

CONTRACT SPECIFICATION

Tenders are requested for the following contract to operate a bus service.

Contract Reference	QC37702
Route Number	167
Terminus Points	Ilford High Road to Debden Station
Contract Basis	Incentivised
Commencement Date	10 th March 2012
Vehicle Type	60 capacity, dual door, single deck vehicles
Maximum Approved Dimensions	10.7 metres long and 2.44 metres wide
Advertising Rights	Operator
Sponsored Route	No
Minimum Performance Std	Departing on Time - No less than 78.00%
Extension Threshold	Departing on Time Threshold - 82.00%
Minimum Operated Mileage	No less than 98.00%

Tender Return Date: No later than 12 o'clock on 21st March 2011

SERVICE SPECIFICATION

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1) NOTES

Proposed Changes:

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route No. 167

Tenderers should note that there are no changes proposed as part of this Service Specification for Route No. 167.

- 60 capacity, dual door, single deck vehicles are required for capacity reasons and therefore smaller vehicles are not acceptable.

Requirements for Registration:

The section of Route No. 167 between Debden Station and the Essex County Boundary at Fencepiece Road / Tudor Crescent will need to be registered with the Traffic Commissioner for the Eastern Traffic Area 56 days before the operation commences. The registration should be sent to:

Eastern Traffic Area Office
Hillcrest House
386 Harehills Lane
LEEDS
LS9 6NF

Copies of the registration should be sent to:

Essex County Council
Environment Sustainability and Highways
County Hall
Chelmsford, Essex
CM1 1QH
e-mail: xxxxxxxxxxxxxxxxxx@xxxxx.xxx.xx

and to:

Barry Skinner (Licensing Manager),
TfL Surface Transport
11th Floor, Zone G4
Palestra
197 Blackfriars Road
London
SE1 8NJ
e-mail: xxxxx.xxxxxxx@xxx.xxx.xx

The cost of this and any future variation to this registration are to be met by the Operator.

2) SCHEDULE REQUIREMENTS & PINCHPOINTS

2.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Ilford High Road to Debden Station			Debden Station to Ilford High Road		
First departure no later than 0630.			First departure no later than 0600.		
0625 - 2055	Every 20 minutes		0555 - 1915	Every 20 minutes	
2056 - 2400	Every 30 minutes		1916 - 2350	Every 30 minutes	
Last departure no earlier than 2355.			Last departure no earlier than 2345.		
Pinchpoints					
Loughton	0755 - 0915	20 minutes	Gants Hill	0740 - 0920	20 minutes
Homebase	1510 - 1630	20 minutes	Station	1510 - 1630	20 minutes

2.2) MONDAY TO FRIDAY SCHOOLDAYS SCHEDULE REQUIREMENTS

Ilford High Road to Debden Station		Debden Station to Ilford High Road	
0730	One journey	1528	One journey

The journeys shown in Section 2.2 are specifically designed to meet the start and finish time of Davenant school in the Loughton area.

2.3) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Ilford High Road to Debden Station			Debden Station to Ilford High Road		
First departure no later than 0630.			First departure no later than 0600.		
0625 - 1925	Every 20 minutes		0555 - 1915	Every 20 minutes	
1926 - 2400	Every 30 minutes		1916 - 2350	Every 30 minutes	
Last departure no earlier than 2355.			Last departure no earlier than 2345.		
Pinchpoints					
Loughton Homebase	0930 - 1050	20 minutes	Gants Hill Station	0920 - 1110	20 minutes

2.4) SUNDAY AND PUBLIC HOLIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Ilford High Road to Debden Station			Debden Station to Ilford High Road		
First departure no later than 0735.			First departure no later than 0720.		
0730 - 2400	Every 30 minutes		0715 - 2350	Every 30 minutes	
Last departure no earlier than 2355.			Last departure no earlier than 2345.		
Pinchpoints					
Loughton Homebase	1030 - 1200	30 minutes	Gants Hill Station	1030 - 1200	30 minutes

2.5) BOXING DAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Ilford High Road to Debden Station			Debden Station to Ilford High Road		
First departure no later than 0805.			First departure no later than 0820.		
0800 - 2400	Every 30 minutes		0815 - 2350	Every 30 minutes	
Last departure no earlier than 2355.			Last departure no earlier than 2345.		
Pinchpoints					
Loughton Homebase	1030 - 1200	30 minutes	Gants Hill Station	1030 - 1200	30 minutes

