:	All buses must be fitted with an audible reversing device. Location must not be used for crew changeovers.

THORNTON HEATH, HIGH STREET

Public stand for four buses on west side of Zion Road, commencing at lamp standard No 7387 opposite party wall of 15/17 and extending 42 metres south.

From Croydon, Katharine Street.

Buses proceed from Whitehorse Road via Thornton Heath High Street, Nursery Road and Zion Road to stand, departing via Zion Road and Zion Place to Whitehorse Road. Set down in Whitehorse Road, at Stop M and pick up in Whitehorse Road, at Stop P.

From Stockwell Station.

Buses proceed from Whitehorse Road via Zion Place and Zion Road to stand, departing via Zion Road and Nursery Road to Thornton Heath High Street. Set down in Whitehorse Road, at Stop N and pick up in Thornton Heath High Street, at Stop H.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Thornton Heath, High Street.

NORBURY STATION (from Croydon, Katharine Street)

Public stand on south west side of Norbury Crescent, alongside the triangular enclosure, commencing at a point opposite the party wall of Nos 39/41.

Buses proceed from St Helen's Road via London Road and Norbury Crescent to stand, departing to Norbury Crescent. Set down in St Helen's Road, at Stop E and pick up in Norbury Crescent.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Norbury.

STREATHAM HIGH ROAD, GREEN LANE (from STOCKWELL STATION)

Public stand for three buses on south side of Hermitage Lane, commencing at the party wall of Nos. 1/3 and extending 33 metres north-east.

Buses proceed from Streatham High Road via Green Lane and Hermitage Lane to stand, departing via Hermitage Lane to Streatham High Road. Set down in Streatham High Road, at stop CJ and pick up in Streatham High Road, at stop CK.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Streatham, Green Lane.

STREATHAM BUS GARAGE (from Croydon, Katharine Street)

Private stand for five buses on site of former London Transport Bus Garage.

Buses proceed from Streatham High Road via Natal Road and Streatham Bus Garage Sidecourt to stand, departing via Streatham Bus Garage Sidecourt, Streatham Garage Sidecourt and Streatham Bus Garage Sidecourt to Streatham High Road. Set down in Streatham High Road, at Stop CM and pick up in Streatham High Road, at Stop SE.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Streatham.

STREATHAM HILL STATION

Public offside stand for two buses on east side of the bridge approach to Sternhold Avenue, commencing 43m south of Sternhold Avenue and extending 27m.

From Croydon, Katharine Street.

Buses proceed from Streatham High Road via Drewstead Road and Bridge To Sternhold Avenue to stand, departing via Sternhold Avenue and Streatham Hill to Streatham High Road. Set down in Streatham High Road, at Stop K and pick up in Streatham High Road, at Stop F.

From Stockwell Station.

Buses proceed from Sternhold Avenue via Streatham Hill, Streatham High Road, Drewstead Road and Bridge To Sternhold Avenue to stand, departing via Bridge To Sternhold Avenue and Sternhold Avenue to Thornton Avenue. Set down in Sternhold Avenue, at stop C and pick up in Thornton Avenue, at stop.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 buses on Route 50 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Streatham Hill Station.

CLAPHAM PARK, ATKINS ROAD (from Croydon, Katharine Street)

Buses proceed from Kings Avenue via Atkins Road departing to Poynders Road. Set down in Kings Avenue, at stop R and pick up in Poynders Road, at stop V.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Clapham Park.

CLAPHAM COMMON, OLD TOWN

Private stand for up to nine buses standing abreast in bus parking area at junction of Old Town and Clapham Common North Side (one bus in the northernmost lane; two in each of the remainder).

From Croydon, Katharine Street.

Buses proceed from Clapham Common South Side via The Pavement and The Polygon to stand, departing via Old Town and The Pavement to Clapham Common South Side. Set down {Not Specified}, AP and pick up in Clapham Common South Side, Z.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Clapham Common.

