

## 7. Service Specification

Route: 36 & N36

QC40201

This Service Specification forms section 7 of the ITT and should be read in conjunction with the ITT document, Version 1 dated 29 September 2011.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted and this will only be considered for evaluation if all parts of the Tender documents, as set out in section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement; adhere to the requirements of the Service Specification; and reflect the price of operating the Services with new vehicles.

<b>Terminus Points</b>	Queens Park Station to New Cross Gate, Sainsbury's
<b>Contract Basis</b>	Incentivised
<b>Commencement Date</b>	9 <sup>th</sup> February 2013
<b>Vehicle Type</b>	87 capacity, dual door, double deck buses
<b>Current Maximum Approved Dimensions</b>	10.4 metres long and 2.5 metres wide
<b>New Vehicles Mandatory</b>	Yes
<b>Hybrid Price Required</b>	Yes
<b>Sponsored Route</b>	No
<b>Minimum Performance Standard (Route No. 36)</b>	Average Excess Wait Time - No more than 1.10 minutes
<b>Extension Threshold (Route No. 36)</b>	Average Excess Wait Time Threshold - 0.95 minutes
<b>Departing on Time (Route No. N36)</b>	No less than 85.00%
<b>Departing Early (Route No. N36)</b>	No more than 0.00%
<b>Advertising Rights</b>	Operator
<b>Minimum Operated Mileage Standard</b>	No less than 98.00%

The Date of Tender for this ITT is:

No later than 12 Noon on 9<sup>th</sup> January 2012

*Tenderers should refer to section 3 of Part A for the Service Specification Explanatory Notes and Appendix B of section 5 for the Example Service Specification of the ITT document.*

## **SERVICE SPECIFICATION**

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## 1) NOTES

### **Proposed Changes:**

At this time, the Corporation expects to implement a change to the existing service prior to the commencement of the new Route Agreement for Route Nos. 36 & N36:

- Due to the closure of Terminus Place, it is proposed to divert Route Nos. 36 & N36 ex Queens Park Station only at Lower Grosvenor Place via Bressenden Place and Victoria Street direct into Vauxhall Bridge Road from 17<sup>th</sup> November 2011 to 30<sup>th</sup> November 2013. **Please see section 5 for a full list of streets traversed.**

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- Route No. 36 is to be extended from New Cross Bus Garage to New Cross Gate, Sainsbury's.
- Route No. N36 is to be extended from New Cross Bus Garage to New Cross Gate, Sainsbury's.
- Tenderers should refer to the schedules dated 20/08/2011 rather than the current emergency schedules
- The designation Route No. N36 is used for contractual purposes only. This service will be marketed as Route No. 36. This includes all publicity, including destination blind displays.
- **Tenderers must identify the cost of the Nightly element of this service separately.**

## 2) SCHEDULE REQUIREMENTS & PINCHPOINTS

### 2.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Queens Park Station to New Cross Gate, Sainsbury's		New Cross Gate, Sainsbury's to Queens Park Station			
First departure no later than 0500.		First departure no later than 0455.			
0455 - 0545	Every 20 minutes	0450 - 0515	Every 10 minutes		
0546 - 0605	Every 10 minutes	0516 - 0600	Every 7-8 minutes (8 buses per hour)		
0606 - 0645	Every 7-8 minutes (8 buses per hour)	0601 - 0700	Every 6 minutes		
0646 - 1830	Every 6 minutes	0701 - 0800	Every 5 minutes		
1831 - 1900	Every 7-8 minutes (8 buses per hour)	0801 - 1830	Every 6 minutes		
1901 - 1930	Every 10 minutes	1831 - 1850	Every 7-8 minutes (8 buses per hour)		
1931 - 0030	Every 12 minutes	1851 - 1920	Every 10 minutes		
		1921 - 0025	Every 12 minutes		
Last departure no earlier than 0025.		Last departure no earlier than 0020.			
<b>Pinchpoints</b>					
Victoria Station, Terminus Place	0715 - 0915	6 minutes	Park Lane, Hilton Hotel	0740 - 0840	5 minutes
	1500 - 1630	6 minutes		0841 - 0900	6 minutes
				1500 - 1630	6 minutes

### 2.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Queens Park Station to New Cross Gate, Sainsbury's		New Cross Gate, Sainsbury's to Queens Park Station			
First departure no later than 0500.		First departure no later than 0455.			
0455 - 0545	Every 20 minutes	0450 - 0645	Every 15 minutes		
0546 - 0700	Every 15 minutes	0646 - 0730	Every 12 minutes		
0701 - 0735	Every 12 minutes	0731 - 0745	Every 10 minutes		
0736 - 0815	Every 10 minutes	0746 - 0800	Every 7-8 minutes (8 buses per hour)		
0816 - 0835	Every 7-8 minutes (8 buses per hour)	0801 - 1725	Every 6 minutes		
0836 - 1740	Every 6 minutes	1726 - 1740	Every 7-8 minutes (8 buses per hour)		
1741 - 1800	Every 7-8 minutes (8 buses per hour)	1741 - 1810	Every 10 minutes		
1801 - 1900	Every 10 minutes	1811 - 0025	Every 12 minutes		
1901 - 0030	Every 12 minutes				
Last departure no earlier than 0025.		Last departure no earlier than 0020.			
<b>Pinchpoints</b>					
Victoria Station, Terminus Place	0910 - 1105	6 minutes	Park Lane, Hilton Hotel	0900 - 1100	6 minutes

**2) SCHEDULE REQUIREMENTS & PINCHPOINTS - continued.**

**2.3) SUNDAY AND PUBLIC HOLIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS**

Queens Park Station to New Cross Gate, Sainsbury's		New Cross Gate, Sainsbury's to Queens Park Station			
First departure no later than 0500.		First departure no later than 0455.			
0455 - 0605	Every 20 minutes	0450 - 0540	Every 20 minutes		
0606 - 0905	Every 15 minutes	0541 - 0840	Every 15 minutes		
0906 - 0030	Every 12 minutes	0841 - 0025	Every 12 minutes		
Last departure no earlier than 0025.		Last departure no earlier than 0020.			
<b>Pinchpoints</b>					
Victoria Station, Terminus Place	1045 - 1210	12 minutes	Park Lane, Hilton Hotel	1050 - 1200	12 minutes

**2.4) BOXING DAY SCHEDULE REQUIREMENTS & PINCHPOINTS**

Queens Park Station to New Cross Gate, Sainsbury's		New Cross Gate, Sainsbury's to Queens Park Station			
First departure no later than 0810.		First departure no later than 0815.			
0805 - 0905	Every 15 minutes	0810 - 0840	Every 15 minutes		
0906 - 0030	Every 12 minutes	0841 - 0025	Every 12 minutes		
Last departure no earlier than 0025.		Last departure no earlier than 0020.			
<b>Pinchpoints</b>					
Victoria Station, Terminus Place	1045 - 1210	12 minutes	Park Lane, Hilton Hotel	1050 - 1200	12 minutes

**2.5) SUNDAY NIGHTS/MONDAY MORNINGS TO THURSDAY NIGHTS/FRIDAY MORNINGS**

Queens Park Station to New Cross Gate, Sainsbury's		New Cross Gate, Sainsbury's to Queens Park Station			
First departure no later than 0040.		First departure no later than 0035.			
0035 - 0445	Every 30 minutes	0030 - 0440	Every 30 minutes		
Last departure no earlier than 0440.		Last departure no earlier than 0435.			

