

7. Service Specification

Route: 27/N27

QC39801

This Service Specification forms section 7 of the ITT and should be read in conjunction with the ITT document, Version 1 dated 29 September 2011.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted and this will only be considered for evaluation if all parts of the Tender documents, as set out in section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement; adhere to the requirements of the Service Specification; and reflect the price of operating the Services with new vehicles.

Terminus Points (Option 1)	Turnham Green to Chalk Farm, Morrisons
Terminus Points (Option 2)	Chiswick Business Park to Chalk Farm, Morrisons
Contract Basis	Incentivised
Commencement Date	10 th November 2012
Vehicle Type	87 capacity, dual door, double deck buses
Current Maximum Approved Dimensions	10.0 metres long and 2.55 metres wide
New Vehicles Price Required	Yes
Hybrid Price Required	Yes
Sponsored Route	The route extension from Turnham Green, Sutton Lane to Chiswick Business Park (Option 2) is subject to the completion of a Sponsored Route Agreement (SRA).
Minimum Performance Std	Average Excess Wait Time - No more than 1.30 minutes
Extension Threshold	Average Excess Wait Time Threshold - 1.15 minutes
Advertising Rights	Operator
Minimum Operated Mileage	No less than 98.00%
Departing on Time - Route No. N27	No less than 85.00%
Minimum Operated Mileage - Route No. N27	No less than 98.00%

The Date of Tender for this ITT is: No later than 12 Noon on 14th November 2011

Tenderers should refer to section 3 of Part A for the Service Specification Explanatory Notes and Appendix B of section 5 for the Example Service Specification of the ITT document.

SERVICE SPECIFICATION

CONTENTS

- 1) SERVICE SPEC – ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 4) QSI POINTS & MILEAGE
- 5) OPERATIONAL CONSIDERATIONS
- 6) CURRENT PERFORMANCE ROUTE RECORD & IBUS MILEAGE

2) NOTES

Proposed Changes:

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route Nos. 27 & N27. However, some of the changes proposed as part of this Service Specification (see Option 2 below) are being discussed with the current Operator, with a view to implementation prior to commencement of the new Route Agreement.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

Option 1

- No change to current structure.

Option 2

- Route Nos. 27 & N27 are extended from Turnham Green, Sutton Lane to serve Chiswick Business Park. Buses will set down, stand and pick up in Chiswick Business Park. **Please see section 5 for a full list of streets traversed.**

Options 1 & 2

- The additional Monday to Friday AM peak journey ex Turnham Green, Sutton Lane is withdrawn.
- The designation Route No. N27 is used for contractual purposes only. This service will be marketed as Route No. 27. This includes all publicity, including destination blind displays.
- **Tenderers must identify the cost of the Nightly element of this service separately.**

Tenderers should note that the current diversion in the Paddington area will be in effect for the first year of the new Route Agreement. The Route Records attached reflect the specified options but do not include the diversion. The mileage sheets attached do not reflect the Paddington diversion.

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

OPTION 1

3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Turnham Green, Sutton Lane to Chalk Farm, Morrisons			Chalk Farm, Morrisons to Turnham Green, Church		
First departure no later than 0520.			First departure no later than 0525.		
0515 - 0605	Every 15 minutes		0520 - 0610	Every 15 minutes	
0606 - 0640	Every 10 minutes		0611 - 0700	Every 10 minutes	
0641 - 1905	Every 7-8 minutes (8 buses per hour)		0701 - 1910	Every 7-8 minutes (8 buses per hour)	
1906 - 1945	Every 10 minutes		1911 - 2010	Every 10 minutes	
1946 - 0020	Every 12 minutes		2011 - 0035	Every 12 minutes	
Last departure no earlier than 0015.			Last departure no earlier than 0030.		
Pinchpoints					
Baker Street Station, Marylebone Road	0720 - 0900	8 minutes	Kensington Church	0730 - 0900	8 minutes
	1500 - 1630	8 minutes		1500 - 1630	8 minutes

OPTION 2

3.2) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Chiswick Business Park to Chalk Farm, Morrisons			Chalk Farm, Morrisons to Chiswick Business Park		
First departure no later than 0515.			First departure no later than 0525.		
0510 - 0600	Every 15 minutes		0520 - 0610	Every 15 minutes	
0601 - 0635	Every 10 minutes		0611 - 0700	Every 10 minutes	
0636 - 1900	Every 7-8 minutes (8 buses per hour)		0701 - 1910	Every 7-8 minutes (8 buses per hour)	
1901 - 1940	Every 10 minutes		1911 - 2010	Every 10 minutes	
1941 - 0015	Every 12 minutes		2011 - 0035	Every 12 minutes	
Last departure no earlier than 0010.			Last departure no earlier than 0030.		
Pinchpoints					
Baker Street Station, Marylebone Road	0720 - 0900	8 minutes	Kensington Church	0730 - 0900	8 minutes
	1500 - 1630	8 minutes		1500 - 1630	8 minutes

OPTION 1

3.3) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Turnham Green, Sutton Lane to Chalk Farm, Morrisons			Chalk Farm, Morrisons to Turnham Green, Church		
First departure no later than 0520.			First departure no later than 0525.		
0515 - 0600	Every 20 minutes		0520 - 0645	Every 20 minutes	
0601 - 0700	Every 15 minutes		0646 - 0730	Every 15 minutes	
0701 - 0800	Every 12 minutes		0731 - 0830	Every 12 minutes	
0801 - 0850	Every 10 minutes		0831 - 0930	Every 10 minutes	
0851 - 1750	Every 7-8 minutes (8 buses per hour)		0931 - 1810	Every 7-8 minutes (8 buses per hour)	
1751 - 1900	Every 10 minutes		1811 - 1910	Every 10 minutes	
1901 - 0020	Every 12 minutes		1911 - 0035	Every 12 minutes	
Last departure no earlier than 0015.			Last departure no earlier than 0030.		
Pinchpoints					
Baker Street Station, Marylebone Road	0930 - 1000	10 minutes	Kensington Church	0945 - 1015	10 minutes
	1001 - 1100	8 minutes		1016 - 1115	8 minutes

OPTION 2

3.4) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Chiswick Business Park to Chalk Farm, Morrisons			Chalk Farm, Morrisons to Chiswick Business Park		
First departure no later than 0515.			First departure no later than 0525.		
0510 - 0555	Every 20 minutes		0520 - 0645	Every 20 minutes	
0556 - 0655	Every 15 minutes		0646 - 0730	Every 15 minutes	
0656 - 0755	Every 12 minutes		0731 - 0830	Every 12 minutes	
0756 - 0845	Every 10 minutes		0831 - 0930	Every 10 minutes	
0846 - 1745	Every 7-8 minutes (8 buses per hour)		0931 - 1810	Every 7-8 minutes (8 buses per hour)	
1746 - 1855	Every 10 minutes		1811 - 1910	Every 10 minutes	
1856 - 0015	Every 12 minutes		1911 - 0035	Every 12 minutes	
Last departure no earlier than 0010.			Last departure no earlier than 0030.		
Pinchpoints					
Baker Street Station, Marylebone Road	0930 - 1000	10 minutes	Kensington Church	0945 - 1015	10 minutes
	1001 - 1100	8 minutes		1016 - 1115	8 minutes