STOCKWELL STATION

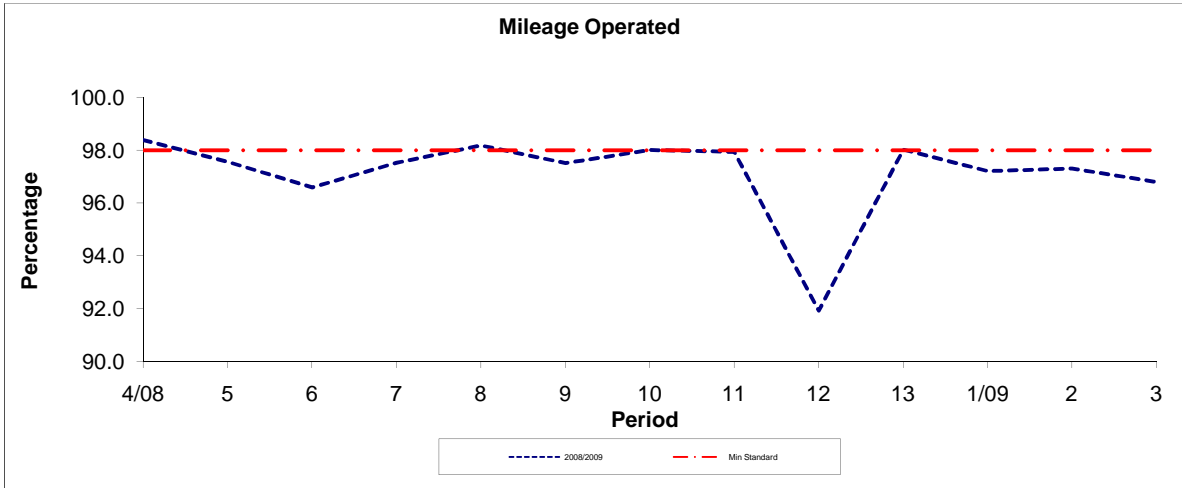
Public stand for one bus on east side of Clapham Road at Stop Z1, commencing 70 metres south of Stockwell Road and extending 12 metres north.

Buses proceed from Clapham Road via South Lambeth Road and Clapham Road to stand, departing to Clapham Road. Set down in Clapham Road, F and pick up in Clapham Road, M.

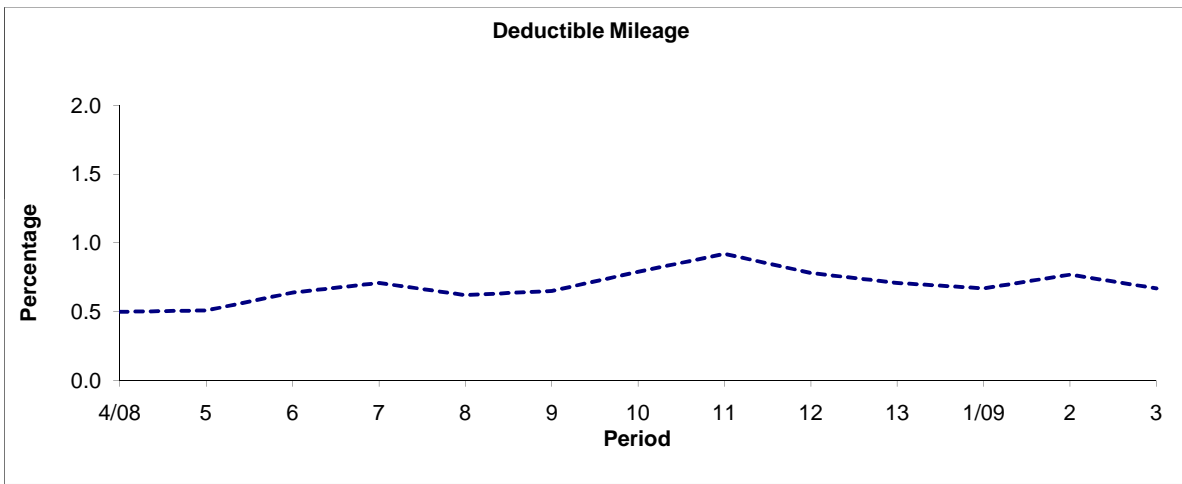
AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 50 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Stockwell.
OTHER INFORMATION:	Toilet facilities available within Stockwell Station 0600 - 0030 Mon-Sat and 0700 - 0030 Sun.