**2.6) FRIDAY NIGHTS/SATURDAYS MORNINGS TO SATURDAYS NIGHTS/SUNDAYS MORNINGS**

Queens Park Station to New Cross Gate, Sainsbury's		New Cross Gate, Sainsbury's to Queens Park Station			
First departure no later than 0040.		First departure no later than 0035.			
0035 - 0445	Every 20 minutes	0030 - 0440	Every 20 minutes		
Last departure no earlier than 0440.		Last departure no earlier than 0435.			

**Tenderers must identify the cost of the Nightly element of this service separately.**

### 3) QSI POINTS & MILEAGE

It is intended Route No. 36 will have 128 surveys per quarter at the following locations:

<b>QSI POINTS</b>	
<b>Towards New Cross</b>	<b>Towards Queens Park Station</b>
Queens Park	New Cross
Paddington	Oval Station \$
Victoria	Victoria
Oval Station \$	Paddington
<b>MILEAGE: See Attached iBus Sheets</b>	

\$ This location is recorded simultaneously in both directions - counted as two surveys.

It is unlikely that the minimum number of QSI surveys for performance measurement will be conducted on Route No. N36 at present. However, this may change at a later date.

### 4) OPERATIONAL CONSIDERATIONS

- 4.1) Route No. N36 should interwork with Route No. N136 between Victoria Station and New Cross Gate, Sainsbury's during all nights.
- 4.2) Route No. 36 should interwork with Route No. N36 to form a seamless 24 hour service.
- 4.3) When compiling schedules Tenderers are asked to consider passengers making connections to other services at the following locations: Queens Park Station, Royal Oak Station, Paddington Station, Victoria Station, Vauxhall Station, Oval Station and Queens Road Station.
- 4.4) Route Nos. 36 & N.36 can suffer unpredictable traffic delays in the Paddington, Victoria and Vauxhall areas.
- 4.5) Cricket matches held at the Oval Cricket Ground can also cause traffic congestion in the Oval area.
- 4.6) Events at Hyde Park can also cause road closures in the Hyde Park area.
- 4.7) A major rebuilding of the underground station at Victoria is being undertaken. Works are likely to last until the end of 2015. During this period routeings and stopping and standing arrangements in the area may be subject to change. Although some of these are expected to be short term, it is likely that Wilton Road will be closed and Vauxhall Bridge Road made two-way for a considerable period of time. Firm timescales set for these changes are yet to be confirmed. Any such changes will be discussed with the successful Tenderer as appropriate.

#### **4) OPERATIONAL CONSIDERATIONS - continued.**

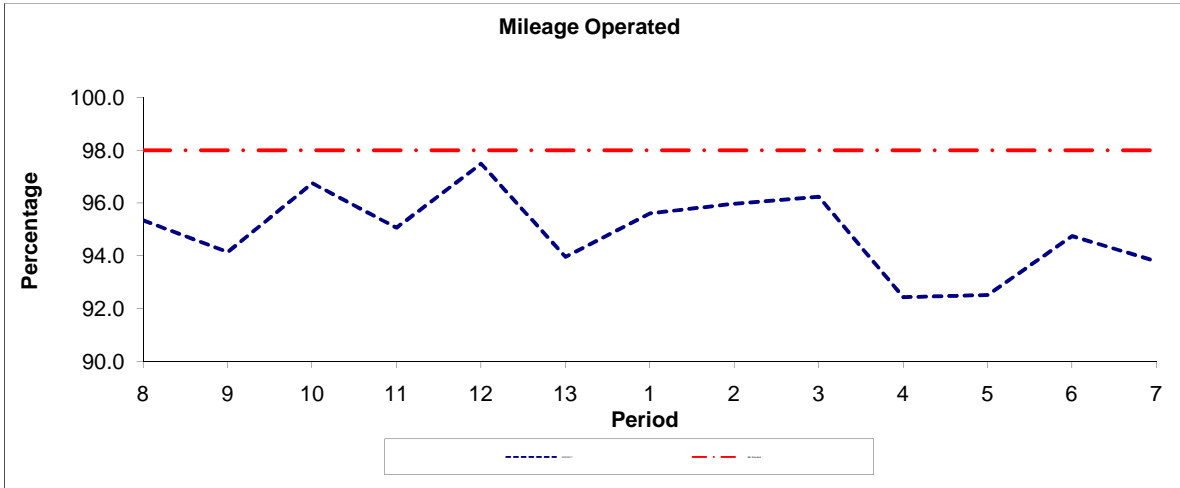
- 4.8) Major works at Paddington as part of the Crossrail project will affect the routing of Route Nos. 36 & N36. Details of these changes are yet to be confirmed.
- 4.9) Crossrail will connect the City, Canary Wharf, the West End and Heathrow Airport to commuter areas east and west of the capital. Major construction of the railway began in 2010, with services expected to commence in 2018. The construction impacts of Crossrail could affect Route Nos. 36 & N36 and it is anticipated that some passenger demand for Route Nos. 36 & N36 may shift to this line when it opens. Route Nos. 36 & N36 will be reviewed closer to the opening date.
- 4.10) The Northern line could be extended from Kennington to Battersea Power Station. If the extension goes ahead, two new tube stations would be created, one at Nine Elms and one at Battersea allowing easy access to the tube network. Subject to funding and further planning permission, the Northern line extension could be completed in 2017.

#### **5) CURRENT PERFORMANCE, ROUTE RECORD & IBUS MILEAGE**

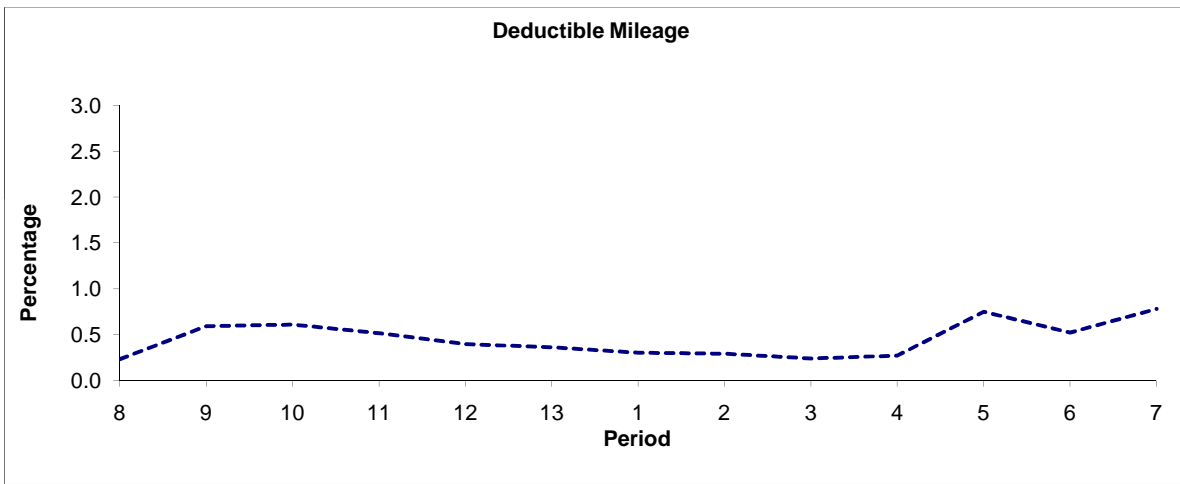
- 5.1) CURRENT PERFORMANCE  
As per current print out.
- 5.2) ROUTE RECORD  
As per Busnet Printout.
- 5.3) IBUS MILEAGE  
As per current print out.