OPTION 1

3.5) SUNDAY AND PUBLIC HOLIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Turnham Green, Sutton Lane to Chalk Farm, Morrisons			Chalk Farm, Morrisons to Turnham Green, Church		
First departure no later than 0520.			First departure no later than 0525.		
0515 - 0700	Every 20 minutes		0520 - 0730	Every 20 minutes	
0701 - 0900	Every 15 minutes		0731 - 0900	Every 15 minutes	
0901 - 0020	Every 12 minutes		0901 - 0035	Every 12 minutes	
Last departure no earlier than 0015.			Last departure no earlier than 0030.		
Pinchpoints					
Baker Street Station, Marylebone Road	1000 - 1200	12 minutes	Kensington Church	1015 - 1215	12 minutes

OPTION 2

3.6) SUNDAY AND PUBLIC HOLIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Chiswick Business Park to Chalk Farm, Morrisons			Chalk Farm, Morrisons to Chiswick Business Park		
First departure no later than 0515.			First departure no later than 0525.		
0510 - 0655	Every 20 minutes		0520 - 0730	Every 20 minutes	
0656 - 0855	Every 15 minutes		0731 - 0900	Every 15 minutes	
0856 - 0015	Every 12 minutes		0901 - 0035	Every 12 minutes	
Last departure no earlier than 0010.			Last departure no earlier than 0030.		
Pinchpoints					
Baker Street Station, Marylebone Road	1000 - 1200	12 minutes	Kensington Church	1015 - 1215	12 minutes

OPTION 1

3.7) BOXING DAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Turnham Green, Sutton Lane to Chalk Farm, Morrisons		Chalk Farm, Morrisons to Turnham Green, Church			
First departure no later than 0800.		First departure no later than 0815.			
0755 - 0900	Every 15 minutes	0810 - 0900	Every 15 minutes		
0901 - 0020	Every 12 minutes	0901 - 0035	Every 12 minutes		
Last departure no earlier than 0015.		Last departure no earlier than 0030.			
Pinchpoints					
Baker Street Station, Marylebone Road	1000 - 1200	12 minutes	Kensington Church	1015 - 1215	12 minutes

OPTION 2

3.8) BOXING DAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Chiswick Business Park to Chalk Farm, Morrisons		Chalk Farm, Morrisons to Chiswick Business Park			
First departure no later than 0755.		First departure no later than 0815.			
0750 - 0855	Every 15 minutes	0810 - 0900	Every 15 minutes		
0856 - 0015	Every 12 minutes	0901 - 0035	Every 12 minutes		
Last departure no earlier than 0010.		Last departure no earlier than 0030.			
Pinchpoints					
Baker Street Station, Marylebone Road	1000 - 1200	12 minutes	Kensington Church	1015 - 1215	12 minutes

OPTION 1

3.9) NIGHTLY

Turnham Green, Sutton Lane to Chalk Farm, Morrisons	Chalk Farm, Morrisons to Turnham Green, Church
First departure no later than 0030.	First departure no later than 0055.
0025 - 0505 Every 30 minutes	0050 - 0505 Every 30 minutes
Last departure no earlier than 0500.	Last departure no earlier than 0500.

Tenderers must identify the cost of the Nightly element of this service separately.

OPTION 2

3.10) NIGHTLY

Chiswick Business Park to Chalk Farm, Morrisons	Chalk Farm, Morrisons to Chiswick Business Park
First departure no later than 0025.	First departure no later than 0055.
0020 - 0500 Every 30 minutes	0050 - 0505 Every 30 minutes
Last departure no earlier than 0455.	Last departure no earlier than 0500.

Tenderers must identify the cost of the Nightly element of this service separately.

4) QSI POINTS & MILEAGE

It is intended Route Nos. 27 & N27 will have 128 surveys per quarter at the following locations:

QSI POINTS	
Eastbound (towards Chalk Farm)	Westbound (towards Turnham Green / Chiswick Business Park)
Turnham Green	Camden Town
Hammersmith	Paddington
Notting Hill Gate	Notting Hill Gate
Paddington	Hammersmith
MILEAGE: See Attached iBus Sheets	

It is unlikely that the minimum number of QSI surveys for performance measurement will be conducted on Route No. N27 at present. However, this may change at a later date.

5) OPERATIONAL CONSIDERATIONS

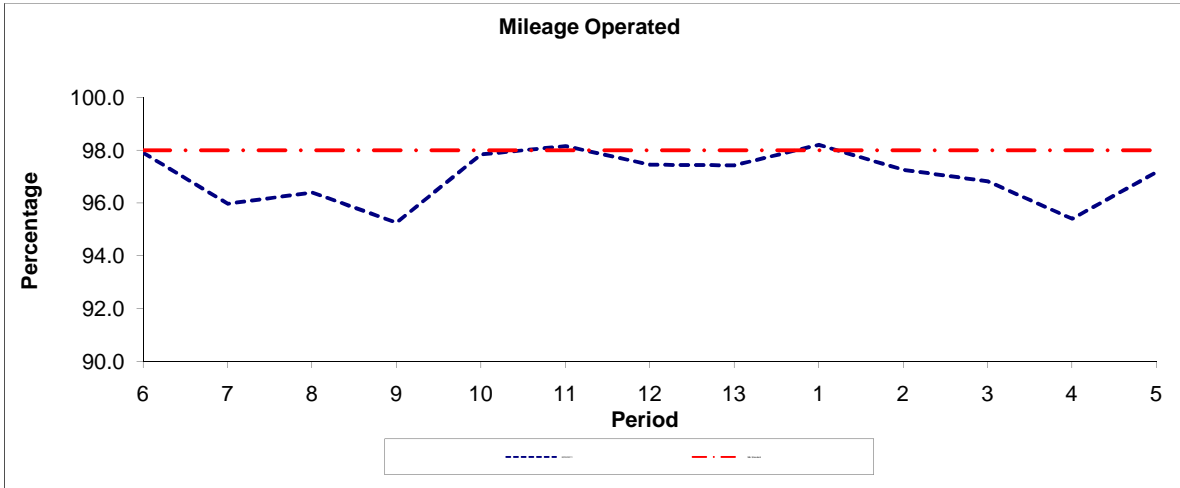
- 5.1) Route No. 27 should interwork with Route No. N27 to form a seamless 24 hour service.
- 5.2) When compiling schedules Tenderers are asked to consider passengers making connections to other services at the following locations:
Gunnersbury LUL (Option 2 only) and Hammersmith LUL.
- 5.3) Route Nos. 27 & N27 can suffer unpredictable traffic delays in the Hammersmith, Kensington, and Camden Town areas.
- 5.4) Route No. 27 can suffer from disruptions due to Camden Market, particularly on Sundays.
- 5.5) The Notting Hill Carnival is an annual event held in the Notting Hill area over the late Summer Bank Holiday period and affects several LBSL contracted bus services. The arrangements for serving the area are flexible and depend on what advance information is provided by bodies such as the Metropolitan Police. Prior to the event, London Buses Officials will discuss service provision with those Operators who are involved.

