

SECTION 2: PART A

SERVICE SPECIFICATION FOR ROUTE No. 39

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This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

2. PROPOSED CHANGES

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route No. 39.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- During the contract term, the Clapham Junction terminal point may be relocated from Grant Road to a new stand adjacent to ASDA in Falcon Lane. Tenderers are requested to indicate any additional cost which would be incurred as a result of this change.

3. TERMINALS

Route No. 39 will operate between Putney Bridge Station and Clapham Junction, Grant Road.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix A. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

4. DAYS OF OPERATION

One timetable must be offered for Route No. 39 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service

5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route No. 39 is currently approved for vehicles which are a maximum of 10.2 metres long and 2.4 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, single deck buses with a minimum capacity of 55, of which approximately 28 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE.**

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

6.1 Mondays to Fridays

1. Putney Bridge Station to Clapham Junction, Grant Road

0440 - 0610	Every 15 minutes
0611 - 0650	Every 10 minutes
0651 - 0850	Every 7 - 8 minutes (8 buses per hour)
0851 - 1450	Every 8 minutes
1451 - 1910	Every 7 - 8 minutes (8 buses per hour)
1911 - 1940	Every 10 minutes
1941 - 2310	Every 12 minutes
2311 - 0115	Every 15 minutes

First departure from Putney Bridge Station no later than 0445.
Last departure from Putney Bridge Station no earlier than 0110.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Southfields Station between 0705 and 0905 and between 1530 and 1630.

2. Clapham Junction, Grant Road to Putney Bridge Station

0430 - 0600	Every 15 minutes
0601 - 0630	Every 10 minutes
0631 - 0845	Every 7 - 8 minutes (8 buses per hour)
0846 - 1445	Every 8 minutes
1446 - 1930	Every 7 - 8 minutes (8 buses per hour)
1931 - 2000	Every 10 minutes
2001 - 2320	Every 12 minutes
2321 - 0055	Every 15 minutes

First departure from Clapham Junction, Grant Road no later than 0435.
Last departure from Clapham Junction, Grant Road no earlier than 0050.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Putney Heath, Green Man between 0655 and 0855 and between 1530 and 1700.

6.2 Saturdays & Good Friday

1. Putney Bridge Station to Clapham Junction, Grant Road

0440 - 0810	Every 15 minutes
0811 - 0840	Every 10 minutes
0841 - 1840	Every 8 minutes
1841 - 1910	Every 10 minutes
1911 - 2310	Every 12 minutes
2311 - 0115	Every 15 minutes

First departure from Putney Bridge Station no later than 0445.

Last departure from Putney Bridge Station no earlier than 0110.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Southfields Station between 0855 and 1055.

2. Clapham Junction, Grant Road to Putney Bridge Station

0430 - 0800	Every 15 minutes
0801 - 0830	Every 10 minutes
0831 - 1830	Every 8 minutes
1831 - 1900	Every 10 minutes
1901 - 2320	Every 12 minutes
2321 - 0055	Every 15 minutes

First departure from Clapham Junction, Grant Road no later than 0435.

Last departure from Clapham Junction, Grant Road no earlier than 0050.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Putney Heath, Green Man between 0850 and 1105.

6.3 Sundays

1. Putney Bridge Station to Clapham Junction, Grant Road

0630 - 0815	Every 15 minutes
0816 - 2310	Every 12 minutes
2311 - 0115	Every 15 minutes

First departure from Putney Bridge Station no later than 0635.
Last departure from Putney Bridge Station no earlier than 0110.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Southfields Station between 1030 and 1130.

2. Clapham Junction, Grant Road to Putney Bridge Station

0600 - 0845	Every 15 minutes
0846 - 2320	Every 12 minutes
2321 - 0055	Every 15 minutes

First departure from Clapham Junction, Grant Road no later than 0605.
Last departure from Clapham Junction, Grant Road no earlier than 0050.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Putney Heath, Green Man between 1030 and 1130.