PART B - PERFORMANCE STATISTICS

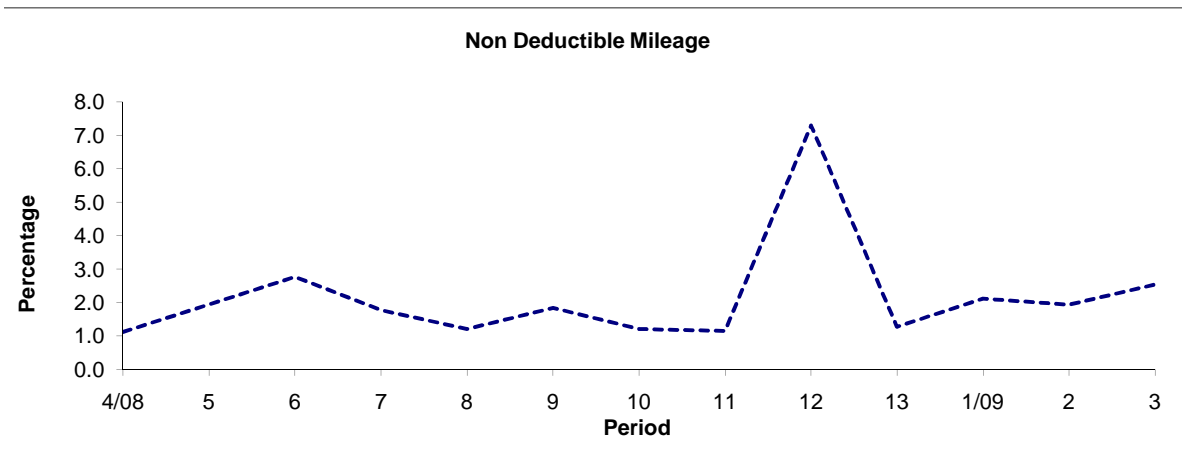
Route 50



Period	4/08	5	6	7	8	9	10	11	12	13	1/09	2	3
2008/2009	98.38	97.55	96.59	97.52	98.17	97.51	98.00	97.93	91.92	98.02	97.21	97.30	96.79
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	4/08	5	6	7	8	9	10	11	12	13	1/09	2	3
2008/2009	0.50	0.51	0.64	0.71	0.62	0.65	0.79	0.92	0.78	0.71	0.67	0.77	0.67