**PART B - PERFORMANCE STATISTICS**

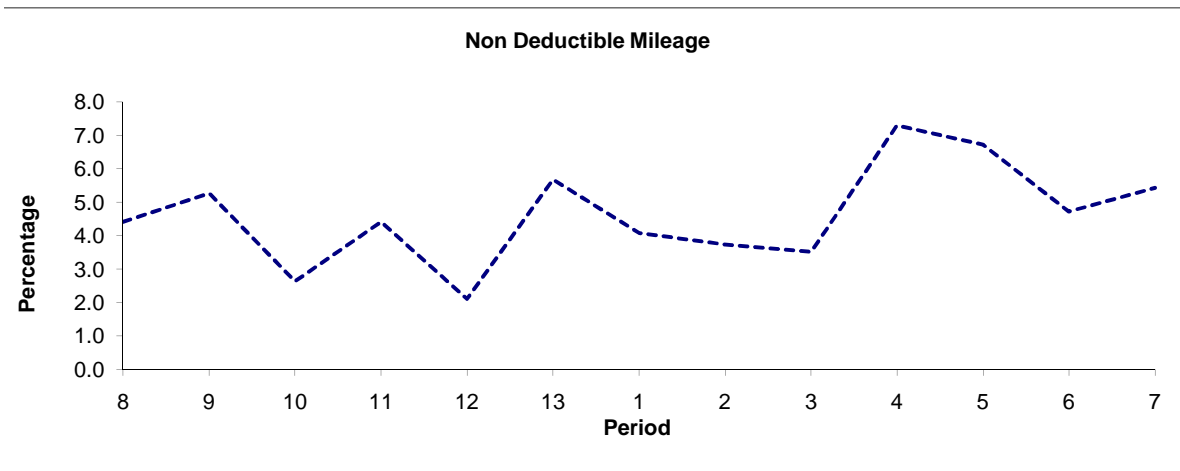
**Route 36**



Period	8	9	10	11	12	13	1	2	3	4	5	6	7
2010/2011	95.34	94.14	96.75	95.07	97.49	93.96	95.61	95.97	96.24	92.43	92.52	94.75	93.79
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	8	9	10	11	12	13	1	2	3	4	5	6	7
2010/2011	0.23	0.59	0.61	0.52	0.40	0.36	0.30	0.29	0.24	0.27	0.75	0.52	0.78



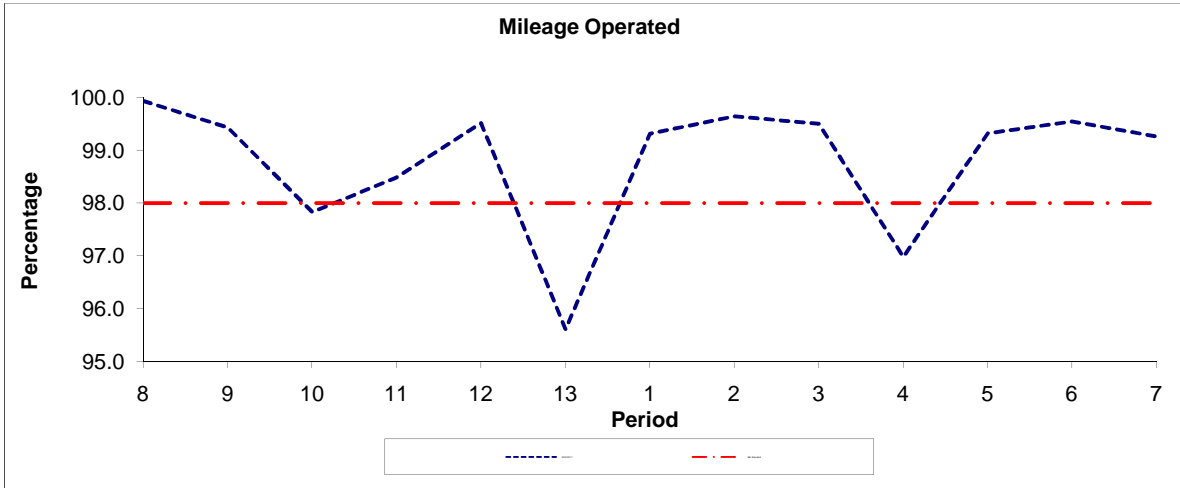
Period	8	9	10	11	12	13	1	2	3	4	5	6	7
2010/2011	4.42	5.27	2.65	4.42	2.11	5.68	4.09	3.74	3.52	7.30	6.73	4.73	5.43