6.4 Boxing Day

1. Putney Bridge Station to Clapham Junction, Grant Road

0815 - 2310	Every 12 minutes
2311 - 0115	Every 15 minutes

First departure from Putney Bridge Station no later than 0820.
Last departure from Putney Bridge Station no earlier than 0110.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Southfields Station between 1030 and 1130.

2. Clapham Junction, Grant Road to Putney Bridge Station

0800 - 0845	Every 15 minutes
0846 - 2320	Every 12 minutes
2321 - 0055	Every 15 minutes

First departure from Clapham Junction, Grant Road no later than 0805.
Last departure from Clapham Junction, Grant Road no earlier than 0050.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Putney Heath, Green Man between 1030 and 1130.

7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route No. 39 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 39 shall be:

Average Excess Wait Time:	No more than 1.00 minutes
Minimum Operated Mileage:	No less than 98.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 0.85 minutes

Summary of proposed QSI coverage: Route No. 39

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

Survey locations

Location of QSI survey points in each direction

Towards Clapham Junction, Grant Road	Towards Putney Bridge Station
Putney Bridge	Clapham Junction
Wandsworth	Wandsworth

Total scheduled manual QSI surveys per quarter = 64.

8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route No. 39 are attached at Appendix B. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions.

It is expected that any changes to these running times can be accommodated within existing cycle times.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route No. 39 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

10. TIMING CONSTRAINTS

Route No. 39 should interwork with Route No. 156 between Clapham Junction Station, St. John's Hill and Wandsworth High Street, Buckhold Road during the Mondays to Fridays interpeak, all evenings and all day Saturdays and Sundays and should be separated, where possible, during the Mondays to Fridays AM and PM peaks.

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking / separation is delivered within its schedules.

11. CONTROL STRATEGY

Route No. 39 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route No. 39:

- This route can suffer from unpredictable delays in the Putney area;
- This route suffers from major disruption during home matches of Fulham football club;
- Severe delays occur towards the end of June every year, due to the close proximity of the route to the Wimbledon All England Lawn Tennis Club.

Tenderers should also note the following factors / events which may have an impact on Route No. 39 in the foreseeable future:

- A new traffic scheme is planned for Clapham Junction;
- During the contract term, the Clapham Junction terminal point may be relocated from Grant Road to a new stand adjacent to ASDA in Falcon Lane. Tenderers are requested to indicate any additional cost which would be incurred as a result of this change;
- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. **This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and / or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

13. STOPPING ARRANGEMENTS

Buses operating on Route No. 39 must serve all stops on the line of route designated for the route.

14. TIMING POINTS & MILEAGES

Timing Points

The required timing points (and codes) are shown in Caesar.

Mileages for Route No. 39

Putney Bridge Station to Clapham Junction, Grant Road	6.1 miles
Clapham Junction, Grant Road to Putney Bridge Station	6.3 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

15. VEHICLE LIVERY

All vehicles to be used on Route No. 39 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

APPENDIX A: ROUTE RECORD

ROUTE No. 39: PUTNEY BRIDGE STATION - CLAPHAM JUNCTION, GRANT ROAD

STREETS TRAVERSED

Towards Clapham Junction, Grant Road: Station Approach, Ranelagh Gardens, Fulham High Street, Gonville Street, Putney Bridge Approach, Putney Bridge, Putney High Street, Putney Hill, Tibbet's Ride, Tibbet's Corner, Wimbledon Park Side, Withycombe Road, Princes Way, Augustus Road, Victoria Drive, Wimbledon Park Road, Granville Road, Merton Road, Buckhold Road, Wandsworth High Street, Wandsworth Plain, Armoury Way, Fairfield Street, East Hill, St John's Hill, Falcon Road.

Towards Putney Bridge Station: Falcon Road, St John's Hill, Marcilly Road, North Side Wandsworth Common, Huguenot Place, East Hill, Wandsworth High Street, Buckhold Road, Merton Road, Granville Road, Wimbledon Park Road, Victoria Drive, Augustus Road, Princes Way, Southmead Road, Beaumont Road, West Hill, Tibbet's Corner, Tibbet's Ride, Putney Hill, Putney High Street, Putney Bridge, Putney Bridge Approach, Gonville Street, Station Approach.

