

7. Service Specification

Route: 611

QX44803

This Service Specification forms section 7 of the ITT and should be read in conjunction with the ITT document, Version 1 dated 29 September 2011.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted and this will only be considered for evaluation if all parts of the Tender documents, as set out in section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement; adhere to the requirements of the Service Specification; and reflect the price of operating the Services with new vehicles.

Terminus Points	Stonebridge Park Station and East Finchley Cemetery.
Contract Basis	Non-Incentivised
Commencement Date	2 nd August 2014
Vehicle Type	87 capacity, dual door, double deck buses
Current Maximum Approved Dimensions	10.8 metres long and 2.55 metres wide
New Vehicles Mandatory	No
Hybrid Price Required	No
Sponsored Route	No
Advertising Rights	Operator
Departing on Time	No less than 100.00%
Departing Early	No more than 0.00%
Deductible Lost Mileage	No more than 0.00%
Non Deductible Lost Mileage	No more than 0.00%

The Date of Tender for this ITT is:

No later than 12 Noon on Monday 19th August 2013

Tenderers should refer to section 3 of Part A for the Service Specification Explanatory Notes and Appendix B of section 5 for the Example Service Specification of the ITT document.

SERVICE SPECIFICATION

- 1) SERVICE SPEC - ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS
- 4) OPERATIONAL CONSIDERATIONS
- 5) ROUTE RECORD, CURRENT PERFORMANCE, IBUS MILEAGE & QSI POINTS

2) NOTES

Proposed Changes:

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route No. 611.

Tenderers should note that there are no changes proposed as part of this Service Specification for Route No. 611.

3) SCHEDULE REQUIREMENTS

3.1) MONDAY TO FRIDAY SCHOOLDAYS SCHEDULE REQUIREMENTS

Stonebridge Park Station to East Finchley, Cemetery		East Finchley, Cemetery to Stonebridge Park Station	
0755	One journey	1545	One journey

The timetable for Route No. 611 is specifically designed to meet the start and finish time of schools in the East Finchley area.

4) OPERATIONAL CONSIDERATIONS

- 4.1) Route No. 611 can suffer from unpredictable traffic delays in the North Circular Road area.

5) ROUTE RECORD, CURRENT PERFORMANCE, IBUS MILEAGE & QSI POINTS

- 5.1) ROUTE RECORD
As per Busnet Printout.
- 5.2) CURRENT PERFORMANCE
As per current print out.
- 5.3) IBUS MILEAGE & QSI POINTS
As per current print out.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 611: Stonebridge Park Station - East Finchley Cemetery

Date of Structural Change: 2 August 2014.

Date of Service Change: 2 August 2014.

Reason for Issue: New tender.

STREETS TRAVERSED

Towards East Finchley Cemetery: North Circular Road Slip Road, North Circular Road, Hazelwood Court, Neasden Lane North, North Circular Road, Staples Corner, North Circular Road Slip Road, M1 Junction 1 Roundabout, North Circular Road Slip Road, Etheridge Road, Prince Charles Drive, Brent Cross Bus Station, Prince Charles Drive, Cooper Road Roundabout, Cooper Road, North Circular Road, Charter Way, Chessington Avenue, Regent's Park Road, East End Road.

Towards Stonebridge Park Station: East End Road, Regent's Park Road, Finchley Road, North Circular Road, Brent Cross Interchange, North Circular Road, Cooper Road, Cooper Road Roundabout, Prince Charles Drive, Brent Cross Bus Station, Prince Charles Drive, Tempelhof Avenue, Tilling Road, M1 Junction 1 Roundabout, North Circular Road Slip Road, Staples Corner, North Circular Road, Harrow Road, Point Place, Argenta Way.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

EAST FINCHLEY CEMETERY

Buses proceed out of service from East End Road. Buses depart from out of service to East End Road. Set down in East End Road, at stop J (33333 - East Finchley Cemetery, Last Stop on LOR: 33333 - East Finchley Cemetery) and pick up in East End Road, at stop H (33334 - East Finchley Cemetery, First Stop on LOR: 33334 - East Finchley Cemetery).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: None.
BLIND DISPLAY: East Finchley Schools.