6) CURRENT PERFORMANCE, ROUTE RECORD & IBUS MILEAGE

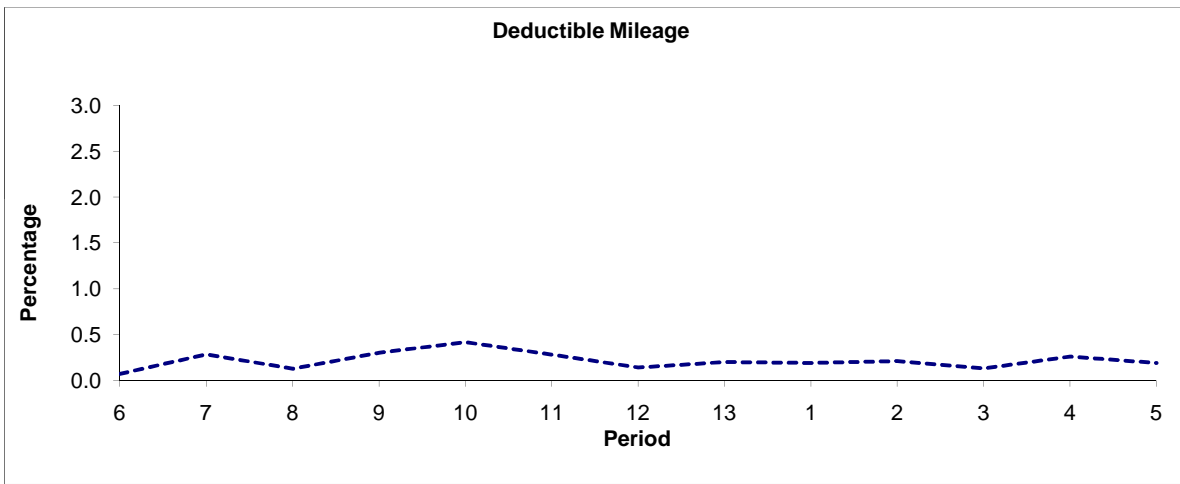
- 6.1) CURRENT PERFORMANCE
As per current print out.
- 6.2) ROUTE RECORD
As per Busnet Printout.
- 6.3) IBUS MILEAGE
As per current print out.

PART B - PERFORMANCE STATISTICS

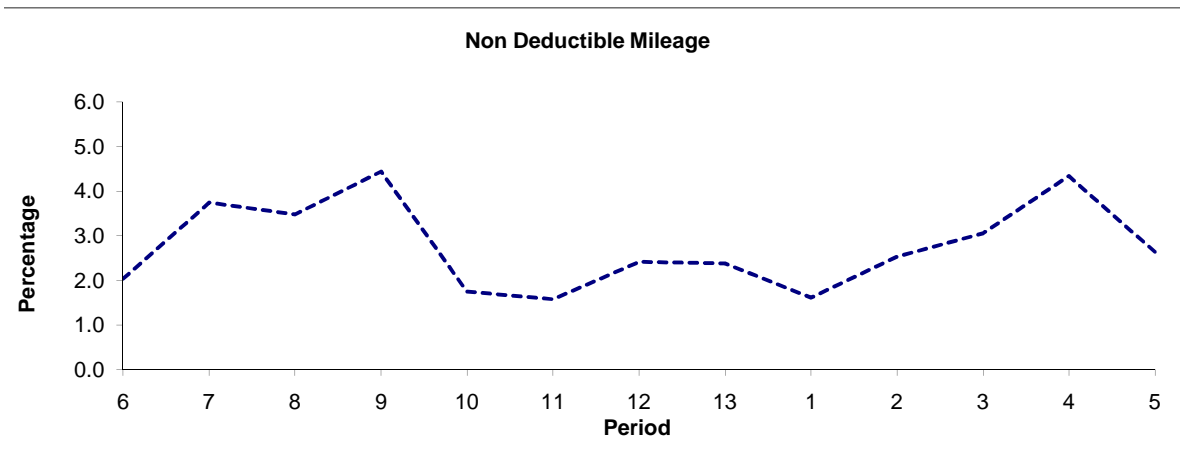
Route 27



Period	6	7	8	9	10	11	12	13	1	2	3	4	5
2010/2011	97.90	95.97	96.40	95.26	97.84	98.15	97.45	97.42	98.20	97.26	96.82	95.40	97.17
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	6	7	8	9	10	11	12	13	1	2	3	4	5
2010/2011	0.07	0.29	0.13	0.30	0.42	0.28	0.14	0.20	0.19	0.21	0.13	0.26	0.19

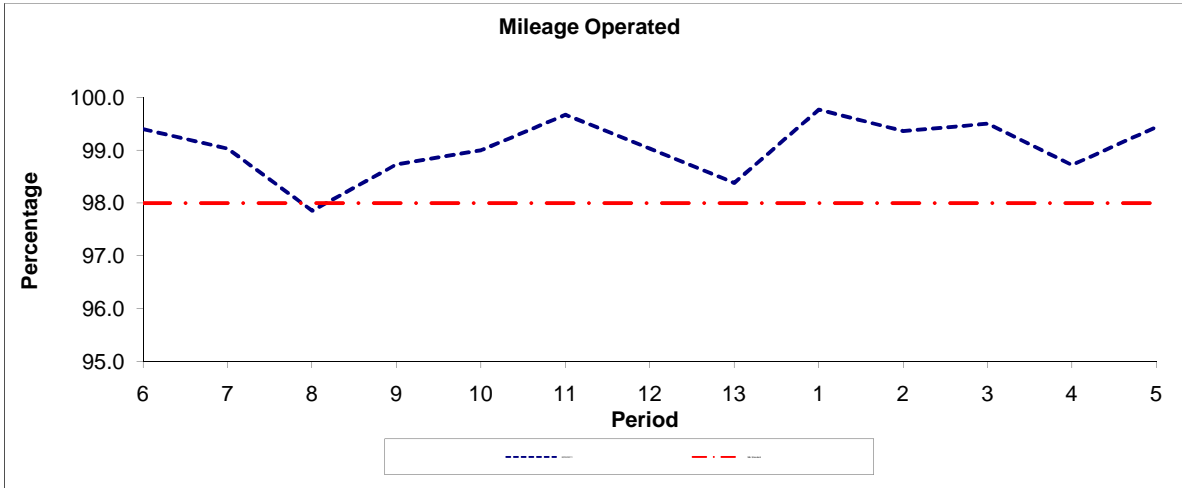


Period	6	7	8	9	10	11	12	13	1	2	3	4	5
2010/2011	2.03	3.74	3.48	4.44	1.75	1.57	2.41	2.38	1.61	2.53	3.05	4.34	2.64