STANDS, TURNING POINTS AND DESTINATION BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

39 via Southfields

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

PUTNEY BRIDGE STATION

Private stand on north side of Station Approach.

Buses proceed from Station Approach direct to stand, departing to Station Approach. Set down in Station Approach and pick up in Station Approach, at stop FC.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route No. 39 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	Toilet facilities to be confirmed.
BLIND DISPLAY:	Putney Bridge

PUTNEY HEATH, GREEN MAN

Private stand on south side of bus turning area on south east side of Wildcroft Road, opposite the Green Man public house.

From Putney Bridge Station

Buses proceed from Putney Hill via Putney Heath and bus standing area to stand, departing via Putney Heath Green Man Stand and Wildcroft Road to Putney Hill. Set down in Putney Hill, at stop PA and pick up in Putney Hill, at stop PH.

From Clapham Junction, Grant Road

Buses proceed from Tippet's Ride via Putney Hill, Putney Heath and bus standing area to stand, departing via Wildcroft Road and Putney Hill to Tippet's Ride. Set down in Tippet's Ride, at stop PU and pick up in Tippet's Ride, at stop PB.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Putney Heath

SOUTHFIELDS, GRANVILLE ROAD (from Putney Bridge Station)

Buses proceed from Granville Road via Merton Road and Replingham Road departing to Wimbledon Park Road. Set down in Granville Road, at stop E and pick up in Wimbledon Park Road, at stop U.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand.
BLIND DISPLAY:	Southfields, Granville Road

WANDSWORTH, RAM STREET (from Putney Bridge Station)

Public stand on east side of Ram Street, commencing at a point 36 metres south of Shoreham Close.

Buses proceed from Wandsworth Plain via Armoury Way and Ram Street to stand, departing via Ram Street to Wandsworth High Street. Set down in Wandsworth Plain, at stop G and pick up in Wandsworth High Street, at stop U.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Wandsworth

CLAPHAM JUNCTION STATION, GRANT ROAD

Public stand in slip road off Falcon Road (west side) south of Grant Road.

Buses proceed from Falcon Road via slip road to stand, departing via slip road and Grant Road to Falcon Road. Set down in Falcon Road, at stop E and pick up in Falcon Road, at stop G.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route No. 39 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	London Buses facilities available 24 hours a day.
BLIND DISPLAY:	Clapham Junction

APPENDIX B: SAMPLE RUNNING TIMES FOR ROUTE No. 39
(based on current schedule)

MONDAYS TO FRIDAYS1. Putney Bridge Station to Clapham Junction Station, Falcon

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
Putney Bridge Station	0437	0759	1200	1659	2300
Putney Station	0441	0807	1206	1705	2306
Putney Heath <i>Green Man</i>	0444	0813	1211	1711	2310
Victoria Drive <i>Augustus Road</i>	0447	0819	1216	1717	2314
Southfields Station	0449	0824	1221	1723	2318
Wandsworth <i>Fairfield Street</i>	0454	0833	1227	1732	2326
Clapham Junction Station Falcon	0459	0843	1236	1741	2332
	22	44	36	42	32
	minutes	minutes	minutes	minutes	minutes

2. Clapham Junction, Meyrick Arms to Putney Bridge Station

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
Clapham Junction Meyrick Arms	0435	0801	1100	1704	2254
Wandsworth <i>Arndale Centre</i>	0444	0814	1112	1717	2303
Southfields Station	0450	0823	1120	1726	2310
Victoria Drive <i>Augustus Road</i>	0452	0829	1124	1732	2314
Putney Heath <i>Green Man</i>	0455	0837	1132	1740	2318
Putney Station	0458	0843	1137	1745	2321
Putney Bridge Station	0502	0852	1144	1752	2326
	27	51	44	48	32
	minutes	minutes	minutes	minutes	minutes