3) QSI POINTS & MILEAGE

It is intended Route No. 167 will have 87 surveys per quarter at the following locations:

QSI POINTS	
Towards Debden	Towards Ilford
Ilford	Loughton Station \$
Barkingside	Barkingside
Loughton Station \$	Gants Hill (AM only)
MILEAGE: See Attached iBus Sheets	

\$ This location observed simultaneously in both directions - counted as two surveys.

4) OPERATIONAL CONSIDERATIONS

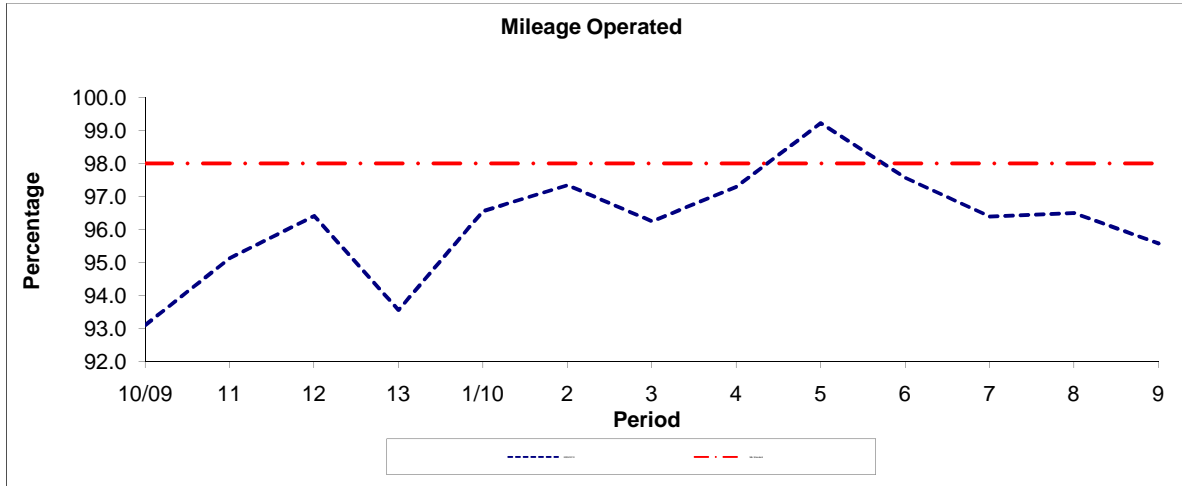
- 4.1) When compiling schedules Tenderers are asked to consider passengers making connections to other services at the following location: Ilford Station.
- 4.2) Route No. 167 can suffer unpredictable traffic delays in the Gants Hill and Cranbrook Road areas.
- 4.3) The 2012 Olympic Games open on Friday 27th July and close on Sunday 12th August. The 2012 Paralympic Games start on Wednesday 29th August and close on Sunday 9th September. The Games will result in additional passenger demand across the network, requiring additional capacity on some routes. There will also be a number of road closures in the event areas resulting in route diversions. Operators should be aware there will be implications to them during this time. Full details and any extra resource required will be negotiated with the operator at a later date.