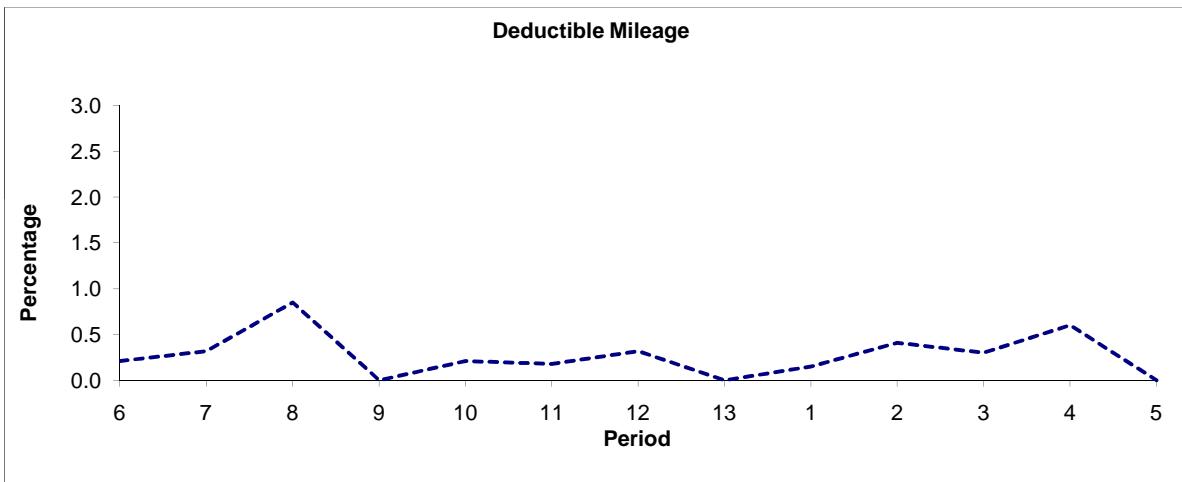
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

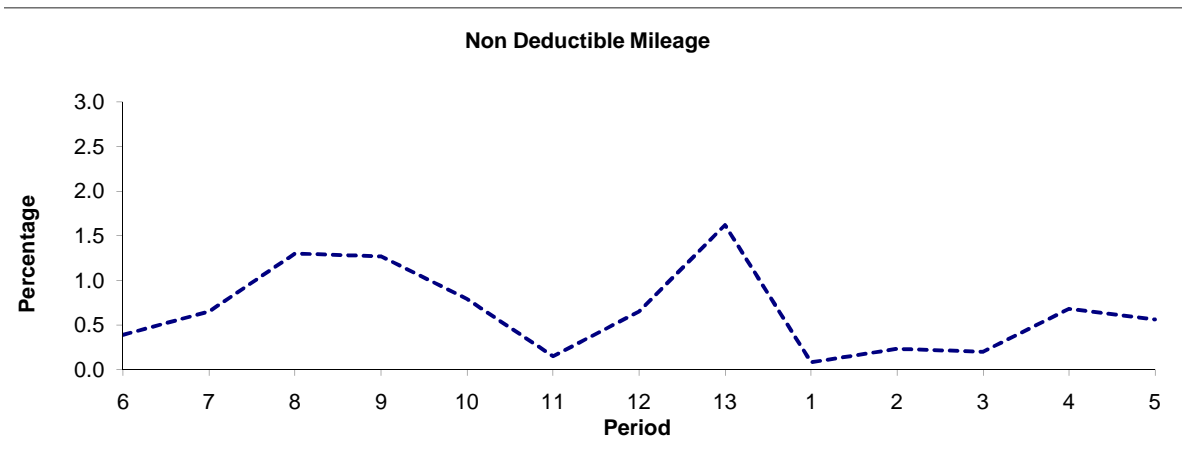
Route N27



Period	6	7	8	9	10	11	12	13	1	2	3	4	5
2010/2011	99.40	99.03	97.85	98.73	99.00	99.67	99.03	98.38	99.77	99.36	99.50	98.72	99.44
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	6	7	8	9	10	11	12	13	1	2	3	4	5
2010/2011	0.21	0.32	0.85	0.00	0.21	0.18	0.32	0.00	0.15	0.41	0.30	0.60	0.00



Period	6	7	8	9	10	11	12	13	1	2	3	4	5
2010/2011	0.39	0.65	1.30	1.27	0.79	0.15	0.65	1.62	0.08	0.23	0.20	0.68	0.56

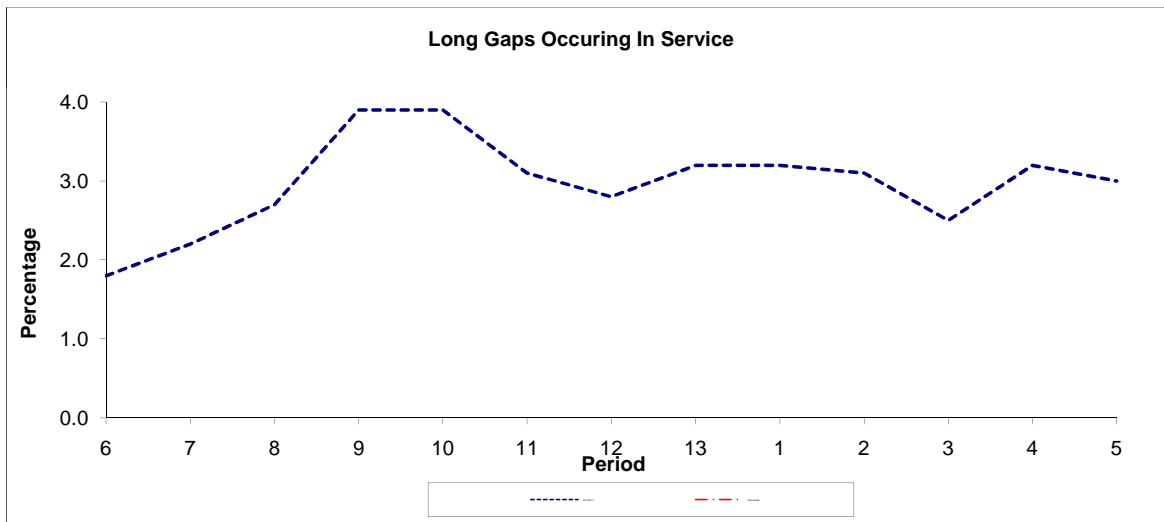
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 27