SATURDAYS

1. Putney Bridge Station to Clapham Junction Station, Falcon

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Putney Bridge Station	0437	1100	1300	2300
Putney Station	0441	1106	1306	2306
Putney Heath <i>Green Man</i>	0444	1111	1311	2310
Victoria Drive <i>Argus Road</i>	0447	1115	1315	2314
Southfields Station	0449	1120	1320	2318
Wandsworth <i>Fairfield Street</i>	0454	1129	1329	2326
Clapham Junction Station Falcon	0459	1138	1338	2332
	22	38	38	32
	minutes	minutes	minutes	minutes

2. Clapham Junction, Meyrick Arms to Putney Bridge Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Clapham Junction Meyrick Arms	0435	1057	1257	2255
Wandsworth <i>Arndale Centre</i>	0444	1108	1308	2304
Southfields Station	0450	1115	1316	2311
Victoria Drive <i>Augustus Road</i>	0452	1120	1320	2315
Putney Heath <i>Green Man</i>	0455	1128	1328	2319
Putney Station	0458	1133	1333	2322
Putney Bridge Station	0502	1140	1340	2327
	27	43	43	32
	minutes	minutes	minutes	minutes

SUNDAYS

1. Putney Bridge Station to Clapham Junction Station, Falcon

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Putney Bridge Station	0635	1103	1303	2300
Putney Station	0639	1109	1309	2306
Putney Heath <i>Green Man</i>	0642	1114	1314	2310
Victoria Drive <i>Argus Road</i>	0645	1119	1319	2314
Southfields Station	0647	1123	1323	2318
Wandsworth <i>Fairfield Street</i>	0652	1132	1332	2326
Clapham Junction Station Falcon	0657	1138	1338	2332
	22	35	35	32
	minutes	minutes	minutes	minutes

2. Clapham Junction, Meyrick Arms to Putney Bridge Station

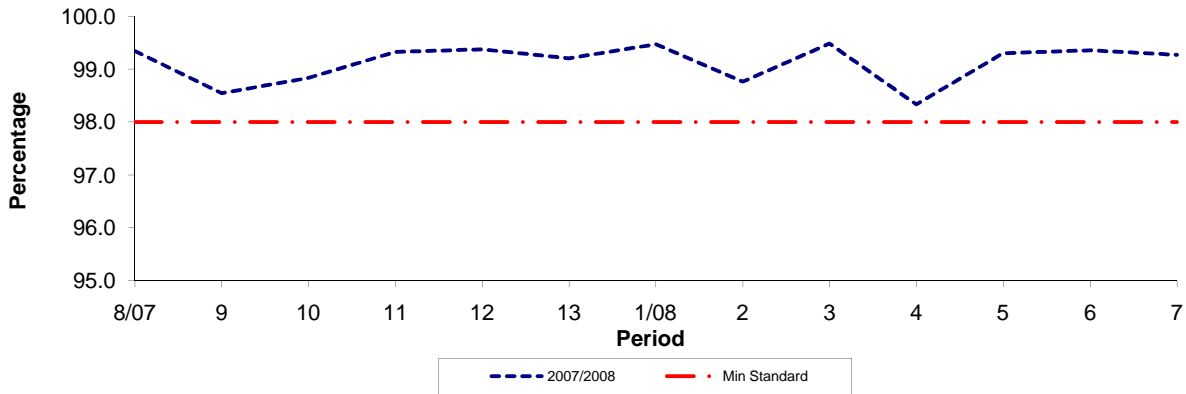
	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Clapham Junction Meyrick Arms	0603	1106	1306	2255
Wandsworth <i>Arndale Centre</i>	0612	1115	1315	2304
Southfields Station	0618	1122	1322	2311
Victoria Drive <i>Augustus Road</i>	0620	1126	1326	2315
Putney Heath <i>Green Man</i>	0623	1130	1330	2319
Putney Station	0626	1134	1334	2322
Putney Bridge Station	0630	1141	1341	2327
	27	35	35	32
	minutes	minutes	minutes	minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)