5) CURRENT PERFORMANCE, ROUTE RECORD & IBUS MILEAGE

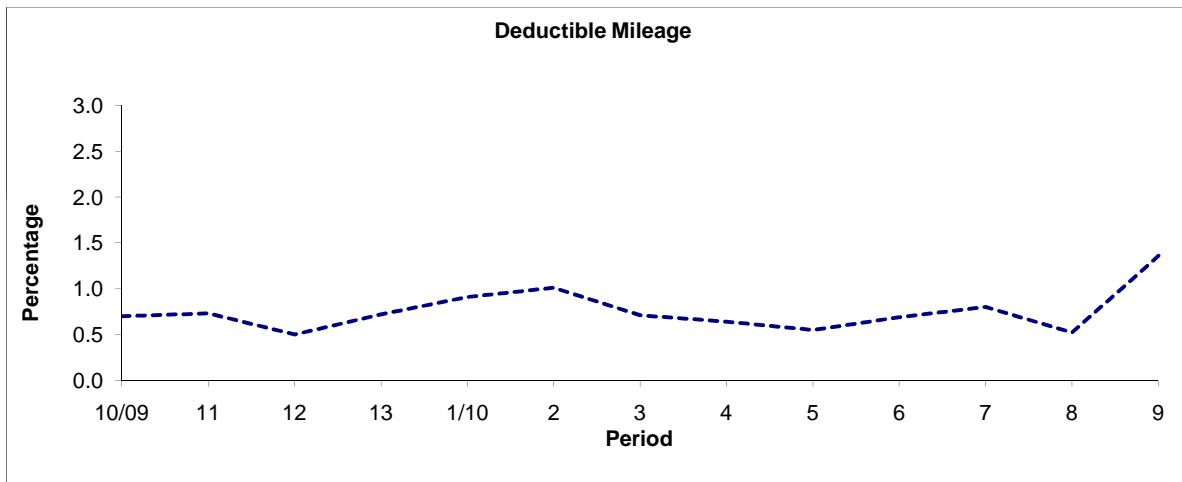
- 5.1) CURRENT PERFORMANCE
As per current print out.
- 5.2) ROUTE RECORD
As per Busnet Printout.
- 5.3) IBUS MILEAGE
As per current print out.

PART B - PERFORMANCE STATISTICS

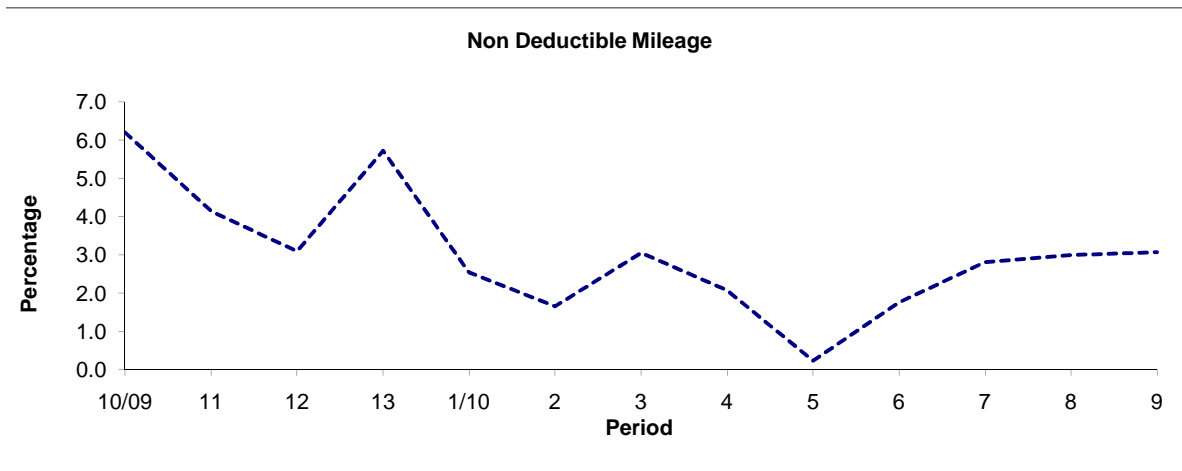
Route 167



Period	10/09	11	12	13	1/10	2	3	4	5	6	7	8	9
2009/2010	93.10	95.13	96.41	93.56	96.55	97.34	96.24	97.29	99.22	97.56	96.39	96.49	95.57
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	10/09	11	12	13	1/10	2	3	4	5	6	7	8	9
2009/2010	0.70	0.73	0.50	0.72	0.91	1.01	0.71	0.64	0.55	0.69	0.80	0.52	1.36