**Note :** Mileage is based on 4 weeks data

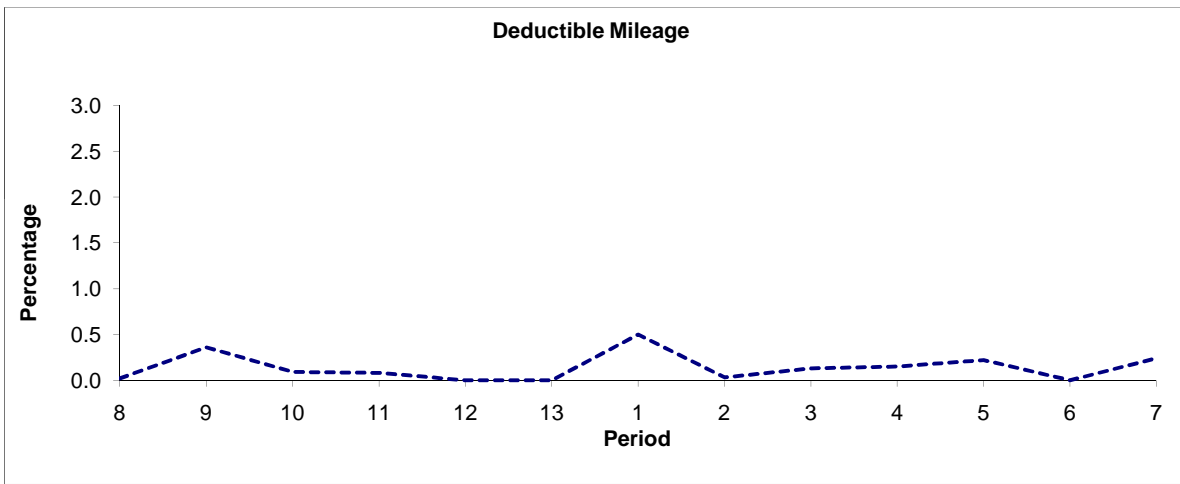


**PART B - PERFORMANCE STATISTICS**

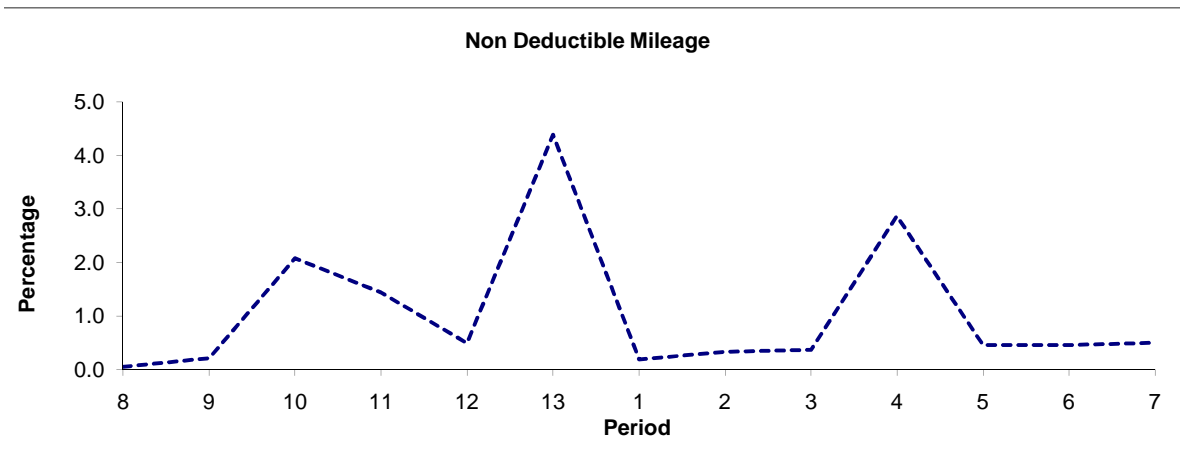
**Route N36**



Period	8	9	10	11	12	13	1	2	3	4	5	6	7
2010/2011	99.93	99.43	97.83	98.48	99.51	95.61	99.31	99.64	99.50	96.98	99.32	99.54	99.26
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	8	9	10	11	12	13	1	2	3	4	5	6	7
2010/2011	0.02	0.36	0.09	0.08	0.00	0.00	0.50	0.03	0.13	0.15	0.22	0.00	0.24

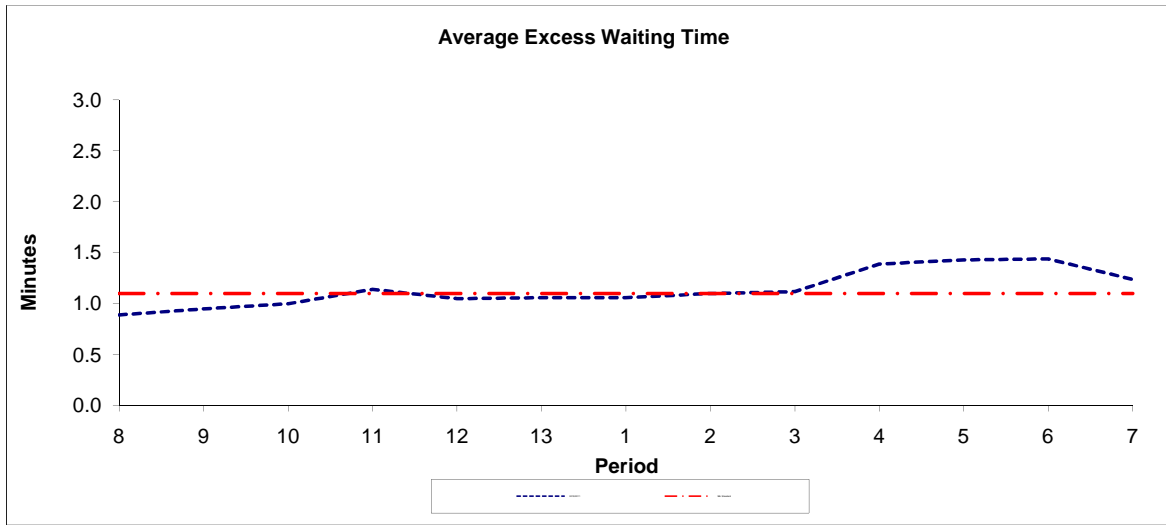


Period	8	9	10	11	12	13	1	2	3	4	5	6	7
2010/2011	0.05	0.21	2.08	1.44	0.49	4.39	0.19	0.33	0.37	2.87	0.46	0.46	0.50

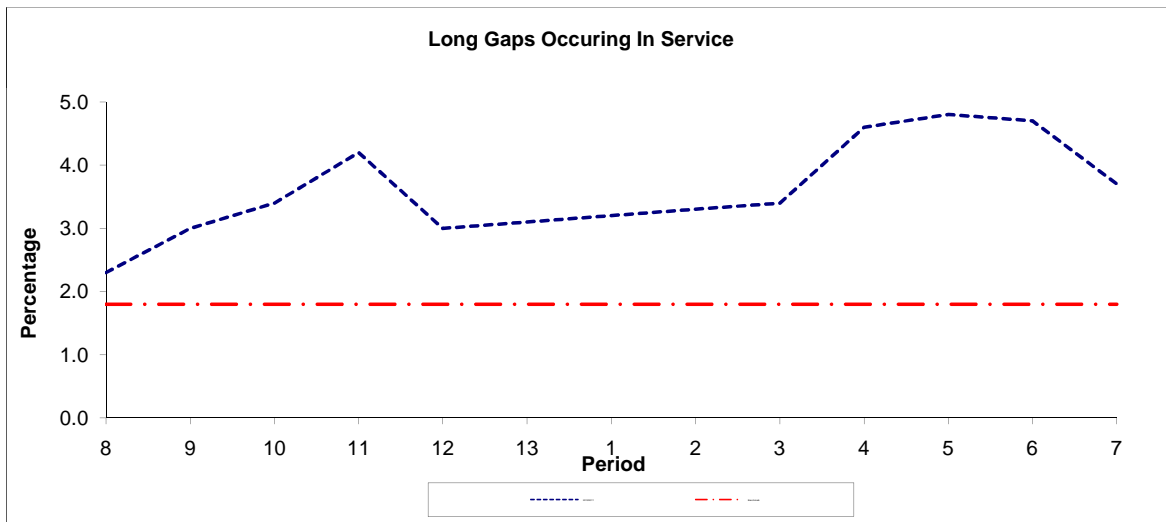
**Note :** Mileage is based on 4 weeks data

**PART B - PERFORMANCE STATISTICS**

**Route 36**



Period	8	9	10	11	12	13	1	2	3	4	5	6	7
2010/2011	0.89	0.95	1.00	1.14	1.05	1.06	1.06	1.10	1.12	1.39	1.43	1.44	1.24
Min Standard	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10

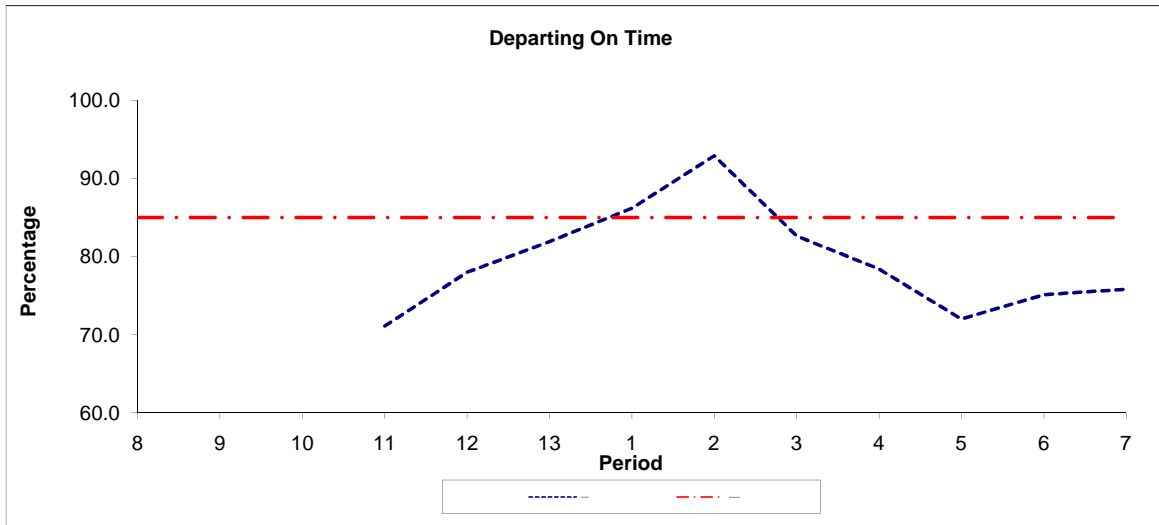


Period	8	9	10	11	12	13	1	2	3	4	5	6	7
2010/2011	2.30	3.00	3.40	4.20	3.00	3.10	3.20	3.30	3.40	4.60	4.80	4.70	3.70
Benchmark	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80