PART B - PERFORMANCE STATISTICS

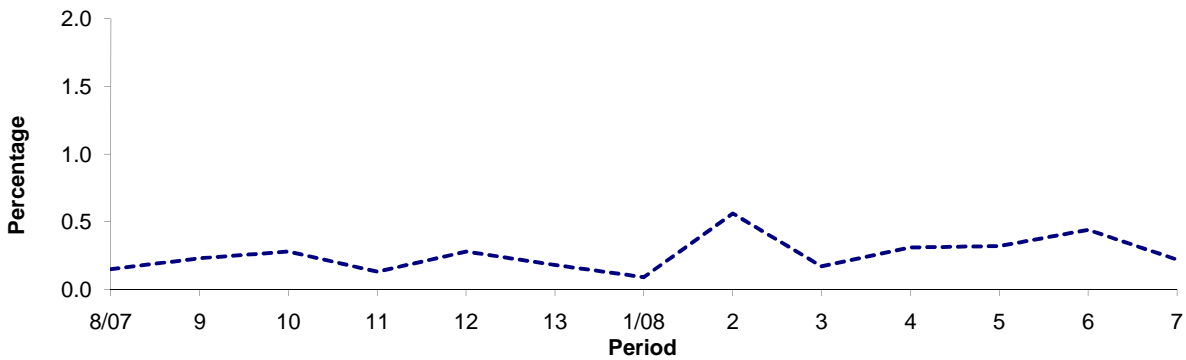
Route 39

Mileage Operated



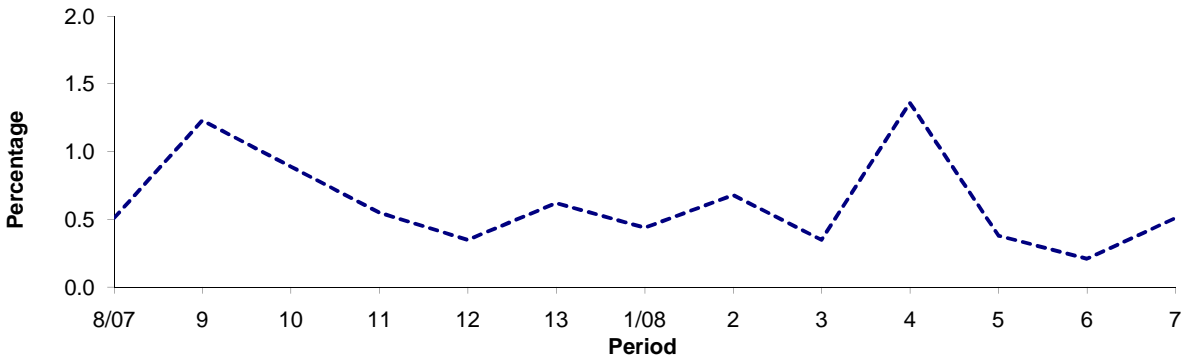
Period	8/07	9	10	11	12	13	1/08	2	3	4	5	6	7
2007/2008	99.34	98.54	98.83	99.32	99.37	99.20	99.47	98.76	99.48	98.33	99.30	99.35	99.27
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Deductible Mileage



Period	8/07	9	10	11	12	13	1/08	2	3	4	5	6	7
2007/2008	0.15	0.23	0.28	0.13	0.28	0.18	0.09	0.56	0.17	0.31	0.32	0.44	0.22