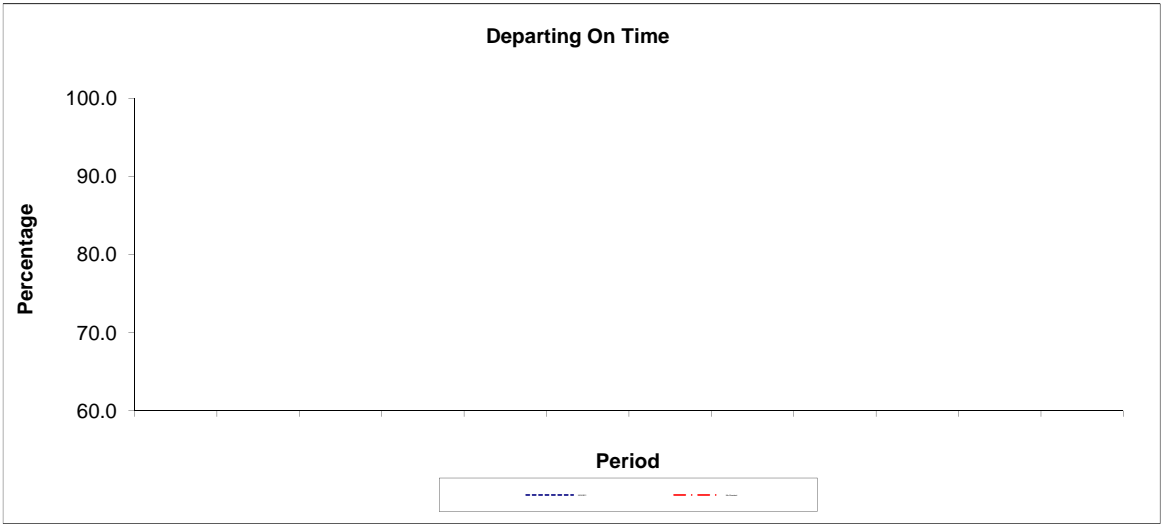
Period	6	7	8	9	10	11	12	13	1	2	3	4	5
2010/2011	1.11	1.18	1.32	1.57	1.56	1.36	1.19	1.28	1.30	1.40	1.24	1.36	1.27
Min Standard	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70



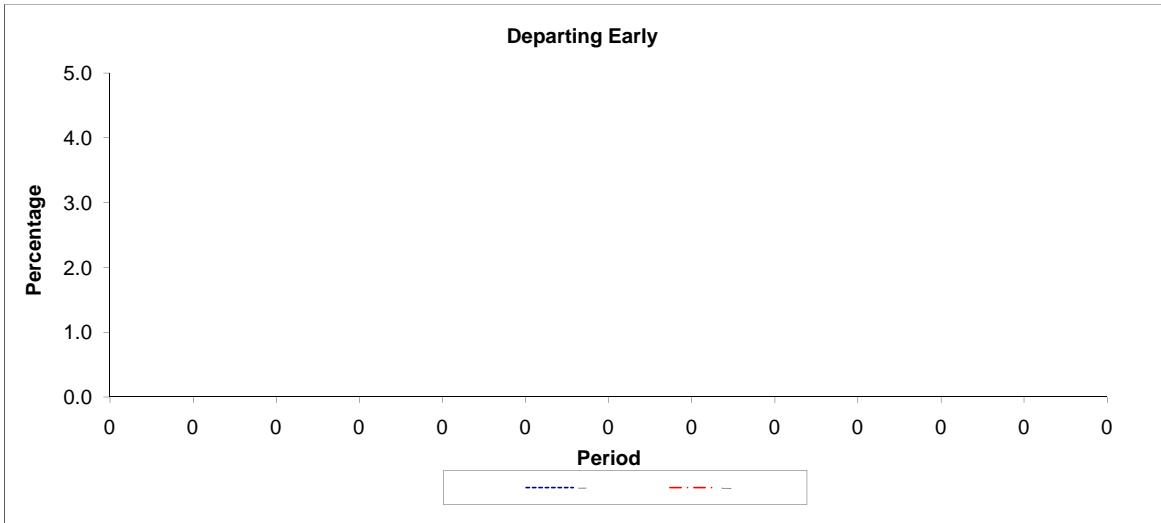
Period	6	7	8	9	10	11	12	13	1	2	3	4	5
2010/2011	1.80	2.20	2.70	3.90	3.90	3.10	2.80	3.20	3.20	3.10	2.50	3.20	3.00
Benchmark	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60

Note : Reliability is based on 12 weeks rolling data

PART B - PERFORMANCE STATISTICS
Route N27



Period													
2010/2011													
Min Standard													



Period	0	0	0	0	0	0	0	0	0	0	0	0	0
2010/2011													
Benchmark													

Note : Reliability is based on 12 weeks rolling data

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 27: Turnham Green, Church - Chalk Farm, Morrisons (24 hour service)

Date of Structural Change: 11 November 2012.

Date of Service Change: 11 November 2012.

Reason for Issue: New Tender - option 1 - no changes to route structure.

STREETS TRAVERSED

Towards Chalk Farm, Morrisons: Sutton Lane North, Chiswick High Road, King Street, Studland Street, Glenthorne Road, Beadon Road, Hammersmith Broadway, Hammersmith Bus Station Northern Entrance Ramp, Hammersmith Bus Station High Level, Hammersmith Bus Station Northern Exit Ramp, Hammersmith Broadway, Hammersmith Road, Kensington High Street, Kensington Church Street, Notting Hill Gate, Pembridge Road, Pembridge Villas, Westbourne Grove, Bishop's Bridge Road, Eastbourne Terrace, Praed Street, Chapel Street, Old Marylebone Road, Marylebone Road, Euston Road, Hampstead Road, Camden High Street, Chalk Farm Road, Morrisons Access Road.