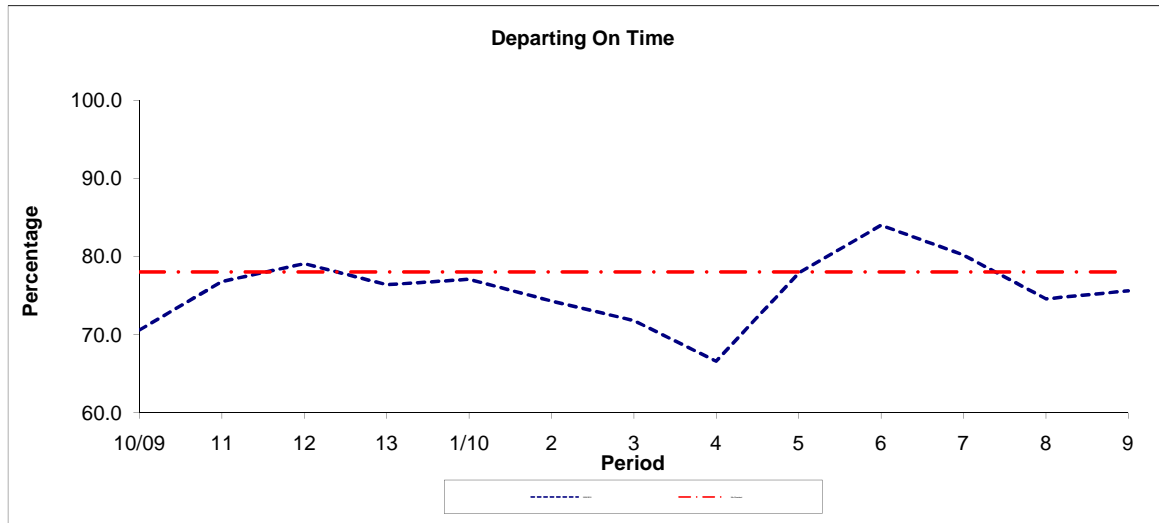


Period	10/09	11	12	13	1/10	2	3	4	5	6	7	8	9
2009/2010	6.20	4.14	3.09	5.72	2.54	1.65	3.05	2.07	0.23	1.75	2.81	2.99	3.07

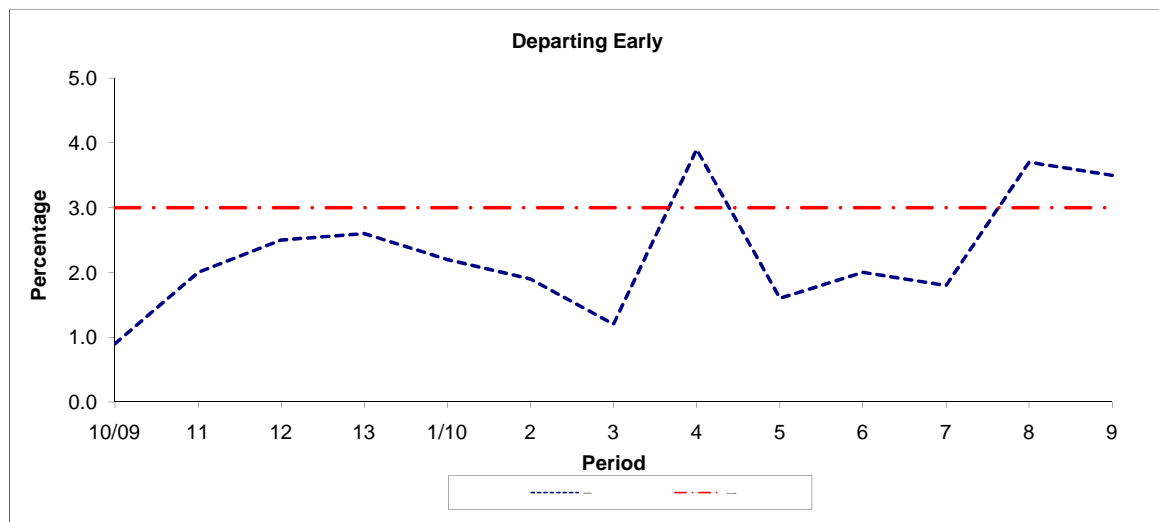
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 167



Period	10/09	11	12	13	1/10	2	3	4	5	6	7	8	9
2009/2010	70.60	76.80	79.10	76.40	77.10	74.30	71.80	66.60	77.90	84.00	80.20	74.60	75.60
Min Standard	78.00	78.00	78.00	78.00	78.00	78.00	78.00	78.00	78.00	78.00	78.00	78.00	78.00



Period	10/09	11	12	13	1/10	2	3	4	5	6	7	8	9
2009/2010	0.90	2.00	2.50	2.60	2.20	1.90	1.20	3.90	1.60	2.00	1.80	3.70	3.50
Benchmark	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00

Note : Reliability is based on 12 weeks rolling data

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 167: Ilford High Road - Debden Station

Date of Structural Change: 10 March 2012.