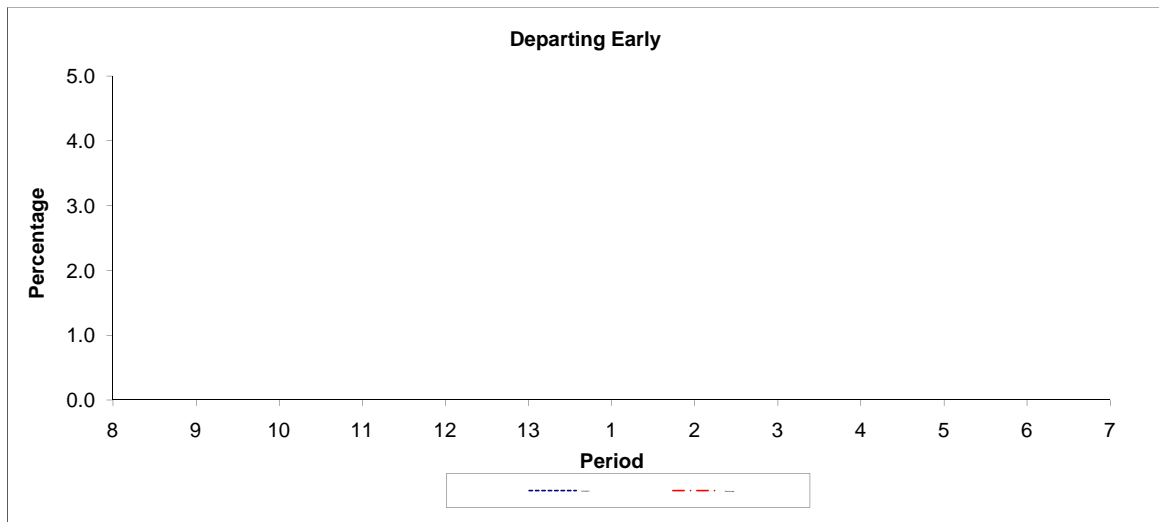
**Note :** Reliability is based on 12 weeks rolling data

**PART B - PERFORMANCE STATISTICS**

**Route N36**



Period	8	9	10	11	12	13	1	2	3	4	5	6	7
2010/2011				71.10	78.00	81.90	86.20	92.90	82.60	78.40	72.00	75.10	75.80
Min Standard	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00



Period	8	9	10	11	12	13	1	2	3	4	5	6	7
2010/2011													
Benchmark													

**Note :** Reliability is based on 12 weeks rolling data

## LONDON BUSES - ROUTE DESCRIPTION

### **ROUTE 36: Queens Park Station - New Cross Gate, Sainsbury'S (24 hour service)**

**Date of Structural Change:** 9 February 2013.

**Date of Service Change:** 9 February 2013.

**Reason for Issue:** New contract.

#### **STREETS TRAVERSED**

**Towards New Cross Gate, Sainsbury's:** Claremont Road, Kilburn Lane, Premier Corner, Salusbury Road, Fernhead Road, Shirland Road, Chippenham Road, Elgin Avenue, Harrow Road, Lord Hills Bridge, Porchester Road, Bishop's Bridge Road, Eastbourne Terrace, Praed Street, Edgware Road, Marble Arch, Park Lane, Hyde Park Corner, Duke Of Wellington Place, Grosvenor Place, Lower Grosvenor Place, Bressenden Place, Victoria Street, Vauxhall Bridge Road, Bessborough Gardens, Vauxhall Bridge Road, Vauxhall Bridge, Bridgefoot, Vauxhall Bus Station, Kennington Lane, Durham Street, Harleyford Road, Kennington Oval, Harleyford Street, Camberwell New Road, Camberwell Green (South Side), Camberwell Church Street, Peckham Road, Peckham High Street, Queen's Road, New Cross Road, Sainsburys Access Road.

**Towards Queens Park Station:** Sainsburys Access Road, New Cross Road, Queen's Road, Peckham High Street, Clayton Road, Hanover Park, Rye Lane, Peckham High Street, Peckham Road, Camberwell Church Street, Camberwell Green (South Side), Camberwell New Road, Harleyford Street, Kennington Oval, Harleyford Road, South Lambeth Road, South Lambeth Place, Vauxhall Bus Station, Bridgefoot, Vauxhall Bridge, Bessborough Gardens, Vauxhall Bridge Road, Neathouse Place, Wilton Road, Victoria Street, Grosvenor Gardens, Grosvenor Place, Hyde Park Corner, Park Lane, Cumberland Gate, Marble Arch, Edgware Road, Sussex Gardens, Norfolk Place, Praed Street, Eastbourne Terrace, Bishop's Bridge Road, Porchester Road, Lord Hills Bridge, Harrow Road, Elgin Avenue, Chippenham Road, Shirland Road, Fernhead Road, Carlton Vale, Kilburn Lane.

## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **QUEENS PARK STATION, CLAREMONT ROAD**

Public stand for three buses on east side of Claremont Road (eastern arm), commencing 18 metres north of the kerb line of Kilburn Lane and extending 37 metres north. Buses proceed from Kilburn Lane via Claremont Road (West And North And East Arms) to stand, departing to Claremont Road (East Arm). Set down in Kilburn Lane, at Stop H (11705 - Queens Park Station <> #, Last Stop on LOR: 11705 - Queens Park Station <> #) and pick up in Claremont Road, at Stop D (29269 - Claremont Road, First Stop on LOR: 29269 - Claremont Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 36 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Queen's Park.
OTHER INFORMATION:	No toilet facilities available.

### **HARROW ROAD, PRINCE OF WALES, ELGIN AVENUE, SOUTH SIDE (from NEW CROSS GATE, SAINSBURY'S)**

Public stand for three buses on south side of Elgin Avenue in 2 parts:

1 - For two buses commencing at a point 99 metres west of the centre-line of Chippenham Road, and extending 22 metres east.

2 - For one bus commencing at a point 124 metres west of the centre line of Chippenham Road and extending 12 metres east.

Buses proceed from Harrow Road via Chippenham Road and Elgin Avenue to stand, departing to Elgin Avenue. Set down in Harrow Road, at Stop RF (3253 - Sutherland Avenue, Last Stop on LOR: 3253 - Sutherland Avenue) and pick up in Elgin Avenue, at Stop F (34994 - Harrow Road, First Stop on LOR: 34994 - Harrow Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Harrow Road, Elgin Avenue.

**PADDINGTON, WESTBOURNE TERRACE SOUTH (from NEW CROSS GATE, SAINSBURY'S)**

Public stand for four buses on west side of Westbourne Terrace commencing 57 metres south of Cleveland Terrace outside no. 96.

Buses proceed from Praed Street via Craven Road and Westbourne Terrace to stand, departing via Westbourne Terrace to Bishop's Bridge Road. Set down in Praed Street, at stop F (11666 - Paddington Station <> #, Last Stop on LOR: 11666 - Paddington Station <> #) and pick up in Bishop's Bridge Road, at stop RM (35232 - Westbourne Terrace, First Stop on LOR: 35232 - Westbourne Terrace).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Paddington.