Towards Turnham Green, Church: Morrisons Access Road, Chalk Farm Road, Castlehaven Road, Hawley Road, Camden Street, Camden Road, Bayham Street, Crowndale Road, Hampstead Road, Harrington Square, Hampstead Road, Euston Road, Marylebone Road, Old Marylebone Road, Sussex Gardens, Norfolk Place, Praed Street, Eastbourne Terrace, Bishop's Bridge Road, Westbourne Grove, Pembridge Villas, Pembridge Road, Notting Hill Gate, Palace Gardens Terrace, Kensington Mall, Kensington Church Street, Kensington High Street, Hammersmith Road, Butterwick, Talgarth Road, Hammersmith Bus Station High Level, Talgarth Road, Queen Caroline Street, King Street, Chiswick High Road, Heathfield Terrace.

STANDING AND TURNING POINTS

TURNHAM GREEN, HEATHFIELD TERRACE

Public stand for two buses on east side of Heathfield Terrace, commencing at lamp standard number 4 extending 27 metres north.

Buses proceed from Heathfield Terrace direct to stand, departing via Heathfield Terrace to Sutton Lane North. Set down in Heathfield Terrace, at Stop Z1 and pick up in Sutton Lane North, at Stop XX.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 27 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Turnham Green.
OTHER INFORMATION:	Toilet facilities to be advised.

STAMFORD BROOK BUS GARAGE (from CHALK FARM, MORRISONS)

Private stand for two buses on forecourt of Stamford Brook Bus Garage.

Buses proceed from Chiswick High Road via Stamford Brook Garage Forecourt to stand, departing via Stamford Brook Garage Forecourt to Chiswick High Road. Set down in Chiswick High Road, at Stop PP and pick up in Chiswick High Road, H.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Stamford Brook, Bus Garage.

HAMMERSMITH BUS STATION, UPPER LEVEL

From Chalk Farm, Morrisons.

Buses proceed from Hammersmith Bus Station High Level departing to Hammersmith Bus Station High Level. Set down in Hammersmith Bus Station High Level, at Stop E and pick up in Hammersmith Bus Station High Level, at Stop F.

From Turnham Green, Church.

Buses proceed from Hammersmith Bus Station High Level departing to Hammersmith Bus Station High Level. Set down in Hammersmith Bus Station High Level, at Stop Z1 and pick up in Hammersmith Bus Station High Level, at Stop B.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
DISPLAY:	Hammersmith.

OLYMPIA, HOLLAND ROAD (from CHALK FARM, MORRISONS)

Buses proceed from Kensington High Street via Holland Road, Addison Crescent and Addison Road departing to Kensington High Street. Set down in Kensington High Street, at Stop Z and pick up in Kensington High Street, at Stop W.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Kensington, Holland Road.

OLYMPIA, HOLLAND ROAD (from Turnham Green, Church)

Buses proceed from Hammersmith Road via Kensington High Street, Holland Road, Addison Crescent and Addison Road departing to Kensington High Street. Set down in Hammersmith Road, at Stop K and pick up in Kensington High Street, at Stop C.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Kensington, Holland Road.

NOTTING HILL GATE

From Chalk Farm, Morrisons.

Buses proceed from Palace Gardens Terrace via Kensington Mall departing to Kensington Church Street. Set down in Palace Gardens Terrace, at Stop K and pick up in Kensington Church Street, at Stop G.

From Turnham Green, Church.

Buses proceed from Kensington Church Street via Notting Hill Gate departing to Palace Gardens Terrace. Set down in Kensington Church Street, at Stop G and pick up in Palace Gardens Terrace, at Stop K.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Notting Hill Gate.

PADDINGTON STATION

From Chalk Farm, Morrisons.

Buses proceed from Praed Street via Eastbourne Terrace, Chilworth Street, Westbourne Terrace and Craven Road departing to Praed Street. Set down in Praed Street, at Stop F and pick up in Praed Street, at Stop H.

From Turnham Green, Church.

Buses proceed from Eastbourne Terrace via Chilworth Street, Westbourne Terrace, Sussex Gardens and Norfolk Place departing to Praed Street. Set down in Eastbourne Terrace, at Stop E and pick up in Praed Street, at Stop F.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Paddington.

EDGWARE ROAD STATION (from Turnham Green, Church)

Buses proceed from Chapel Street departing to Old Marylebone Road. Set down in Chapel Street, at Stop ET and pick up in Old Marylebone Road, at Stop EQ.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Edgware Road Station.

BAKER STREET STATION, ALLSOP PLACE (from Turnham Green, Church)

Public stand for four buses on west side of Allsop Place, commencing 12 metres east of lamp standard no. 3 and extending 56 metres east.

Buses proceed from Marylebone Road via Allsop Place to stand, departing via Allsop Place and Baker Street to Marylebone Road. Set down in Marylebone Road, at Stop Dat Stop C and pick up in Marylebone Road, at Stop Z.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Unscheduled curtailments only.**
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Baker Street Station.

WARREN STREET STATION, GRAFTON WAY (from Turnham Green, Church)

Public stand for one bus on south side of Grafton Way, commencing 1 metre east from lamp standard 3 and extending 18 metres south east.

Buses proceed from Euston Road via Gower Street and Grafton Way to stand, departing via Grafton Way and Tottenham Court Road to Euston Road. Set down in Euston Road, at Stop H and pick up in Euston Road, at Stop V.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Warren Street.

MORNINGTON CRESCENT STATION (from Turnham Green, Church)

Public stand for two buses on east side (offside) of Hampstead Road, commencing 49 metres south of Harrington Square (north arm) and extending 26 metres south.

Buses proceed from Hampstead Road direct to stand, departing via Hampstead Road and Harrington Square to Hampstead Road. Set down in Hampstead Road, At Stop B and pick up in Hampstead Road, at Stop W.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Mornington Crescent.

CAMDEN TOWN (from Turnham Green, Church)

Buses proceed from Camden High Street via Kentish Town Road, Camden Gardens, Camden Street and Camden Road departing to Bayham Street. Set down in Camden High Street, at Stop X and pick up in Bayham Street, at Stop T.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Camden Town.

CHALK FARM, MORRISONS

Private stand for two buses access road at Morrisons store adjacent to Chalk Farm Road, commencing 25 metres north of north wall of Morrisons store and extending 24 metres east.

Buses proceed from Morrisons Access Road direct to stand, departing to Morrisons Access Road. Set down in Morrisons Access Road, at Stop CM and pick up in Morrisons Access Road, at Stop CM.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 27 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Chalk Farm.
OTHER INFORMATION:	Toilets available Mondays - Fridays 0730-2200; Saturdays 0700-2200; Sundays 1000-1600.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 27: Chiswick Business Park - Chalk Farm, Morrisons (24 hour service)

Date of Structural Change: 10 November 2012.

Date of Service Change: 10 November 2012.

Reason for Issue: New Tender - option 2 - route extended to Chiswick Business Park.