Date of Service Change: 10 March 2012.

Reason for Issue: New Tender.

STREETS TRAVERSED

Towards Debden Station: Ilford High Road, Clements Road, Ilford High Road, Cranbrook Road, Gants Hill Cross, Cranbrook Road, Barkingside High Street, Fullwell Cross, Fencepiece Road, Hainault Road, Station Road, Chigwell High Road, Chigwell Rise, Roding Lane, Palmerston Road, Victoria Road, Buckhurst Hill Station Forecourt, Victoria Road, Palmerston Road, Loughton Way, Valley Hill, Roding Road, Alderton Hill, Loughton Station Forecourt, Old Station Road, Loughton High Road, Church Hill, Rectory Lane, Pyrles Lane, Chester Road, Willingale Road, Colebrook Lane, Jessel Drive, Burney Drive, Westall Road, Etheridge Road, Willingale Road, The Broadway, Torrington Drive.

Towards Ilford High Road: Torrington Drive, The Broadway, Willingale Road, Etheridge Road, Westall Road, Burney Drive, Jessel Drive, Castell Road, Chester Road, Pyrles Lane, Rectory Lane, Church Hill, Loughton High Road, Old Station Road, Loughton Station Forecourt, Alderton Hill, Roding Road, Valley Hill, Loughton Way, Palmerston Road, Victoria Road, Buckhurst Hill Station Forecourt, Victoria Road, Palmerston Road, Roding Lane, Chigwell Rise, Chigwell High Road, Station Road, Hainault Road, Fencepiece Road, Fullwell Cross, Barkingside High Street, Cranbrook Road, Gants Hill Cross, Cranbrook Road, Chapel Road, Winston Way, Handforth Road, Clements Road, Ilford High Road.

STANDING AND TURNING POINTS

ILFORD, LEY STREET

Public stand for one bus on north-west side of Ley Street commencing outside No. 151 and extending 11 metres south-west.

Buses proceed from Ilford High Road via Hainault Street and Ley Street to stand, departing via Ley Street, Griggs Approach, Winston Way and Riches Road to Ilford High Road. Set down in Ilford High Road, at Stop S and pick up in Ilford High Road, at Stop W.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 167 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Ilford.

BARKINGSIDE HIGH STREET

Public stand for three buses on east side of Barkingside High Street, commencing opposite the party wall of Nos 155/157 and extending 33 metres north.

From Debden Station.

Buses proceed from Barkingside High Street direct to stand, departing via Barkingside High Street, Baron Gardens, Craven Gardens and Tanners Lane to Barkingside High Street. Set down in Barkingside High Street, at Stop G and pick up in Barkingside High Street, at Stop J.

From Ilford High Road.

Buses proceed from Barkingside High Street via Fullwell Cross and Barkingside High Street to stand, departing to Barkingside High Street. Set down in Barkingside High Street, at Stop A and pick up in Barkingside High Street, at Stop N.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Barkingside.

GANTS HILL STATION

Public stand for four buses on north side (offside) of Perth Road in two parts:

1. Commencing 13 metres east of western building line of cinema opposite No 19 and extending 10 metres east.
2. Commencing 3 metres east of cinema exit doors opposite Ye Old Valentine public house and extending 33 metres east.

From Debden Station.

Buses proceed from Cranbrook Road via Bramley Crescent and Perth Road to stand, departing via Perth Road, Eastern Avenue and Gants Hill Cross to Cranbrook Road. Set down in Cranbrook Road, at Stop CH and pick up in Cranbrook Road, at Stop CP.

From Ilford High Road.

Buses proceed from Cranbrook Road via Bramley Crescent and Perth Road to stand, departing via Perth Road, Eastern Avenue and Gants Hill Cross to Cranbrook Road. Set down in Cranbrook Road, at Stop CM and pick up in Cranbrook Road, at Stop CH.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Gants Hill.