**MARBLE ARCH, TYBURN WAY (from NEW CROSS GATE, SAINSBURY'S)**

Public stand for three buses on west side of Tyburn Way, commencing 1 metre south of lamp standard No 20512 and extending 33 metres south.

Buses proceed from Park Lane via Cumberland Gate and Tyburn Way to stand, departing via Tyburn Way and Marble Arch to Park Lane. Set down in Park Lane, at Stop W (29629 - Marble Arch, Last Stop on LOR: 29629 - Marble Arch) and pick up in Park Lane, at Stop R (29907 - Marble Arch Station <>, First Stop on LOR: 29907 - Marble Arch Station <>).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Marble Arch.

**HYDE PARK CORNER, ACHILLES WAY (from NEW CROSS GATE, SAINSBURY'S)**

Public stand for two buses on the south side (offside) of Achilles Way, commencing 18 metres west of the southbound carriageway of Park Lane and extending 20 metres west.

Buses proceed from Grosvenor Place via Hyde Park Corner, Park Lane and Achilles Way to stand, departing via Achilles Way, Park Lane and Hyde Park Corner to Duke Of Wellington Place. Set down in Grosvenor Place, at Stop K (4900 - Hyde Park Corner, Last Stop on LOR: 4900 - Hyde Park Corner) and pick up in Duke Of Wellington Place, at Stop F (36857 - Hyde Park Corner, First Stop on LOR: 36857 - Hyde Park Corner).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Hyde Park Corner.

## VAUXHALL BUS STATION

### From New Cross Gate, Sainsbury's.

Buses proceed from South Lambeth Road via Parry Street departing to Vauxhall Bus Station. Set down in Vauxhall Bus Station, at Stop H (BP4323 - Vauxhall Bus Station, Last Stop on LOR: 1952 - Harleyford Road / Durham Street) and pick up in Vauxhall Bus Station, at Stop C (BP4318 - Vauxhall Bus Station, First Stop on LOR: BP4318 - Vauxhall Bus Station).

### From Queens Park Station.

Buses proceed from Vauxhall Bus Station departing to Vauxhall Bus Station. Set down in Vauxhall Bus Station, at Stop C (BP4318 - Vauxhall Bus Station, Last Stop on LOR: BP4318 - Vauxhall Bus Station) and pick up in Vauxhall Bus Station, at Stop A (BP4316 - Vauxhall Bus Station, First Stop on LOR: BP4316 - Vauxhall Bus Station).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: Vauxhall.

## PECKHAM BUS STATION

Private stand for up to 12 buses in Peckham Bus Station. Buses to stand abreast in 2 portions - 4 buses to stand facing east and 8 buses to stand facing south. All buses must be fitted with an audible-reversing device.

### From New Cross Gate, Sainsbury's.

Buses proceed from Queen's Road via Peckham High Street and Peckham Bus Station to stand, departing via Peckham Bus Station to Peckham High Street. Set down in Queen's Road, at Stop QC (1967 - Carlton Grove, Last Stop on LOR: 1967 - Carlton Grove) and pick up in Peckham High Street, at Stop G (1965 - Peckham Post Office, First Stop on LOR: 1965 - Peckham Post Office).

### From Queens Park Station.

Buses proceed from Peckham High Street via Peckham Bus Station to stand, departing via Peckham Bus Station and Peckham High Street to Clayton Road. Set down in Peckham High Street, at Stop B (280 - Peckham Library, Last Stop on LOR: 280 - Peckham Library) and pick up in Clayton Road, at Stop J (BP3772 - Clayton Road, First Stop on LOR: BP3772 - Clayton Road).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: No more than 1 bus on Route 36 should be scheduled to stand at any one time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Peckham.  
OTHER INFORMATION: Scheduled journeys only - not to be used for curtailments.

## **PECKHAM BUS STATION**

### From New Cross Gate, Sainsbury's.

Buses proceed from Queen's Road via Peckham High Street and Peckham Bus Station departing to Peckham High Street. Set down in Queen's Road, at Stop QC (1967 - Carlton Grove, Last Stop on LOR: 1967 - Carlton Grove) and pick up in Peckham High Street, at Stop G (1965 - Peckham Post Office, First Stop on LOR: 1965 - Peckham Post Office).

### From Queens Park Station.

Buses proceed from Peckham High Street departing to Clayton Road. Set down in Peckham High Street, at Stop G (1965 - Peckham Post Office, Last Stop on LOR: 1965 - Peckham Post Office) and pick up in Clayton Road, at Stop J (BP3772 - Clayton Road, First Stop on LOR: BP3772 - Clayton Road).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: Peckham.

## **NEW CROSS GATE, SAINSBURY'S**

Private stand for three buses in the north-western corner of the Sainsbury's car park. Buses proceed from Sainsburys Access Road direct to stand, departing to Sainsburys Access Road. Set down in Sainsburys Access Road, at Alighting Point (BP1787 - New Cross Sainsbury's, Last Stop on LOR: 33101 - New Cross Bus Garage) and pick up in Sainsburys Access Road, at stop L (BP1788 - New Cross Sainsbury's, First Stop on LOR: 24648 - New Cross Bus Garage).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: None.  
MEAL RELIEFS: By arrangement.  
FERRY VEHICLES: By arrangement.  
BLIND DISPLAY: New Cross Gate.



## LONDON BUSES - ROUTE DESCRIPTION

### **ROUTE 36: Queens Park Station - New Cross Gate, Sainsbury'S (24 hour service)**

**Date of Structural Change:** 9 February 2013.

**Date of Service Change:** 9 February 2013.

**Reason for Issue:** New tender.

#### **STREETS TRAVERSED**

**Towards New Cross Gate, Sainsbury's:** Claremont Road, Kilburn Lane, Premier Corner, Salisbury Road, Fernhead Road, Shirland Road, Chippenham Road, Elgin Avenue, Harrow Road, Lord Hills Bridge, Porchester Road, Bishop's Bridge Road, Eastbourne Terrace, Praed Street, Edgware Road, Marble Arch, Park Lane, Hyde Park Corner, Duke Of Wellington Place, Grosvenor Place, Lower Grosvenor Place, Buckingham Palace Road, Terminus Place, Wilton Road, Vauxhall Bridge Road, Bessborough Gardens, Vauxhall Bridge Road, Vauxhall Bridge, Bridgefoot, Vauxhall Bus Station, Kennington Lane, Durham Street, Harleyford Road, Kennington Oval, Harleyford Street, Camberwell New Road, Camberwell Green (South Side), Camberwell Church Street, Peckham Road, Peckham High Street, Queen's Road, New Cross Road, Sainsburys Access Road.

**Towards Queens Park Station:** Sainsburys Access Road, New Cross Road, Queen's Road, Peckham High Street, Clayton Road, Hanover Park, Rye Lane, Peckham High Street, Peckham Road, Camberwell Church Street, Camberwell Green (South Side), Camberwell New Road, Harleyford Street, Kennington Oval, Harleyford Road, South Lambeth Road, South Lambeth Place, Vauxhall Bus Station, Bridgefoot, Vauxhall Bridge, Bessborough Gardens, Vauxhall Bridge Road, Neathouse Place, Wilton Road, Victoria Street, Grosvenor Gardens, Grosvenor Place, Hyde Park Corner, Park Lane, Cumberland Gate, Marble Arch, Edgware Road, Sussex Gardens, Norfolk Place, Praed Street, Eastbourne Terrace, Bishop's Bridge Road, Porchester Road, Lord Hills Bridge, Harrow Road, Elgin Avenue, Chippenham Road, Shirland Road, Fernhead Road, Carlton Vale, Kilburn Lane.

## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **QUEENS PARK STATION, CLAREMONT ROAD**

Public stand for three buses on east side of Claremont Road (eastern arm), commencing 18 metres north of the kerb line of Kilburn Lane and extending 37 metres north. Buses proceed from Kilburn Lane via Claremont Road (West And North And East Arms) to stand, departing to Claremont Road (East Arm). Set down in Kilburn Lane, at Stop H (11705 - Queens Park Station <> #, Last Stop on LOR: 11705 - Queens Park Station <> #) and pick up in Claremont Road, at Stop D (29269 - Claremont Road, First Stop on LOR: 29269 - Claremont Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 36 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Queen's Park.
OTHER INFORMATION:	No toilet facilities available.

### **HARROW ROAD, PRINCE OF WALES, ELGIN AVENUE, SOUTH SIDE (from NEW CROSS GATE, SAINSBURY'S)**

Public stand for three buses on south side of Elgin Avenue in 2 parts:

1 - For two buses commencing at a point 99 metres west of the centre-line of Chippenham Road, and extending 22 metres east.

2 - For one bus commencing at a point 124 metres west of the centre line of Chippenham Road and extending 12 metres east.

Buses proceed from Harrow Road via Chippenham Road and Elgin Avenue to stand, departing to Elgin Avenue. Set down in Harrow Road, at Stop RF (3253 - Sutherland Avenue, Last Stop on LOR: 3253 - Sutherland Avenue) and pick up in Elgin Avenue, at Stop F (34994 - Harrow Road, First Stop on LOR: 34994 - Harrow Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Harrow Road, Elgin Avenue.

**PADDINGTON, WESTBOURNE TERRACE SOUTH (from NEW CROSS GATE, SAINSBURY'S)**

Public stand for four buses on west side of Westbourne Terrace commencing 57 metres south of Cleveland Terrace outside no. 96.

Buses proceed from Praed Street via Craven Road and Westbourne Terrace to stand, departing via Westbourne Terrace to Bishop's Bridge Road. Set down in Praed Street, at stop F (11666 - Paddington Station <> #, Last Stop on LOR: 11666 - Paddington Station <> #) and pick up in Bishop's Bridge Road, at stop RM (35232 - Westbourne Terrace, First Stop on LOR: 35232 - Westbourne Terrace).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Paddington.

**MARBLE ARCH, TYBURN WAY (from NEW CROSS GATE, SAINSBURY'S)**

Public stand for three buses on west side of Tyburn Way, commencing 1 metre south of lamp standard No 20512 and extending 33 metres south.

Buses proceed from Park Lane via Cumberland Gate and Tyburn Way to stand, departing via Tyburn Way and Marble Arch to Park Lane. Set down in Park Lane, at Stop W (29629 - Marble Arch, Last Stop on LOR: 29629 - Marble Arch) and pick up in Park Lane, at Stop R (29907 - Marble Arch Station <>, First Stop on LOR: 29907 - Marble Arch Station <>).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Marble Arch.

**HYDE PARK CORNER, ACHILLES WAY (from NEW CROSS GATE, SAINSBURY'S)**

Public stand for two buses on the south side (offside) of Achilles Way, commencing 18 metres west of the southbound carriageway of Park Lane and extending 20 metres west.

Buses proceed from Grosvenor Place via Hyde Park Corner, Park Lane and Achilles Way to stand, departing via Achilles Way, Park Lane and Hyde Park Corner to Duke Of Wellington Place. Set down in Grosvenor Place, at Stop K (4900 - Hyde Park Corner, Last Stop on LOR: 4900 - Hyde Park Corner) and pick up in Duke Of Wellington Place, at Stop F (36857 - Hyde Park Corner, First Stop on LOR: 29269 - Claremont Road).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Hyde Park Corner.

### **VICTORIA, VICTORIA STREET (from NEW CROSS GATE, SAINSBURY'S)**

Public stand for two buses on south side of Victoria Street, commencing at party wall of nos. 193/195 and extending 24 metres eastwards.

Buses proceed from Wilton Road via Victoria Street to stand, departing via Victoria Street and Buckingham Palace Road to Terminus Place. Set down in Wilton Road, at stop H (7869 - Victoria Station <> #, Last Stop on LOR: 7869 - Victoria Station <> #) and pick up in Terminus Place, at stop F (R0471 - Victoria Station <> #, First Stop on LOR: 26112 - Neathouse Place).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Victoria.

### **VICTORIA, VAUXHALL BRIDGE ROAD (from Queens Park Station)**

Public stand for five buses on west side of Vauxhall Bridge Road commencing at the steps to the rear entrance of Parnell House.

Buses proceed from Vauxhall Bridge Road direct to stand, departing via Vauxhall Bridge Road and Neathouse Place to Wilton Road. Set down in Vauxhall Bridge Road, at stop L (26112 - Neathouse Place, Last Stop on LOR: 26112 - Neathouse Place) and pick up in Wilton Road, at stop H (7869 - Victoria Station <> #, First Stop on LOR: 7869 - Victoria Station <> #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Victoria.

## VAUXHALL BUS STATION

### From New Cross Gate, Sainsbury's.

Buses proceed from South Lambeth Road via Parry Street departing to Vauxhall Bus Station. Set down in Vauxhall Bus Station, at Stop H (BP4323 - Vauxhall Bus Station, Last Stop on LOR: 1952 - Harleyford Road / Durham Street) and pick up in Vauxhall Bus Station, at Stop C (BP4318 - Vauxhall Bus Station, First Stop on LOR: BP4318 - Vauxhall Bus Station).

### From Queens Park Station.

Buses proceed from Vauxhall Bus Station departing to Vauxhall Bus Station. Set down in Vauxhall Bus Station, at Stop C (BP4318 - Vauxhall Bus Station, Last Stop on LOR: BP4318 - Vauxhall Bus Station) and pick up in Vauxhall Bus Station, at Stop A (BP4316 - Vauxhall Bus Station, First Stop on LOR: BP4316 - Vauxhall Bus Station).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: Vauxhall.

## PECKHAM BUS STATION

Private stand for up to 12 buses in Peckham Bus Station. Buses to stand abreast in 2 portions - 4 buses to stand facing east and 8 buses to stand facing south. All buses must be fitted with an audible-reversing device.

### From New Cross Gate, Sainsbury's.

Buses proceed from Queen's Road via Peckham High Street and Peckham Bus Station to stand, departing via Peckham Bus Station to Peckham High Street. Set down in Queen's Road, at Stop QC (1967 - Carlton Grove, Last Stop on LOR: 1967 - Carlton Grove) and pick up in Peckham High Street, at Stop G (1965 - Peckham Post Office, First Stop on LOR: 1965 - Peckham Post Office).

### From Queens Park Station.

Buses proceed from Peckham High Street via Peckham Bus Station to stand, departing via Peckham Bus Station and Peckham High Street to Clayton Road. Set down in Peckham High Street, at Stop B (280 - Peckham Library, Last Stop on LOR: 280 - Peckham Library) and pick up in Clayton Road, at Stop J (BP3772 - Clayton Road, First Stop on LOR: BP3772 - Clayton Road).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: No more than 1 bus on Route 36 should be scheduled to stand at any one time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Peckham.  
OTHER INFORMATION: Scheduled journeys only - not to be used for curtailments.