STREETS TRAVERSED

Towards Chalk Farm, Morrisons: Chiswick Business Park, Chiswick Park Roundabout, Chiswick Park, Chiswick High Road, King Street, Studland Street, Glenthorne Road, Beadon Road, Hammersmith Broadway, Hammersmith Bus Station Northern Entrance Ramp, Hammersmith Bus Station High Level, Hammersmith Bus Station Northern Exit Ramp, Hammersmith Broadway, Hammersmith Road, Kensington High Street, Kensington Church Street, Notting Hill Gate, Pembridge Road, Pembridge Villas, Westbourne Grove, Bishop's Bridge Road, Eastbourne Terrace, Praed Street, Chapel Street, Old Marylebone Road, Marylebone Road, Euston Road, Hampstead Road, Camden High Street, Chalk Farm Road, Morrisons Access Road.

Towards Chiswick Business Park: Morrisons Access Road, Chalk Farm Road, Castlehaven Road, Hawley Road, Camden Street, Camden Road, Bayham Street, Crowndale Road, Hampstead Road, Harrington Square, Hampstead Road, Euston Road, Marylebone Road, Old Marylebone Road, Sussex Gardens, Norfolk Place, Praed Street, Eastbourne Terrace, Bishop's Bridge Road, Westbourne Grove, Pembridge Villas, Pembridge Road, Notting Hill Gate, Palace Gardens Terrace, Kensington Mall, Kensington Church Street, Kensington High Street, Hammersmith Road, Butterwick, Talgarth Road, Hammersmith Bus Station High Level, Talgarth Road, Queen Caroline Street, King Street, Chiswick High Road, Chiswick Park, Chiswick Park Roundabout, Chiswick Business Park.

STANDING AND TURNING POINTS

CHISWICK BUSINESS PARK, EAST SIDE

Private stand for two buses on the east side of the road within Chiswick Business Park and extending 24 metres north.

Buses proceed from Chiswick Business Park direct to stand, departing to Chiswick Business Park. Set down {Not Specified}, At Alighting Point and pick up on stand, On Stand.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 27 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Chiswick, Business Park.

TURNHAM GREEN, HEATHFIELD TERRACE (from CHALK FARM, MORRISONS)

Public stand for two buses on east side of Heathfield Terrace, commencing at lamp standard number 4 extending 27 metres north.

Buses proceed from Chiswick High Road via Heathfield Terrace to stand, departing via Heathfield Terrace and Sutton Lane North to Chiswick High Road. Set down in Chiswick High Road, at Stop SS and pick up in Chiswick High Road, at Stop DD.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Turnham Green.

STAMFORD BROOK BUS GARAGE (from CHALK FARM, MORRISONS)

Private stand for two buses on forecourt of Stamford Brook Bus Garage.

Buses proceed from Chiswick High Road via Stamford Brook Bus Garage Access Road to stand, departing via Stamford Brook Bus Garage Access Road, Stamford Brook Bus Garage Forecourt and Stamford Brook Bus Garage Access Road to Chiswick High Road. Set down in Chiswick High Road, at Stop PP and pick up in Chiswick High Road, at Stop H.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Stamford Brook, Bus Garage.

HAMMERSMITH BUS STATION, UPPER LEVEL

From Chalk Farm, Morrisons.

Buses proceed from Hammersmith Bus Station High Level departing to Hammersmith Bus Station High Level. Set down in Hammersmith Bus Station High Level, at Stop E and pick up in Hammersmith Bus Station High Level, at Stop F.

From Chiswick Business Park.

Buses proceed from Hammersmith Bus Station High Level departing to Hammersmith Bus Station High Level. Set down in Hammersmith Bus Station High Level, at Stop Z1 and pick up in Hammersmith Bus Station High Level, at Stop B.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Hammersmith.

OLYMPIA, HOLLAND ROAD (from CHALK FARM, MORRISONS)

Buses proceed from Kensington High Street via Holland Road, Addison Crescent and Addison Road departing to Kensington High Street. Set down in Kensington High Street, at Stop Z and pick up in Kensington High Street, at Stop W.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Kensington, Holland Road.

OLYMPIA, HOLLAND ROAD (from Chiswick Business Park)

Buses proceed from Hammersmith Road via Kensington High Street, Holland Road, Addison Crescent and Addison Road departing to Kensington High Street. Set down in Hammersmith Road, at Stop K and pick up in Kensington High Street, at Stop C.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Kensington, Holland Road.

NOTTING HILL GATE

From Chalk Farm, Morrisons.

Buses proceed from Palace Gardens Terrace via Kensington Mall departing to Kensington Church Street. Set down in Palace Gardens Terrace, at Stop K and pick up in Kensington Church Street, at Stop G.

From Chiswick Business Park.

Buses proceed from Kensington Church Street via Notting Hill Gate departing to Palace Gardens Terrace. Set down in Kensington Church Street, at Stop G and pick up in Palace Gardens Terrace, at Stop K.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Notting Hill Gate.

PADDINGTON STATION

From Chalk Farm, Morrisons.

Buses proceed from Praed Street via Eastbourne Terrace, Chilworth Street, Westbourne Terrace and Craven Road departing to Praed Street. Set down in Praed Street, at Stop F and pick up in Praed Street, at Stop H.

From Chiswick Business Park.

Buses proceed from Eastbourne Terrace via Chilworth Street, Westbourne Terrace, Sussex Gardens and Norfolk Place departing to Praed Street. Set down in Eastbourne Terrace, at Stop E and pick up in Praed Street, at Stop F.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Paddington.

EDGWARE ROAD STATION (from Chiswick Business Park)

Buses proceed from Chapel Street departing to Old Marylebone Road. Set down in Chapel Street, at Stop ET and pick up in Old Marylebone Road, at Stop EQ.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Edgware Road Station.

BAKER STREET STATION, ALLSOP PLACE (from Chiswick Business Park)

Public stand for four buses on west side of Allsop Place, commencing 12 metres east of lamp standard no. 3 and extending 56 metres east.

Buses proceed from Marylebone Road via Allsop Place to stand, departing via Allsop Place and Baker Street to Marylebone Road. Set down in Marylebone Road, at Stop Dat Stop C and pick up in Marylebone Road, at Stop Z.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Baker Street Station.

WARREN STREET STATION, GRAFTON WAY (from Chiswick Business Park)

Public stand for one bus on south side of Grafton Way, commencing 1 metre east from lamp standard 3 and extending 18 metres south east.

Buses proceed from Euston Road via Gower Street and Grafton Way to stand, departing via Grafton Way and Tottenham Court Road to Euston Road. Set down in Euston Road, at Stop H and pick up in Euston Road, at Stop V.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Warren Street.

MORNINGTON CRESCENT STATION (from Chiswick Business Park)

Public stand for two buses on east side (offside) of Hampstead Road, commencing 49 metres south of Harrington Square (north arm) and extending 26 metres south.