BUCKHURST HILL STATION

From Debden Station.

Buses proceed from Victoria Road via Buckhurst Hill Station Forecourt departing to Victoria Road. Set down in Buckhurst Hill Station Forecourt and pick up in Buckhurst Hill Station Forecourt.

From Ilford High Road.

Buses proceed from Victoria Road via Buckhurst Hill Station Forecourt departing to Victoria Road. Set down in Buckhurst Hill Station Forecourt and pick up in Buckhurst Hill Station Forecourt.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
DISPLAY:	Buckhurst Hill.

LOUGHTON STATION

Private (offside) stand for three buses in west side of approach road on Loughton LUL Station forecourt.

From Debden Station.

Buses proceed from Loughton Station Forecourt direct to stand, departing to Loughton Station Forecourt. Set down in Loughton Station Forecourt, at Stop C and pick up in Loughton Station Forecourt, at Stop B.

From Ilford High Road.

Buses proceed from Loughton Station Forecourt direct to stand, departing to Loughton Station Forecourt. Set down in Loughton Station Forecourt, at Stop A and pick up in Loughton Station Forecourt, at Stop C.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Loughton.

DEBDEN STATION, TORRINGTON DRIVE

Public stand for two buses on west side of Torrington Drive, commencing 2 metres south of the southern kerbline of The Broadway and extending 22 metres south.

Buses proceed from Torrington Drive direct to stand, departing to Torrington Drive. Set down in Torrington Drive and pick up in Torrington Drive.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 167 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Debden.

Transport for London - Live Mileage List

Route 167
Service change 23647
Date 19 December 2009

OUT DIRECTION				
Timing Point				
Code	Stop Number	Stop Name	Metres	Miles
ILFDLS S	ILFDLS S	ILFORD, LEY STREET		
ILFDHS	FC04	Hainault Street	0	0.00
	BP3460	Ilford Central Library	353	0.22
	FC40	High Road Ilford	243	0.15
ILFDSN	35410	Ilford Station	212	0.13
	FC42	Beal Road	378	0.23
	15438	The Drive	264	0.16
	16345	Valentine's Park	434	0.27
	15436	Bethell Avenue	308	0.19
	14203	Valentines Mansion And Park	312	0.19
GTSLSN	8621	Gants Hill Station / Cranbrook Road	365	0.23
	13557	Gants Hill Station	280	0.17
	15392	Shere Road	195	0.12
	13151	Gantshill Crescent	358	0.22
	15394	Hamilton Avenue	349	0.22
	15396	Redbridge Register Office	328	0.20
	25368	Fremantle Road	524	0.33
BKSDFX	34310	Fullwell Cross	405	0.25
	416	Tomswood Hill	372	0.23
	15398	Neville Road	189	0.12
	15400	New North Road	432	0.27
	15402	Murtwell Drive	658	0.41
	BP4774	Linkside	562	0.35
	BP4775	Hainault Grove	377	0.23
	BP4776	The Chase	222	0.14
CHIGSN	BP4777	Chigwell Station	366	0.23
	BP4778	Brook Way	445	0.28
	BP4779	Chester Road	377	0.23
	BP4780	Guru Gobind Singh College	578	0.36
	BP4781	Alfred Road	944	0.59
BUCKSN	BP4836	Buckhurst Hill Station	382	0.24
	BP4782	Roding View	541	0.34
	BP4783	Pentlow Way	443	0.28
	BP4784	Neville Way	357	0.22
	BP4785	Highlands Avenue	279	0.17
	BP4786	Stonards Hill	312	0.19
	BP4787	Roding Road	320	0.20
LGTNNS	BP4834	Loughton Station	432	0.27
	BP4728	Sainsbury's	215	0.13
	BP4829	The Crown	219	0.14
	BP4729	Forest Road	229	0.14
	BP4730	Traps Hill	324	0.20
	BP4731	The Uplands	297	0.18
	BP4732	Church Close	487	0.30
LGTNHB	BP4733	Homebase	231	0.14
	BP4734	Maple Gate	153	0.10
	BP4760	Marjorams Avenue	185	0.11
	BP4826	Borders Lane	204	0.13
	BP4761	Lawton Road	192	0.12
	BP4737	Pyrles Lane	358	0.22
	BP4738	Chandler Road	184	0.11
DEBNCR	BP4739	Castell Road	341	0.21
	BP4740	Davenant School	252	0.16
	BP4741	Colebrook Lane	436	0.27
	BP4742	The Cottage Loaf	239	0.15
	BP4743	Goldingham Avenue	258	0.16
	BP4744	Mannock Drive	269	0.17
	BP4745	Etheridge Road	307	0.19
	BP4746	Vere Road	392	0.24
DEBNSN	BP4747	Broadway	453	0.28
DEBNSN S	DEBNSN S	Debden Station, Torrington Drive	0	0.00
TOTAL ROUTE MILEAGE - OUT DIRECTION			20121 metres	12.50 miles