## **PECKHAM BUS STATION**

### From New Cross Gate, Sainsbury's.

Buses proceed from Queen's Road via Peckham High Street and Peckham Bus Station departing to Peckham High Street. Set down in Queen's Road, at Stop QC (1967 - Carlton Grove, Last Stop on LOR: 1967 - Carlton Grove) and pick up in Peckham High Street, at Stop G (1965 - Peckham Post Office, First Stop on LOR: 1965 - Peckham Post Office).

### From Queens Park Station.

Buses proceed from Peckham High Street departing to Clayton Road. Set down in Peckham High Street, at Stop G (1965 - Peckham Post Office, Last Stop on LOR: 1965 - Peckham Post Office) and pick up in Clayton Road, at Stop J (BP3772 - Clayton Road, First Stop on LOR: BP3772 - Clayton Road).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: Peckham.

## **NEW CROSS GATE, SAINSBURY'S**

Private stand for three buses in the north-western corner of the Sainsbury's car park. Buses proceed from Sainsburys Access Road direct to stand, departing to Sainsburys Access Road. Set down in Sainsburys Access Road, at Alighting Point (BP1787 - New Cross Sainsbury's, Last Stop on LOR: 33101 - New Cross Bus Garage) and pick up in Sainsburys Access Road, at stop L (BP1788 - New Cross Sainsbury's, First Stop on LOR: 24648 - New Cross Bus Garage).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: None.  
MEAL RELIEFS: By arrangement.  
FERRY VEHICLES: By arrangement.  
BLIND DISPLAY: New Cross Gate.

**Transport for London - Live Mileage List**

v2.0 - Mileage directly imported from Caesar

**Route** 36  
**Service change** 29129  
**Date** 17/11/2011

<b>Reason for Issue</b>	Diversion due to the Closure of Terminus Place
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**Version Detail**

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
QNPKN	29269	Claremont Road		
	11609	Queens Park Station	79	0.05
	34802	Carlton Vale	271	0.17
	34799	Shirland Road / Fernhead Road	399	0.25
	34798	Saltram Crescent	155	0.10
	34992	Chippenham Road / Shirland Road	146	0.09
	35519	Elgin Avenue / Chippenham Road	333	0.21
HRRDEA	34994	Harrow Road	131	0.08
	3254	Harrow Road Police Station	290	0.18
	2727	Sutherland Avenue	343	0.21
	1096	Cirencester Street	249	0.15
ROAKSN	BP4162	Royal Oak Station	473	0.29
	16972	Porchester Terrace North	298	0.19
	35232	Westbourne Terrace	378	0.23
PADDPR	14020	Paddington Station	705	0.44
	11663	St Mary's Hospital	171	0.11
	4797	Edgware Road / Praed Street	367	0.23
	1590	George Street	400	0.25
	621	Marble Arch / Edgware Road	407	0.25
MARBPL	29907	Marble Arch Station	283	0.18
	29626	Dorchester Hotel	549	0.34
	29997	London Hilton Hotel	370	0.23
HPCRGP	36857	Hyde Park Corner	467	0.29
	27945	Wilton Street	434	0.27
VCSNVB	26112	Neathouse Place	784	0.49
	26338	Rochester Row	301	0.19
	1948	Stanford Street	360	0.22
	29977	Pimlico Station	284	0.18
VAUXSN	BP4318	Vauxhall Bus Station	755	0.47
	27844	St Anne's Church	569	0.35
	1953	Harleyford Road / Durham Street	329	0.20
	R0729	Archbishop Tenison's School	196	0.12
OVALSN	4734	Oval Station	242	0.15
	531	Kennington Park	329	0.20
	2247	John Ruskin Street	218	0.14
	1957	Vassall Road	336	0.21
	2840	County Grove	279	0.17
	26739	Sacred Heart School	229	0.14
CAMGCN	27516	Warner Road	158	0.10
	26736	Camberwell Church St / Camberwell Grn	214	0.13
	1961	St Giles Church	270	0.17
	26348	Southwark Town Hall	241	0.15
	541	Peckham Road / Southampton Way	431	0.27
	1963	The Academy At Peckham	349	0.22
PECKHR	280	Peckham Library	233	0.14
	1965	Peckham Post Office	291	0.18
	1966	Carlton Grove	288	0.18
	26733	Queen's Road Peckham Station	420	0.26
	1970	Pomeroy Street	220	0.14
	BP5550	New Cross Fire Station	365	0.23
NX GR	33101	New Cross Bus Garage	255	0.16

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
NX GR	24648	New Cross Bus Garage		
	1972	New Cross Fire Station	242	0.15
	1971	Pomeroy Street	264	0.16
	26734	Queen's Road Peckham Station	434	0.27
	1967	Carlton Grove	280	0.17
	BP3772	Clayton Road	362	0.22
PECKAC	33469	Hanover Park	399	0.25
	1962	The Academy At Peckham	318	0.20
	542	Peckham Road / Southampton Way	242	0.15
	106	Southwark Town Hall	407	0.25
	1960	St Giles Church	242	0.15
	26418	Camberwell Church St / Camberwell Grn	407	0.25
CAMGCN	253	Warner Road	190	0.12
	26068	Sacred Heart School	309	0.19
	1956	Wyndham Road	273	0.17
	387	Vassall Road	154	0.10
	2246	St John's School	120	0.07
	1955	John Ruskin Street	270	0.17
	532	Kennington Park	213	0.13
OVALSN	520	Oval Station	270	0.17
	2649	Archbishop Tenison's School	240	0.15
	1952	Harleyford Road / Durham Street	297	0.18
VAUXSN	BP4316	Vauxhall Bus Station	578	0.36
	369	Vauxhall Bridge / Millbank	400	0.25
	29976	Pimlico Station	314	0.20
	351	Rochester Row	450	0.28
	1945	Neathouse Place	347	0.22
VCSNWR	7869	Victoria Station	244	0.15
	33447	Grosvenor Gardens	313	0.19
	7982	Wilton Street	327	0.20
HPCRGP	4900	Hyde Park Corner	296	0.18
	29622	London Hilton Hotel	539	0.33
	29623	Dorchester Hotel	411	0.26
MARBPL	29629	Marble Arch	456	0.28
	14	Marble Arch / Edgware Road	507	0.32
	35420	Burwood Place	474	0.29
	33283	Sussex Gardens	326	0.20
	33284	St Mary's Hospital	294	0.18
PADDPR	11666	Paddington Station	319	0.20
	29396	Paddington Stn / Eastbourne Terrace	332	0.21
	11670	Westbourne Terrace	189	0.12
	34145	Gloucester Terrace	240	0.15
	11682	Porchester Road / Royal Oak	322	0.20
ROAKSN	34142	Royal Oak Station	376	0.23
	1095	Cirencester Street	244	0.15
	3253	Sutherland Avenue	268	0.17
	4775	Harrow Road Police Station	428	0.27
HRRDEA	R0743	Elgin Avenue / Harrow Road	164	0.10
	R0158	Elgin Avenue / Chippenham Road	200	0.12
	34991	Chippenham Road / Shirland Road	272	0.17
	34800	Fordingley Road	402	0.25
	34801	Carlton Vale	413	0.26
QNPKN	11705	Queens Park Station	203	0.13

**TOTAL ROUTE MILEAGE - OUT DIRECTION** 16644 10.34  
 metres miles

**TOTAL ROUTE MILEAGE - BACK DIRECTION** 16581 10.30  
 metres miles