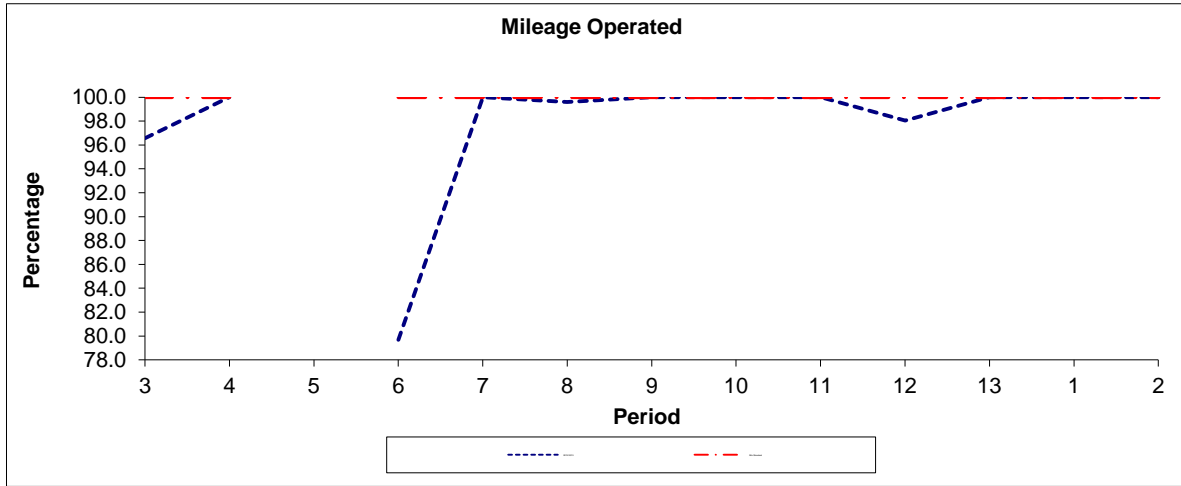
STONEBRIDGE PARK STATION

Buses proceed out of service from Argenta Way. Buses depart from out of service to North Circular Road Slip Road. Set down in Argenta Way, at Stop A (BP1019 - Stonebridge Park Station <> #, Last Stop on LOR: BP1019 - Stonebridge Park Station <> #) and pick up in North Circular Road Slip Road, at Stop B (14838 - Stonebridge Park Station <> #, First Stop on LOR: 14838 - Stonebridge Park Station <> #).

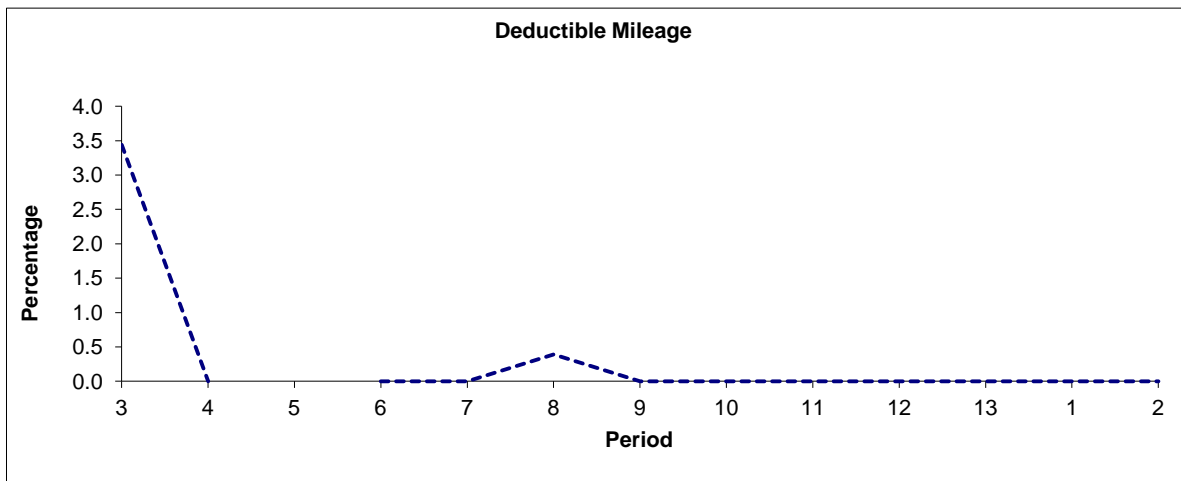
AVAILABILITY: At any time.
OPERATING RESTRICTIONS: None.
BLIND DISPLAY: Stonebridge Park.