BACK DIRECTION				
Timing Point				
Code	Stop Number	Stop Name	Metres	Miles
DEBNSN S	DEBNSN S	Debden Station, Torrington Drive		
DEBNSN	BP4747	Broadway	0	0.00
	BP5019	Vere Road / Willingale Road	377	0.23
	BP4750	Etheridge Road	438	0.27
	BP4751	Mannock Drive	355	0.22
	BP4752	Goldingham Avenue	237	0.15
	BP4753	The Cottage Loaf	249	0.15
	BP4754	Colebrook Lane	225	0.14
DEBNCR	BP4755	Castell Road	228	0.14
	BP4756	Chandler Road	209	0.13
	BP4757	Pyrles Lane	191	0.12
	BP4758	Lawton Road	424	0.26
	BP4827	Rectory Lane	244	0.15
	BP4759	Marjorams Avenue	156	0.10
	BP4764	Maple Gate	160	0.10
LGTNHB	BP4765	Homebase	131	0.08
	BP4766	Church Lane	363	0.23
	BP4767	The Uplands	367	0.23
	BP4768	Traps Hill	254	0.16
	BP4769	Forest Road	325	0.20
	BP4727	The Crown	370	0.23
LGTNSN	BP4835	Loughton Station	277	0.17
	BP4788	Roding Road	623	0.39
	BP4789	Valley Close	365	0.23
	BP4790	Highlands Avenue	228	0.14
	BP4791	Neville Way	306	0.19
	BP4792	Pentlow Way	341	0.21
	BP4793	Roding View	416	0.26
	BP4794	Hurst Road	154	0.10
BUCKSN	BP4836	Buckhurst Hill Station	367	0.23
	BP4795	Alfred Way	325	0.20
	BP4796	Guru Gobind Singh College	909	0.56
	BP4797	Chester Road	708	0.44
	BP4798	Brook Way	451	0.28
	BP4799	Chigwell Station	317	0.20
CHIGSN	BP4800	Station Road	107	0.07
	BP4801	The Chase	374	0.23
	BP4802	Hainault Grove	281	0.17
	BP4803	Linkside	253	0.16
	15401	Tudor Crescent	626	0.39
	15399	New North Road	584	0.36
	15397	Neville Road	332	0.21
	432	Tomswood Hill	270	0.17
BKSDFX	20198	Fullwell Cross	416	0.26
	9613	Waverley Gardens	194	0.12
	29018	Fremantle Road	269	0.17
	BP1742	Brandville Gardens	338	0.21
	15395	Redbridge Register Office	182	0.11
	15393	Hamilton Avenue	364	0.23
	13150	Icknield Drive	296	0.18
	15391	Martley Drive	229	0.14
	13558	Gants Hill Station	219	0.14
GTSLSN	8622	Gants Hill Station / Cranbrook Road	283	0.18
	14204	Valentines Mansion And Park	445	0.28
	15437	Bethell Avenue	286	0.18
	16346	Valentine's Park	301	0.19
	15439	The Drive	161	0.10
	LE136	Coventry Road	331	0.21
ILFDSN	FC46	Ilford Station	321	0.20
	FC44	Chapel Road	300	0.19
	FC60	Ilford Central Library	488	0.30
ILFDHS	R0868	Hainault Street	242	0.15
ILFDLS S	ILFDLS S	ILFORD, LEY STREET	0	0.00
TOTAL ROUTE MILEAGE - BACK DIRECTION			19582 metres	12.17 miles