Buses proceed from Hampstead Road direct to stand, departing via Hampstead Road and Harrington Square to Hampstead Road. Set down in Hampstead Road, At Stop B and pick up in Hampstead Road, at Stop W.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Mornington Crescent.

CAMDEN TOWN (from Chiswick Business Park)

Buses proceed from Camden High Street via Kentish Town Road, Camden Gardens, Camden Street and Camden Road departing to Bayham Street. Set down in Camden High Street, at Stop X and pick up in Bayham Street, at Stop T.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Camden Town.

CHALK FARM, MORRISONS

Private stand for two buses access road at Morrisons store adjacent to Chalk Farm Road, commencing 25 metres north of north wall of Morrisons store and extending 24 metres east.

Buses proceed from Morrisons Access Road direct to stand, departing to Morrisons Access Road. Set down in Morrisons Access Road, at Stop CM and pick up in Morrisons Access Road, at Stop CM.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 buses on Route 27 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Chalk Farm.
OTHER INFORMATION: Toilets available Mondays - Fridays 0730-2200; Saturdays 0700-2200; Sundays 1000-1600.

Transport for London - Live Mileage List

Route 27
 Service change 28725
 Date 20 August 2011
 Version Detail

Reason for Issue

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
TURNSL	15377	Turnham Green / Sutton Lane North		
TURNCH	134	Turnham Green Church	171	0.11
	33871	Clifton Gardens	235	0.15
	27402	Chiswick Police Station	263	0.16
	29149	Chiswick Lane	326	0.20
V GR	1037	Stamford Brook Bus Garage	266	0.17
	29874	Goldhawk Road / Young's Corner	178	0.11
	6148	Ravenscourt Park	478	0.30
	6146	Ravenscourt Park Station	172	0.11
	6144	Dalling Road	133	0.08
	BP3195	Lamington Street	428	0.27
	20412	Iffley Road	136	0.08
	29966	Hammersmith Str/H'smith & City Line	352	0.22
HAMMBU	R0880	Hammersmith Bus Station	403	0.25
	687	Latymer Court	464	0.29
	3614	Brook Green	202	0.13
	76	North End Road	271	0.17
	1490	Kensington Olympia Station	221	0.14
KENSAR	BP1589	Holland Road	330	0.21
	35202	Warwick Gardens	169	0.11
	20591	Kensington High Street / Earls Court Rd	205	0.13
KENSCH	27496	Phillimore Gardens	325	0.20
	81	High Street Kensington Station	216	0.13
	83	Holland Street / High St Kensington	377	0.23
NTHGKC	11145	Sheffield Terrace	415	0.26
	25053	Notting Hill Gate Station	306	0.19
	1270	Notting Hill Gate Stn / Pembridge Rd	231	0.14
	11522	Chepstow Crescent	399	0.25
WBGRCR	20883	Chepstow Villas	191	0.12
	1261	Chepstow Road / Westbourne Grove	123	0.08
	11671	Queensway	292	0.18
	1741	Porchester Terrace North	250	0.16
PADDPR	35232	Westbourne Terrace	404	0.25
	14020	Paddington Station	705	0.44
EGWRSN	11663	St Mary's Hospital	171	0.11
	352	Edgware Road Station	404	0.25
	1584	Marylebone Station	479	0.30
	721	Baker Street	246	0.15
BKSTMR	723	Baker Street Station	180	0.11
	1583	Harley Street	492	0.31
	8279	Regents Park Station	173	0.11
	8329	Great Portland Street Station	323	0.20
WARRST	25069	Drummond Street	406	0.25
	1276	Robert Street	146	0.09
	1278	Silverdale	383	0.24
MNCRSN	14639	Mornington Crescent Station	367	0.23
	1280	Camden High Street	305	0.19
CDTNSN	325	Camden Town Station	245	0.15
	33533	Hartland Road / Camden Market	597	0.37
CHFMMR	BP1690	Chalk Farm Morrisons	300	0.19
TOTAL ROUTE MILEAGE - OUT DIRECTION			14854	9.23

Mileage Updated

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
CHFMMR	BP1690	Chalk Farm Morrisons		
	11994	Chalk Farm Morrisons	479	0.30
	33259	Hawley Road	443	0.28
	33096	Camden Gardens	214	0.13
CDTNBM	33288	Camden Town Station	466	0.29
	33260	Pratt Street	194	0.12
MNCRSN	33290	Mornington Crescent Station	460	0.29
	1277	Silverdale	452	0.28
	1275	Robert Street	217	0.13
	BP2016	Warren Street Station / Euston Road	335	0.21
WARRST	544	Warren Street Station	187	0.12
	36792	Great Portland Street Station	333	0.21
	2870	Regents Park Station	188	0.12
	1582	Harley Street	219	0.14
BKSTMR	724	Baker Street Station	479	0.30
	28972	Gloucester Place	151	0.09
	1585	Marylebone Station	225	0.14
EGWRSN	353	Edgware Road	519	0.32
	33283	Sussex Gardens	274	0.17
	33284	St Mary's Hospital	294	0.18
PADDPR	11666	Paddington Station	319	0.20
	29396	Paddington Stn / Eastbourne Terrace	332	0.21
	11670	Westbourne Terrace	189	0.12
	34145	Gloucester Terrace	240	0.15
	1742	Queensway	278	0.17
WBGRCR	1259	Chepstow Villas	553	0.34
	11523	Chepstow Crescent	242	0.15
	1271	Notting Hill Gate Station	407	0.25
NTHGPG	1266	Palace Garden Terr / Notting Hill Gate	291	0.18
	11146	Sheffield Terrace	294	0.18
KENSCH	84	York Hse Pl / High St Kensington Stn	439	0.27
	14640	High Street Kensington Station	316	0.20
	27497	Phillimore Gardens	359	0.22
	126	Kensington High Street / Earls Court Rd	213	0.13
KENSAR	11195	Warwick Gardens	306	0.19
	27791	Kensington Olympia Station	261	0.16
	14641	North End Road	345	0.21
	3015	Brook Green	404	0.25
	4682	Latymer Court	172	0.11
HAMMBU	BP503	Hammersmith Broadway	238	0.15
	R0876	Hammersmith Bus Station	588	0.37
	51781	Kings Mall Shopping Centre	497	0.31
	24779	Hammersmith Town Hall	392	0.24
	BP1501	Ravenscourt Park Station	210	0.13
	6149	Ravenscourt Park	329	0.20
V GR	174	Goldhawk Road	256	0.16
	1038	Stamford Brook Bus Garage	381	0.24
	6153	Chiswick Lane	277	0.17
TURNCH	1039	Chiswick Police Station	442	0.27
	35055	Turnham Green Church	265	0.16
TOTAL ROUTE MILEAGE - BACK DIRECTION			15964	9.92