PART B - PERFORMANCE STATISTICS

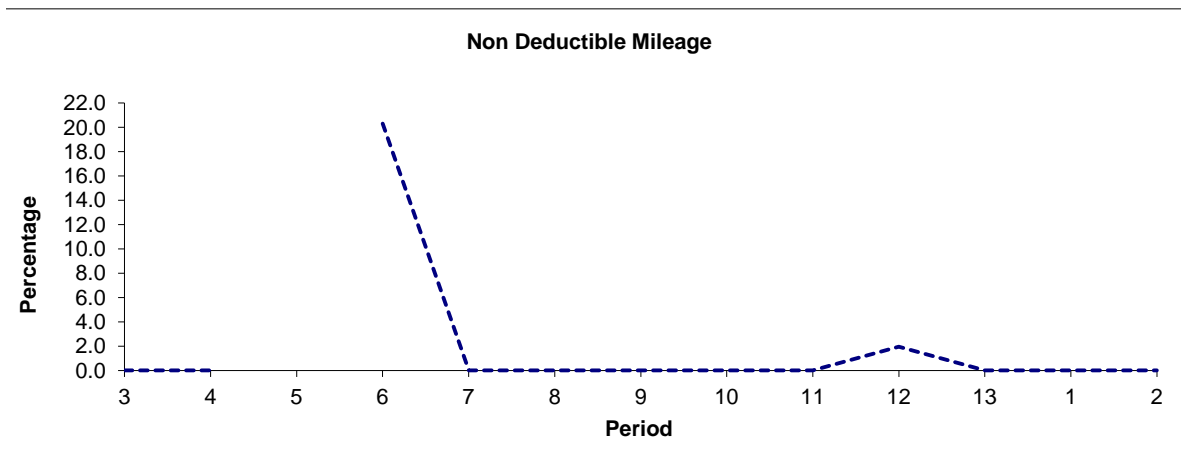
Route 611



Period	3	4	5	6	7	8	9	10	11	12	13	1	2
2012/2013	96.56	100.00		79.69	100.00	99.61	100.00	100.00	100.00	98.04	100.00	100.00	100.00
Min Standard	100.00	100.00		100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00



Period	3	4	5	6	7	8	9	10	11	12	13	1	2
2012/2013	3.44	0.00		0.00	0.00	0.39	0.00	0.00	0.00	0.00	0.00	0.00	0.00



Period	3	4	5	6	7	8	9	10	11	12	13	1	2
2012/2013	0.00	0.00		20.31	0.00	0.00	0.00	0.00	0.00	1.96	0.00	0.00	0.00

Note : Mileage is based on 4 weeks data
Performance affected by industrial action in p3 2012/13.

Transport for London - QSI Points and Mileage List

v2.0 - Mileage directly imported from Caesar

Route 611

TRANCHE 448

Service change 27181

Date 28/03/2011

Reason for Issue

Revised structure

QSI Points are highlighted.

OUT DIRECTION					BACK DIRECTION				
Timing	Stop				Timing	Stop			
Point Code	Number	Stop Name	Metres	Miles	Point Code	Number	Stop Name	Metres	Miles
SBPKSN	14838	Stonebridge Park Station			EFLYCM	33334	East Finchley Cemetery		
	14968	Harrow Road	270	0.17	EERDNC	16505	Basing Way	401	0.25
	16561	Conduit Way	398	0.25		16503	Manor View	242	0.15
	16548	Wrights Place	340	0.21		34042	Holmwood Gardens	230	0.14
	16557	Brentfield Road	206	0.13		16501	Church End	320	0.20
	14851	Woodhey Road	358	0.22		BP2834	Gravel Hill	151	0.09
	16555	Village Way	704	0.44		16497	St Mary's Avenue	276	0.17
NEASNL	34863	North Circular Road	860	0.53		16495	Arden Road	369	0.23
	16552	Aboyne Road	463	0.29		16493	Crooked Usage	283	0.18
	16550	Heather Road	364	0.23		BP2833	Broughton Avenue	200	0.12
	16558	Brook Road	491	0.31		16492	Great North Way	271	0.17
	16546	Coles Green Road	299	0.19		16489	Alexandra Road	229	0.14
STAPCR	26859	Staples Corner	368	0.23		16487	The Quadrant	319	0.20
	35528	Etheridge Road	760	0.47		15926	The Quadrant	76	0.05
BRTXSC	35214	Brent Cross Shopping Centre	416	0.26		15923	Bell Lane	363	0.23
	16540	Heathfield Gardens	744	0.46		15922	Brent Street / Green Lane	485	0.30
	16539	Golders Green Road	327	0.20		4692	North Circular Road	269	0.17
	16537	Bridge Lane	671	0.42		16538	Golders Green Road	185	0.11
	25841	Southbourne Crescent	274	0.17		565	Brent Cross Station	329	0.20
	6098	Allandale Avenue	804	0.50		35208	Prince Charles Drive	674	0.42
	6100	Mountfield Road	270	0.17	BRTXSC	35211	Brent Cross Shopping Centre	351	0.22
	2765	East End Road	166	0.10		35215	Tilling Road	1076	0.67
	34043	Holmwood Gardens	558	0.35	STAPCR	16543	Staples Corner	737	0.46
	16504	Manor View	172	0.11		35210	Coles Green Road	167	0.10
EERDNC	16506	Basing Way	244	0.15		16545	Waterloo Road	92	0.06
EFLYCM	33333	East Finchley Cemetery	337	0.21		16547	Brook Road	443	0.28
						16549	Heather Road	286	0.18
						16551	Randall Avenue	307	0.19
					NEASNL	9401	Neasden Shopping Centre	501	0.31
						25447	Village Way	496	0.31
						14852	Woodhey Road	685	0.43
						16556	Brentfield Road	325	0.20
						16559	Normansmead	174	0.11
						16560	Conduit Way	292	0.18
						16562	Harrow Road	505	0.31
						BP5376	Point Place	280	0.17
					SBPKSN	BP1019	Stonebridge Park Station	209	0.13
TOTAL ROUTE MILEAGE - OUT DIRECTION			270 metres	6.75 miles	TOTAL ROUTE MILEAGE - BACK DIRECTION			351 metres	7.83 miles