Non Deductible Mileage

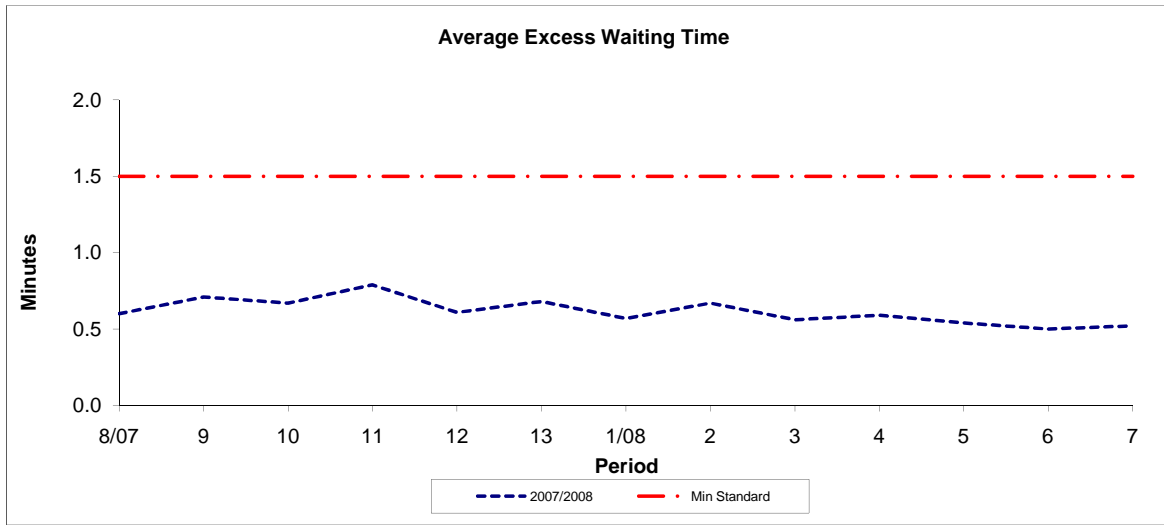


Period	8/07	9	10	11	12	13	1/08	2	3	4	5	6	7
2007/2008	0.51	1.23	0.89	0.55	0.35	0.62	0.44	0.68	0.35	1.36	0.38	0.21	0.51

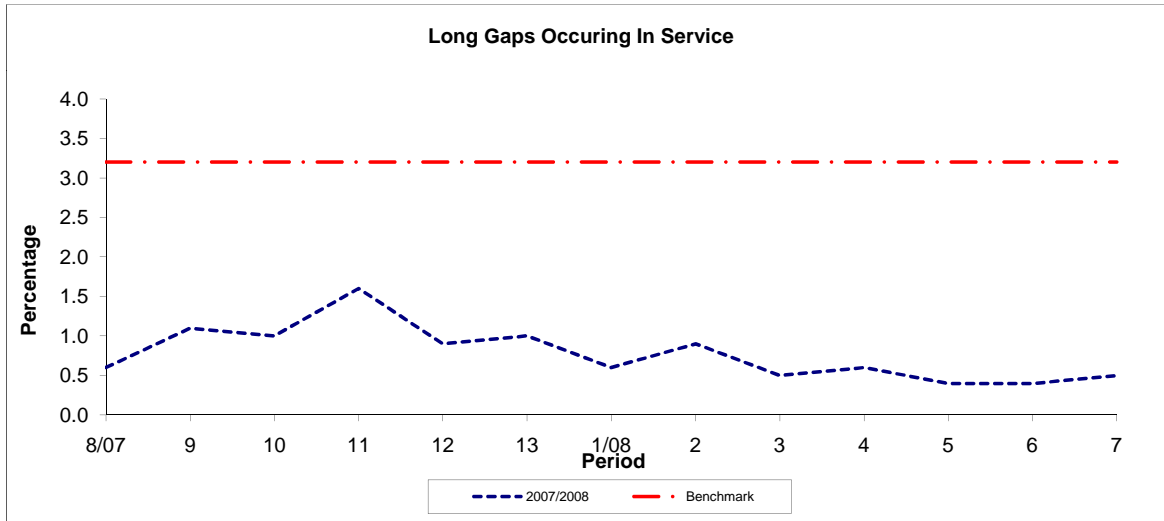
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 39



Period	8/07	9	10	11	12	13	1/08	2	3	4	5	6	7
2007/2008	0.60	0.71	0.67	0.79	0.61	0.68	0.57	0.67	0.56	0.59	0.54	0.50	0.52
Min Standard	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50



Period	8/07	9	10	11	12	13	1/08	2	3	4	5	6	7
2007/2008	0.60	1.10	1.00	1.60	0.90	1.00	0.60	0.90	0.50	0.60	0.40	0.40	0.50
Benchmark	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20

Note : Reliability is based on 12 weeks rolling data