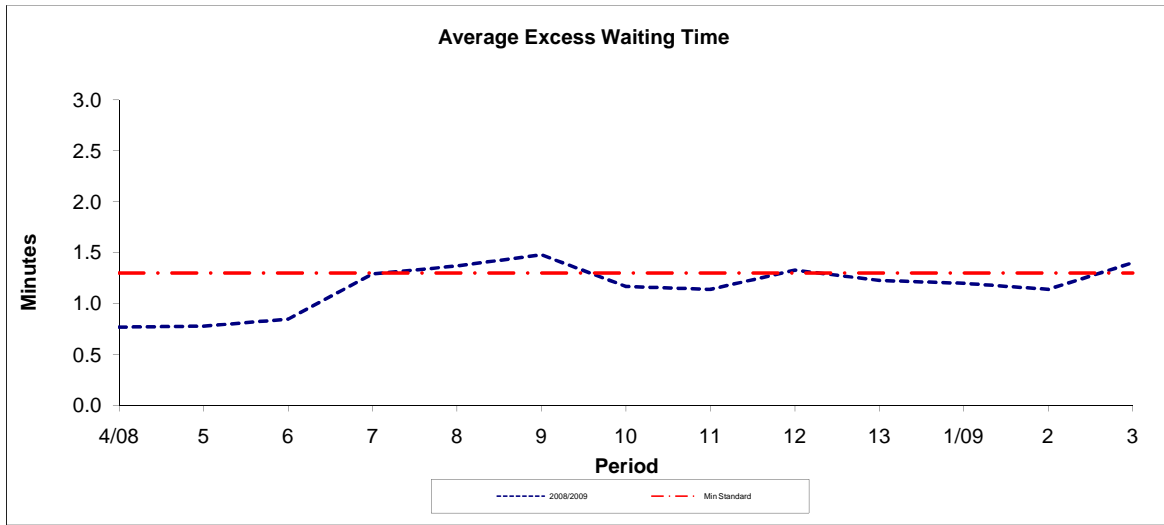


Period	4/08	5	6	7	8	9	10	11	12	13	1/09	2	3
2008/2009	1.12	1.94	2.77	1.77	1.21	1.84	1.21	1.15	7.30	1.27	2.12	1.93	2.54

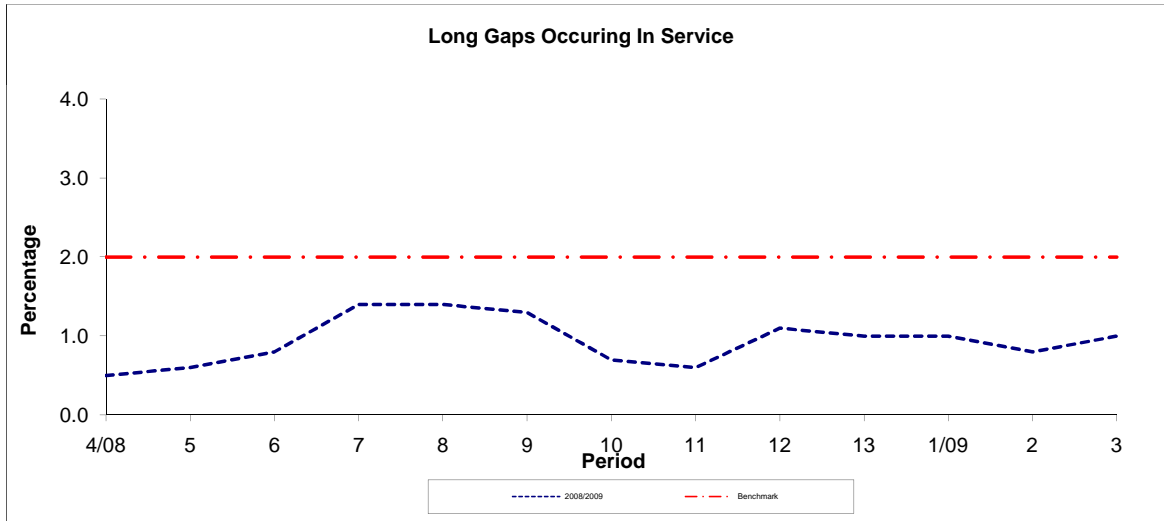
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 50



Period	4/08	5	6	7	8	9	10	11	12	13	1/09	2	3
2008/2009	0.77	0.78	0.85	1.29	1.37	1.48	1.17	1.14	1.33	1.23	1.20	1.14	1.40
Min Standard	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30



Period	4/08	5	6	7	8	9	10	11	12	13	1/09	2	3
2008/2009	0.50	0.60	0.80	1.40	1.40	1.30	0.70	0.60	1.10	1.00	1.00	0.80	1.00
Benchmark	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Note : Reliability is based on 12 weeks rolling data